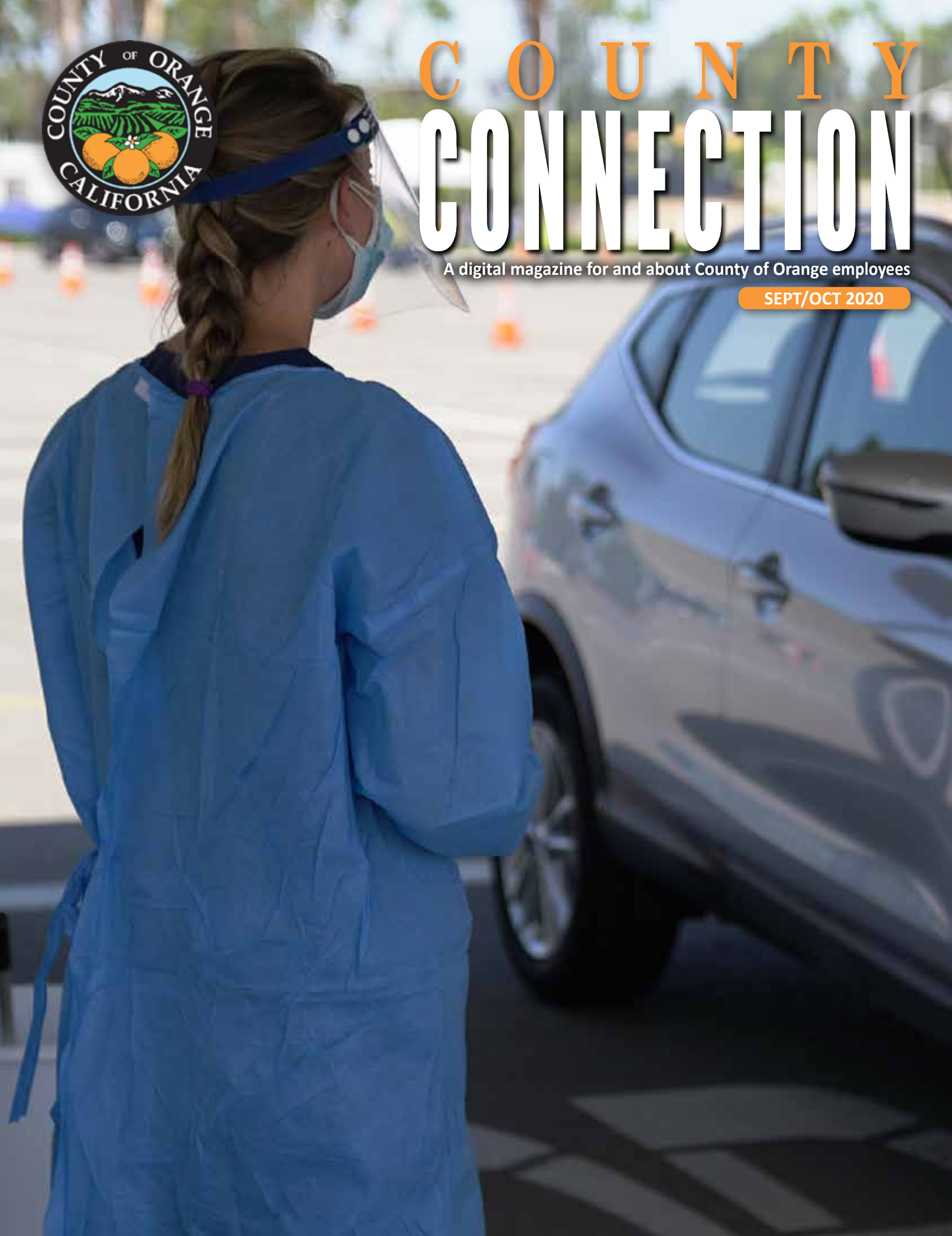




# C O U N T Y C O N N E C T I O N

A digital magazine for and about County of Orange employees

SEPT/OCT 2020



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# FRANKLY SPEAKING

a message from CEO Frank Kim



**FRANK KIM**

As we move into the fall season in Southern California, I commend your resilience and commitment to the County. We continue to work to slow the spread of COVID-19 as well as deal with extreme heat conditions and the effects of numerous fires throughout our area and surrounding communities. Regardless of the issues that we encounter, your commitment to providing support and services has helped move our community forward.

September is National Preparedness Month and I urge you to learn how you can better prepare for you and your loved ones. You'll find information about preparedness with our Safety Spotlight on [Page 26](#). To stay informed about local emergencies, please sign up for AlertOC at [alertoc.org](http://alertoc.org) and check out the ReadyOC website at [readyoc.org](http://readyoc.org).

Speaking of being prepared, please protect yourself and your loved ones with a flu shot provided for free to all County employees. Information with a schedule of when and where the shots will be provided can be found on [Page 10](#). If you have more questions, please contact Employee Health Services at [EHS@ochca.com](mailto:EHS@ochca.com) or (714) 565-3780.

Every year OC Rideshare puts out their annual employee transportation survey. Make sure to complete your survey and provide us with the information critical to helping improve transportation services throughout Orange County. More information on the survey and transportation updates are on [Page 9](#).

Just weeks away, October 5 begins Presidential Election voting in Orange County when all registered voters will be sent a vote-by-mail ballot, which they can drop off at ballot drop boxes throughout the County. Voters also have the choice to vote in-person at a Vote Center convenient to them beginning October 30. Turn to [Page 23](#) to find out more information on voting this election.

Lastly, with Halloween just around the corner, we want to be attentive to our surroundings and our actions. I want to stress how important it is for us to continue safe behaviors such as social distancing, wearing face coverings and washing your hands. I appreciate your dedication to our safety and health in the fall season and beyond.

A stylized, handwritten signature in white ink that reads "Frank Kim". The signature is fluid and cursive, with a long, sweeping underline.



# PEDRO VARGAS

**JOB TITLE:**

Senior Social Worker - Parent Engagement Coordinator

**YEARS WITH THE COUNTY:**

13

**DEPARTMENT:**

Social Service Agency's Children and Family Services

**BEST PART OF YOUR JOB:**

Helping Families

**PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!**

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to [jamie.cargo@ocgov.com](mailto:jamie.cargo@ocgov.com).



*Editor's note: This employee profile was written prior to COVID-19.*

Senior Social Worker Pedro Vargas begins his day co-leading County of Orange Social Service Agency's Parent Orientation to the Juvenile Dependency System and Parent Mentorship Program, offered daily at Lamoreaux Justice Center for parents of children who have a detention hearing scheduled that day.

The issues that bring children and families to the attention of SSA's Children and Family Services Division, and the Juvenile Court, are wide ranging and encompass the safety and well-being of children in matters where allegations against a parent can range from child neglect, physical abuse, sexual abuse, caretaker absence, and/or any issues that would place a child's mental and/or physical health at risk.

At the SSA orientation, Pedro serves a crucial role in explaining the Juvenile Court Dependency system at a time when emotions often run high. He works diligently to assist parents and families in understanding the detention hearing process and provide clarification about next steps in the process.

"The role of a Parent Engagement Coordinator isn't just a job. This work can help transform lives, and it is imperative that we engage families from the very beginning of their cases. The work we do has great purpose and meaning," he says. "I'm there to work with families and address the issues that brought them to the Court's attention."

According to Pedro, one of the most beneficial aspects to working at SSA, and the County as a whole, is having opportunities to work in various programs and departments. These opportunities allow staff to further hone their existing skills and develop other new skills, providing them a breadth and depth of knowledge they might not normally have exposure to. In his case, Pedro previously worked both as a Dependency Investigator and Family Services Worker, gaining experience and expertise which continues to help him in his role today.

As a Parent Engagement Coordinator, Pedro works first hand to support parents, as well as SSA's Parent Mentorship Program, parent volunteer program, the agency's Celebrating Families events and father engagement. In addition, Pedro has continued on occasion to take on casework to help alleviate the heavy flow of new cases requiring the Court's attention.

The highlight of Pedro's year is the Celebrating Families Events, a bi-annual dinner that recognize parents who have successfully reunified with their children, along with their safety and support networks. The event also acknowledges the substantial efforts



*Pedro Vargas, a Senior Social Worker, enjoys spending time outdoors including participating in endurance races.*

made by their former social workers. Attendees, including members of the Juvenile Court, judges, attorneys, advocates, SSA staff and community partners, celebrate and honor parents and families and learn more about their impactful — and oftentimes emotional — stories of change.

For Pedro, hearing family success stories makes his efforts all the more worthwhile. Having spent years on the front end of the Court Dependency process, he rarely knew of the outcome of the cases he was assigned to. It also helps him identify and recruit candidates (former reunified parents) for the Parent Volunteer Program and the Parent Mentorship Program.

In his off time, Pedro participates in endurance races, which can last anywhere from 24 to 40 or more consecutive hours without rest. He explains that there are timed physical and mental challenges as part of each event, which include carrying heavy items for long periods at a time, running, hiking, climbing, biking, swimming, trail running and more.

"These races have one thing in common," he says. "They are intense and require a lot of mental grit and mental toughness."

Pedro carries this mindset into his role as an SSA social worker. His mental fortitude, combined with education, experience, compassion and his personal drive to help strengthen families not only helps change the lives of the families he works with, but also makes him a valuable member of the County team.

## COUNTY COLLABORATES WITH CITY FOR CENSUS COMPLETION

The County continues to spread the word about the 2020 Census, collaborating with the City of Santa Ana to help families during Santa Ana CARES events at local parks.

Rocio Palafox, who usually spends her days at the County Information Desk in the County Service Center, talks with residents at two events a day and has helped over 300 households fill out the 2020 Census. She also hands out hand sanitizer and PPE to families in need of supplies. Overall, she has interacted with more than 1,700 people.

She encourages all County employees to let friends and family know how important it is to fill out the Census with information about who lived in their household on April 1, 2020. She adds that if you know of a Santa Ana resident who needs assistance to send them to the City's events.

The Census is a nationwide survey intended to count every person in the U.S. The results of the survey help establish congressional representation for every state as well as funding for state programs. It is only conducted every 10 years, so it is extremely important to have an accurate count.

The City of Santa Ana launched the Santa Ana CARES initiative in mid-August to provide health and financial assistance to residents, businesses and nonprofits affected by the COVID-19 pandemic. The Mobile Resource Center, which helps deliver these services to residents, is making its way across the most densely populated areas of the city. Click [here](#) for the schedule.

In addition to the County-hosted mobile 2020 Census questionnaire assistance center, services include:

- Isolation assistance to provide hotel rooms for families who have a member of the household diagnosed with COVID-19
- Free COVID-19 testing for Santa Ana residents by appointment on Saturdays and Sundays at Santa Ana College
- \$1,500 rental assistance grants for tenants
- A landlord assistance program that helps pay back rent that is owed
- Grants of up to \$10,000 for businesses and nonprofits, including grants specifically designated for restaurants and bars
- Up to \$50,000 for arts-related nonprofits
- Up to \$1,000 for individual artists
- Utility bill payment assistance of up to \$500 for those with delinquent bills
- Child care assistance for workers
- Additional sanitization of public facilities including bus shelters, playgrounds and park fitness equipment

The September 16 event celebrated Mexican Independence Day with a taco truck. Future events may include food vendors such as tacos or churros.

For more information on the Census, visit [2020census.gov](https://2020census.gov).



County Census Team Member Rocio Palafox, who you might normally see at the County Information Desk at the County Service Center, on the right, tells a family about the 2020 Census and why it's important to fill out. (Courtesy City of Santa Ana)



Visitors check out all the services available at a Santa Ana CARES Initiative. (Courtesy City of Santa Ana)



County Census Team Member Rocio Palafox, who you might normally see at the County Information Desk at the County Service Center, on the right, assists a man in filling out his Census. (Courtesy City of Santa Ana)



# 2020 CENSUS SCHEDULE



**SEPTEMBER 21 – EL SALVADOR PARK**

**SEPTEMBER 23 – ROSITA PARK**

**SEPTEMBER 28 – PACIFIC ELECTRIC PARK**

**SEPTEMBER 30 – WINDSOR PARK**

**OCTOBER 5 – MABURY PARK**

**OCTOBER 7 – CESAR CHAVEZ PARK**

**OCTOBER 12 – PRENTICE PARK**

**OCTOBER 14 – LILLIE KING PARK**

*ALL LOCATIONS WILL BE OPEN FROM NOON TO 7 P.M.,  
EXCEPT PACIFIC ELECTRIC PARK, WHICH WILL BE OPEN FROM 12:30 TO 7 P.M.*

## SSA, HCA AND OCCR HONOR STAFF WITH AUGUST'S ELIGIBILITY PROFESSIONALS MONTH

The County of Orange celebrates August as Eligibility Professionals Month. While this year was vastly different, more than ever SSA's dedicated eligibility staff have demonstrated their compassion, initiative and willingness to go above and beyond in helping OC residents in need.

At the August 25 Board of Supervisors meeting, Social Services Agency Director Debra Baetz and Chairwoman Michelle Steel, Second District Supervisor, acknowledged SSA, OC Health Care Agency (HCA) and Orange County Community Resources (OCCR) eligibility staff who work to provide access to critical services and supports to applicants and recipients of many programs including: CalWORKs, CalFresh, Medi-Cal, General Relief, Cash Assistance Program for Immigrants, Foster Care, Refugee Cash Assistance, Medical Safety Net, Adoptions, California Children's Services, Housing Assistance and Veterans Service programs.

"These programs represent and serve over one in four Orange County residents and especially now during the pandemic, our eligibility staff have answered the call to help our most vulnerable populations," said Chairwoman Steel.

She continued, "Orange County eligibility professionals demonstrate compassion, commitment and extensive experience in their collaborative efforts to create a safe and supportive county and make a positive and lasting contribution to our community. We thank you for your hard work and for all you do to serve and support our residents."

Due to COVID-19, the Board resolution was not presented in person this year; however, Chairwoman Steel took a moment at the Board meeting to recognize SSA, HCA and OCCR eligibility staff selected by their departments as 2020 honorees:

### REPRESENTING SSA (DIRECTOR DEBRA BAETZ)

- Alba Fierro, Assistance Programs
- Lawanda Underwood, Assistance Programs
- Kathy Vu, Program Integrity / Administrative Services
- Angelica Hernandez, Family Self-Sufficiency & Adult Services

### REPRESENTING HCA (DIRECTOR AND COUNTY HEALTH OFFICER DR. CLAYTON CHAU)

- Ezequiel Gutierrez
- Albert Garcia

### REPRESENTING OCCR (DIRECTOR DYLAN WRIGHT)

- Joseph Ford, Veterans Service Office
- Victor Lopez, Veterans Service Office
- Erica Phan, Housing Authority
- Mai Pham, Housing Authority
- Patty Rosa, Housing Authority



Debra Baetz acknowledged, "Our Eligibility Professionals make up over 40 percent of SSA's more than 4,000 employees who provide vital services to help enhance the well-being of our residents." With a note of appreciation, she added, "The work you do matters so much — and we thank you for dedicating your career to serving the County of Orange."

When asked about this class of staff at HCA, Dr. Clayton Chau commented, "Public Health Eligibility Professionals assist families with compassion and empathy during difficult times when parents are working to understand their child's health issues." He continued, "I'm proud of these HCA professionals who do their best to help families learn to navigate available public services, which can be difficult to understand."

OCCR Agency Director Dylan Wright said of his department, "OC Community Resources Eligibility Professionals, from both the Orange County Housing Authority and Veterans Service Office, serve thousands of residents in our community each year. Their dedication and commitment to connecting people and resources truly helps to make the County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come."



## IT'S TIME TO COMPLETE THE EMPLOYEE TRANSPORTATION SURVEY

...then turn it in to win!

As a County of Orange employee, you recently received the annual transportation survey in your email inbox. The survey collects information on how you commuted the week of Sept. 14-18. It is mandatory for employees to complete it — whether you've been reporting to the worksite or are working from home.

Filling it out only takes a few minutes. The County is required to conduct this survey annually to meet clean-air mandates, so your participation is vital. Survey results are also used to evaluate how the County is doing in providing commute services to employees and identify areas where we can improve.

As a thank you for your time, complete the survey no later than October 2 to be entered for a chance to win one of 10 \$25 Amazon gift cards.

You also have the option to receive a free RideGuide commute planner if you check "yes" to the last question on the survey. The RideGuide gives you transportation options such as carpool partners, available vanpools, transit routing and more based on where you live, work and your work schedule. Even if you don't rideshare now, it could be handy information to have in an emergency.

The survey should be in your inbox or you can download it [here](#).

Questions? Contact OC Rideshare at 714.834.7600 or [rideshare@ocgov.com](mailto:rideshare@ocgov.com).



## VISIT GO511 FOR DAILY UPDATES



Get the latest information on changes in transportation due to COVID-19 at [go511.com](http://go511.com). The website posts daily updates on freeways, express lanes, toll roads and transit providers throughout Southern California. Find the most recent news on any closures, fare and route changes, rules for riding, service expansions and more.

OC Bus is also posting regular updates at [octa.net/Your-Safety-Is-Our-Priority](http://octa.net/Your-Safety-Is-Our-Priority).



# OC Health Care Agency/Employee Health Services

## 2020 SEASONAL FLU VACCINE SCHEDULE

**NO COST to ALL COUNTY OF ORANGE EMPLOYEES, VOLUNTEERS & INTERNS with COUNTY ID**  
**ALL LOCATIONS REQUIRE AN APPOINTMENT & WEAR A FACE COVERING**

Click to make appointment: <http://ochealthinfo.com/fluappt> or call Employee Health Services at (714) 565-3780

### DRIVE-THRU FLU SHOT CLINIC

#### Civic Center Garage

445 W. Civic Center Drive, Santa Ana, CA 92703 (See attached map)

**Stay in car. No walk ups. Appointment required.**

**MONDAYS – 8:00 A.M. – 12:00 P.M.**

October 5<sup>th</sup>, 19<sup>th</sup>, 26<sup>th</sup>, November 2<sup>nd</sup>, 9<sup>th</sup>

**WEDNESDAYS – 8:00 A.M. – 12:00 P.M.**

October 7<sup>th</sup>, 14<sup>th</sup>, 21<sup>st</sup>, 28<sup>th</sup>, November 4<sup>th</sup>

### WALK-IN CLINICS - Appointment required

**October 7<sup>th</sup>**  
Wednesday

**Health Care Agency**  
Public Health Clinic, Bldg. 50A  
1725 W. 17th St., Santa Ana  
Employee West Patio

8:00 A.M. – 12:00 P.M.

**October 13<sup>th</sup>**  
Tuesday

**Health Care Agency Headquarters (next to)**  
301 W. 5th St., Santa Ana  
Parking Lot P8 Roof 4th Level

8:00 A.M. – 12:00 P.M.

**October 15<sup>th</sup>**  
Thursday

**Health Care Agency**  
Public Health Clinic, Bldg. 50A  
1725 W. 17th St., Santa Ana  
Employee West Patio

8:00 A.M. – 12:00 P.M.

**October 20<sup>th</sup>**  
Tuesday

**The City Drive**  
341 The City Drive, Orange  
In front of Orangewood Children and Family Center  
Corner of Justice and Hospital

8:00 A.M. – 12:00 P.M.

**October 22<sup>th</sup>**  
Thursday

**Eckhoff Complex**  
744 N. Eckhoff St., Orange  
Driveway Back Lot

8:00 A.M. – 12:00 P.M.

**October 27<sup>th</sup>**  
Tuesday

**SSA Aliso Viejo Regional Center**  
115 Columbia, Aliso Viejo  
Parking Lot

1:30 P.M. – 3:30 P.M.

**October 29<sup>th</sup>**  
Thursday

**Environmental Health Services**  
1241 E. Dyer Road, Suite 100, Santa Ana  
Back Lot Parking Area

8:00 A.M. – 12:00 P.M.

**November 3<sup>rd</sup>**  
Tuesday

**Osborne Bldg., 300/Gates Bldg. 320**  
300 N. Flower St., Santa Ana  
Outdoor Breezeway

8:00 A.M. – 12:00 P.M.

Times and dates are subject to change based on vaccine availability, check this link for information: <http://ochealthinfo.com/employeehealth>

## Don't worry about the flu, too





# Family Fur-st

— DRIVE THRU —

## Pet Food Pantry

**AT OC ANIMAL CARE**

1630 VICTORY RD. | TUSTIN | CA | 92782

**All pet owners in  
need welcome!**

\*Dog, Cat & Rabbit food while supplies  
last.

Located in OC Animal Care's public  
parking lot off Red Hill Ave. and Victory Rd.

**Held the Second Saturday  
of Every Month**

**From 8:00 a.m. to 10:00 a.m.**

**Want to help? Donate pet food using the  
Animal Assistance League of Orange County's  
Amazon Wishlist!**

(Use this QR code or visit their website at [www.aaloc.org/donate](http://www.aaloc.org/donate))



**For more information visit [www.ocpetinfo.com](http://www.ocpetinfo.com) or call (714) 935-6848**

**Brought to you by these community partners:**



**OC Animal Care**







# AROUND THE COUNTY

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## Clerk-Recorder Department Helps Couples Take the Ice off Their Marriage Plans and Reopens Marriage Services at Honda Center

In efforts to stop the spread of COVID-19, effective Monday, August 3, 2020, Orange County Clerk-Recorder Hugh Nguyen moved his department's marriage services to the Honda Center in Anaheim for a second time this year. Marriage services at Honda Center are by appointment only from 8 a.m. to 4:30 p.m. Monday through Friday. The Honda Center is at 2695 E. Katella Ave, corner of Katella and South Douglass Road. Customers must complete their marriage license application and make an appointment online at the following link: <https://www.ocrecorder.com/services/marriage>. No walk-in service is available.

Media was invited to Honda Center on July 30, 2020, to help spread the word. Orange County Clerk-Recorder Hugh Nguyen was available to answer any questions from the media regarding marriage services at Honda Center. Several media outlets were on-hand to interview the Clerk-Recorder and several of the eager couples looking to get married despite the hot summer heat.

"COVID-19 numbers were getting better and demand for marriage services wasn't slowing down," said Clerk-Recorder Hugh Nguyen. "Most of our neighboring county clerk-recorders have closed their offices, which led to an increase in demand for marriage services here in Orange County. I am very grateful that Honda Center was able to accommodate us once again. I would like to thank everyone at Honda Center and my staff for helping make this possible."

The department once again implemented strict social distancing guidelines as well as other limitations to ensure the safety of the couples and staff.

This time around, Clerk-Recorder staff is providing services from inside Honda Center's box office ticket booths to ensure that a protective barrier exists between them and the couples.

Since resuming marriage services at Honda Center on August 3, the department has issued 2,480 marriage licenses and performed 1,031 marriage ceremonies. In addition the department has been issuing about 25 marriage licenses per day via videoconferencing. For more information about the department's available services, please visit [OCRecorder.com](https://www.ocrecorder.com)



Clerk-Recorder Hugh Nguyen practices good social distancing as a newlywed couple poses for a photo to share on social media after their marriage ceremony at Honda Center.



Clerk-Recorder Hugh Nguyen answers media questions in front of the ticket window used to help couples get "Hitched at Honda Center."



A couple exchanged vows at Honda Center as a deputy commissioner of marriages from Clerk-Recorder Hugh Nguyen's office officiates a ceremony from inside the safety of a ticket booth.



A deputy commissioner of marriages from Clerk-Recorder Hugh Nguyen's office officiates a ceremony virtually from the County Administration South Building.

## County of Orange Supports Breastfeeding

The County of Orange supports breastfeeding moms returning to work. Without a doubt, new parents face challenges when returning to their jobs. Mothers who wish to continue breastfeeding while returning to work often encounter additional challenges. In fact, many moms who return to work stop breastfeeding at that point, although they express their desire to continue.

By implementing the Employee Lactation Accommodation policy, which was distributed to all County employees in March 2020, the County of Orange has made it much easier for employees who return to work to continue breastfeeding their babies.

During this time of COVID-19, breastfeeding is strongly encouraged since breast milk provides



antibodies to help [babies fight infection](#).

To learn more about breastfeeding or lactation accommodation, visit the [CA Department of Public Health website](#).

# HUMAN RESOURCE SERVICES

## New Applicant Rating System Streamlines Interviews

The Electronic Applicant Rating System (EARS) is a joint endeavor application development between OC Information Technology and Human Resource Services to assist in the rating portion of the Structured Oral Interview (SOI). For those who have participated as a rater on a panel interview, it is common knowledge that your writing hand will be numb at the end of the day – EARS changes all that.

The initial goal is to allow the rating panelists, using an electronic device like a phone or tablet, to move away from the lengthy writing process and become more actively engaged with the applicant. EARS assists the raters by utilizing the most commonly used responses with an option for additional commentary for each question. EARS is designed to more actively engage the rater and applicant, and to foster an interactive conversation with back and forth dialogue while allowing raters to experience both the applicant's answers and body language.

Built upon the platform of the County's award-winning Expediter software, OCIT developers and HRS Recruiting have actively engaged in the refinement process and with the integration of NEOGOV software, EARS now has a working platform to download real-time applicant information directly from NEOGOV for preparation of each unique SOI. EARS also allows for the synching of multiple devices to ensure scoring adjustments are done in real time. This integration has the potential to allow

Frank Francisco - Questions 1: Technical Knowledge | Technical Experience

1 Tell us how your experience, education, and/or training have qualified you for this position. Include in your response, your experience in IT applications development and technical expertise.

Superior candidate (4 pts) demonstrates the following:

- Provides a strong response with extensive knowledge and/or experience in the following:
  - Knowledge of current and leading edge development technologies and trends
  - Demonstrated progressive responsibility in information technology / systems analysis, design, development, testing, and implementation
  - Extensive experience implementing new systems, system design, planning, and oversight of applications development and maintenance, understanding of application interdependencies, and testing
  - Development experience with MS SQL database and SQL Reporting Services (SSRS), as well as web-based design using various programming languages
  - Overseeing complete software life cycle management of application design and development including deployment and post-release support
- Demonstrates the expertise and would be able to demonstrate it on the job with little to no training

Qualified candidate (2 pts):

- Demonstrates the experience and some ability to demonstrate it on the job with a standard amount of training

Likewise Test

Question Rating: ☐ 0-Unqualified ☒ 1-Minimally Qualified ☐ 2-Qualified ☐ 3-Well Qualified ☐ 4-Superior

Justification:

Comments:

The new Electronic Applicant Rating System (EARS) allows panelists to use electronic devices like phones or tablets during interviews.

for much quicker turnaround time for eligibility list completion.

With COVID restrictions looming, developers and HRS staff took a critical look at EARS for further refinements to meet increasing distancing requirements. Subsequently, the EARS development team has added additional flexibility to the program by allowing candidates to record video responses to questions while allowing rater reviews to be accomplished at separate times. EARS is set to launch in October.



# JOHN WAYNE AIRPORT

## New Sculpture Brings Creative Sense of Flight to John Wayne Airport

"Volar," a new sculpture generously donated by renowned artist Betty Gold, is now part of John Wayne Airport's permanent art collection. The art piece, which means "to fly," is on Baggage Claim Carousel 1 in the Arrival (lower) Level of the Riley Terminal (Terminal A).

One of the earliest female artists who worked with welded steel, Gold donated Volar because she always felt the sculpture would be at home at the airport. Volar measures 26-1/2 inches high by 37 inches long and 20 inches wide and is created from welded steel panels painted in vibrant green.

Gold has donated her artwork to other locations in Orange County, including Chapman University, Biola University, the Orange County Center for Contemporary Art, and Orange County School of the Arts, along with representation in permanent collections around the world. More information about Gold can be found online at [www.bettygold.com/](http://www.bettygold.com/).

John Wayne Airport is home to a vast array of museum-quality exhibitions and rich architectural history. To learn more about the Airport's Arts program, visit [www.ocair.com/terminal/artexhibits/](http://www.ocair.com/terminal/artexhibits/).



Betty Gold, one of the earliest female artists to work with welded steel, donated "Volar" to John Wayne Airport.

## John Wayne Airport Introduces AirPAWS Therapy Dog Program

Traveling through John Wayne Airport just became a lot less "ruff" and a lot more "PAWS-itive" thanks to a new AirPAWS therapy dog program that launched at JWA in partnership with Orange County Animal Allies and the Orange County Board of Supervisors.

Certified AirPAWS K-9 Ambassadors and their handlers will roam the Thomas F. Riley Terminal and interact with guests as they wait for their departing flight. Research shows that contact with therapy dogs can provide physical and mental health benefits, including reduced anxiety, diminished pain, and lowered blood pressure in

addition to providing comfort and aiding in relaxation.

[OC Animal Allies](#) is dedicated to providing the benefits of therapy dogs to the public while educating about responsible pet ownership and advocating against animal cruelty. Formerly known as the OCSPCA, the nonprofit works with senior citizens, children affected by autism, and crime victims through the PANDA program at the Orange County District Attorney's Office.

From nervous travelers to animal lovers, guests at JWA are in excellent PAWS. To learn more about the AirPAWS program, visit [www.ocair.com](http://www.ocair.com).



OC Animal Allies Executive Director Kevin Marlin, Airport Director Barry Rondinella, Supervisor Donald P. Wagner, Third District, and Board Chairwoman Michelle Steel, Second District Supervisor, announced the AirPAWS Therapy Dog Program at a February 26 press conference.



AirPAWS K-9 Ambassador "Patriot" greets John Wayne Airport guests in the terminal.

# JOHN WAYNE AIRPORT

## JWA Lands Hole-in-One at Hoag Classic

John Wayne Airport teed off for exciting golf action during the 25th Annual Hoag Classic Golf Tournament at the Newport Beach Country Club from March 6-8, 2020. The Hoag Classic is a tournament on the PGA Tour Champions, drawing golf fans from around the country and bringing an infusion of travel and tourism dollars into the local economy.

As the Official Airport and Community Partner for the second consecutive year, JWA interacted with more than 80,000 golf enthusiasts during the three-day tournament as they visited JWA's booth to take a spin on the Nonstop Destination prize wheel and learn about new concessions and exciting activities

coming to the terminal in 2020.

Tournament attendees had a great view from the 15th Hole "Flight Deck," themed "Tee it High, Let it Fly," sponsored by JWA. JWA also brought its [JWALive](#) music program out of the Thomas F. Riley Terminal, with JWALive musician Mark Wood entertaining the crowd during a Live Music Happy Hour event after play on March 7.

The Hoag Classic is a tremendous fundraiser, generating more than \$20 million in its history. The airport's participation helps support Hoag Hospital and other charitable organizations that work to improve the community.



A guest takes a spin on the prize wheel to test his knowledge of nonstop destinations at John Wayne Airport.



JWALive musician Mark Wood performs for guests on March 7 at the Newport Beach Country Club.



Golf enthusiasts alike visit the John Wayne Airport booth to learn about new concessions and exciting activities coming to the terminal.



# JOHN WAYNE AIRPORT

## John Wayne Airport Welcomes Passengers and Guests with Live Musical Performances

As air travel begins to steadily increase, musicians from the [JWAlive Music Program](#) are excited to welcome passengers and guests back to the Terminal with live performances, online Livestream events, and the debut of our first music video.

### LIVE "IN-TERMINAL" PERFORMANCES

Featuring a rotating roster of JWAlive musicians, ticketed passengers and [OC AirPASS](#) guests can enjoy live acoustic guitar and piano performances taking place twice weekly, post-security in the terminal. View the lineup here: [www.ocair.com/jwalive](http://www.ocair.com/jwalive).

### LIVESTREAM EVENTS

Guests can join us virtually for our online [Livestream](#) events via John Wayne Airport Facebook ([@JohnWayneAirport](#)) and Instagram ([@JohnWayneAir](#)) social media accounts.



John Wayne Airport has debuted its first music video, "Lovely Day," a Bill Withers Cover by JWAlive Musicians. You can view it here: [https://youtu.be/HHAZNd\\_lraw](https://youtu.be/HHAZNd_lraw).

Livestream viewers can tip musicians through a virtual tip jar and are encouraged to create a Facebook Watch Party with friends and share the stream.

Visit [www.ocair.com/jwalive](http://www.ocair.com/jwalive) to learn more about the JWAlive Music Program, view musician videos, bios, and performance schedule.

# OC ANIMAL CARE

## OC Animal Care's First Virtual Kitten Shower Was a Success



Meow! OC Animal Care Staff are grateful to all who watched and donated to the first ever Virtual Kitten Shower.

This year OC Animal Care held its annual Kitten Shower virtually on July 25, 2020, to help teach the community about neonatal babies and kittens of all ages. During this online presentation, attendees learned about the shelter's Foster Program, had a chance to "Ask an RVT" kitten-related questions,

learned bottle-feeding basics, and got to watch an up-close demonstration of a staff member bottle-feeding kittens. All the presentations along with an additional kitten resources page was put together so anyone who watched online could download them beforehand to follow along as OC Animal Care staff were presenting. The Virtual Kitten Shower was held on the shelter's [Facebook](#) and Instagram Live and reached over 4,000 people.

Along with the virtual presentations, OC Animal Care promoted its online Kitten Registry to collect items for incoming kittens that will be a part of the shelter's foster program. Kitten Milk Replacement (KMR), Miracle Nipples, wet/dry food, cleaning wipes, bottle kits, toys and blankets were among the items that were donated through OC Animal Care's Amazon Wishlist. In total, the shelter received over \$1,000 worth of donations.

OC Animal Care's first Virtual Kitten Shower was a huge success and they look forward to hosting more online events.

- To donate to kittens in need through OC Animal Care's Amazon Wishlist, visit: [https://www.amazon.com/hz/wishlist/ls/DG3XO0KCHF15?ref=wl\\_share](https://www.amazon.com/hz/wishlist/ls/DG3XO0KCHF15?ref=wl_share)
- To watch OC Animal Care's Virtual Kitten Shower, visit: <https://youtu.be/q2PQiDvueug>



## *Services for Individuals with Disabilities Expand*

The Orange County Community Investment Division is excited to expand services to individuals with a wide range of disabilities through the newly launched Addressing Barriers to Employment program as part of the statewide initiative AB1111.

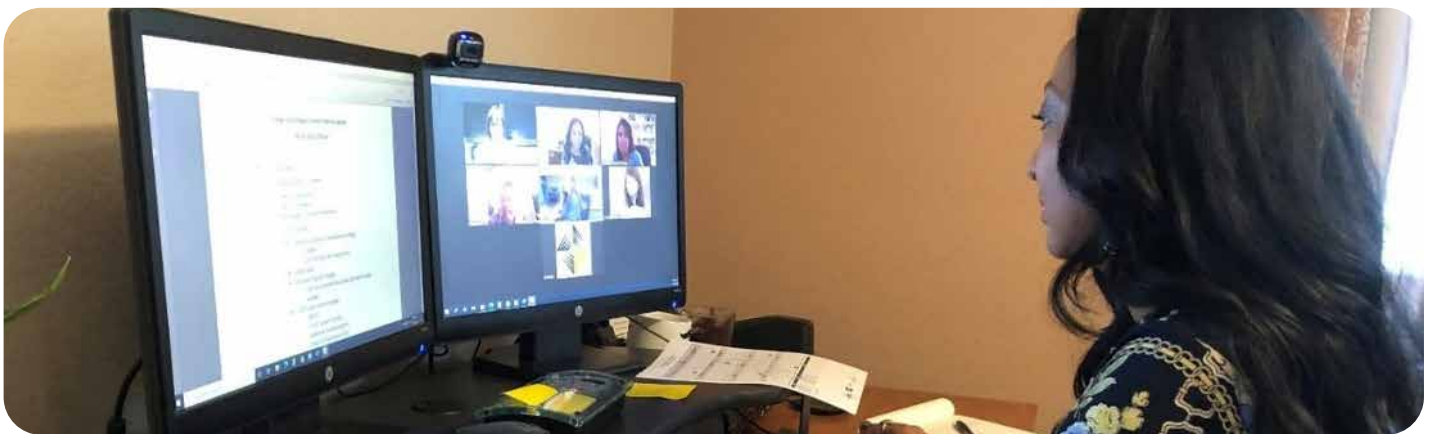
Through the Addressing Barriers to Employment program, the County team, along with its contractor, Goodwill of OC, will provide employment and training services, including Vocational Preparation and Social Adjustment, as well as co-enrolling program participants into WIOA services administered through the Orange County One Stop system. Services begin by individually assessing the barriers to employment that each participant with a disability may have, and then providing services, support and instruction to aide that individual with addressing those barriers. Services and support will include assisting with barriers related to challenges such as navigating accommodations, exposure to assistive

technology, self-advocacy, navigating public benefits like social security while working, job coaching, and transportation training in topics including time management, managing conflict in the workplace, grooming and hygiene, and more.

During a participant's time in the program, many of them will have the opportunity to participate in paid work experience where they will be able to receive training at varying worksites throughout Orange County to better prepare them for integration into the working environment. In addition, Goodwill will also be providing them with employment preparation services concurrently and connecting job seekers with disabilities to job placement services offered by the local One Stop Center.

To enroll in the program or for additional information please contact [addressingbarriers@ocgoodwill.org](mailto:addressingbarriers@ocgoodwill.org) or 714-547-6308 Ext. 3615.

## *Meet our New Regional Organizer, Annette Kelly-Whittle*



*Annette Kelly-Whittle facilitating a community meeting*

The OC Community Services Community Investment Division (CID) recently brought on a new Regional Organizer to assist the three Orange County workforce development boards (Orange County, Anaheim and Santa Ana) in continuing to enhance partnerships and accomplish regional plans and goals to construct a regional training, education and workforce architecture that aligns with the Orange County regional labor market. This involves engaging with businesses, contracted service providers, community organizations, education agencies, and other county departments as well as state workforce development representative.

Annette Kelly-Whittle started as a consultant with CID in April and has begun facilitating community

meetings (all via Zoom for now) and is working with all three workforce development boards to make progress toward a coordinated regional workforce system for current and future Orange County employers and employees. Annette comes to OCCS/ CID with over 13 years working in public service leadership roles providing workforce development services to job seekers and businesses, including at the City of San Bernardino Employment and Training Agency. She is a passionate advocate for economic opportunity for underserved populations and vitality in economically distressed communities. She has been engaged in policy development, program development and program implementation of a number of community intervention programs.

# OC CR - OC COMMUNITY SERVICES

## Welcome to the One Stop Center in Garden Grove

In efforts to help prevent the spread of COVID-19, the Orange County Comprehensive One Stop Center in Garden Grove is providing services by appointment and, as occupancy permits, walk-ins are welcome. Safety measures include practicing social distancing, cleaning supplies available throughout the facility, maximum capacity updated, wearing masks, and conducting temperature checks and healthy surveys filled out by employees and clients upon arrivals. Visitors can access the survey at [www.oconestop.com](http://www.oconestop.com) to complete prior to arrival.

The one-stop center offers workshops and orientations virtually and in person (limited seating). The center also offers comprehensive employment and training services including a Resource Center with access to computers, fax machines, copiers and telephones free of charge to gain employment. Other services include a resume distribution program, veteran transition services, a career resource library, labor market information, networking opportunities, job search workshops, and on-site interviews with local employers, transferable skills information, job leads, and training programs. There are multiple programs and resources for youth, mature workers, and people with



The OC One Stop team that mans the front desk/lobby activities, resource room and trainings for the center: third row (left to right): Jasmine, Customer Service Representative; Myeon, Resource Room Attendant; Joe, Site Director; Monica, Customer Service Representative; second row (left to right): Justin, Training Coordinator; Kendra, Training Coordinator; front row: Matthew, Customer Service Representative

disabilities, adults, dislocated workers and veterans.

The one-stop center is now open on Saturdays with revised operational hours as follows:

- 9 a.m. to 6 p.m. Monday, Tuesday, Thursday and Friday
- 9 a.m. to 8 p.m. Wednesday
- 9 a.m. to 1 p.m. Saturday

Representatives are available to assist in person and over the phone.

## Veterans Services Office Team Member Retires

The OC Veterans Service Office (VSO) team bid farewell and wished good luck to a very pivotal member of team, Eddie Falcon. Eddie has been with the VSO since 2017 and has helped countless veterans and their dependents receive local, state and federal benefits. Eddie is a veteran himself and has served in the United States Navy. To honor his retirement, Eddie received a Certificate of Recognition from OC Board of Supervisors Chairwoman Michelle Steel, Second District.



Ericka Danczak, VSO Director, right, presents Eddie Falcon with his certificate.

# OCHRA - OC HOUSING AUTHORITY

## OC Housing Authority Receives over \$4.9 Million in CARES Act Funding for Housing Assistance Payments

As the County of Oranges faces challenging fiscal constraints related to COVID-19, the OC Housing Authority (OCHA) was pleased to be granted a \$4,948,327 award after recently applying for the Housing & Urban Development (HUD) CARES Act Housing Assistance Payments (HAP) supplemental funding under Extraordinary Circumstances due to COVID-19.

The CARES Act from HUD provides funding to prevent, prepare for and respond to COVID-19, including for Public Housing Agencies, to maintain normal operations and take other necessary actions

during the time the program is impacted.

The awarded funding will be used to balance the adjustment increase OCHA incurred due to a high volume of Section Housing Choice Voucher tenants experiencing a decrease in their income as a result of the COVID-19 pandemic. When a Section 8 participant's income decreases, OCHA processes an adjustment to increase the County's rental assistance portion for that unit up to the full contract rent.

OCHA is grateful for the support from the federal government and expects to receive the awarded funding in September.

# OCHRA - OC PARKS

## OC Parks Hosts Drive-In Events

Interesting times call for creative measures, especially when it comes to park events in the time of COVID.

With regularly scheduled programming on hold, OC Parks wants to provide opportunities for the community to safely enjoy re-imagined events. OC Parks Drive-Ins feature family-friendly movies in an upbeat setting, and implement strategic parking and site plans to ensure best safety and physical distancing practices.

In July, Mile Square Regional Park hosted the first OC Parks Drive-In. The series, held July 17-19, drew enthusiastic fans to view 1993's "Jurassic Park." Attendance was limited to about 300 people per night to allow for adequate physical distancing between households, and tickets sold out in less than eight hours.

After a successful and well-received first run, OC Parks hosted another Drive-In event at Craig Regional Park. Held August 14-16, the drive-in featured the 1993 classic, "The Sandlot." Interest remained high and all three dates sold out in less than 12 hours, welcoming about 375 guests per night. Guests were thrilled to have the opportunity to watch the baseball-themed movie while parked on the outfield of two baseball fields, definitely an event that will be remembered.

OC Parks looks forward to hosting more drive-in events through out the year. Follow OC Parks on Facebook at [@OrangeCountyParks](#) for future announcements and information to buy tickets. The drive-in events have sold out quickly, so get your tickets fast!



Fans watch "The Sandlot" during an August Drive-In.



Fans pose during a July Drive-In featuring "Jurassic Park."



## Major Milestone Reached for Flood Safety in North/Central Orange County

### EXISTING



### COMPLETED PROJECT



OC Public Works has already advanced flood protection improvements in the area in anticipation of the project's approval and this month is starting the phase of the East Garden Grove-Wintersburg Channel Improvement Project between Warner Avenue and Goldenwest Street.

OC Public Works, through the Orange County Flood Control District, is another step closer to major improvements that will help protect about 400,000 residents and 44,000 structures from floods.

On July 9, Commanding General and U.S. Army Chief of Engineers Todd Semonite gave his signature of approval for what is referred to as the Chief's Report for the proposed Westminster-East Garden Grove Watershed Feasibility Study. The study has been in the works for the last 17 years. This critical milestone ensures that actions to lower the risk of flooding within the project area can continue with federal support. The project may be authorized in Congress' upcoming 2020 Water Resources Development Act (WRDA); appropriation allocations would require separate approvals.

The main drainage channels within the watershed were built in the 1950s and 1960s to convey flood waters; most of these channels were designed to convey 25-year storm events, whereas the current FEMA standard is a 100-year event. The proposed project will modify about 25 miles of drainage channels to increase capacity, provide for seismic design, preserve wildlife and improve efficiency in moving storm waters. The current estimated value of the improvements is \$1.2 billion.

OCPW and the U.S. Army Corps of Engineers

(USACE) have been working collaboratively to develop feasible alternatives through a flood risk management study. The goal — reducing risks to life, safety and property due to flooding in the East Garden Grove-Wintersburg Watershed, which is about 87 square miles and includes Anaheim, Stanton, Cypress, Garden Grove, Westminster, Fountain Valley, Los Alamitos, Seal Beach and Huntington Beach. In 2003, the County and the USACE entered into a 50/50 cost share agreement in a collaborative effort to move the study forward.

This vital project will provide increased flood protection to save lives and prevent about \$4 billion in damages from major flood events, and alleviate home and business owners in the affected communities from paying flood insurance premiums totaling over \$13 million annually.

As an active partner in the process, OCPW has already advanced flood protection improvements in the area in anticipation of the project's approval and this month is starting the phase of the East Garden Grove-Wintersburg Channel Improvement Project between Warner Avenue and Goldenwest Street.

Information about the watershed study can be found at <https://www.lrc.usace.army.mil/Missions/Civil-Works-Projects/Westminster-East-Garden-Grove/>.

## OCWR Takes Educational Outreach to Schools

Do you have kids in OC public schools? Get this: OC Waste & Recycling is going to school with them! Following Board approval of a new educational outreach partnership program, OCWR's Strategic Communications team and the OC Department of Education (OCDE) are partnering on a five-year program that aligns OCWR educational outreach materials with key academic frameworks and environmental curriculum requirements for schools throughout the County.

OCWR has long-searched for a broader reach into classrooms while maximizing resources to educate families about waste diversion. And in Orange County, teachers have been in dire need of educational materials that help deliver environmental curriculum elements per state mandates. Over the past year, OCWR and OCDE staff have worked closely to develop the new program, which ties the mutually beneficial needs of both organizations.


The \$500,000 program includes a one-year pilot to package and promote existing OCWR materials to a test group of teachers, followed by four years of fully launched programming and assessment. The goal is to target the nearly 500,000 students served by OCDE with materials available in English, Spanish and Vietnamese. Most importantly, the curriculum will include standards-based classroom lessons that support California Environmental Principle and Concepts frameworks and that are focused on local waste diversion environmental priorities.

"Our new school curriculum initiative comes at a time when flexible teacher materials and distance learning tools are very important," said Irene Alonso, Community Programs Manager. "With the right tools we can support the critical needs of OC teachers and engage students and families about their roles in the preservation of local environmental resources."

Planned launch of the first-year pilot program is in early 2021.


### CALIFORNIA'S ENVIRONMENTAL PRINCIPLES


Highlighting the Deep Relationship Between Humans & the Natural World



**PRINCIPLE 1**  
People Depend on Natural Systems


**PRINCIPLE 2**  
People Influence Natural Systems





**PRINCIPLE 3**  
Natural Systems Change in Ways that People Benefit from and Can Influence

**PRINCIPLE 4**  
There are no Permanent or Impermeable Boundaries that Prevent Matter from Flowing Between Systems





**PRINCIPLE 5**  
Decisions Affecting Resources and Natural Systems are Complex and Involve Many Factors

[www.californiaeei.org/abouteei/epc/](http://www.californiaeei.org/abouteei/epc/)

# REGISTRAR OF VOTERS

## Registrar of Voters Prepared for November Election



The Vote Center Lab is inside the Registrar of Voters' office in Santa Ana.

With the November 3, 2020, Presidential General Election quickly approaching, the Registrar of Voters is sharing updates on its Vote Center Lab, important dates and reminders for voters.

As a fully functional, permanent replica of an in-person voting location, the Vote Center Lab was built to serve multiple purposes, such as testing processes and procedures, training election staff, educating the general public, and supporting research efforts in a controlled environment. Its timely completion has allowed the Registrar of Voters to test new processes and other changes to existing operations necessary for the Presidential General Election in light of COVID-19.

Within the first month, the Vote Center Lab has already served as a testing site to determine the impact of physical distancing and proper cleaning and disinfecting procedures on wait times for voters. The Vote Center Lab will also be incorporated into training, so that every Vote Center Customer Service Representative will have hands-on practice and experience in a Vote Center environment prior to stepping into an actual Vote Center.

For the Presidential General Election:

- All voters will be mailed a vote-by-mail ballot and a postage-paid return envelope; to view/update your voter record, visit [ocvote.com/vlt](https://ocvote.com/vlt).

- Voter Information Guide (previously known as a sample ballot) mailing began Thursday, September 24, 2020, and vote-by-mail ballot mailing begins on October 5, 2020.
- Voters can track the status of their ballot through OC Ballot Express at [ocvote.com/track](https://ocvote.com/track).
- 167+ Vote Centers will be available for in-person voting:

Friday, October 30, 2020 to Monday, November 2, 2020	8 a.m. to 8 p.m.
Election Day November 3, 2020	7 a.m. to 8 p.m.

- Voters can drop off their ballot at 110+ ballot drop boxes or any Vote Center; a list will be available in the Voter Information Guide and online at [ocvote.com](https://ocvote.com).
- The Registrar of Voters is hiring 1,200+ Vote Center Customer Service Representatives. For more information and to apply, visit [ocvote.com/jobs](https://ocvote.com/jobs).



# OC HISTORY

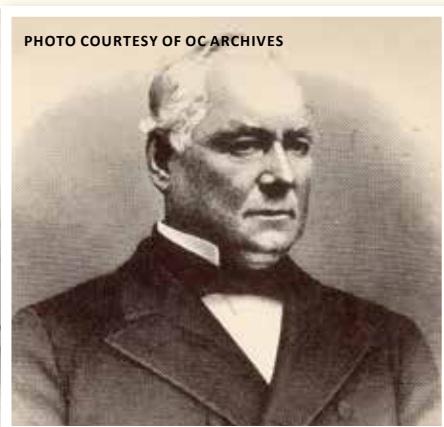
## THE RANCHOS MISSION VIEJO AND SANTA MARGARITA Y LAS FLORES

by Chris Jepsen



A cattle roundup takes place near Mission Viejo around 1900. New laws at the time required ranches to be fenced.

The story of Rancho Mission Viejo involves multiple ranchos with changing boundaries, names, ownership and even governments. It's also the story of multiple intertwining families — some of whom gave their children the same names generation after generation. Those who tended this land over two centuries were fundamental to Orange County's progress and growth and their tales could fill many books.



Born in England, John "Don Juan" Forster (1814-1882) became a Mexican citizen, married Ysidora Pico, and was one of the largest landowners in California.



The O'Neills pose for a photo at the dedication of O'Neill Park on June 18, 1950. Alice, left, Richard and Marguerite stand, while Tony and Jerome sit atop the entrance marker.

The roots of the name "Mission Viejo" can be traced to 1778, when Mission San Juan Capistrano was relocated from its original site, near the intersection of today's Antonio Parkway and the Ortega Highway, to its current site. The original site later became known as Mission Viejo, meaning "old mission."

But the story really begins on a different rancho, farther south. Rancho San Onofre y Santa Margarita was located where Camp Pendleton and San Onofre State Beach are today, in San Diego County. It was one of Southern California's largest Mexican land grants and was gifted to the state's last Mexican governor, Pio Pico, and his brother, Andrés Pico, in 1841. Three years later they were also granted the adjacent Rancho Las Flores, and they renamed the combined 133,440 acres the Rancho Santa Margarita y

Las Flores.

"Pio was given Andres' half of the rancho in 1862 because Andres was in terrible debt," writes historian Eric Plunkett. "The court case that ensued ended up being one of the great land disputes in the country, pitting brothers-in-law against each other, including the last official Mexican governor of California, no less."

But Pio Pico would face financial troubles, too, and around 1864 his brother-in-law, Juan Forster, paid off Pico's mortgages and acquired the rancho. Forster, who lived with his family in the old Mission San Juan Capistrano, already owned Rancho Misión Vieja (a.k.a. Mission Viejo, a.k.a. La Paz), Rancho Potrero los Pinos, and Rancho Trabuco, all in what's now southern Orange County. Today, this land includes the cities of Rancho Santa Margarita

and Mission Viejo, Coto de Caza, part of San Clemente, Caspers Wilderness Park, O'Neill Regional Park, a bit of the Santa Ana Mountains, and all the remaining land of the modern Rancho Mission Viejo. Forster ran cattle on his newly increased ranchlands. He also expanded the old Santa Margarita Ranch House, which still stands at Camp Pendleton.

After his death in 1882, Forster's heirs couldn't afford to keep their vast lands. Times were changing. New laws required ranches to be fenced, and the impending expense of fencing their massive rancho — combined with outstanding debt and a failed attempt to create a "Forster City" (at today's Capistrano Beach) — were among the factors forcing a sale. The land was purchased by Irish immigrant James C. Flood, who'd made a fortune in the Comstock Lode. Flood had an agreement with his ranch manager, fellow Irishman Richard O'Neill Sr., in which O'Neill would eventually become half owner of the property, paying his share in sweat equity. O'Neill made the ranch a great success, expanding and improving cattle operations, adding numerous crops and phasing out sheep.

In 1907, Flood's son, James Flood Jr., made good on his father's promise and gave O'Neill half ownership of the combined ranchos. O'Neill soon deeded his interest to his son, Jerome, who was very successful with beans, grain and sugar beets on the ranch as well as cattle. Together, the Flood and O'Neill families used the old Santa Margarita name for their jointly owned land.

After the deaths of both Jerome O'Neill and James Flood Jr. in 1926, it was unclear what would happen to the ranch. Would the estate administrator subdivide it, sell it off as one block of land, or find another way to dispose of it? The fate of the property remained in limbo many years.

By the late 1930s, the Floods and the Baumgartners (who'd married into the O'Neill family) still wanted to sell the ranch, but the O'Neills wanted to keep it. So, in 1940 they split up the property, setting its fate once and for all. The Flood and Baumgartner families got the southern portion — the Rancho Santa Margarita y las Flores — which the Federal government acquired only a few years later to create Camp Pendleton. The O'Neill family got the northern portion — on the Orange County side of the county line — to which they applied the historic name of Rancho Mission Viejo.

Jerome's younger brother, Richard O'Neill Jr., briefly took the reins of the Rancho Mission Viejo until his own death in 1943. Richard Jr.'s interests passed to his widow, Marguerite, and their children, Alice and Richard J. "Dick" O'Neill. Marguerite was smart and determined — saving the ranch from bankers on several occasions when times were hard.

In 1950, as Orange County modernized and its population grew, the O'Neill family began its tradition of donating open space with the deeding of O'Neill Regional Park to the County of Orange. They would go on to deed more than 20,000 acres to be preserved for future generations.

In 1963, the ranch began to grow the most valuable crop of all: real estate development. The O'Neill family teamed up with seasoned developers to form the Mission Viejo Company. Builder Donald Bren served as president of the company from 1963 until 1967, during which time it planned and built much of the community of Mission Viejo. The company was sold to tobacco company

Phillip Morris in 1972, which completed the development of Mission Viejo under the auspices of its Miller Brewing Company division. The company later developed more of Mission Viejo as well as the city of Aliso Viejo. In 1997 the Mission Viejo Company was purchased by Shea Properties.

Meanwhile, Marguerite's grandson, Anthony "Tony" Moiso, along with his brothers Douglas Avery and Jerome Moiso and his uncle, Dick O'Neill, operated the undeveloped portion of the ranch. Even as they tended cattle and various crops, they made more plans for more development. Over the years, the family oversaw the creation of the communities of Ladera Ranch, Rancho Santa Margarita, Las Flores and Rancho Mission Viejo (the last three of which should not be confused with the historic ranchos of the same names).

Today, the names of streets, parks and other landmarks are reminders of Mission Viejo's story: O'Neill, Forster, Avery, Marguerite, Ama Daisy (the name Marguerite was called by her grandchildren), Jeronimo (Jerome), Alicia (Alice), Antonio (Anthony), La Paz and many more.



*This map depicts the ranchos that would eventually develop into Camp Pendleton and South Orange County communities.*

Chris Jepsen is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at [Chris.Jepsen@rec.ocgov.com](mailto:Chris.Jepsen@rec.ocgov.com) or 714-834-4771 if you have questions about the Archives.

## Too Many Passwords!

“Your password has expired!” Who doesn’t dread seeing that cursed notification? And it’s usually followed by another despised statement: “This password does not meet the complexity requirements!” It used to be that you could just increment the number character in your password and bam! you get a new password.

But the computers have wised up to that trick and don’t want you to use any of your previous passwords, or new variations of them. It is definitely an inconvenience. But there is a reason and without going into too much tech talk, it’s because the bad guys have become extremely efficient in cracking those passwords using automated tools. And just when you thought “OK, I’ll come up with a good password that I can memorize,” they are now recommending that you should use different passwords for all your accounts. That’s because if your password gets cracked, only one account would be in danger, without the rest becoming compromised.

Are they out of their minds? You have 50 different accounts from bank, email, work and kid’s school to content streaming, social media and shopping sites. How the heck are you going to remember different passwords for all of those, specially with all these new complexity requirements?

Well, you won’t. It is as simple as that. There is no way to have secure and unique passwords for all your accounts, change them frequently AND be able to memorize them. So, what’s the answer? Password Manager.

Password manager is an app that can keep track of all your passwords securely in one place. The keyword being “securely,” because a note under your keyboard can also keep track of your passwords, but you might as well not have any passwords than write them all down like that. The only password that you need memorize and keep track of in your head is the one password for the manager app.

What’s even better about a password manager is that it can actually enter the passwords for you, so you don’t even need to bother copying it. So, for example, when you go on your bank account site, your password manager that is integrated with your browser will recognize the bank login page and ask you if you want it to enter the credentials for you. And to top it all, it can work across all your platforms, so you can use it on your laptop, tablet and smartphone using the same account. This is a big difference between the password manager and the “remember password” feature on your computer and phone, because those features are not connected with each other. So, you are essentially keeping separate lists and every time you change your password on one device, you have to go to the other device and change the saved password there as well.

Ok, great! Now how much is this going to cost? Well, depends what you choose and how elaborate you want it to be, but for the most part, they are free or very cheap for personal use and surprisingly have a lot of built-in functions. For example, everything we just said would be in the free version, but a feature like password sharing between family members, would require a paid account. We have included a few recommendations for both free and paid password managers at the end of this article.

Conclusion: Get a password manager app to keep your sanity while you stay secure in the cyber realm by using different, complex and frequently changed passwords for all your account.

### APPS WITH FREE VERSION:

LastPass  
Bitwarden  
Dashlane

### BEST PAID VERSIONS:

Keeper  
LastPass  
1Password

**Resources for Remote Protection** — Remember if something smells or feels fishy, then it must be. Always be cautious and don’t click or open any unknown emails.

**Reporting Phishing or Spam Emails** — As cyber crime increases, there has been a rise in phishing attempts towards County staff. If you suspect an email you receive to be a phishing attempt, please forward the email to [phishing@ocit.ocgov.com](mailto:phishing@ocit.ocgov.com) for investigation. You may forward unwanted spam emails to [spam@ocit.ocgov.com](mailto:spam@ocit.ocgov.com) where they can assist you with blocking these emails.

**Phishing Alert Button (PAB)** — Recently, the cybersecurity team has implemented a phishing alert button on the Microsoft Outlook banner. If your department does not have this feature, please contact our [securityadmin@ocit.ocgov.com](mailto:securityadmin@ocit.ocgov.com) for more information. It looks like the icon shown to the right.

**Cybersecurity Corner** — You may check this SharePoint site periodically to stay up-to-date on the latest in cybersecurity: <https://ocgov.sharepoint.com/Collab/SvcAreas/cyber>.



Phish Alert  
Report  
Phish Alert





# LOW-COST “DRIVE-THRU” DOG & CAT VACCINE CLINICS



♥ Hosed by Orange County Animal Care ~ Services provided by H.E.A.R.T ♥

**FIRST THURSDAY evening of every month  
by RESERVATION ONLY**



Orange County Animal Care (front parking lot)  
1630 Victory Road, Tustin, CA



**WE CANNOT ACCEPT RESERVATIONS LATER THAN 72 HOURS  
PRIOR TO THE CLINIC YOU WISH TO ATTEND**

**NEW PROTOCOLS HAVE BEEN IMPLEMENTED FOR EVERYONE’S SAFETY:**

- ♥ Pet owners must remain inside their vehicles.
- ♥ Pets will be seen in the order of arrival.
- ♥ You must wear a mask covering your nose & mouth when our staff approaches your vehicle.
- ♥ If your dog is not friendly to people or may be fearful of strangers, please bring a muzzle to place on your dog only at the time our staff is getting ready to approach your vehicle.

**To make a reservation go to the “CLINIC SERVICES” page on our website at [heart4pets.org](http://heart4pets.org).**

**PETS MUST BE HEALTHY IN ORDER TO BE VACCINATED. WE CANNOT VACCINATE A PET WHICH:**

- ✓ Has ever had an adverse reaction to a vaccine
- ✓ Has shown any sign of illness in the past 2 weeks
- ✓ Is nursing puppies or kittens
- ✓ Might be pregnant

**DOG VACCINES:** Rabies (Thimerosal Free - 1 or 3 yr) **\$7** • DHPP **\$23** • Oral Bordetella **\$18** • Lyme **\$25**

**CAT VACCINES:** Rabies (Purevax - 1 yr) **\$23** • (Purevax - 3 yr) **\$49** • FVRCP **\$23** • FeLV **\$25**

**MICROCHIP** includes AVID PetTrac Registration: **\$30** • NAIL TRIM **\$12** • ANAL GLAND EXPRESSION **\$10**

**DE-WORMING for DOGS & CATS:** **\$15 - \$35** per dose (price depends on type of de-worming & on pet's weight)

**CENTRAGARD:** (1-dose topical de-wormer for cats) When available: **\$20**

**FLEA & TICK CONTROL FOR DOGS:** NexGard Chewable Tablets (3 mo supply - any size dog) **\$54**

(The sale of NexGard & Centragard is subject to availability of stock on hand).

**\$3** Haz Mat Disposal Fee for each pet and **\$3** Convenience Fee for each credit card payment  
will be added to the total amount of your transaction.

If you do NOT have internet access, please call us at (714) 993-9193.



# SAFETY SPOTLIGHT



## *National Preparedness Month*

National Preparedness Month (NPM), recognized each September, provides an opportunity to remind us that we all must prepare ourselves and our families now and throughout the year. Emergency situations can happen at any time, making it crucial that you are prepared for the unexpected long before it happens. NPM is sponsored by the Federal Emergency Management Agency and this year's theme is **Disasters Don't Wait. Make Your Plan Today.**

Often, we will be the first ones in our communities to take action after a disaster strikes and before first responders arrive, so it is important to prepare in advance to help yourself and your community.

- **Week 1 September 1-5: Make A Plan** - Talk to your friends and family about how you will communicate before, during and after a disaster. For ways to help you and your family make a plan for a disaster/ emergency, you can click on the following link [www.ready.gov/plan](http://www.ready.gov/plan)
- **Week 2 September 6-12: Build A Kit** - Gather supplies that will last for several days after a disaster for everyone living in your home. Don't forget to consider the unique needs each person or pet may have in case you have to evacuate quickly. For ideas on what to include in your First Aid Kit, you can click on the following link [www.ready.gov/kit](http://www.ready.gov/kit)
- **Week 3 September 13-19: Prepare for Disasters** - Limit the impacts that disasters have on you and your family. Know the risk of disasters in your area and check your insurance coverage. Learn how to make your home stronger in the face of storms and other common hazards and act fast if you receive a local warning or alert. For ways to help prepare yourself and your families for different disasters/emergencies, you can click on the following link [www.ready.gov/be-informed](http://www.ready.gov/be-informed)
- **Week 4 September 20-26: Teach Youth About Preparedness** - Talk to your kids about preparing for emergencies and what to do in case you are separated. Reassure them by providing information about how they can get involved. For ways you help teach your children on how to prepare for a disaster you can click on the following link [www.ready.gov/kids](http://www.ready.gov/kids)

**\*\*Don't forget to test your smoke alarms once a month and change the batteries at least once a year.**



## STRIKE FORCE TEAM

Be part of the excitement and join hundreds of County of Orange employees by working the upcoming November 3, 2020 Presidential Election.

OC Registrar of Voters is recruiting over 260 employees to ensure all 116 Ballot Drop Boxes throughout the County are properly closed and secured on Election Night.



### Stipend

- A \$100 stipend
- Mileage reimbursement

\* Please note: County employees do not receive overtime or additional hours for serving on Election Day



### Hours of Service

- Virtual Training sessions
- Employees will report to their assigned Ballot Drop Box at 2:00pm

\* Assignment is for 8 hours in lieu of employee's normal work schedule



### Duties

- Ensuring Ballot Drop Boxes are closed at 8 p.m. on Election Night
- Assist with traffic flow and locking Ballot Drop Boxes on Election Night

## Application Procedure

1. Sign up online [ocvote.com/county](https://ocvote.com/county)
2. Your application will automatically be forwarded to your supervisor for review.
3. Your supervisor will approve or disapprove your application for the election. If approved, you will be contacted by our office to discuss your assignment for Election Day.
4. If disapproved by your supervisor, you will be notified via email.

To learn more about the new way of voting in Orange County, go to [ocvote.com/votecenter](https://ocvote.com/votecenter).

Questions: Please email [countyemployee@rov.ocgov.com](mailto:countyemployee@rov.ocgov.com) or call (714) 567-7575.



# SERVICE AWARDS - March 2020

Recognizing our long-serving employees and their years of dedication to the County of Orange

## 40 YEARS

### HEALTH CARE AGENCY

CUNNINGHAM, CYNTHIA M  
STONE, BECKY A

## 35 YEARS

### DISTRICT ATTORNEY

PEREZ, ELENA M

### HEALTH CARE AGENCY

IBRAHIM, MOHAMED S

### OC PUBLIC WORKS

GONZALEZ, VICTOR

### SHERIFF-CORONER

COLLIER, DEBBIE L

## 30 YEARS

### AUDITOR-CONTROLLER

LE, HOI C

### DISTRICT ATTORNEY

CONWAY, DENNIS J  
VEGA, KIMBERLY A

### HEALTH CARE AGENCY

CERVANTES, YVONNE M  
HALLE, TAMARA E  
VESGA, ALMA F  
WILLIAMS, JAMES H

### JOHN WAYNE AIRPORT

FINLEY, RICHARD V

### SHERIFF-CORONER

BALDWIN, JOHN W  
CAO, CHRISTOPHER J  
PIEHL, CHERYL L  
WINTERBURN, TINA G

### SOCIAL SERVICES AGENCY

FOX, ANN L  
KANAREK, JEFFERY J  
MOREL, MARIA  
ROGERS, SHAUN T  
SANTOS, CHANTEL D  
TERRY, CYNTHIA L  
TRAN, HANH K

## 25 YEARS

### CHERK OF THE BOARD

LOPEZ, MARIA E

### SOCIAL SERVICES AGENCY

HANSEN, ANNA M

## 20 YEARS

### ASSESSOR

DELA CRUZ, CECILIA  
HUDGINS, NAKIA S  
PEREZ, CELIA L

### AUDITOR-CONTROLLER

ADRIANO-CERES, CLARISSA P  
ZAPATA, ELIZABETH

### CLERK-RECORDER

PHUNG, KEVIN A

### COUNTY EXECUTIVE OFFICE

BOWERSOX, NANCY J  
CHASE-CABRERA, APRIL C  
HUANG, MICHELLE M  
JESSEN, NEIL A

### DISTRICT ATTORNEY

BRIAN, BRETT N  
HALL, MAUREEN J  
WALKER, JENNIFER E

### HEALTH CARE AGENCY

KLISH, STEPHEN W  
PRECIADO, BLANCA

### JOHN WAYNE AIRPORT

HOLDEN, ROBERT S

### OC COMMUNITY RESOURCES

DELACRUZ, ALFRED D  
DENISON, MARIE E

### PROBATION

BRACAMONTES, JUANITA  
DANNER, DERRICK D  
DIAZ, GUADALUPE  
GASKILL, KENNETH L

HALL, MICHAEL B

OCHOA, NORMA

TROFA, MARILYN J

### PUBLIC DEFENDER

DANIELS, STEPHEN D  
JONES, RAYMOND L  
KELLY, STACY M  
MC GIBBONS, CHRISTOPHER D  
PHAN, ARTHUR V  
VOLK, LAWRENCE A

### SHERIFF-CORONER

CABRALES, CONCEPCION L  
KASER, DENISE M  
KINO, ADAM M

### SOCIAL SERVICES AGENCY

AZMI, KHALILUR  
BLANSETT, GAIL C  
DWYER, COLLEEN E  
FONCECA, NOEMI G  
FRANCO, VILMA E  
GAMBINA, LINDA S  
HUGHES, MARTHA A  
JONES, STEVEN  
OUM, NICOLE S  
PAK, SHERI L  
RAMIREZ, FRANCISCA  
TORRES, THELMA

### TREASURER/TAX COLLECTOR

SALAMI, ALI R

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To view the March list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

# SERVICE AWARDS - April 2020

## 35 YEARS

### DISTRICT ATTORNEY

CHAKRABARTI, KALPANA S

### OC PUBLIC WORKS

CROMPTON, CHRISTOPHER P

### SHERIFF-CORONER

KINDBERG, SUSAN R

## 30 YEARS

### ASSESSOR

COOPER, JOVITA R  
SINGLETERY, FATE G  
STACK, ROBERT E

### CHILD SUPPORT SERVICES

OLIMAN, JUDITH

### DISTRICT ATTORNEY

JULIO, MARIA C

### HEALTH CARE AGENCY

COOPER, CHRISTY  
DODD, ELVIRA  
HENDRON, JAMES R  
MANSFIELD, TESS U  
O'BRIEN, BRETT L  
QUINTANA, IRMA  
SANTANA, LILIA

### OC COMMUNITY RESOURCES

VARGAS, ERNESTO J

### OC PUBLIC WORKS

CURIEL, FRANK  
MODANLOU, POLIN  
SOO, STEVEN

### PROBATION

SANTOS, MELODINA A

### SHERIFF-CORONER

BUECHLER, CARY  
LORE, ANGELA M  
RISKY, GREGORY S

### SOCIAL SERVICES AGENCY

ANDRADE, MARTHA  
DANG, TRANG L  
HUYNH, TIFFANY-TRANG T

LE, KIM-HONG T  
LE, LANPHUONG T  
ORTEGA, JUANITA C  
OSORIO-REYES, SILVIA M  
RUIZ, RENEE P  
SOU, OUBOL

### PUBLIC DEFENDER

GUDA, JENNY S

### SHERIFF CORONER

BRICE, JEREMY G  
BYRD, CLINTON R  
CAMPANO, DELIA F  
CAMPBELL, JEREMY F  
DORJEE, TENPA  
FEELY, TROY M  
GARCIA, MANUEL  
GILBERT, RHETT J  
GUZMAN, AMELIA  
LEUNG, YUMI L  
LIZARDI, SERGIO R  
MARQUEZ, JORGE FALCALA,  
SOCORRO  
BILANG, ERWIN G  
KASER, LEE R  
MENDOZA, PHILLIP L  
PUTINIER, JEANNE C  
RUDD, ROSARIO  
STEINLE, SCOTT D  
VECCHIONE, LOUIS A  
WEBSTER, KEVIN R

### SOCIAL SERVICES AGENCY

AMIN, SHOLEH  
CHAUDHRY, ANNABEL M  
DORSETT, ANTHONY  
FLORES, DONALD  
LEAL, MARISOL  
LOPEZ, VIRGINIA  
RODRIGUEZ, ANGELICA  
TEHRANCHI, SARA  
VARGAS, JOHN J  
VILLARIN, SONORA D

## 25 YEARS

### CHILD SUPPORT SERVICES

SHAW, WENDI L

### SHERIFF-CORONER

CHAVIRA, VERONICA  
MCMILLION, JASON L

## 20 YEARS

### CHILD SUPPORT SERVICES

NGUYEN, CATHERINE P  
REED, REBECCA M

### DISTRICT ATTORNEY

MATTAOUS, SAHAR

### HEALTH CARE AGENCY

BECK, JEANETTE I  
CORTEZ, ROSA M  
FRANKS, DEIRDRE  
ZAMORA, MARIA

### OC COMMUNITY RESOURCES

BONHALL, STEVE R  
BRICKER, MICHAEL S  
JOHNSON, AMY K

### OC WASTE & RECYCLING

GUDA, JENNY S

### PROBATION

COLUNGA-ARREOLA, ANNA-  
MARIE E  
HALL, STACY L  
NELSON, MICHELLE S  
NGO, THUY L  
SCHUG, JECENIA

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# SERVICE AWARDS - May 2020

## 40 YEARS

### SHERIFF-CORONER

VEGA, PATRICIA C

## 30 YEARS

### ASSESSOR

LOVE, MARY ANNE

### AUDITOR-CONTROLLER

HOUL, PONDORY

### CHILD SUPPORT SERVICES

BURGOS, ANNA F  
LOPEZ, FRANCISCO J

### HEALTH CARE AGENCY

HOBBERLIN, JULIE H  
VANDEGRIF, STACY J

### OC COMMUNITY RESOURCES

GUTIERREZ, GRACE S

### OC PUBLIC WORKS

TRIANA, UBALDINA

### PROBATION

GOMEZ, JASON P

### SHERIFF-CORONER

ENNIS, GARY D  
GONZALES, MARK A

### SOCIAL SERVICES AGENCY

CHEA-UNG, MICHELLE S  
DE LA CRUZ, JAZMIN M  
GLASTETTER, LEAH A  
MORGAN, LESLIE M  
SEJPAL, NIRUPA A

## 25 YEARS

### CLERK RECORDER

SIPA, LAURA A  
ZARATE, EVA

### HEALTH CARE AGENCY

CRANE, PHYLLIS H

### SHERIFF-CORONER

VIRAMONTES, JUAN J

### SOCIAL SERVICES AGENCY

DELAMATER, LISA A  
TRACE, CHRISTINE M

## 20 YEARS

### CHILD SUPPORT SERVICES

VELASQUEZ, MICHAEL A

### CLERK-RECORDER

RIVERA, DANIELA

### COUNTY EXECUTIVE OFFICE

AGUILAR, IRMA L  
SALDANA, ESTELLA A

### HEALTH CARE AGENCY

AGUILAR, TINA  
LAURENTE, VICTORIA Q  
LOPEZ, KASTA Z  
NGUYEN, VU S  
NICOLAS JR, FRANCISCO R  
RAMOS, SHERRYL M  
TEOPE, CECILLE O  
TRAN, TIMOTHY T  
VU, TITI

### PUBLIC DEFENDER

KARMAND, XOCHILT A  
MALFAYON, YESENIA  
OCHOA, ALFONSO

### SHERIFF CORONER

CHAR, KHANTEY C  
DE MARCO, STEVEN J  
DRUMMOND, HEATHER N  
PACO, DIONNE S  
PEREZ-ESTRADA, PEDRO  
SANTOS, NESTOR H  
SIMON, JAE P  
TRUONG, DUNG T

### SOCIAL SERVICES AGENCY

CASTELLANA, CATHY  
MAYER, KATHRYN  
RODRIGUEZ, MELISSA C  
SMITH, JOCELYN E

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To view the May list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).



# SERVICE AWARDS - June 2020

## 40 YEARS

### PROBATION

ROBINSON, BRUCE A

### SOCIAL SERVICES AGENCY

NGUYEN, MONICA T

## 35 YEARS

### DISTRICT ATTORNEY

FOY, CHERYL K

### HEALTH CARE AGENCY

D'ARNAUD-GUERRE, CYNTHIA C

### OC PUBLIC WORKS

ORTIZ, SONIA

### SOCIAL SERVICES AGENCY

CRUZ-TORO, DIANA E

## 30 YEARS

### ASSESSOR

SANYAL, SHARMILA

### DISTRICT ATTORNEY

NGUYEN, ANGELA M

### HEALTH CARE AGENCY

BESAGAR-SALVADOR, JEANETTE S  
RASHIDI-FARD, ARGHAVAN  
SBABO, MAITE T  
VALDEZ, CHRISTINA C

### OC COMMUNITY RESOURCES

FREDERICKSON, ERIC

### OC PUBLIC WORKS

RICO, GUILLERMO

### SHERIFF-CORONER

BATRIZ, JOE M  
BURMOOD, KENNETH D  
CHAMBERLAIN, AARON P  
HILTON, ROGER W  
MANOS, DAVID T  
MATSUDAIRA, THOMAS S  
NASSER, JAMES A  
RAMIREZ, MARTIN R  
TUNQUE, BRIAN S  
VACA, MARTIN J

### SOCIAL SERVICES AGENCY

ARELLANO, ELIZABETH A  
AVALOS, MARISELA  
BANUELOS, RUDY M  
LUNA, PETER  
MACIAS, ANGIE  
SANTINI, KENNETH M

### TREASURER-TAX COLLECTOR

SANYAL, SHARMILA

## 25 YEARS

### DISTRICT ATTORNEY

COSTELLO, ELIZABETH M  
ORRILL, TAMARA B

### HEALTH CARE AGENCY

HO, MAI B  
HOFFMAN-WINBERRY, KAREN  
MINNICUCCI, KATHERINE B  
NGUYEN, TUAN N  
ROZEN, PATRICIA L  
SNYDER, DARLENE L

## 20 YEARS

### ASSESSOR

BENNETT, LORI  
GUERRERO, NORMA  
JONES, KAREN

### AUDITOR-CONTROLLER

RAZO, YOLANDA

### CHILD SUPPORT SERVICES

NGUYEN, PHUONG-NGOC L

### CLERK OF THE BOARD

CARRILLO, MARIA S

### CLERK-RECORDER

SILLER, LETICIA

### COUNTY EXECUTIVE OFFICE

DUTERTE, EDWARD L  
EDLES, TEODORA D  
THACH, THANH K

### DISTRICT ATTORNEY

GOREY, MICHELE A

### HEALTH CARE AGENCY

ACENAS, ANNA C  
CROSS, KATHRYN A  
KENNEDY, KELLEY M  
LAWRENZ, MARK  
LOPEZ, JESSE H  
LOW, JULIE E  
PARISI, MIKE J  
ZELAYA, DELIA M

### OC COMMUNITY RESOURCES

BROOKS, LISA R  
NGUYEN, TRINA T  
REEB, ERICKA R  
REYES, PAUL B  
VAIFALE, MARLENA

### PROBATION

CARLSON, JESSICA C  
CONCEPCION, MARIA L  
DRANSFELDT, GINA X  
MIKHAEL, ATEF F  
RHODES, TAMIKO M  
RICE, BRAD A

### PUBLIC DEFENDER

BAKER, MONICA I

### SHERIFF-CORONER

BOAZ, MATTHEW B  
EROS, JAMES A  
GODGES, BRIAN A  
LOERA, JAIME  
MARTINEZ, FELIPE  
MARTINO, CORY H  
MUNGUIA, REFUGIO A  
PETERS, MARK A  
PICARD, WILLIAM C  
REMENDER, MATTHEW D  
RIOS, DAVID T  
ROSS, VINCENT  
TRASK, SHARRON A  
WILSON, NATHAN L

### SOCIAL SERVICES AGENCY

ALVAREZ, ENRIQUETA  
BARRINGTON TULL, GINA M  
DALE, LESLIE M  
FEDOROVSKY, ANNA L

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To view the June list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

# SERVICE AWARDS - July 2020

## 40 YEARS

**OC COMMUNITY RESOURCES**  
SCHWENN, PATRICIA C

## 35 YEARS

**HEALTH CARE AGENCY**  
ZAMARRIPA, GLORIA R

**SHERIFF-CORONER**  
HARP, GAYLE

**SOCIAL SERVICES AGENCY**  
WALLACE, CHERYL A

## 30 YEARS

**AUDITOR-CONTROLLER**  
TRAN, DIANE D

**CHILD SUPPORT SERVICES**  
CORDOVA, PAUL  
MACHADO, ROBERTA

**CLERK-RECORDER**  
SULLIVAN, SUSIE Q

**DISTRICT ATTORNEY**  
TRUDELL, KATHLEEN A

**HEALTH CARE AGENCY**  
JOHNSON, SUSAN K  
PEREZ, DIANA  
REYES, ROSALIA  
SCHMITT, CANDY L

**OC COMMUNITY RESOURCES**  
MARTINEZ, JUANITA S  
MILLER, SUSAN K

**OC WASTE & RECYCLING**  
OSORIO, ANN L

**PUBLIC DEFENDER**  
VALLE, NIRVANA

**SHERIFF-CORONER**  
NGUYEN, KHUE K  
STAMMERJOHAN, ROBERT D  
STAMMERJOHAN, TAWNIA R

### SOCIAL SERVICES AGENCY

DIDIO, DIANNE M  
DUDOIT, MONALISA  
EVERLY, GINA D  
GARSON, THERESA A  
NGUYEN, LAN  
ORNELAS, MAVY C  
PETERSON, SHARRIE  
PRECIADO, GUSTAVO A  
SALDANA, MELISSA L  
VUU, TERESA T

## 25 YEARS

**COUNTY EXECUTIVE OFFICE**  
CAMPBELL, JAMES

**HEALTH CARE AGENCY**  
GOERNDT, CATHERINE M  
STABILE, PATRICIA L

**PROBATION**  
CARVO, KERRIN J

**PUBLIC DEFENDER**  
SAKOGUCHI, KATHLEEN S

**SHERIFF-CORONER**  
SAENZ, ENRIQUE L

## 20 YEARS

**COUNTY COUNSEL**  
KANG, DEBORAH

**COUNTY EXECUTIVE OFFICE**  
TORRES, INEZ J

**DISTRICT ATTORNEY**  
DUNCAN, MICHELE R  
HART, TODD  
MORFIN, JOSE L  
STEVENS, LORA J

**HEALTH CARE AGENCY**  
ALONZO, ROSITA  
CARROLL, BRIAN E  
CORONA, MARIA E

LE, TU C  
PE'A, RONDA  
REYES, GUADALUPE S  
SEJOURNE-DAITCH, CHANTAL  
TAFOYA, MARI L

**OC COMMUNITY RESOURCES**  
KOSSLER, SHELLY M

**OC PUBLIC WORKS**  
LOPEZ, MARCIE J

**PROBATION**  
ALLEN, RICK  
MARIN, CAREN V  
STEVENS, MARIA I  
TAFUA, LISA R

**PUBLIC DEFENDER**  
ALLEN, RICK  
MARIN, CAREN V  
STEVENS, MARIA I  
TAFUA, LISA R

**SHERIFF CORONER**  
ALMAGUER, CAROL E  
AQUINO, ANTONIO P  
GUERRA, GRACE  
LEMMON, DAVID W  
PIROOZ, VICKI L  
RIEDER, BETTY A  
SANTHON, CHRISTOPHER D  
SLOUKA, JOSEPH F  
ZAMORA, JUAN

**SOCIAL SERVICES AGENCY**  
AVVENTINO, MELINDA B  
DE LA RIVA, LINDA M  
ESTRADA-WOOD, LISA L  
KANNO-NEWTON, JANET A  
O'GILBERT, GREGORY H  
PARADA, GUADALUPE  
PEREZ, CRISTAL  
PORRAS, MARK A  
STUART, MARIE  
WILSON CODISPOTI, BRENDA K

**TREASURER-TAX COLLECTOR**  
KUMAR, NISHA

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To view the July list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

# SERVICE AWARDS - August 2020

## 35 YEARS

### HEALTH CARE AGENCY

DESTRO, CHERYL A

### SHERIFF-CORONER

SAWYER, DAVID E

### SOCIAL SERVICES AGENCY

MANNINGS, JOHN L

### TREASURER-TAX COLLECTOR

RAMIREZ, ELIZABETH

## 30 YEARS

### AUDITOR-CONTROLLER

HA, CASIE H

### CHILD SUPPORT SERVICES

BERUMEN, MARIA I

VARGAS, RACHAEL

### HEALTH CARE AGENCY

ESTRADA, CARMINA

TANG, LYNN P

### JOHN WAYNE AIRPORT

MACDONALD, WILLIAM A

### OC COMMUNITY SERVICES

MORALES, JOSE

### PROBATION

AGBAYANI, ARTHUR T

WU, ANDREW

### SHERIFF-CORONER

JACKSON, MARK C

MORRIS, TRACY L

TAYLOR, THOMAS J

THOMPSON, JEFFREY L

WIGGINS, CRAIG R

### SOCIAL SERVICES AGENCY

AGUILAR, LUZ M

DANG, STEPHANIE X

GARCIA, VERONICA

KING, PATRICIA

MELENDEZ, HUGO N

PHAM, KIM-ANH

VO, TINA N

## 25 YEARS

### HEALTH CARE AGENCY

BORREGO, KAREN L

COLE, LUIZA S

### OC COMMUNITY SERVICES

OAKLEY, JULIE A

### PROBATION

PFEILER, TIMOTHY W

### SHERIFF-CORONER

AGUILERA, MEINARDO B

BORDEAUX, JONATHAN W

CLAYPOOL, DOUGLAS L

CORVERA, UVALDO C

JOHNSON, MICHAEL L

KNUTSON, GARY L

KURIMAY, JARRETT C

MAUGA, JOSEPH P

OSEGUERA, KERYN L

PARK, JASON L

SWANSON, ROBERT K

WRAY, NICHOLAS C

## 20 YEARS

### CHILD SUPPORT SERVICES

MARQUEZ, PETRONILO L

### COUNTY EXECUTIVE OFFICE

DANIELS, JENNY L

### DISTRICT ATTORNEY

HERNANDEZ, RUBEN A

KAMIABIPOUR, SHADDI

PENFIELD, BARBARA J

PINO, TROY

### HEALTH CARE AGENCY

BILLS, ANA M

HUANG, TI-AN H

KOCH, GREGORY

LETRONDO, ELISA M

MARCHI, JULIA W

MIRANDA, SANDRA R

NETTLETON, ERIN E

PHAN, LAM N

VERDUZCO-BRAVO, MARCO A

### JOHN WAYNE AIRPORT

ALBELO, MARIA I

ROMERO, JOACHIM

SMITH, RUSSELL F

### OC COMMUNITY RESOURCES

MAY, SUZETTE O

ORTH, NICOLE L

### PROBATION

METCALF, SHYRA L

NGUYEN, ANGELA C

TRAN, LAM T

VILLAGOMEZ, EDNA A

### PUBLIC DEFENDER

DANIELS, JULIE S

### SHERIFF-CORONER

BRYANT, NANCY L

EDWARDS, ARLEEN C

GRAHAM, THOMAS R

LEE, TODD L

PLACENCIA, RAUL

### SOCIAL SERVICES AGENCY

AMADOR, MIRIAM

ANAYA, MARIA A

BROOKER, TIFFANY A

BURKHART, DIANE L

HERRERA, THERESA M

HUTCHISON, BRUCE A

JUAREZ, ELIZABETH M

LOPEZ, MELISSA L

LOPEZ, MIGUEL A

MASON, SUSAN J

MILLER, CAROLYN E

NEAK, RASMEY

NGUYEN, ANH NGUYET T

RAYA, NORMA R

RAZO, VANESSA R

RODRIGUEZ, CLAUDIA I

TAGUINOD, CHARMAINE

TATENGO, CLAUDIA E

TOOLE, RONALD E

TOPETE, MARIE

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# SERVICE AWARDS - September 2020

## 35 YEARS

### OC COMMUNITY RESOURCES

ENAMORADO, SOLEDAD M

### SOCIAL SERVICES AGENCY

BANOS, EDNA C  
CALDERON, RITA M  
GARCIA, IRMA A  
LOPEZ, SILVIA S  
LOZANO, BERNARDINO F

## 30 YEARS

### AUDITOR-CONTROLLER

BYWARD, DOLORES V  
CASTILLO, CAROLINA

### DISTRICT ATTORNEY

ROSE, JOHN D

### HEALTH CARE AGENCY

BENAVIDEZ, ISABEL A  
HOLGUIN, SILVIA A  
UMEMOTO, DAWN C

### PUBLIC DEFENDER

GONZALES, VINCENT A  
PITTMAN, TED W  
SMITH, GARY M

### PROBATION

BONVECCHIO, TAMMY L

### SOCIAL SERVICES AGENCY

ABDELFATAH, LISA M  
ALVAREZ, THELMA  
DUDOIT, CHRISTINA L  
ESCAMILLO, DAVID L  
GUEVARA, CONNIE  
MERCER, MARTHA S  
MIKKELSEN, ENRIQUETA  
OROZCO, ELSA M  
PRENDEZ, MARICELVA  
RUVALCABA, CHELA  
WILLIAMS, ANN M

## 25 YEARS

### HEALTH CARE AGENCY

COLIN, FIDEL  
GARDEA, RACHELLE  
TENORIO, MARIA S

### PROBATION

BAMBROOK, VICTORIA C  
MEDINA, MICHAEL A  
PRECIADO, VALERIE R

### SHERIFF-CORONER

CHACON, ORLANDO R  
TINKLER, SUZANNE M

### SOCIAL SERVICES AGENCY

ASPGREN, STEPHANIE L  
MAYCUMBER, DEWAYNE S

## 20 YEARS

### ASSESSOR

CACHO, MA. ROSARIO D

### AUDITOR-CONTROLLER

KEUNG, WINNIE Y  
PRATANA, ANDY

### CLERK-RECORDER

CABRERA, MARIELENA V

### COUNTY COUNSEL

JENISON, KATHERINE M  
MILLER, STEVEN C

### COUNTY EXECUTIVE OFFICE

BONAKDAR, MOHAMMAD S  
BROWN, ALEXIA G  
MILLER, THOMAS A

### HEALTH CARE AGENCY

BANUELOS, ANNETTE  
BELL, HEATHER M  
BORNHAGEN, CAREY J  
DOMPOR, DINA E  
LUM, MARK S  
NGUYEN, HA T  
PERKINS, EDWARD P  
RODRIGUEZ, MARTHA

SITTERDING, JENNIFER L  
SPELLMEYER, JODY

### OC COMMUNITY RESOURCES

CASTILLO, GRISELDA  
REARDON, JULIA A  
RUIZ, MARICRUZ

### OC WASTE & RECYCLING

HERNANDEZ, JOSEPH A

### PROBATION

BARROWS, MARK A  
HERRERA, ANA  
MAC BRAYNE, LISA A  
MCCLEARY, KELLY A  
PRICE, JENNIFER A  
SMITH, ELVIA F  
TRUJILLO, JEANNETTE K

### SHERIFF-CORONER

ANDERSON, VANESSA L  
AVILA, JAIME G  
BARLAHAN, AUGUSTUS ASTERI  
G  
EVEREST, HOLLY C  
GERMAN, GUSTAVO  
KURIMAY, DEANN M  
PIPER, KEVIN A  
QUIAMBAO, ELISA M

### SOCIAL SERVICES AGENCY

AGUILAR, ADRIANA M  
BAHENA, EULALIA  
CARRION, NANCY  
CONCEPCION, RANDAL J  
CORREA, YOLANDA  
COTA-KENNIFER, DENISE M  
GOMEZ, FLORENCIO R  
HO, LYNN A  
LEPALE, CATHERINE V  
LOPEZ, FLORINA  
MACIAS, CELIA  
MCCONNELL, ELIZABETH A  
MOHUNDRO, ANH  
MOLINA, VICTOR

PERCER, BRYCE T  
RIVERA, MARVA D  
ROSAS, SIMEON  
WONG, JAY K

### TREASURER-TAX COLLECTOR

TILLMAN, VALERIE R

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# SERVICE AWARDS - October 2020

## 35 YEARS

### ASSESSOR

MARTIN, RICARDO

## 30 YEARS

### COUNTY EXECUTIVE OFFICE

SWEENEY, ALMA D

### HEALTH CARE AGENCY

GRAYSON, BARBARA I  
RODARTE, STELLA D

### OC COMMUNITY RESOURCES

SLIMM, RONALD C  
VARELA, CECILIA

### OC PUBLIC WORKS

COLOMAN, JEFF A  
ORTEGA, ALEX

### SHERIFF-CORONER

DIALYNAS, PETE E

### SOCIAL SERVICES AGENCY

BROWN-VASQUEZ, DEBBIE L  
GIVONE KONOP, JOSIANE M  
GRANGER, NORMA I  
LEDESMA, OSCAR P  
LOPEZ, TERESA  
MCCAFFREY, CAROLE L  
MUNOZ, JAIME  
RODONO, ANNETTE M  
ROW, MICHAEL A

## 25 YEARS

### ASSESSOR

GREENE, MARILYN J

### JOHN WAYNE AIRPORT

ROUNTREE, JEFFREY S

### PROBATION

PETTWAY, DERRICK D  
WHATLEY, MONIQUE M

### SHERIFF-CORONER

MONTELEONE, KIRSTEN W

### SOCIAL SERVICES AGENCY

BURDICK, SCOTT  
OREGEL, IMELDA O

## 20 YEARS

### CHILD SUPPORT SERVICES

NGUYEN, AMY HUONG M

### CLERK-RECORDER

DARETT, CARMEN S

### COUNTY COUNSEL

ERVAIS, ROBERT N  
FROST, CAROLYN S

### COUNTY EXECUTIVE OFFICE

LE, LINDA A

### HEALTH CARE AGENCY

BERMUDEZ, VICTORY C  
EDWARDS, ADRIANA D  
ESPITIA, CLAUDIA  
GARCIA, DIANE M  
MUNOZ, PHYLISS F  
NGUYEN, VIVIAN  
PAINDA, SHAIMA  
SINGH, CHANDER

### OC COMMUNITY RESOURCES

ROWE, JENNIFER M

### OC PUBLIC WORKS

HERNANDEZ, HELEN  
SMITH, MICHAEL T

### PROBATION

GABALDON, OLGA  
VALDEZ, MERY F

### PUBLIC DEFENDER

BARTHOLOMEW, MELANI  
CHEN, RAY Y  
HARRIS, BRYAN J  
HERRING-YSAGUIRRE, DIANE  
LESAGE, TRACY R  
MUELLER, ROBERT K

### SHERIFF CORONER

GYALPO, CHOESANG W  
LOMIBAO, LAWRENCE T  
MURGUIA, LORENA S

### SOCIAL SERVICES AGENCY

ARVIZU, LUPE M  
CORDOBA, MARTHA L  
KIECZYKOWSKI, AMANDA B  
LOZOYA, MARIA D  
RODRIGUEZ-NAVA, ALICIA L  
SOTO, ELIZABETH R  
WILEY, BIANCA K  
ZAMORA-CHAVEZ, VERONICA

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# COUNTY OF ORANGE MISSION STATEMENT

**MAKING ORANGE COUNTY A**

safe, healthy, and fulfilling place to

live, work, and play,

**TODAY AND FOR GENERATIONS TO COME,**

by providing outstanding, cost-effective  
regional public services.



**THANK YOU FOR READING**

# COUNTY CONNECTION

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