

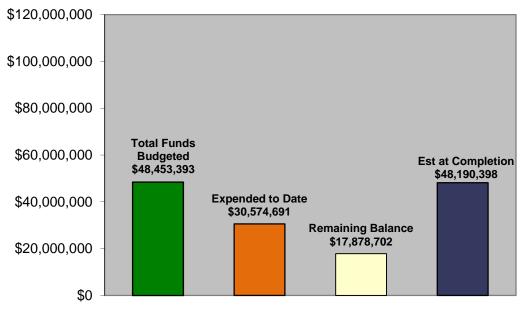
#### County of Orange ~ Information Technology Quarterly IT Project Status Report Detail Fiscal Year 2012-13, 2nd Quarter

#### **Executive Summary**

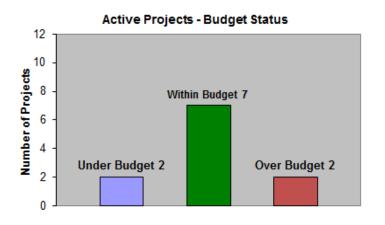
The Quarterly IT Project Status Report Detail provides an inventory of all County IT projects with a value of \$150,000 or more during the 2nd quarter reporting period of October 1 – December 31, 2012. The report includes a high-level summary of the budget and schedule status, as well as a project listing with key accomplishments and status comments.

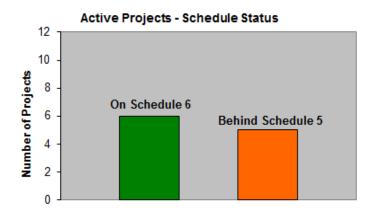
IT Projects	Budgeted Funds	Expended to Date	Remaining Balance	Estimated at Completion	Within or Under Budget	Over Budget	Rebaselined Budget	On or Ahead of Schedule	Behind Schedule	Rebaselined Schedule
11 Active	\$19,763,833	\$2,609,446	\$17,154,387	\$19,500,838	9	2	-	6	5	-
1 Completed	\$27,963,840	\$27,933,906	\$29,934	\$27,963,840	-	-	-	-	-	-
2 Future	\$725,720	\$31,339	\$694,381	\$752,720	-	-	-	-	-	-
14 Total Projects	\$48,453,393	\$30,574,691	\$17,878,702	\$48,190,398	9	2	-	6	5	-

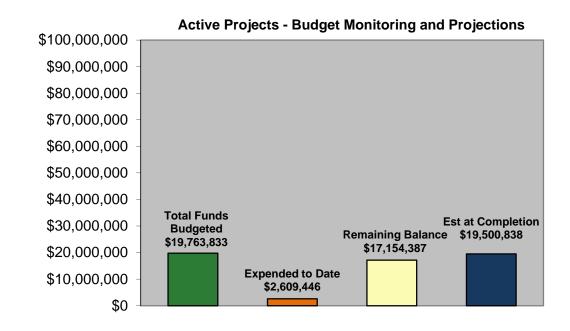
**Total Projects - Budget Monitoring and Projections** 



#### 11 Active Projects - Budget and Schedule Summary







#	Department	Project Name	Status B / S *	Funding Source	Original Approved Budget Actual Budget	Expended/ Encumbered Funds to Date	Remaining Balance	Estimated Cost at Completion	<i>DESIGN</i> Original Schedule <u>Actual Schedule</u>	<i>BUILD</i> Original Schedule <u>Actual Schedule</u>			
					ACTIVE PROJEC	TS - CEO CATE	GORY						
1	CEO Project Manager:	eGovernment Replacement System	2/2	038 – Data Sys	\$622,450 \$ <u>801,823</u>	\$758,885	\$42,938	\$801,823	Jul 2011 – Dec 2012 Nov 2011 – Apr 2012	April 2012 – Nov 2012 April 2012 – Dec 2012			
	Jim Mata												
	Description:	Replace the County's in-h reduce eGov program cos							eb site provider. This is an c ts.	opportunity to significantly			
	Schedule Phase:	Build Schedule - Project	Execution										
	Key Accomplishments:	All of the County's new, redesigned Websites went live with a "soft-launch" this quarter. Transition to the new sites went smoothly with only minor technical issues. An official laur of the new Websites will be publicly announced in January 2013. In the next quarter, CEO/IT will continue providing Agencies and Departments with post-launch support, mon the vendor's transition of eGov to a managed-service, and retire unneeded equipment from the legacy Vignette system.											
	Schedule/Budget Note:	The project met the revise	ed budget.	_aunch of the	new eGovernment we	ebsites was delaye	ed by a month to	resolve some te	chnical issues.				
2	CEO	Countywide Identity Management – Phase I & Phase II	<mark>2</mark> /1	038 – Data Sys	\$728,030 \$ <u>849,634</u>	\$559,330	\$290,304	\$849,634	July 2011 – Dec 2011 July 2011 – Dec 2011	Jan 2012 – Jun 2013 Jan 2012 – Jun 2013			
	Project Manager: Jim Mata	Note: Budget & scope for Phase II was added to Phase I and will be reported jointly											
	Description:	<u>Phase I</u> - This project deploys an efficient enterprise approach to the management of County users and their access to County IT systems and applications. The project leverages user self-service workflows to establish/manage unique identities for all County workforce members so that they can login to both County and non-County systems and applications with fewer usernames and passwords, while also ensuring County has accurate contact information and meets newer regulatory compliance requirements. This phase includes implementation of the new Identity Management platform and application, HR database synchronization, roll-out to several Agencies, and the establishment of specifications for Agencies to integrate their internal applications.											
		Phase II – This extends the accomplishments of Phase I to expand the scope of application integrations to the Identity Management directory and provide new single sign-on capabilities. It also enhances the ability for County IT to control user access to County systems, meet Security compliance requirements and reduces the amount of support required for password resets and other user account management.											
	Schedule Phase:	Build Schedule – Executir	ng Phase										
	Key Accomplishments:	Progress has also been n	nade on a d ring Commi	ata interface t	from the HR system to	OCid that will imp	rove accuracy o	f the directory ser	plied to subsequent deployn vice and reduce data entry r er's status changes and acc	equired to maintain it. Also,			
		developed by CEO/IT that	t will be rele	ased to Agen	cies in January. Work	continues on integ	rating JUICE, A	ctive Directory, LI	uncil, and a "how-to" manua DAP and Mileage Claim app OpenIAM to assist the Coun	lications. The project team			
	Schedule/Budget Note:	II deliverables this quarter	r. Software	customization	s in the old version of	OCid also had to b	pe migrated to th	e new OCid syste	new integration code causec em to ensure a consistent en rease oversight of developm	d-user experience as			

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					ACTIVE PROJE	CTS – CEO CATE	GORY						
3	CEO Project Manager: John Quijada	Refresh of VM Infrastructure	1/2	289 IT/ISF	\$551,600 \$551,600	\$ -	\$551,600	\$551,600	Nov 2011 – May 2012 Nov 2011 – Dec 2012	TBD			
	Description:	FY 2011-2012, two-thirds	The virtual server environment is a critical component of Data Center services and its reliability and stability are paramount to ensuring Agencies have access to critical systems. In FY 2011-2012, two-thirds of the servers in the infrastructure will be five years old. This is the industry standard end-of-life timeframe for most hardware, especially hardware that is in use 24/7. In addition, the version of VM Ware in use is no longer supported by the manufacturer. CEO/IT is recommending a refresh of the virtual servers to upgrade the platform and servers.										
	Schedule Phase:	Design Schedule – Procur	ement										
	Key Accomplishments:	The Request for Proposal \$367,259 for three years.				osals were reviewe	ed and a contract	awarded in Dece	ember 2012 to ePlus Techno	logies in the amount of			
	Schedule/Budget Note:	The "Design" or "Procurem There have been no exper			took longer than expe	ected and was con	npleted behind s	chedule. The pro	ject will move into the "Build	" schedule next quarter.			
4	CEO	Enterprise SharePoint	1/1	038 –	\$497,730	\$31,694	\$466,036	\$497,730	Jul 2012 – Sep 2012	TBD			
	Project Manager: Lynne Halverson	Portal Design and Implementation		Data Sys	<u>\$497,730</u>				Jul 2012 – Jan 2013				
	Description:		ilability cou	ıntywide. Includ	es redesign of existir	ng County Intranet			ution by Technical Solution I ine taxonomy, governance a				
	Schedule Phase:	Design Schedule - Plannin	ıg										
	Key Accomplishments:	of the CIO, this recommen maintenance, and adminis	dation was tration solu	put on hold per ution. The initial	nding receipt of a pro Enterprise SharePoi	pposal from the sel nt implementation	ected Sourcing vill require a hyb	vendor for an Ente orid topology, in w	ed SharePoint solution in Octorprise SharePoint design, by which the Enterprise solution ated to the central solution.	uild, hosting, operation,			
			or the Sha	rePoint Employe	ee Portal. Due to reso				r requirements and the appli d to accelerate at the comple				
	Schedule/Budget Note:	Project is on hold due to the on budget.	ne IT Sourc	cing proposal de	pendency and will b	e rebaselined upo	n receipt and rev	view of the IT Sou	rcing vendor's proposal (EC	D January 2013). Project is			
		CEO Catego	ory Total:	Original Budge	et \$2,399,810								
				Actual Budge	et \$2,700,787	\$1,349,909	\$1,350,878	\$2,700,787					

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				ACT	IVE PROJECTS – AGI	ENCY/DEPARTM	ENT CATEGORY	,		
5	Clerk-Recorder Project Manager: Renee Ramirez	Auto Indexing Software	1/2	059 C-R	\$175,000 <u>\$175,000</u>	\$ -	\$175,000	\$175,000	Jan 2012 – May 2012 Jan 2012 –Jan 2013	TBD
	Description:	This software will assist	with automa	atic indexing c	of recordable document	s and redaction of	social security n	umbers on newly	recorded documents.	
	Schedule Phase:	Design Schedule – Proc	urement							
	Key Accomplishments:	The original RFP that was being reviewed and will lead to the second sec				posals received we	ere returned. The	e RFP was re-iss	ued in September 2012. Ven	dor proposals are currently
	Schedule/Budget Note:	The Design phase has b	een extend	ed to allow tin	ne for the revised RFP	process, which is	expected to be co	omplete in Januai	ry 2013. No expenditures to d	late.
6	CSS	Virtual Mail Imaging Solution Project	1/1	State 34%	\$190,000 \$190,000	\$165,589	\$ 24,411	\$190,000	Feb 2012 – Jun 2012 Feb 2012 – Jun 2012	Jul 2012 – Jan 2013 Jul 2012 – Jan 2013
	Project Manager: Rachael Vargas			Federal 66%						
	Description:	County Agencies, and lo	cal Child Su	ıpport Agenci	és. As a result, many p	rocess improveme	ents were identifie	ed through the us	I correspondence with custon e of a virtual mail processing ndexing, automated workflows	solution. This project will
	Schedule Phase:	Build Schedule - Execut	ing/Controll	ing Phase						
	Key During this quarter security roles, reporting and data interfaces have been developed and tested successfully. Production site readiness is in progress and use being finalized. Training sessions have been scheduled to begin in January.									nd user training material is
	Schedule/Budget Note:	Project is on budget and	on schedul	e.						

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				ACT	IVE PROJECTS – AGE	ENCY/DEPARTMI	ENT CATEGORY	,		
7	Health Care Agency Project Manager: Cecelia Varela	Correctional Health Assessment Records and Tracking (CHART) System Replacement	1/1	Realign- ment Reserves	\$3,000,000 <u>\$3,000,000</u>	\$ -	\$3,000,000	\$3,000,000	Jul 2011 – Jun 2012 Jul 2011 – Dec 2012	TBD
	Description:	language. In an attempt	to fully digi ectronic He	tize and mode alth Record s	ernize healthcare at the ystem (EHR). This pro	e jail, the Health C pject will include a	are Agency (HCA requirements and	a) has embarked on alysis, solicitation p	years old and is written in a n a multi-year project to repl process and the selection of s.	ace the CHART system
	Schedule Phase:	Design Schedule - Procu	rement							
	Key Accomplishments:	Completed negotiations and the County for an EF					nal Health EHR s	system. HCA rece	sived Board approval for a d	contract between NaphCare
	Schedule/Budget Note:	No expenditures/encumb		0 .	•	dule was complete	ed and the project	will move into the	"Build" phase next quarter.	
8	Health Care Agency	Behavioral Health Services Electronic Health Records – Phase 1 of 3	1/1	MHS Act Prop 63- 84% State-8% Federal- 2%	\$12,169,570 <u>\$12,169,570</u>	\$ -	\$12,169,570	\$12,169,570	Jan 2009 – Sep 2012 <u>Jan 2009 – Sep 2012</u>	Oct 2012 – June 2014
	Project Manager: Adil Siddiqui			Fees/Lic enses/Ot her-4% NCC- 2%						
	Description:	Services. The system wi implementation will occur solutions and services, each of the system with the system with the system will be supplied to the system with the system will be supplied to the system.	II allow Bel in 3 phase quipment, s	navioral Healt es, and is expesoftware and	h Services to transition ected to complete in 20 services that will follow	from a paper-bas 016. Phase 1 is ex the County's bid p	ed clinical docum expected to end in process. The EHF	entation managen the first quarter of R system includes	alth Records (EHR) system nent system to an electronic 2014, and includes primarily all functional requirements or and Security. The cost for	system. Development and y additional Cerner-based
	Schedule Phase:	Planning - Procurement								
	Key Accomplishments:		ter include						with them to initiate the proj ance, resources and schedu	
	Schedule/Budget Note:	Project is on schedule. E	Budget inclu	udes Cerner d	contract costs and other	r County expenses	s. Funds for the (	Cerner contract wil	I be encumbered during the	next reporting period.

<sup>3 –</sup> Rebaselined Budget (approved project/budget change)

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				ACT	IVE PROJECTS – AGE	NCY/DEPARTMEN	NT CATEGORY			
9	OCPW Project Manager: Sheila Carter	Computerized Asset Management and Maintenance Software	1/1	Road/ Flood, CUF, FacOps, Real Estate	\$578,476 <u>\$578,476</u>	\$406,943	\$171,533	\$578,476	Jul 2010 – Sep 2010 Jul 2010 – Sep 2010	Oct 2010 – Dec 2011 Sep 2011 – Jan 2013
	Description:	Operation & Maintenance such as asset manageme	Section. Int, prevent	Additionally, it ative mainten	will provide the Facilitie ance, work planning, w	es Operations and I ork order and reque	Real Estate Section est processing and	ons automated fund d field operations.	ance the capabilities of the ctionality to further streamli This project is scheduled fo access to system informatio	ne operational processes or implementation in three
	Schedule Phase:	Monitoring/Controlling Ph	ase							
	Key Accomplishments:			inting workflows for the sys ntation date of January 28,						
	Schedule/Budget Note:	Project is meeting the reb	aselined s	chedule and is	s within budget. (Project	t was rebaselined o	during Quarter 1 F	Y2011-2012).		
10	OC Waste & Recycling	Disposal Reporting Web Site	0/2	AB 939 Funds	\$500,000 <u>\$500,000</u>	\$453,405	\$46,595	\$453,405	Jul 2010 – Dec 2010 Jul 2010 – Apr 2011	May 2011 - Dec 2012 May 2011 - Mar 2013
	Project Manager: Jeff Welch									
	Description:	electronically from landfill	fee booths	and from cus	stomers (waste haulers	and jurisdictions). F	Reports are define	ed by both Statewic	and reporting of electronic le standards and standards and private sector users fro	s created by OC Waste &
	Schedule Phase:	Build Schedule - Executi	ng Phase							
	Key Accomplishments:	During this period, final so delayed the project sched		ting and user	training were in progres	s. An unanticipate	d security issue o	ccurred when the v	veb server was moved to the	ne Data Center. This has
	Schedule/Budget Note:								e web server was moved to ne when the issue is resolv	

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				ACT	TVE PROJECTS – AGI	ENCY/DEPARTMI	ENT CATEGOR	Υ		
11	OC Waste & Recycling	Accounts Receivable Replacement	0/2	Fund 299	\$450,000 <u>\$450,000</u>	\$233,600	\$216,400	\$233,600	Jul 2010 – Jan 2011 Jul 2010 – Apr 2011	May 2011 – Jun 2012 May 2011 – Mar 2013
	Project Manager: Jeff Welch									
	Description:	OC Waste & Recycling (0 be issued to replace the			need to replace its outda	ated Accounts Re	ceivable applica	tion with an integrat	ted Landfill Accounting software	are package. An RFP will
	Schedule Phase:	Build Schedule – Executi	ng Phase							
	Key Accomplishments:	Contractor has completed production server is being		•	, ,	oorting changes at	this time. Acco	unting staff has cor	mpleted the process of User A	Acceptance Testing. The
	Schedule/Budget Note:		e. The acc	ounting staff I	nas been working on er	ntering historical d	ata but has beer		g staff. The contractor has be to employee vacations throu	

Agency/Department Category Total: Original Budget Actual Budget	\$17,063,046 \$17,063,046	\$1,259,537	\$15,803,509	\$16,800,051
All Active Project Categories as of 12/31/2012				
Active Project Grand Total Original Budget Actual Budget	\$19,462,856 \$19,763,833	\$2,609,446	\$17,154,387	\$19,500,838

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					COMPLE	TED PROJECTS	3					
12	Assessor	Assessment Tax Systems (ATS) Software, Assessor Segment Reengineering Project	2/2	General Fur Property Ta Admin (PTA)	ax	\$27,933,906	\$29,934	\$27,963,840	Not applicable	Oct 2001 - Dec 2009 Oct 2001 - Aug 2011		
	Description:  This project represents the Assessor's portion of the ATS Replacement Project. The Assessment Tax Systems (ATS) is a set of software applications that support all of the County's Property Tax Administration (PTA) Departments; including, Assessor, Auditor-Controller, Clerk of the Board, and the Treasurer-Tax Collector. Each of the PTA Departments maintains operational control over its portion of the ATS as prescribed by law, and interacts with the other Departments and their processing functions through controlled interfaces. ATS also has an interface with the Clerk-Recorder for necessary information exchanges. NOTE: The ATS II was moved into production in August 2011. The project continues to be reported through the production of the July 2012 Rolls and follow-on related activities.											
	Schedule Phase:	Production - System Opera	ationalized									
	Key Accomplishments:	and stable after completing storage system to the Cou	g a full busin nty Enterpris workload. 1	ess cycle throse system was The ATS will c	ough annual roll delives initiated in Novemberontinue to require so	ery and tax billing. er 2012 and is curr me performance a	The migration of ently in final accendence of the migration of the migrati	the COB electror the company of the	ace between ATS II and PTI nic document images from the CEO/IT. Appeal data excha as application enhancements	ne Assessor document ange support continues to		
	Schedule/Budget Note:								oard approved an additional flects the revised, approved			
		Completed Proj		riginal Budg Actual Budg		\$27,933,906	\$29,934	\$27,963,840				

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					FUTU	RE PROJECTS					
13	Assessor	LAN Infrastructure Refresh	ON HOLD	002 - Assessor	\$200,000	\$ -	\$200,000	\$200,000	Jan 2012 – May 2012 PROJECT IS ON HOLD	Aug 2012 – Nov 2012	
	Description:	This project will upgrade The upgrade is required to						network compone	nts are almost 10 years old a	and there is no redundancy.	
	Schedule Phase:	PROJECT IS ON HOLD.									
	Key Accomplishments:										
	Schedule/Budget Note:	Project is on "HOLD" stat	us. There	have been no ex	spenditures to date.						
14	CEO	CAPS+ DR Solution	ON		\$525,720	\$31,339	\$494,381	\$525,720	July 2011 – Dec 2011	Mar 2012 – Jun 2012	
			HOLD	Data Sys					<u>TBD</u>	<u>TBD</u>	
	Description:	approved funding for the capabilities for both the C	DR Progra CAPS+ Fina not comple	m, which include ance and CAPS+ eted in FY 10-11	ed scope for the ongo - HR/Payroll systems . This project was m	oing operations & r s. Due to changes	maintenance of the in the CAPS+ HR	e DR solutions de /Payroll project so	nty IT assets following a disa ployed in the previous year, chedule, system and capacity HR/Payroll systems are in p	and to establish DR y requirements needed to	
	Schedule Phase:	PROJECT IS ON HOLD.									
	Key Accomplishments:	(SMEs) to discuss the sta include offsite installation meet identified Recovery	atus of vend of an AIX I Time Obje will receive	dor proposals for box for the CAPS ctives (RTOs) for the pricing from the	r the CAPS+ DR soli S+ application and a or the application and e vendor in January	ution. CEO/IT has it local SAN for data it its dependent bus 2013. It also plans	requested that the a storage. The solution siness processes at to meet with the 0	e vendor provide a ution is to include as well as biannu CAPS Steering C	ommittee (CSC) in January i	ive CAPS+ DR solution, to that will allow the County to	
	Schedule/Budget Note:	PROJECT IS ON HOLD.									
		Future Pro	jects Tota	l Original Budg Actual Budg		\$31,339	\$694,381	\$725,720			
	All	Active, Closed & Future	IT Projects	as of 12/31/20	12						
		C	Grand Tota	I Original Budg		\$30,574,691	\$17,878,702	\$48,190,398			