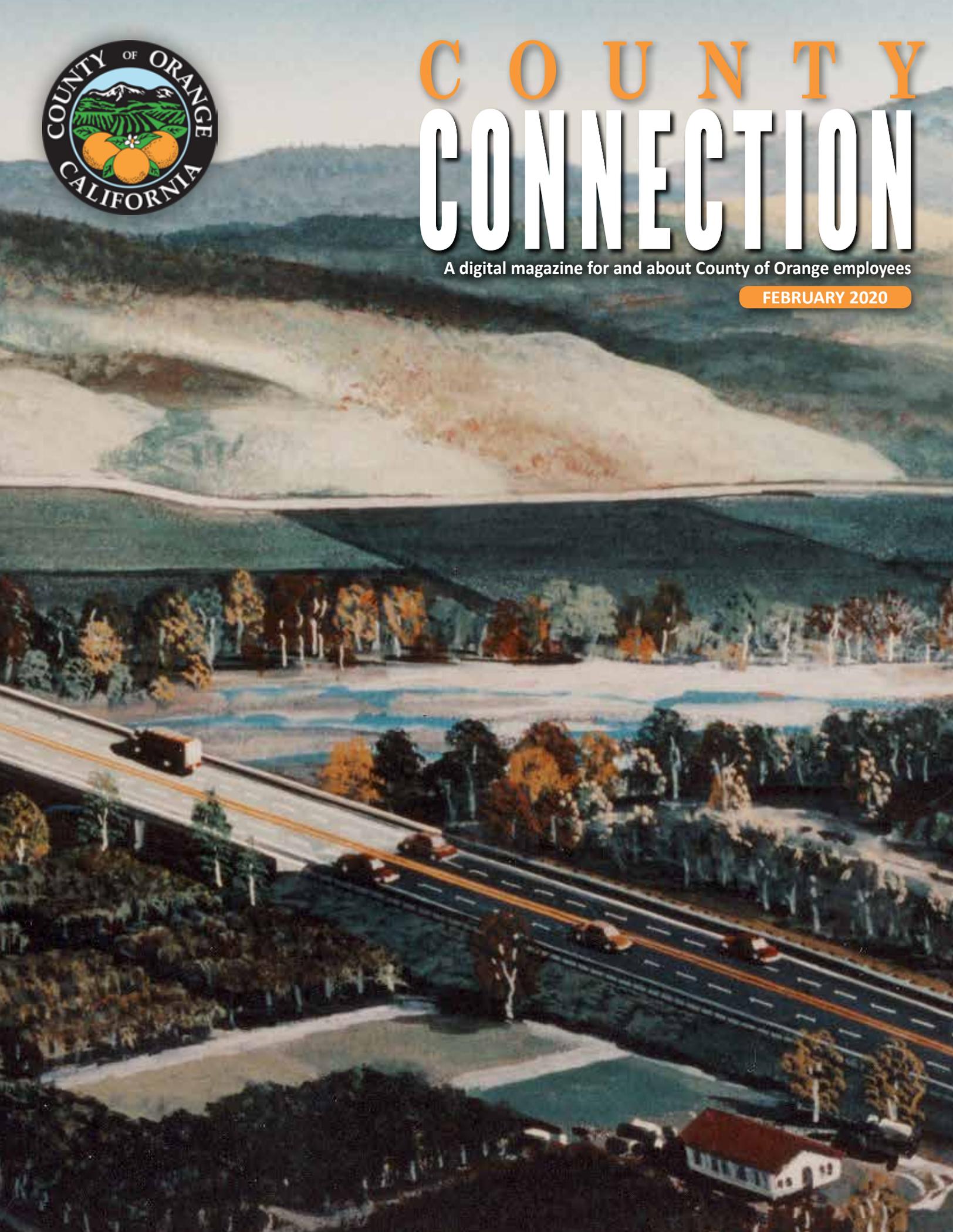




C O U N T Y C O N N E C T I O N

A digital magazine for and about County of Orange employees

FEBRUARY 2020



CONTENTS

- 3** **Frankly Speaking**
- 4** **Employee Profile**
Fred Selayandia - OC Sheriff
- 6** **OC Public Works and OC Parks Win Big at 2019 APWA B.E.S.T. Awards**
Feature
- 9** **Let OCERS Help You Plan Your Retirement**
Feature
- 10** **Election Night Employee Program**
Feature
- 14** **HRS News You Can Use**
- 15** **Q+A**
Michelle Aguirre, County Executive Office CFO
- 16** **Around The County**
News and happenings from the County of Orange departments and agencies
- 24** **OC History**
A Tale of Two Rancho Santa Margaritas
- 26** **Cybersecurity Corner**
Privacy Program Overview / Report Suspected Phishing to Protect the County
- 28** **Safety Spotlight**
Pedestrian Safety
- 30** **Service Awards**
February 2020
- 31** **Career Pages**
- 32** **OC Events Calendar**
- 33** **The Slice**
Fun events in Orange County

COVER PHOTO - An artist's concept from 1999 depicts a proposed look for the Antonio Parkway bridge.

FRANKLY SPEAKING

a message from CEO Frank Kim



FRANK KIM

As we move further into 2020, February is a good time to check our progress toward personal and professional goals. Whether it is a New Year's resolution or a work project, I hope that you find inspiration in this month's County Connection and maintain that motivation to help yourself and others meet your goals.

February is also a time to reflect on change as we celebrate Black History Month. It is not just an occasion to reflect on history but also to consider the importance of our responsibility as County employees to uphold the processes and programs that improve the quality of life of so many of our residents. We recognize and appreciate the work that generations have achieved before us and commit to dedicating our efforts toward the future.

Speaking of change, the OCERS Board of Retirement approved the 2020 Cost-of-Living Adjustment (COLA) in early February. For employees who are considering retirement in the upcoming years, more information regarding the changes can be found on [Page 9](#).

Our employee profile takes us to the Orange County Sheriff's Department Emergency Management Division where Fred Selayandia shares what motivates him to fulfill the demanding responsibilities of his service to the community as a Senior Emergency Management Program Coordinator. His energy and experience are indispensable in providing the tools we need for disaster preparedness across the County and we are proud to highlight his contributions. Turn to [Page 4](#) for the full employee profile.

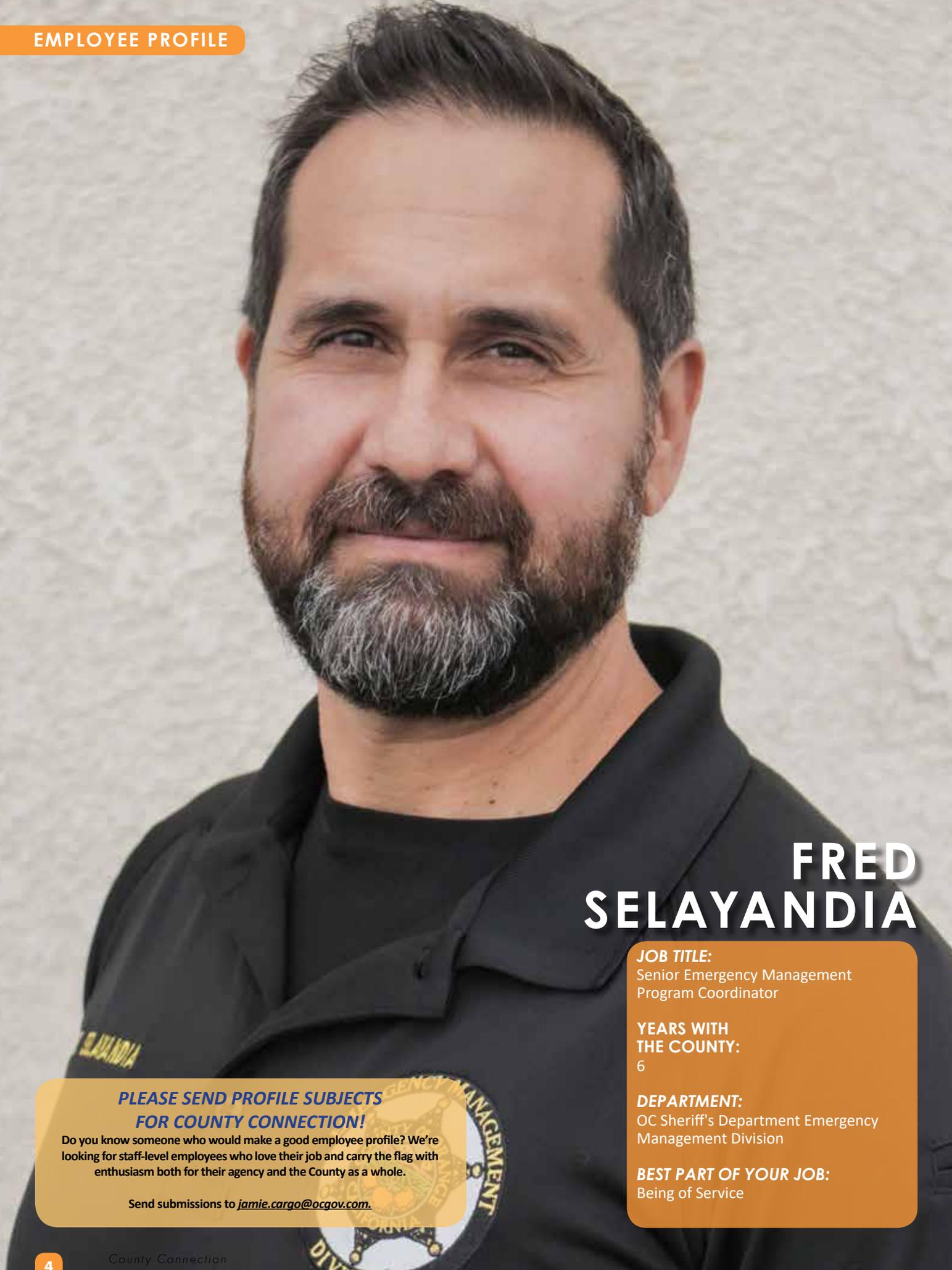
Even though Election Day is in March, voting has begun in Orange County because all registered voters have been sent a vote-by-mail ballot which they can drop off at ballot drop boxes located throughout the County. Voters also have the choice to vote in-person at a Vote Center convenient to them beginning February 22. As County employees you have the unique opportunity to be a part of the exciting new process first-hand; turn to [Page 10](#) to find out how to get involved.

Cybersecurity has been a continued focus for the County as technology advances. Check out the information provided on the County Privacy Program on [Page 26](#). It's a good reminder on how it applies to us as employees who may work with sensitive data. Remember, we are the first line of defense against cybersecurity threats.

I would like to commend Second District Supervisor Michelle Steel, who has been chosen unanimously by her colleagues to serve as Chairwoman of the Orange County Board of Supervisors for 2020. The Board has also selected Supervisor Andrew Do, First District, to serve as the Board's Vice Chairman.

Lastly, don't forget to set your calendar reminders for the next "Fitness with Frank" event and check out [The Slice](#), a schedule of employee-focused event opportunities available to you throughout the year.

A handwritten signature in white ink, appearing to read "Frank Kim". The signature is fluid and cursive, written over a dark blue background.



FRED SELAYANDIA

JOB TITLE:

Senior Emergency Management Program Coordinator

YEARS WITH THE COUNTY:

6

DEPARTMENT:

OC Sheriff's Department Emergency Management Division

BEST PART OF YOUR JOB:

Being of Service

PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to jamie.cargo@ocgov.com.

Fred Selayandia brings decades of experience to the OC Sheriff's Department's Emergency Management Division, having been part of disaster response teams for some major events in his career.

The two that really shaped him are the LA Riots in 1992 and the Northridge Earthquake in 1994.

Fred recalls the riots building slowly after the acquittal of four Los Angeles Police officers accused of beating Rodney King. He worked 7 a.m. to 2 a.m. when the rioting was in full swing, only going home for a few hours before being called back in to be sent out to the incident command post.

"The headquarters sits on a hill on Eastern Avenue," he says. "I saw hundreds of columns of smoke. The city was just burning. It was surreal to see Los Angeles look like a war zone."

With a Los Angeles County Sheriff's Department escort and explicit instructions to not stop for any reason, Fred and his team headed to Huntington Park. Along the way they saw looting, fires being set and fights. For the next 36 hours, the team would organize responses to calls for help.

"You focus on the mission," he says of being in the midst of so much chaos. "You're aware but you don't let it set in."

During the 6.7 Northridge quake, Fred was on duty with the LA County Fire Department. The Fire Command and Control Facility — a beautiful south-facing building on a hill — started to shake. The building is designed to move with earthquakes, but unfortunately that makes any quake feel worse than it is.

As Fred and others held onto a railing, the hanging lights swung so far they hit the ceiling on both sides. Crew members who had been on break tried coming back into the Communications Center, slamming into the walls of the hallway as the building shook.

Once the shaking stopped, the crew noticed the lights going out in the city below. The Communications Center also lost power for about 30 seconds. When it came back, every phone line lit up.

"We just worked the situation," he explains of the quick response. "We had a good vantage. We could see the impacts, isolate the locations that needed help."

Both situations, along with countless others, inform Fred in his work here in Orange County. When he's planning and preparing for a large-level event, he considers how a strategy would translate to being in the field. He started with the County in Child Support Services, where he tapped into his knowledge and experience to assist in building their emergency management program. After establishing an emergency management office there, he took on the larger challenge of working for the Emergency Operations Center, which when activated by an event, such as an earthquake, brings staff from all over the County and other outside agencies together to identify needs and resources to respond to the event.

He is responsible for Emergency Operations Center training, public education and outreach, and the Mass Evacuation and Care and Shelter Plans. He also sits on a working group that looks at disability needs during emergencies. He rotates through each program depending on deadlines.

Currently, he's focused on training, which is his passion. He assisted with the preparation of a large-scale exercise to test the Emergency Operations Center's plans and procedures when responding to a huge earthquake. Public outreach season starts



in July. He develops materials, puts together a schedule of events and promotes National Preparedness Month and **AlertOC**. Come November, working groups will form to review the Mass Evacuation and Care and Shelter Plans. These plans provide the strategies and coordinated actions that will be executed in the movement of large numbers of people and the sheltering and care of those displaced.

"You take a large-scale challenge and identify those complexities and work to address each variable," Fred explains.

The focus for all of his and his colleagues' efforts is for the programs, plans and working groups to progress, evolve and, in the end, translate into a better plan and approach to responding to the entire community in Orange County before, during and after a disaster.

When Fred isn't preparing for a natural disaster for the County, he's preparing others for emergencies in their own lives by teaching CPR and First-Aid in his off time. He also enjoys motorcycle rides, having recently taken a trip with his son to San Francisco. He likes finding adventures simply by picking something random to do.

Adventure is a main theme for him as he is known for saying, "This is not just a job; it's an adventure."

OC PUBLIC WORKS AND OC PARKS WIN BIG AT 2019 APWA B.E.S.T. AWARDS

The Southern California Chapter of the American Public Works Association (APWA) honored over 30 city and County public works projects, including three for the County of Orange at its 2019 Building Excellence Shaping Tomorrow (B.E.S.T.) Awards at The Centre at Sycamore Plaza in Lakewood on December 10.

The APWA's Awards Program was established to recognize outstanding individuals, groups and chapters representing the best in the public works profession and to promote excellence in demonstrating creativity, ingenuity and efficiency in the delivery of public works projects. The three County of Orange winning projects for OC Public Works (OCPW) and OC Parks include:



COUNTY ADMINISTRATION SOUTH BUILDING

OC Public Works
Category: Regional
Division: Facilities



EDINGER AVENUE BRIDGE REPLACEMENT PROJECT

OC Public Works
Category: Regional
Division: Transportation



MILE SQUARE REGIONAL PARK FREEDOM HALL

OC Public Works & OC Parks
Category: Regional
Division: Buildings



Scott Dessort, Section Manager for OC Facilities Design & Construction Management, gives a project update from atop County Administration South on December 12, 2018. OC Health Care Agency headquarters and the Ronald Reagan Federal Courthouse stand to the south of the new building in Santa Ana.

COUNTY ADMINISTRATION SOUTH BUILDING

OC Public Works managed the construction of County Administration South, the first building in the 20-year Civic Center Facilities Strategic Plan, and delivered the project in August. The new facility provides a bright, modern workspace for County employees. With 251,000 square feet, the six-story building improves efficiencies and delivery of services by grouping multiple departments via a neighborhood concept, reduces energy costs as a LEED-certified facility and improves space utilization resulting in lower operating and long-term maintenance costs.

OCPW's Scott Dessort, Section Manager for OC Facilities Design & Construction Management, has been a key figure in the development of the project and remembers participating in initial planning for usage of the old Building 16 back in 2011. "The County has come a long way since then through a lot of hard work and many hours spent managing expectations and delivering the project. Working with many of the County executive teams and departments practically full-time since 2016, it was an honor for the project to be recognized by APWA and that I was asked to represent County of Orange and OC Public Works. It was a nice sense of recognition," Scott says.



EDINGER AVENUE BRIDGE REPLACEMENT PROJECT

The original timber bridge over Bolsa Chica Channel was constructed in Huntington Beach in 1968. Over decades, some wood support piles below the roadway had been degraded due to marine borers and posed increased risk of not supporting vehicles weighing over seven tons. Permanently closing the bridge was not an option as it served residents, businesses and recreationalists 24 hours a day. It is the sole access point to the Sunset Aquatic Park and OC Sheriff's Department Harbor Patrol. Innovative temporary repair solutions kept the bridge operating for three years until the construction of the new bridge began in 2017.

Replacing the bridge ensures continued driver, pedestrian and bicyclist access to/from the marina, allowing vehicles with heavier loads to access the bridge and protecting the bridge from future flooding events. The new bridge includes two travel lanes in each direction, 8-foot shoulders and a 5-foot sidewalk, with an overall life expectancy of 75 years.

Senior Civil Engineer Kevin Tran, OCPW's Resident Engineer for the project, stated that the award represented "a significant success for the project team, OCPW, the County of Orange, the Cities of Huntington Beach and Seal Beach and local communities. The commitment and dedication of each team member during construction was meaningful and the substantial support from OCPW leadership facilitated the successful completion of the project."



From left, American Public Works Association (APWA) Southern California Chapter President Pat Somerville, OC Public Works Section Manager for OC Facilities Design & Construction Management, Scott Dessort, OCPW Director Shane L. Silsby and APWA Southern California Chapter President-Elect Mary Joyce Ivers at the 2019 APWA B.E.S.T. Awards



The original Edinger Avenue timber bridge, prior to construction of the new concrete replacement bridge, was the sole access point to the Sunset Aquatic farm and OC Sheriff's Department Harbor Patrol.

MILE SQUARE REGIONAL PARK FREEDOM HALL

Mile Square Regional Park Multi-Purpose Facility (Freedom Hall) was a collaborative project between the City of Fountain Valley, OC Parks and OC Public Works. The facility is over 10,000 square feet and consists of a semi-permanent structure, which is furnished with sport flooring and spectator seating for indoor recreation activities. The facility will also serve as a training and meeting location for County staff. Additional site improvements include a community track with multi-use space for everyone to enjoy the natural outdoor environment.

OC Public Works' Hualin Hsu-Wingard, Senior Project Manager for OC Facilities Design & Construction and OC Parks' Cecelia Varela, Capital Improvement Division, accepted the award on behalf of their respective departments.

"I see winning the B.E.S.T. Award as a token of OC Facilities Design & Construction Management project managers' efforts and expertise being accepted and recognized by our engineering peers. I am proud of our win and happy about the honor," Hualin says.

Orange County residents can now use this facility to play ping-pong or badminton, host community workshops or special occasions such as weddings and birthdays. The reward for Lin is in knowing she has served the community by bettering public life with the construction of this facility. That came into focus for her as she flew into John Wayne Airport at the end of a trip in 2018.

"I saw this small white speck shown at the north east corner of a huge green square park - Mile Square Regional Park. At that moment, I felt deeply that I have left my footprint in Orange County and in a positive way."



From left, American Public Works Association Southern California Chapter President Pat Somerville, OC Public Works Director Shane L. Silsby, OCPW Resident Engineer Kevin Tran and APWA Southern California Chapter President-Elect Mary Joyce Ivers at the 2019 APWA B.E.S.T. Awards



American Public Works Association Southern California Chapter President Pat Somerville, OC Parks' Cecelia Varela, OC Public Works Senior Project Manager Hualin Hsu-Wingard and APWA Southern California Chapter President-Elect Mary Joyce Ivers at the 2019 APWA B.E.S.T. Awards



LET OCERS HELP YOU PLAN YOUR RETIREMENT

Have you been mulling over the idea of retirement? Are you not sure how the process works? Maybe you're unsure of what exactly your benefits are. Well, the Orange County Employees Retirement System (OCERS) staff are here to provide you the information you need to decide when the best time to retire is for you and your family.

OCERS, which recently celebrated its 75th anniversary, serves 28,000 active and deferred members, and more than 18,000 payees (retired members and beneficiaries) as of 2020.

Another key piece of information if you're on the fence about retiring is that on February 10, the OCERS Board of Retirement approved the 2020 Cost-of-Living Adjustment (COLA) of 3 percent.

The COLA is effective April 1 for all eligible payees and will be included in monthly retirement allowances beginning with the May 1 payment (OCERS retirement benefits are paid at the beginning of the month for the previous month's benefits). Active employees hoping to receive the 2020 COLA adjustment of 3 percent must be retired on or before April 1, 2020.

An illustration as it relates to an employee considering retirement:

- A Legacy County of Orange General Employee (GE) is in Plan J (2.7 percent @ 55) and is 55 years old.
- The employee has 20 years of service credit and pays a contribution rate of 13.67 percent plus a 6.091 percent Reverse Pickup (total of 19.761 percent) to OCERS biweekly.
- Once the employee retires, they will no longer be paying this contribution to OCERS.
- At age 55 with 20 years of service credit the employee will receive 54 percent of their Final Average Salary as a retirement benefit from OCERS.
- If the average County employee has a Final Average Salary of \$6,859, the initial monthly benefit is \$3,703.86 per month.
- The retiree will be eligible to receive annual Cost-of-Living Adjustments.
- The 2020 COLA of 3 percent would increase the monthly benefit by \$111.11, for a new total monthly benefit of \$3,814.97 per month.

Members planning to retire in the next three to five years should plan on attending OCERS' Pre-Retirement Sessions. The sessions are designed to provide a wide range of information and resources to help active and deferred members transition into retirement. In addition to hearing from an OCERS Retirement Specialist, representatives from Empower Retirement, Social Security, the Retired Employees Association of Orange County, and Retiree Medical will be there. All sessions are at OCERS, 2223 E. Wellington Ave., Santa Ana. Seating is limited, so registration is required at www.ocers.org.

Members planning to retire on or before April 1 so they can get the 2020 COLA of 3 percent can submit their retirement application via the secure myOCERS self-service portal up to 60 days in advance of their retirement date.



BALLOT DROP BOX STRIKE FORCE TEAM

Be part of the excitement and join hundreds of County of Orange employees by working the upcoming Primary Election in March 2020.

The Registrar of Voters must recruit over 200 employees to ensure all Ballot Drop Boxes placed throughout the County are properly closed and secured on Election Night.



Stipend

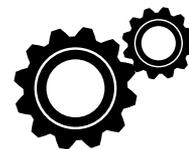
- A \$100 stipend
- Mileage reimbursement

* Please note: County employees do not receive overtime or additional hours for volunteering on Election Day



Hours of Service

- Training and assignment will be provided on Tuesday, March 3rd
- Employees will report to the Registrar of Voters at 1:00 pm to 9:30 pm



Duties

- Ensuring Ballot Drop Boxes are closed at 8 p.m. on Election Night
- Assist with an orderly closing of Ballot Drop Boxes on Election Night

Application Procedure

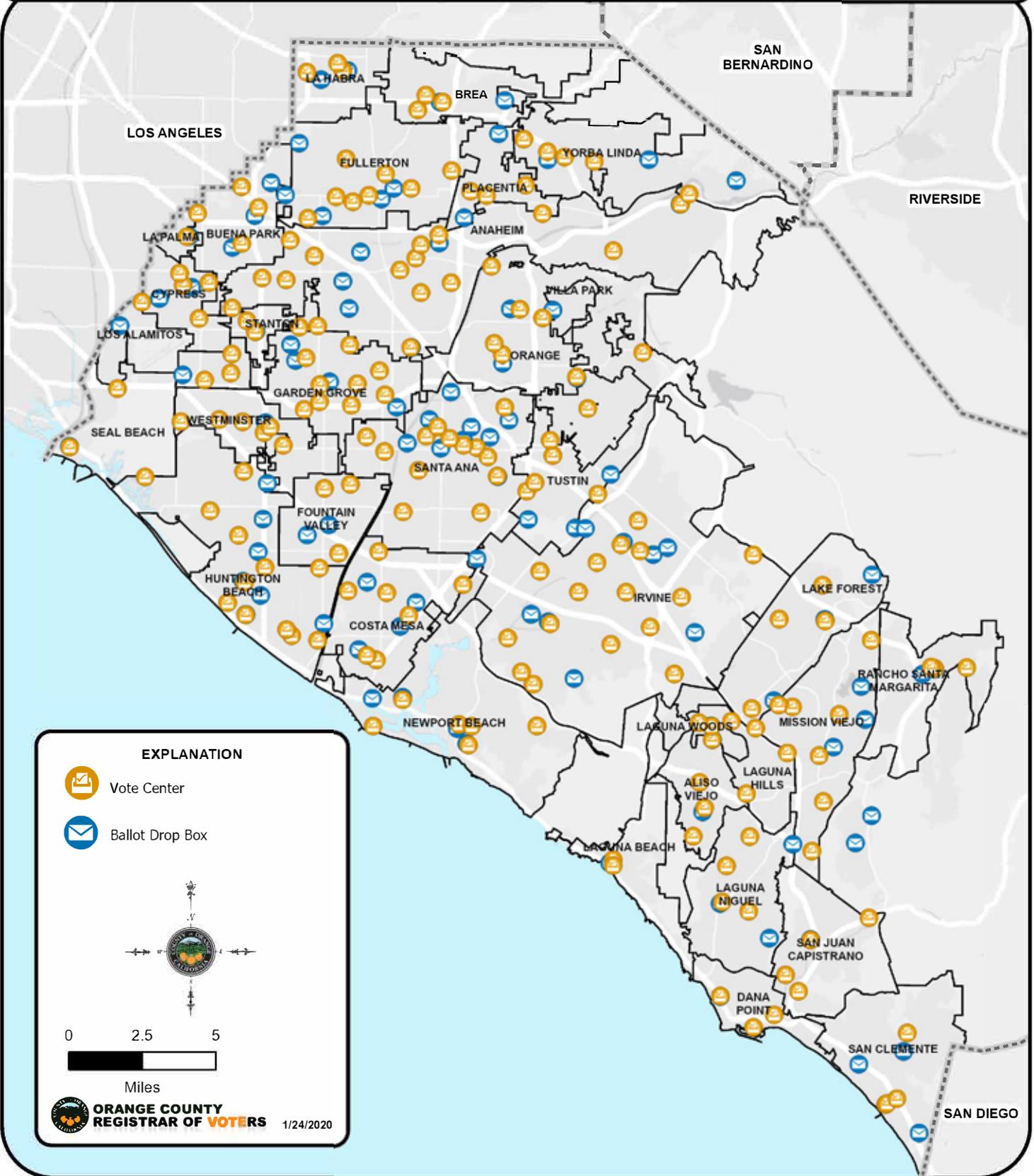
1. Sign up online ocvote.com/county
2. Your application will automatically be forwarded to your supervisor for review.
3. Your supervisor will approve or disapprove your application for the election. If approved, you will be contacted by our office to discuss your assignment for Election Day.
4. If disapproved by your supervisor, you will be notified via email.

To learn more about the new way of Voting in Orange County, go to ocvote.com/votecenter.

Questions - Please email countyemployee@rov.ocgov.com or call (714) 567-7575.

2020 PRESIDENTIAL PRIMARY ELECTION

VOTE CENTERS & BALLOT DROP BOXES





The Census is Happening in 2020

The next Census is in Spring 2020. Let's ensure all Californians are counted so we can put those resources to good use here at home!



BUILD BETTER ROADS AND SCHOOLS



FUND COMMUNITY PROGRAMS FOR SENIORS, CHILDREN AND FAMILIES



CREATE JOBS



IMPROVE HOUSING

Starting in mid-March 2020, each household will get a letter in the mail. It will explain the different ways you can fill out the Census. If you don't receive a letter, you can still go online or call to fill it out. Be sure you include any person living in your household, family or not.

Key Dates

3/12-3/20

Invitations to the 2020 Census mailed

3/16-3/24

Reminder letters mailed

3/26-4/3

Reminder postcard mailed

April 1

CENSUS DAY!

4/8-4/16

Second reminder & hard copy Census mailed

4/20-4/27

Final postcards mailed before an in-person follow-up

Three Ways To Complete the Census

MAIL: Request a paper Census form in English or Spanish that can be mailed back to the U.S. Census Bureau.

PHONE: The Census can be completed by phone in 13 languages.

ONLINE: For the first time, the Census form will be available to complete online in 13 languages.

Your 2020 Census data is safe, protected and confidential. California is committed to ensuring a complete and accurate count of all Californians on April 1, 2020.

PASSPORT DAY

Special Saturday Opening

**SATURDAY
MARCH 7TH, 2020
9:00 AM - 3:00 PM**

- Passport Books/Cards & Photos
- Convenient, Quick & Easy
- Walk-Ins Are Welcomed
- Birth Certificates Available

**Old County Courthouse
211 Santa Ana Blvd, Room 201
Santa Ana, CA 92701**

Only new passport applications
will be processed.

We recommend making an appointment.

Please call:
(714) 834-3136

February 2020



Hugh Nguyen
OC Clerk-Recorder

You've Walked a Million Steps. Now It's Time to Feel Like a Million

In 2019, the OC Healthy Steps Program brought you the Million Steps Challenge — and you really ran with it (pun intended). Now, in 2020, we're bringing you a different kind of million challenge. It's time to manage your stress, boost your energy and Feel Like a Million.

Wait ... what are we talking about here?

We're talking about the Feel Like a Million program, that's what!

Feel Like a Million helps you manage stress and boost your energy.

Almost everyone faces daily challenges that zap energy, that leave you feeling drained or fatigued and prevent you from focusing. But by practicing healthy habits, you can build more resilience. That's where Feel Like a Million comes in. The program focuses on five core areas:

1. Moving Matters
2. Food to Fuel
3. Better Balance
4. On Purpose
5. Potpourri (unrelated, yet important activities like getting enough sleep, expressing gratitude and volunteering)

YEAH, BUT, WHAT DOES THE PROGRAM ACTUALLY LOOK LIKE?

Well, for starters, it looks like a game show.

No, seriously: Feel Like a Million has a fun game show theme that helps the 12-week program fly by — you're too busy feeling good and having a good time to be watching the calendar.

The components of the program are:

- **A goal worth (a virtual) \$1 million.** An easy-to-use tracking tool lets you pick healthy activities from the five core categories. Activities are worth different dollar values based on their stress and energy impact. Stack up the virtual dollars and save them toward your goal of \$1 million. But beware — energy-zapping activities can take away virtual dollars, too.
- **Inspirational emails.** These daily reminders will help keep you on track and remind you to focus on activities such as exercising, eating right, planning your day and defining purpose.
- **Team spirit.** Join the Millionaire's Club for some friendly competition, extra motivation and accountability.
- **Fun quizzes and games.** As you learn more about managing stress and increasing energy, you can answer quiz questions and complete a word puzzle for bonus virtual dollars.
- **Articles, recipes and more.** Feel Like a Million is packed with information to help you develop healthy skills. From articles about fitness and life balance to recipes, everything you need is right at your fingertips.
- **Prizes.** We'll award wellness-related prizes to the top three individual virtual-dollar earners, plus the top team (Only teams of up to five members are eligible for the team prize). We'll also award a Fitbit activity tracker to 10 randomly drawn participants each month, from March through May. Just earn any virtual dollar amount to be entered into the drawing!*

**Please note that these items may be considered reportable income. The Auditor-Controller may consider this part of the income that you receive in preparing tax-related documents for this calendar year. Whether this will be reportable income will depend on the value of the prize.*

SOUNDS FUN, RIGHT? SO COME JOIN US!

Registration is open until Sunday, May 3, 2020.

To register, go to ohealthysteps.ifeellikeamillion.com. For more information on Feel Like a Million, call the StayWell HelpLine at 800-492-9812.

YOU CAN EARN (VIRTUAL) DOLLARS AT OUR NEW EMPLOYEE WELLNESS CENTER, TOO!

The Employee Wellness Center is now open, and if you attend certain activities/programs there, you can earn virtual dollars.

Go to www.countywellnesscenter.weebly.com to schedule your visit, or come by in person at County Administration South, located at 601 North Ross St. in Santa Ana (first floor).

This month Chief Financial Officer Michelle Aguirre sat down with CEO Communications to discuss the County's budget, her experience during the bankruptcy and fiscal management.

Q: Describe your day-to-day. What are some of your responsibilities as the Chief Financial Officer for the County of Orange?

The Chief Financial Officer is responsible for the County's Budget, Public Finance, Procurement and Risk Management operations, as well as the CEO's Fiscal Services. I am extremely fortunate to have talented and dedicated teams overseeing the County's nearly \$7 billion budget, contracts and purchases that are necessary for provision of services to the community, and the County's debt program that has allowed for projects such as the new County Administration South and County Administration North buildings. The Risk Management team consists of individuals who care deeply about protecting the County from liability and ensuring those who are injured on the job receive the care and benefits they are entitled to through our Workers' Compensation Program. The CEO Fiscal Services Team is dedicated to ensuring the CEO meets its budget and is in compliance with County policies.

Q: What interests you about finance?

I love the challenge. The demand for resources always exceeds the funding available, so it requires teamwork and creativity to come up with solutions just to maintain current levels of service and to implement new initiatives like the OC Board of Supervisors' Integrated Services Strategy, which strengthens the County's System of Care serving the County's most vulnerable residents. Putting all the pieces together is like a puzzle and at the end of the day the County has amazing employees working together to achieve the Board's priorities within the limited resources. It feels good when we're able to get things done despite the challenges.

Q: What education requirements does someone need to follow in your footsteps?

My education consists of a Bachelor of Arts in Industrial-Organizational Psychology and a Master of Public Administration with an emphasis in Human Resources, both from California State University, Fullerton. Notice that neither of the degrees is in finance – I learned all that on the job. A bachelor and master's degree in a related field is desirable, and experience in the field is important, too.

Q: What was your first position at the County? Describe your career here.

I started with the County on June 19, 1989, as an Office Assistant. I was the receptionist for the General Services Agency (GSA). I needed a job after high school to put myself through college. I came to the County and never left. During my time with GSA, before it was dissolved as a result of the bankruptcy, I was also secretary to the Deputy Director and a Staff Assistant and Staff Specialist during which time I began learning budget. I had great mentors at GSA, which resulted in a promotion to budget analyst at the County's Data Center, where I spent two years before accepting a position with the CEO Budget Office. I held various positions within the Budget Office including coordinating the budget and strategic financial planning processes, oversight of the Public Protection and Community Services departments, and Budget Director. I was also Director of Administration for the Probation Department for a year. In May 2015, I became CFO. I absolutely love the County and the



people I work with. I am truly fortunate to have had great mentors throughout my career.

Q: The bankruptcy in 1994 was national news. What was the mindset of folks here at the County during that time?

Mindsets varied. While some employees didn't have time to think about anything other than figuring out how to fix the problem, for others it was fear of the unknown. The thing I remember most is maintaining the layoff list for my department at the time and how awful it was. Coworkers would come up to me and ask if their name was on the list. That's why the County's financial position is so important to me. I don't want County employees to ever go through that again. While it was difficult, we learned a lot from the bankruptcy and have policies in place to prevent such a thing from ever happening again.

Q: How is the County helping address financing for homeless services?

Good question. The County supports transparency, so this information is available to the public on the County's website. The first link is to a summary of the County's resources dedicated to homelessness, and the second link provides the detail behind the summary. Funding allocated specifically for the homeless in FY 2019-20 exceed \$100 million.

<http://www.ocgov.com/civica/x/filebank/blobdload.aspx?BlobID=75067>

<http://www.ocgov.com/civica/x/filebank/blobdload.aspx?BlobID=75068>

Q: In that regard, Gov. Gavin Newsom released his proposed budget for California in January, asking for \$1.4 billion for homeless services. How will that affect the County and its residents?

While the State budget is not yet final and details are still coming, it should have a positive impact. The County itself has limited resources, so funding from the State is critically important.

Q: Labor negotiations seem to be mostly finalized and many bargaining units have received salary increases. Moving forward, what does that mean for the County's budget?

The increased cost of doing business is always a challenge, but the County Budget Office and Department budget teams are already working together in advance of the FY 2020-21 budget to manage it.

Q: Speaking of memories, what's your favorite from your time here?

The people. The County family and the collaborative efforts to achieve great things by overcoming the challenges.



AROUND THE COUNTY

TABLE OF CONTENTS

- 17 Auditor-Controller**
 - Orange County Auditor-Controller Releases Annual Citizen's Report
- 17-18 Health Care Agency**
 - Be Well OC 2020 Action Plan
 - For 2020: SEE Who You Can Be, When You Are Smoke-Free
- 18-19 John Wayne Airport**
 - Dame Zandra Rhodes Brings Art and Fashion to John Wayne Airport
 - John Wayne Airport Tees Off for Round Two at Hoag Classic
- 20 OCCR - Animal Care**
 - OC Animal Care Takes in Over 300 Rabbits
- 20 OCCR - Community Services**
 - High School, Community College Students Explore Tourism Industry
- 21 OCCR - Public Libraries**
 - Fine Free Days
 - Tet Celebration | Westminster Library
- 22 OC Waste & Recycling**
 - OC Waste & Recycling (OCWR) Strives to Continuously Educate Orange County Residents
- 22-23 Social Services Agency**
 - SSA Collaborates to Find Housing for Former Foster Youth
 - SSA Employees Selected for CDSS Human Trafficking Awareness Month Award

AUDITOR-CONTROLLER

Orange County Auditor-Controller Releases Annual Citizen's Report

The Orange County Auditor-Controller's office has released this year's **Popular Annual Financial Report (PAFR)**, also known as the Citizen's Report, a summary guide to the in-depth **County Comprehensive Annual Financial Report (CAFR)**. The PAFR summarizes key aspects of the CAFR in layman's terms and is designed specifically to help taxpayers understand the larger and more complex report on County financial data. Both reports reflect information from the 2018-2019 Fiscal Year 2019, which began on July 1, 2018 and ended on June 30.

Each year the Auditor-Controller's office chooses a County agency to highlight as part of the report's theme; this year the report features OC Waste & Recycling and the many exciting new initiatives the agency has recently undertaken.

"I am pleased to present this year's Citizen Report to our taxpayers," said Orange County Auditor-Controller Frank Davies. "I hope that this report will help everyone understand our complex County finances in a simple and attractive format."

Last year's report received the award for outstanding achievement in popular annual financial reporting from the Government Finance Officers



Association (GFOA) for the 16th consecutive year since the inception of the report.

To download a copy of this year's PAFR or view the report online, click [here](#) or visit the Auditor-Controller's website at ocauditor.com/reports/citizens-reports. A hard copy of the report is available upon request at pioac@ac.ocgov.com

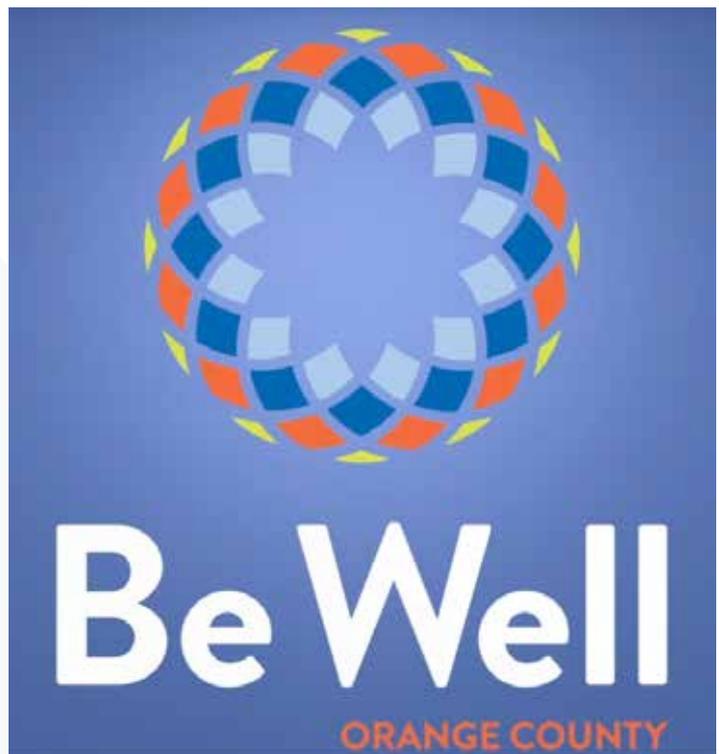
HEALTHCARE AGENCY

Be Well OC 2020 Action Plan

The Be Well Orange County (OC) Coalition is working on several goals, strategies and objectives for 2020. Many of those were presented during a Coalition meeting, which was well-attended by OC Health Care Agency (HCA) leadership and staff. HCA is one of many partners in the Coalition's work and in its goal of fulfilling its vision, which is: "Be Well OC will lead the nation in optimal mental health and wellness for all residents."

Leaders in Be Well OC say they are eager to move forward in developing a model of protocols and structure that can be offered to others who want to follow the Be Well OC model. The Be Well OC program has drawn interest from many locations including the San Gabriel Valley, Alaska, Texas, New Mexico and northern California.

For more on the Be Well OC strategies, visit www.bewelloc.org.



HEALTHCARE AGENCY

For 2020: SEE Who You Can Be, When You Are Smoke-Free

Over 45 million Americans make resolutions to improve themselves in the New Year. The most common resolution is to quit smoking. However, with these good intentions, most people only make it through the first week before relapsing.

But that's OK! Any effort to quit is worthy of praise — especially if someone is committed to keep trying. A person can make six to 11 attempts before quitting for good. Quitting smoking can be challenging, but if a person has a strong motivation to quit and the support to do so, the chances of success go up.

1-866-NEW-LUNG is here to provide support by offering a 2020 New Year's quit smoking campaign. Whether someone wants a group setting, individual support or telephone counseling, participants will receive the tools they need to quit smoking, along with their own personalized quit plan. They will be able to understand their triggers and create coping strategies to implement during their quit journey. In addition, participants who complete services will receive a free supply of nicotine patches (while supplies last). With a new plan in mind, people who



Cessation providers for the County of Orange from Anaheim Regional Medical Center. Back row (L-to-R): Nang Atphasouk; Gina Kim; Adrian Morales; Jaina Pallasigui; Khoi Pham and Farinaz Pirshirazi. Front row (L-to-R): Vanessa Martinez; Elizabeth Hien; Jenny Birondo; Zaira Ramirez and Caren Chajon.

sign up for the 2020 campaign will see their life from a new non-smoking perspective.

If you know someone who would like to quit and start 2020 smoke-free, visit www.1866NEWLUNG.com/signup to sign up. A Tobacco Cessation Specialist will contact you. You can also reach them at **1-866-NEW-LUNG (1-866-639-5864)**.

JOHN WAYNE AIRPORT

Dame Zandra Rhodes Brings Art and Fashion to John Wayne Airport

Known as a pioneer of the British and international fashion scene since the late 1960s, Dame Zandra Rhodes brings her theatrical sense of style and design to John Wayne Airport in a new "The Art of Opera" display showcasing her vibrant and textile-inspired set and costume designs for two operas, "Aïda" and "The Pearl Fishers." Ticketed passengers can view the exhibit through June.

Passengers strolling through the Vi Smith Concourse Gallery on the Departure (upper) Level (post-security), across from Gates 2 through 5 in Terminal A, Gates 18 through 21 in Terminal C, and the free-standing display cases across from Gates 14, will have the opportunity to view informative displays depicting Rhodes' artistry and creativity to bring life and color to the opera's stage and its characters.

Rhodes has designed for Queen's Freddie Mercury and Diana, Princess of Wales, and continues to collaborate with brands that inspire her, including Valentino, TopShop and MAC Cosmetics. She will launch a line of home designs that explore a variety of local patterns and cultures through a partnership with IKEA. Click [here](#) to learn more about Dame Zandra Rhodes.

For more information about John Wayne Airport's Art Programs, visit www.ocair.com/terminal/artexhibits/.



Dame Zandra Rhodes is pictured with her colorful and detailed costume designs for the opera "Aïda," set in ancient Egypt.

JOHN WAYNE AIRPORT

John Wayne Airport Tees Off for Round Two at Hoag Classic

John Wayne Airport is proud to be a Community Partner for the 25th Annual Hoag Classic and Official Airport for tournament players, guests and attendees for the second consecutive year. As one of the most prestigious and philanthropic events on the PGA Tour Champions, the tournament tees off for exciting golf action at the Newport Beach Country Club on March 4-8.

The Hoag Classic provides an infusion of travel and tourism dollars into the local economy and is a tremendous fundraiser, generating more than \$20 million in its history. The airport's participation helps to support Hoag Hospital and other charitable organizations that work to improve the community.

JWA will sponsor the Tournament's 15th Hole, themed "Tee it High, Let it Fly," and bring the **JWALive** music program out of the Thomas F. Riley Terminal into the Hoag Classic during a Live Music Happy Hour event after play on Friday, March 6. Attendees will also have the opportunity to visit JWA's vintage aviation-themed booth during the three-day tournament from March 6-8 and take a spin on the prize wheel, learn about the airport's **Helping Hands** special needs assistance program, and new concessions and exciting activities coming to the Terminal in 2020.

This year's tournament will host an impressive field of champions, including 2019 Champion Kirk Triplett, Ernie Els, Retief Goosen, Angel Cabrera, Fred Couples, Bernhard Langer and John Daly. For more information about the event or to buy tickets, visit www.hoagclassic.com.



Attendees at the 2019 Hoag Classic line up to take a spin on the John Wayne Airport prize wheel and answer trivia questions to win fun airport prizes.

OCAC - ANIMAL CARE

OC Animal Care Takes in Over 300 Rabbits

In early January, OC Animal Care took over 300 rabbits into their care from a home in Fullerton. Staff and volunteers have worked tirelessly caring for these floppy-eared friends. To help these rabbits find homes, OC Animal Care began their Find Some Bunny to Love campaign. Beginning January 11 through the entire month of February, rabbit adoptions are \$14 (including the spay/neuter and microchip). Since these promotions began, over 160 rabbits have either been adopted, or transferred to shelters or rescue organizations.

OC Animal Care is also grateful for the outpouring of support from the community. Hundreds of donations from all over have come in to support these buns. Local grocery stores and Tanaka Farms donated large amounts of produce to ensure the rabbits are happy and healthy. Thank you to all who have helped and to all who have given a loving



Yum! Adorable rabbits enjoy their fresh produce from our local rescue partner, Save SomeBunny.

home to one of these rabbits. Remember, if you are thinking about adopting a rabbit, hop on down to OC Animal Care during February and find some bunny to love!

OCAC - COMMUNITY SERVICES

High School, Community College Students Explore Tourism Industry

In collaboration with the Orange County Visitors Association (OCVA), the Orange County Community Investment Division (CID) launched its new “Orange County Tourism Workforce Initiative” (TWI). The TWI bridges the connection between the tourism and hospitality industries in Orange County. This program promotes great employment opportunities for high school and community college students. In Orange County, tourism is a front-runner for economic development. Orange County tourism creates an estimated 180,000 jobs annually and \$36 million of daily visit spending.

On January 22, OCVA and CID held a kick-off event for the county-wide program with speakers, videos, career resources and prizes from local attractions, retail outlets, and presentations for the students at Anaheim High School. The event welcomed its very own customized transit bus. The bus showcased images of tourism industry professionals and paired with TWI’s tagline, “OC Tourism: Grow Great Careers Here.” Other partners of the initiative include: Anaheim Resort Transportation, Visit Anaheim, Best VIP Chauffeured, California State University System, California Community Colleges, Knott’s Berry Farm, Newport Beach & Company, Trip.com, OC Fair & Event Center, Travel Costa Mesa, Visit Huntington Beach, Disneyland Resort, Irvine Retail Properties, and South Coast Plaza.



Lillian Maruta, OC Community Investment Division, and Renee Ramirez, Director of OC Community Services, attend the Orange County Tourism Workforce Initiative kick-off event.

Fine Free Days

2020 is a Leap Year and OC Public Libraries is getting library card holders excited by offering a fine forgiveness program, Fine Free Library Day, February 14-29. Library users with outstanding library fines are invited to Take a Leap Back to the Library, encouraging them to take advantage of this opportunity. Any items with overdue fines or items that have been marked as "lost" can be returned to any of the library system's 32 branches and

related fines and fees will be waived. Committed to the library's mission of providing access to library services for all County residents, OC Public Libraries will be initiating Fine Free Library Days to support local communities and welcome back patrons who may have avoided the library because of their fines. For more information about OC Public Libraries and to see a list of branches where you can return your overdue material, visit ocpl.org.

Tet Celebration | Westminster Library

On January 18, the Westminster Library held its sixth annual Tet Celebration. Tet is a family event celebrating the Vietnamese Lunar New Year and the coming of spring. During Tet season all the shopping centers around the library put up tents selling flowers and traditional decorations. The library is proud to celebrate with the Vietnamese community and participate in this important cultural celebration.

Starting from a small event, the Tet Celebration has grown to include community performances, crafts and activities for the whole family. It is also a place where the Vietnamese community can share their culture with their neighbors who can come, have fun, and learn about celebration!



Tyun Yee Tong Lion and Dragon Dance Association perform a traditional Lion Dance for Tet Celebration attendees at Westminster Library



Vovinam Martial Arts Club perform a martial arts demonstration.

OC WASTE & RECYCLING

OC Waste & Recycling (OCWR) Strives to Continuously Educate Orange County Residents

OC Waste & Recycling takes education very seriously. One of the focal points of its community outreach program is ensuring an informed and educated population. Over the last year, the OCWR Strategic Communications Unit has developed and fostered programs and partnerships to provide education about the County's waste and recycling infrastructure and resources. These efforts are not limited to traditional education events and include public meetings, tours, presentations as well as a robust social media presence. Here's a look at what OCWR accomplished in 2019, as well as goals for the new year.

EXTERNAL TOUCHES AND IMPRESSIONS



SOCIAL SERVICES AGENCY

SSA Collaborates to Find Housing for Former Foster Youth

The County of Orange Social Services Agency, in collaboration with the Santa Ana Housing Authority (SAHA), Orange County United Way and the Orangewood Foundation, joined forces to help 25 former foster youth find a place to call home through a new Department of Housing and Urban Development (HUD) voucher program called the **Foster Youth to Independence Initiative (FYI)**. Of the 12 counties awarded vouchers (only two of which are in California), SAHA received the largest allocation of funding across the nation.

An FYI briefing held last month at United Way Orange County kicked off with a video message from HUD Secretary Ben Carson. Attendees included representatives from the local HUD regional office, as well as staff from SAHA, SSA, Orangewood Foundation and other community partners who played a role in providing housing and supportive services to voucher recipients.

SSA Children and Family Services (CFS) Deputy Division Director Ken Santini, as well as Administrative Manager II Jaime Munoz and Senior Social Services Supervisor Lourdes Chavez, attended on behalf of SSA. Lourdes shared comments on SSA's important role in identifying eligible youth as FYI voucher recipients. The day ended with a site visit to the apartment of one of the first recipients, Christian, who Lourdes met and helped connect to the FYI program. The visit was profiled in press coverage by **ABC7**, **NBC4** and the **Orange County Register**.



County of Orange Social Services Agency Children and Family Services Deputy Division Director Ken Santini, Senior Social Services Supervisor Lourdes Chavez and Administrative Manager II Jaime Munoz attend the Foster Youth to Independence Initiative Briefing at Orange County United Way.

SSA Director Debra Baetz stated that the agency is working diligently to collaborate with agencies across Orange County to deliver more comprehensive, integrated programs and supportive services.

"The FYI Initiative illustrates a successful public-private partnership that provides end-to-end services to address the complete needs of the individuals and families we serve," she says. "We are extremely proud of the work our staff performed — and continues to perform today — to help 25 young adults achieve more secure, stable housing."

SSA Employees Selected for CDSS Human Trafficking Awareness Month Award

January was National Human Trafficking Awareness Month, aimed to increase awareness about the prevalence of human trafficking and its traumatic impact on youth, families and communities.

As part of this monthly campaign, the California Department of Social Services (CDSS) recognized two County of Orange Social Services Agency employees with its inaugural Human Trafficking Awareness Month Awards. Juan Reynoso and Nicole Strattman were honored for helping address and combat human trafficking by serving children, youth and families who have been impacted by exploitation.

Juan is a Social Services Supervisor II in SSA's Family Self-Sufficiency & Adult Services Division. He was nominated by CDSS' Refugee Programs Bureau for his dedication and support of the Trafficking and Crime Victims Assistance Program (TCVAP), assisting survivors of human trafficking, domestic violence and other serious crimes since 2013. Juan has also been a champion of county-to-county collaboration and improving the quality of services for TCVAP clients.

Nicole, a Senior Social Services Supervisor with SSA's Children & Family Services Division, works as the Commercially Sexually Exploited Children (CSEC) Program Coordinator and agency liaison with the Orange County Human Trafficking Task Force. Nicole helped implement specialized services for CSEC youth, including the launch of a dedicated resource and support center. She also introduced Baxter, a therapy dog, to the County's GRACE Court (Generating Resources to Abolish Child Exploitation) to comfort trafficked youth. Baxter, his handler Cheryl Timmons and Nicole have garnered national media attention for the positive impact Baxter's presence has made on CSEC youth.

Please join us in congratulating Juan and Nicole for their remarkable contributions and in acknowledging all staff who work with victims of exploitation for their efforts to make a difference in the lives of our most vulnerable community members.



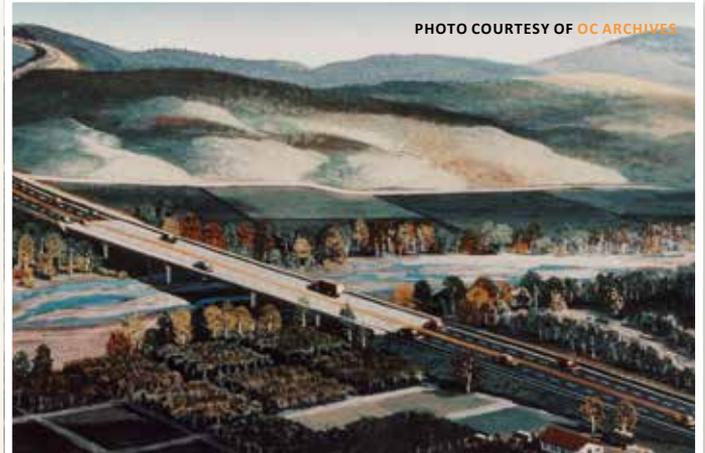
Juan Reynoso and Nicole Strattman hold up the inaugural Human Trafficking Awareness Month Award they won.

OC HISTORY

A TALE OF TWO RANCHO SANTA MARGARITAS *by Chris Jepsen*



In 1985, crew graded land for new housing tracts in Rancho Santa Margarita. The first homes went on sale in May 1986.



An artist's concept from 1999 depicts a proposed look for the Antonio Parkway bridge.



The original Rancho Santa Margarita was in San Diego County. The Marine Corp. maintains the original Santa Margarita ranch house on the south side of Camp Pendleton.

Celebrating 20 years since incorporation, Rancho Santa Margarita is among Orange County's newest cities. But both its land and its name hold a great deal of history. The area was home to native villages for many thousands of years, the 1769 expedition led by Gaspar de Portolà camped here for several days, the historic Trabuco Adobe (now in ruins) has stood here since the Mission Era, and vaqueros herded cattle here for two centuries.

The origin of the name "Rancho Santa Margarita" is complicated. It's a case of a place name from San Diego County migrating north to a new location in Orange County. In fact, the modern city of Rancho Santa Margarita is mostly

located on what was actually the old Rancho Trabuco.

The local place name Santa Margarita was originally given to the Santa Margarita River (which is really more of a creek) near what's now the south half of Marine Corps Base Camp Pendleton. The name was given by the Portolà Expedition, which arrived there on the feast day of St. Margaret in 1769. In the early 1840s, when California was still part of Mexico, Pio and Andres Pico received large land grants in this area. Referencing existing place names, they called their combined properties the Rancho San Onofre y Santa Margarita. Several years later, the Picos were also granted the adjacent Rancho Las Flores, and the



The ruins of the Trabuco Adobe, seen here in the 1930s, are now part of O'Neill Park.

yet-further-combined ranchos were renamed the Rancho Santa Margarita y Las Flores. In the 1860s, the property was deeded to Juan Forster, who also owned adjacent properties to the north, including the Rancho Mission Viejo and Rancho Trabuco in today's Orange County. Collectively, Forster's ranchos were often referred to as the Rancho Santa Margarita. The Marine Corps still maintains the old Santa Margarita ranch house on the south side of Camp Pendleton today.

James Flood became the owner of this accumulation of ranchos in the 1880s and in 1906 the Floods gave half ownership to ranch manager Richard O'Neill. When the families later split the ranchlands between themselves, the O'Neills took the property in what's now Orange County and appropriately revived the old Rancho Mission Viejo name for their portion of the land, including the historic ranchos of Mission Viejo and Trabuco. (Mission Viejo means "Old Mission," as this was literally the original site of Mission San Juan Capistrano before it was moved to its current location in 1778.)

In 1982, following on the heels of the development of today's town of Mission Viejo, 5,000 additional acres of Mission Viejo Company property on the Plano Trabuco (Trabuco Mesa) were removed from an agricultural preserve and were re-zoned to become yet another new master planned community.

This master planning process, led by longtime urban designer Richard Reese, had actually begun several years earlier. Reese, who'd dreamed of creating his ideal "urban village" since college, finally had free rein to make his vision a reality.

In 1983, the O'Neill family formed the Santa Margarita Company to manage the process of creating this new community, which they dubbed Santa Margarita. It would be one of several instances in which historic place names

were brought north from what's now Camp Pendleton to serve as names of communities or streets in modern Mission Viejo Company developments.

Construction of the town's first building — a real estate sales information office — began in late 1985. It was around that same time that complaints about the community's name were lodged by the existing town of Santa Margarita in San Luis Obispo County. To avoid confusion and headaches, the O'Neill/Moiso family changed the new community's name to Rancho Santa Margarita. It's now the longest city name in the state of California, but it works.

The first homes in the town of Rancho Santa Margarita went on sale in May 1986, the first residents moved in that fall, and Rachel Peterson became the first baby born in Rancho Santa Margarita on July 7, 1987.

In 1989, a community group called the Rancho Margarita Civic Association was formed as the political voice of the growing community. A separate group, the RSM Cityhood Committee, was formed in 1995 to push for incorporation. Once cityhood was attained, in January 2000, the Rancho Margarita Civic Association became the first City Council.

Today, Rancho Santa Margarita (or RSM as some call it) is a successful city made up of multiple master-planned communities. It has a population of about 49,000 — a far cry from the days when hundreds lived in Acjachemen villages or when cattle far outnumbered a handful of local vaqueros and ranchers. Still, sycamore- and oak- filled parks and the adjacent rustic Santa Ana Mountains are constant reminders of the land's long and storied history.

Chris Jepsen is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

Privacy Program Overview

Did you know we have a County Privacy Program? What does this mean to our employees and the residents we serve in Orange County? As we start the new year, it's a good time to get a refresher and be updated on how this applies to you and your daily duties.

HISTORY:

The Health Insurance Portability and Accountability Act (HIPAA) Final Rule was issued in 2000. It was enacted to provide comprehensive health care reform in the United States. It standardizes the electronic communication of health or medical information, establishes protection for the confidentiality of protected health information (PHI), also known as the Privacy Rule, and improves the portability and continuity of health insurance and health care delivery to combat waste, fraud and abuse.

The County of Orange conducted an analysis and determined we are subject to the HIPAA Rules as a covered entity as defined in the regulation. County departments perform many services, but not all are regulated by HIPAA. Therefore, we are considered a hybrid entity, but under one single legal entity. The covered entity must designate a Chief Privacy Official responsible for the development and implementation of the policies and procedures, receives and investigates privacy complaints and provides the Notice of Privacy Practices on behalf of the County. For more information about HIPAA and the designated covered components, please visit <https://ocgov.sharepoint.com/Collab/SvcAreas/GRC/HIPAA/Pages/default.aspx>.

CHANGES AND UPDATES:

In the past few years, there has been many data breaches that affect a variety of business industry such as: education, health care, public offices, real estate, finance and information technology. There are also an increase of new privacy laws or privacy bills which provides consumers more protection over their personal data and set guidelines for how business should protect your data as well. The County departments comply to state, federal and contractual regulations and standards depending on the type of data we create, use, disclose, transmit, or stored.

The latest California Consumer Privacy Act (CCPA) came into effect January 1, 2020, but at this time the County is exempt from being required to comply with this law. We will continue to monitor this and other regulations that may have impact to our departments and their customers. With so many changes and requirements in the privacy areas, we expanded our scope to have a Countywide Privacy Program in order to manage the diversity of privacy activities we do in the County.

ROLES AND RESPONSIBILITIES OF PRIVACY PROGRAM:

The fundamental elements of the program includes:

- Leadership
- Privacy Risk Management & Compliance Documentation
- Information Security – ePII (electronic personally identifiable information) and ePHI (electronic protected health information)
- Incident Response
- Privacy Notices
- Training and Awareness
- Accountability

Many of these best practices areas are aligned with our Cybersecurity Program as well; therefore, we become the Enterprise Privacy and Cybersecurity Program. The County Privacy Officer must engage and coordinate with many key stakeholders in order to integrate the County's efforts to protect and secure our PII data. With the integration of the program, we can provide better services to the departments and be able to identify, respond and remediate to incidents much more rapidly.

The County departments have designated a department privacy analyst and/or information security officer whose

roles are to work collaboratively with the County Privacy Officer and Chief Information Security Officer. In order to have an effective compliance program, all workforce members are key principal to making it successful to protect our data and systems.

To contact our County Privacy Officer (CPO) for any inquiries or report a privacy incident, please email privacyofficer@ocgov.com. The role of the CPO is to provide countywide support and assistance in the privacy areas. If we have a privacy data breach, it not only affects the department, but the entire County because we are a single legal entity.

Report Suspected Phishing to Protect the County

Phishing is one of the easiest cyberattack techniques that cybercriminals can use to gain access to networks. It is a tactic executed through email that is used to trick victims into opening malicious software or clicking on malicious links. Phishing is effective because it bypasses traditional perimeter protections such as firewalls and potentially lands an attacker directly on a user's workstation. The best defense against phishing is a healthy reluctance to click on suspicious links and attachments. Ask yourself these questions:

- Is the email from someone I know? Is it from their usual address?
- Is the email from inside or outside the County? External emails need to be treated with caution.
- Are the links directing me to an unfamiliar site?
- Are the links spoofing a familiar site?
- Is the email playing on my emotions? Phishing schemes can use fear, intimidation, urgency, promise of a windfall, curiosity etc. to entice victims to act.

Given this set of questions it may be concluded that the best action is to never open an email again. Since we all rely on email as a key form of communication abandoning email is not a reality. The County has established a simple process to report suspicious emails.

HOW TO REPORT PHISHING EMAILS

1. Save the suspicious email as a .msg file.
2. To do this In Outlook go to File > Save as > Save as type: Outlook Message Format.
3. Attached the saved .msg file to a **NEW** email.
4. Send the **NEW** email with the attachment to: phishing@ocit.ocgov.com.

Following the steps above allows OCIT security to capture the email headers and all the relevant information that can be used to determine the nature of the email. Sending email to phishing@ocit.ocgov.com not only protects the sender but allows security to identify broader phishing campaigns.

Report all unsolicited phone calls, emails or texts to
Phishing@ocit.ocgov.com

Enterprise Privacy & Cybersecurity Portal
<https://ocgov.sharepoint.com/Collab/SvcAreas/cyber>



Pedestrian Safety

We rarely are more vulnerable than when walking in urban areas, crossing busy streets and negotiating traffic. At some point in the day, everyone is a pedestrian, and unfortunately pedestrian fatalities remain high. Pedestrian safety is a priority and we encourage you to be cautious when walking in urban areas, crossing busy streets and negotiating traffic. In 2018, there was a total of 6,283 pedestrians killed in traffic crashes in the United States.

Follow these tips to stay safe as a pedestrian:

- Whenever possible, walk on the sidewalk. If no sidewalk is available, walk facing traffic.
- Follow the rules of the road, obeying all traffic signs and signals.
- Cross streets at crosswalks.
- Stay alert – avoid cell phone use and wearing earbuds.
- Watch for cars entering or exiting driveways or backing up in parking lots.



Hop on down to OC Animal Care and...

Find Some BUNNY to Love!

Beginning January 11th through
the month of February!

OC Animal Care ♦ 1630 Victory Road ♦ Tustin ♦ 92782



**\$14 Bunny
Adoption
Fee!**



OC Animal Care



www.ocpetinfo.com ♦ (714)935-6848

     /OCAAnimalCare

SERVICE AWARDS - February 2020

Recognizing our long-serving employees and their years of dedication to the County of Orange

35 YEARS

ASSESSOR

SOWA, THERESA A

PUBLIC DEFENDER

ACHTTIEN, NANCY I

SOCIAL SERVICES AGENCY

ENRIQUEZ, ROSALINDA

30 YEARS

COUNTY EXECUTIVE OFFICE

DANG, HUONG L
LUSTER, SUZANNE F
SALINAS, JOHN M

HEALTH CARE AGENCY

ADAMS, ROSARIO M
DELGADO, MIA
NOTTKE, JEFFREY S
OLAOSHEBIKAN, FELICIA O
SCHMIDT, MARILYN J
TORRES, FLAVIA G

OC COMMUNITY RESOURCES

WILLIAMS, KATHY P

OC PUBLIC WORKS

KOCH, DAVID E
MOORE, JOHN F

OC WASTE & RECYCLING

SALAM, MOHAMMAD A
SALDANA, CARMEN M

PROBATION

HARTZELL, RANDI B

SHERIFF-CORONER

DELACRUZ, DAVID S
PEREZ-DE AVILA, ANNA

SOCIAL SERVICES AGENCY

FOSTER, TERESA A
GARZA, JACQUELINE
MORA, LORINDA
ROBINSON, SHAWN
SCHNEIDER, KAREN L
TJEN, JUNAIDI A
VU, ROSEMARY H

20 YEARS

CHILD SUPPORT SERVICES

CUERVO, RENEE Y
FARIAS, CARMEN Y
NOGUEZ, LUIS N
OKIMOTO, GABRIELA

COUNTY EXECUTIVE OFFICE

PITTS, STEPHANIE S

DISTRICT ATTORNEY

DILLER, LISA J
GONZALES, ARTHUR M
RECHSTEINER, CELINDA J

JOHN WAYNE AIRPORT

FLORES, RICHARD M

HEALTH CARE AGENCY

FONTELA, CHERRY ANNE Q
IM, AGNES Y
LUGO, ANGELO D
NGUYEN, JENNY N
NGUYEN, QUY H
RUELAS, GABRIELA D
YEE, CATHERINE
ZIEMKE, AMANDA D

OC COMMUNITY RESOURCES

FULLER, DONNA L
MARTINEZ, JERRY J
OHARE-POMPONI, CHRISTINE

PROBATION

CORRAL, GILBERT R
CORSAUT, NORMA
FOX, LYNSAY
GARCIA, LORRAINE A
GARIBAY, DANIEL
NAVARRO, JAVIER

SHERIFF CORONER

AGUILAR, KELLY B
DANIELS, JASON G
DIERCKMAN, RYAN W
GARCIA, GABRIELA G
HITTESDORF, SANDRA G
IVANCIC, ERIK A
KENDRICK, TANASSA M
MORAZA, JORGE
RAYMUNDO, FEDERICO T
STEWART, SHANE S
THOMAS, SHANE W
TORRES, GUILLERMO
TRAN, HOA T
WEST, RONALD R

SOCIAL SERVICES AGENCY

ALMANZA, LAUREN M
CASTRO, ANGIE A
LAIRD, BRENDA K
LEE, STACY M
MARTINIUC, CLARA A
NGUYEN, HATIEN D
PERCIVAL, JENNIFER
RANADA, TERESITA A
SANCHEZ, REBECCA P
TARIN, ALVARO
WINOTO, SYLVIA

If you would like to have your name not printed in the Service Awards section, email ceocom@ocgov.com. If you believe there has been an error or omission in reporting your years of service, please email HRDataPortal@ocgov.com.

To view the February list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

CAREER PAGES

AVAILABLE JOB OPPORTUNITIES
AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

Librarian I – 02/21/2020
Bibliographic Services Manager – 03/06/2020
Housing Specialist I – 2/28/2020
Vote Center Field Supervisor/Office Supervisor B/Extra Help - ASAP
Comprehensive Care Nurse Practitioner II - Medical Services - ASAP
Director of OC Animal Care (Administrative Manager III) - ASAP
Utility Locating Technician (Engineering Technician) - ASAP
Budget Development and Systems Analyst (Administrative Manager II) – 02/28/2020
Comprehensive Care Nurse I - ASAP
Sheriff's Correctional Services Assistant Trainee – 04/01/2020
Craft Supervisor I – ASAP
Senior Social Worker - ASAP
Data Entry Technician - ASAP
Airport Engineering Manager - (Administrative Manager II) - ASAP
Customer Relations Manager (Administrative Manager I) - ASAP
Ballot Collection Team-Election Worker/Extra Help - ASAP
Medical Assistant - Correctional Health Services - ASAP
Mental Health Specialist - Correctional Health Services - ASAP
Surveyor III (Field) – ASAP
Safety and Emergency Preparedness Manager (Administrative Manager I)– 02/14/2020

Ballot Collection Team/Election Worker-Extra Help - ASAP
Sr. Office Supervisor C/D – ASAP
Social Media Intern (Unpaid Intern) Human Resource Services - ASAP
Communications/Public Relations/Social Media Intern (Unpaid Intern) - ASAP
Administrative Support Intern - OC Community Resources (Unpaid Intern) - ASAP
Digital/Graphic Design Intern (Unpaid Intern) - ASAP
Office Assistant/Customer Service-Extra Help – ASAP
Radio Dispatcher Trainee - ASAP
Administrative Support Intern - Families and Communities Together (FaCT) Program (Unpaid Intern) - ASAP
Video Production/Editing & Social Media Intern (Unpaid Intern) – ASAP
Legal Assistant Intern (Unpaid Intern) - ASAP
Bilingual Customer Service Representative/Phone Bank (Chinese, Korean, Vietnamese)-Extra Help - ASAP
Social Services Supervisor I - ASAP
Vote Center Customer Service Representative (Extra Help) - ASAP
Environmental Health - Program Manager (Administrative Manager I) - ASAP
Eligibility Technician - ASAP
Customer Service Representative (Extra Help) Election Support at Vote Center Sites – ASAP

PROMOTIONAL

HCA Service Chief II- Correctional Health Services – ASAP
Forensic Scientist III/OC Crime Lab – 02/24/20
Sr. Accounting Office Supervisor I - 02/23/2020

Supervising Waste Inspector – 02/20/2020
Information Technologist I – 02/23/2020

Be sure to check the website often for any career opportunities that may be listed!

EVENTS CALENDAR - FEBRUARY 2020

Check out these County events scheduled for February and for details on these and other events, visit the [OC Events](#) Calendar online!

						1
2	3	4	5	6	7	8
9	11	11	12	13	14	15
Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i> Liz O'Donnell <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i> Extended Valentine's Day Hours <i>Clerk-Recorder</i>	NEA Big Read: Writing Workshop <i>OC Public Libraries</i> Fine Free Library Days <i>OC Public Libraries</i>
16	17	18	19	20	21	22
Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i>	Mental Health Steering Committee <i>Health Care Agency</i> Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i>	Fine Free Library Days <i>OC Public Libraries</i> Fitness With Frank Craig Regional Park <i>OC Parks</i>
23	24	25	26	27	28	29



EVENTS IN ORANGE COUNTY

FEBRUARY 2020-APRIL 2020

FEBRUARY

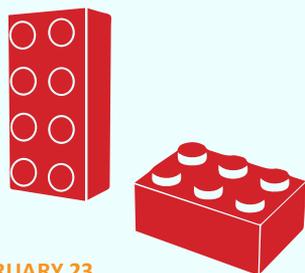
							1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	

MARCH

1	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
29	30	31					

APRIL

			1	2	3	4	
5	6	7	8	9	10	11	
12	13	14	15	16	17	18	
19	20	21	22	23	24	25	
26	27	28	29	30	31		



FEBRUARY 23

Lego Club – Garden Grove Main Library
2 - 3 p.m.

www.ocpl.org/calendar

Garden Grove Main
11200 Stanford Ave., Garden Grove, CA
92840



FEBRUARY 29

Fitness with Frank
Craig Regional Park
2 - 3 p.m.

www.ocparks.com/ted

3300 State College Blvd.
Fullerton, CA 92835

MARCH 1

Anaheim Ducks vs. New Jersey
5 p.m. - Ducks Hat Giveaway Night
(everyone in attendance will receive a
Corduroy Hat presented by Honda)

Visit the link to purchase
discounted tickets.

anaheimducks.com/orange



MARCH 23

Toddler Storytime
Cypress OC Public Libraries
9:30 - 10:30 p.m.

www.ocpl.org/calendar

Cypress Library
5331 Orange Ave. Cypress, CA 90630

MARCH 23

ESL Class
Foothill Ranch – OC Public Libraries
10 a.m. - 2 p.m.

www.ocpl.org/calendar

Foothill Ranch Library
27002 Cabriole, Foothill Ranch, CA 92610



APRIL 1

Anaheim Ducks vs. Dallas
7 p.m. - Fan Appreciation Night
(we will be giving away prizes to random
seats all throughout the game)

Visit the link to purchase
discounted tickets.

anaheimducks.com/orange

APRIL 4

Adventure Day
Ronald W. Caspers Wilderness Park
10 a.m. - 3 p.m.

www.ocparks.com/events

San Juan Meadow Group Area



COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A
safe, healthy, and fulfilling place to
LIVE, WORK, AND PLAY,
TODAY AND FOR GENERATIONS TO COME,
by providing outstanding, cost-effective
REGIONAL PUBLIC SERVICES.



THANK YOU FOR READING

COUNTY CONNECTION

CONNECT WITH US ON SOCIAL MEDIA



On **Twitter** at www.Twitter.com/OCGovCA



On **Facebook** at www.Facebook.com/OCGov



On **Instagram** at www.Instagram.com/OCGov

COUNTY CONNECTION is distributed monthly by the County Executive Office and is published by CEO Communications. Call 714-834-2053 or email ceocom@ocgov.com with any suggestions and comments.