

Refowitz to Lead Health Care Agency

After serving as the Agency's Interim Director since February, Mark A. Refowitz was appointed to the position of Health Care Agency (HCA) Director effective June 11 by County Executive Officer Thomas G. Mauk.

"I've been given a wonderful opportunity to lead the Health Care Agency and continue the focus on providing high quality services to our community in times of budgetary challenges," Refowitz stated. "We know that health matters to every individual, their family and the community as a whole. As Director of HCA, I hope to reach out and work with our community in new and different ways to promote the wellness of all Orange County residents."



Refowitz joined the County of Orange in 2004 as the Health Care Agency's Deputy Agency Director for Behavioral Health Services, where he was responsible for mental health services for adults, youth and children as well as alcohol and drug abuse services. During his tenure in that position, Refowitz directed the implementation of the local Mental Health Services Act program with an annual budget of approximately \$100 million. As Health Care Agency Director, he succeeds David L. Riley, who retired in January.

Prior to joining HCA, Refowitz served as Director of Mental Health Services for the County of San Diego Health and Human Services Agency. During his professional career, he has also served as Assistant Commissioner for Managed Care for the Massachusetts Department of Mental Health as well as in management positions with several other health organizations. Refowitz has a Master's Degree in Social Work from the University of Connecticut and is a former President of the California Mental Health Directors Association. ■

Fifteen County Programs Receive NACo Awards, Including One "Best of Category"

Fifteen County of Orange programs were selected to receive a 2012 Achievement Award by the National Association of Counties (NACo). Among these, the Registrar of Voters' **My Ballot** program to teach high school students the value of our electoral process, democracy, and civic participation was also designated "Best of Category" in the Civic Education and Public Information category.

(Continued on page 2)

(Continued from page 1)

"We are honored to have been recognized by NACo and appreciate the opportunity to share innovative County programs that best demonstrate our efforts to provide efficient, quality services to the residents of Orange County," said Chairman John M.W. Moorlach, Board of Supervisors.

The fourteen additional Orange County programs to receive Achievement Awards are:

- **1.62 Defined Contribution Plan for New Employees:** In an effort to address increasing pension costs, the County's Human Resources Department initiated steps towards implementing a new lower retirement formula, "1.62% at 65," combined with a Defined Contribution Plan.
- **Amnesty Program for Patrons with Overdue Fines:** From September 12 -18, 2011, patrons with overdue OC Public Libraries material could return the item(s) to the branch and have associated fines waived. During Amnesty Week, attendance increased by more than 4,500 library visitors over the same week in 2010.
- **Archaeological and Paleontological Partnership Program:** OC Community Resources' OC Parks division and California State University, Fullerton (CSUF) entered into a partnership agreement in December 2009 for CSUF to manage, curate, and display a world-class archaeological and paleontological collection.
- **Blended Tutor Training Program:** This OC Community Resources' OC Public Libraries division program includes a new type of adult literacy tutor training program, blending traditional face-to-face instruction with self-paced training through alternative technologies.



- **Blogger Preview – Heritage Hill Seasonal Event:** OC Community Resources' OC Parks division utilized a no-cost marketing technique to increase attendance at two annual holiday events.
- **Differential Response – Path One:** The Differential Response Path One program was designed by the Social Services Agency to identify, prevent and treat child abuse in order to prevent families/children from coming into the child welfare system and/or to prevent or minimize recurrence of child abuse within certain families.
- **eReader Open House Program:** OC Community Resources' OC Public Libraries division created the eReader Open House Program in response to the growing demand for eAudio and eBook materials. The program provides hands-on training for both staff and community that allow them to utilize and enjoy new library resources with their reading devices.
- **Health Care Agency Leadership Development Program:** This three-level leadership training program provides Health Care Agency employees with ongoing development that contributes to personal and professional growth.
- **Historical Sheet Music Digital Collection Project:** To improve access to a popular sheet music collection, the OC Community

(Continued on page 3)

(Continued from page 2)

Resources' OC Public Libraries division created the Historical Sheet Music Digital Collection Project, which digitized over 400 pieces of full-color sheet music owned by the Cypress Branch Library.

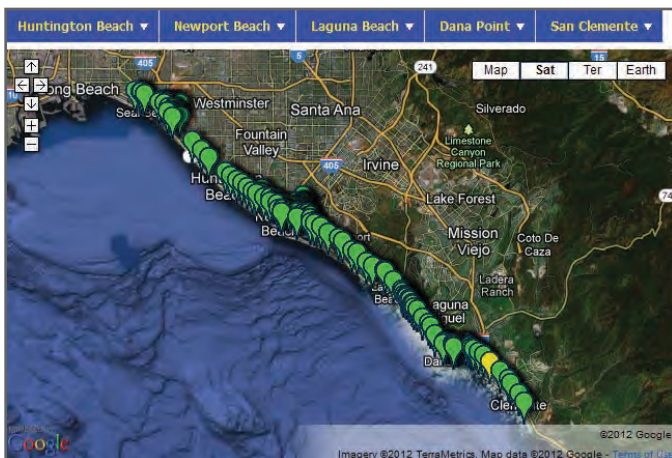
- **OC Parks Ranger Training Academy:** The OC Parks Ranger Academy is the only academy in the United States specific to the role of county and regional park rangers. Rather than sending recruits through a law-enforcement academy that provides only some of the needed skills, the OC Parks Ranger Academy trains current and prospective park rangers with the specialized skills necessary to be an exceptional park ranger.
- **Poll Worker Training Video:** The Orange County Registrar of Voters Poll Worker Training Video was developed to improve the quality of training for the thousands of volunteers who serve as poll workers on Election Day.
- **ProgPay Computer Application System:** The ProgPay system was developed for the Inspection Section of the OC Public

Works Department, which plans and implements County funded capital improvement projects. When plans are approved, requests for bids are advertised via the internet. The ProgPay system then tracks the progress made by the contractor on the projects down to each line item of work.

- **Setting Appropriate Orders:** A Child Support Best Practice Program: This Child Support Services program has provided hard empirical data to guide child support professionals such as caseworkers, attorneys, and court commissioners nationwide in creating appropriate orders at the establishment of a case to yield the greatest likelihood of future payments.
- **Supervisor Enhancement Leadership Forum:** The Child Support Services Supervisor Enhancement Leadership Forum was developed to provide supervisors, managers and other leaders who supervise staff with an opportunity to participate in leadership development.

Congratulations to all of our award recipients! ■

Health Care Agency Launches New Interactive Beach Conditions Map



The Health Care Agency's Environmental Health Division has launched an upgraded website that features a new, interactive beach conditions map just in time for summer.

Improvements to www.OCBeachInfo.com include a menu bar that provides easy access to timely information about your favorite local beach and color-coded pins in green, yellow, and red which indicate the quality of the ocean water there. Close-up views of the beach,

(Continued on page 4)

(Continued from page 3)

weather conditions, amenities, directions, and more are also now online.

Environmental Health's Ocean Water Protection Program is responsible for protecting community members from exposure to ocean and bay waters that may be contaminated with sewage or cause illness. Staff monitors Orange County's 42 miles of open coastline and 70 miles of harbor and bay frontage.

Learn more at www.OCBeachInfo.com or by following @OCBeachInfo on Twitter. ■

2012 Presidential Primary Election Recap

On June 5th, the Orange County Registrar of Voters (ROV) executed yet another successful Election Day with the help of 160 full-time and part-time staff members and over 5,000 volunteers.

The department received and processed 426,869 ballots, representing a 26.5% turn-out in comparison to the County's 1.6 million registered voters. Voters in the County largely preferred voting by mail, with only 9% of the individuals who voted doing so at designated polling places.

The culmination of almost a year of preparation, recruitment, registration and voter education efforts, the 2012 California Primary was significantly different than elections past. Featuring new ballots and new districts, the Primary Election garnered national attention as the country watched for the effects of recently enacted redistricting. Following Proposition 14 in 2010, the state adopted a "Top Two Primary" system that allowed voters to select candidates for state and federal offices regardless of party affiliation, making it possible for the General Election contests to include two candidates of the same party. In addition, the recent redistricting resulted in new district lines for hundreds of thousands of County residents.

In response to the changes to the state's elections processes, the ROV rolled out a number of programs oriented toward voter and volun-



Election Aid Kristy Chen sorts Vote-By-Mail ballots on Election Night.

teer education. Materials given to the department's 5,000 volunteers were adjusted and extensive training was provided on new ballot options for voters at the polls. A Proposition 14 Speakers Bureau was developed in 2011 to reach different community organizations and ROV Neal Kelley or the department's Street Team were present at meetings and community events to remind voters that the recent Primary had important differences from previous elections.

Despite the new Primary process and districts, poll workers, voters and ROV staff report that the election went smoothly. Countywide, voters passed Measure B, the Mandatory Minimum Pension Selection, a measure requiring

(Continued on page 5)

(Continued from page 4)

new members of the Board of Supervisors to enroll in the 1.62% at 65 pension option by a wide margin- with 72.4% voting in favor and only 27.6% voting against. Measure A, the initiative to change the Public Administrator's office to an appointed position from an elected one, did not fare as well and was defeated 60.5% to 39.5%. Both measures required a simple majority vote to pass.

In other County contests, former Supervisor Todd Spitzer was elected to fill the upcoming vacancy in the 3rd Supervisorial District, receiving 68.9% of the vote. Elected in 1997 to the Board of Supervisors to a seat made vacant by a resignation, Spitzer served until being elected to the California State Assembly in 2002. He will return to the Board in 2013.

Incumbent Supervisor Janet Nguyen garnered 74.2% of the vote, winning re-election to the 2nd District. This Primary marked Nguyen's 2nd re-election to the Board of Supervisors, after being elected via special election in 2007 and re-elected to her first full term in 2008.

Orange County was the first of the large counties to certify its results, concluding the ballot processing on June 15th. On Election Night, Orange County was also the only jurisdiction statewide to have received and sorted the supplies used by poll workers and voters on Election Day thanks to the sophisticated use of automated conveyor belts and almost one hundred volunteers. "This change in our sorting system has allowed us to reduce costs and shorten the time needed to certify," said Neal Kelley, Registrar of Voters. "We are looking forward to our biggest election in four years, which will be the Presidential Election on November 6th." ■

OC Public Works Partners with OC Waste & Recycling to Host Fourth District Community Clean-Up Day

More than 25 volunteers from OC Public Works (OCPW) and OC Waste & Recycling (OCWR) hosted Community Clean-Up Day in the unincorporated West Anaheim islands on Saturday, June 2nd – continuing to build momentum in an effort that has included similar successful events in unincorporated El Modena, Stanton, and the Midway City islands.

Over the weekends leading up to the event, OCPW Director of Planning Rick LeFeuvre and his family spent many hours walking door-to-door throughout the area, distributing over 1,500 door hanger flyers to spread the word about the upcoming event to residents.

On the big day, OCWR Recycling and Environmental Programs Manager Isabel Rios arranged for the delivery of 12, 40-



4th District Supervisor Shawn Nelson (center) joins staff from OC Public Works and OC Waste & Recycling, as well as their families, to help residents clean-up their community at last month's special event.

(Continued on page 6)

(Continued from page 5)

yard roll-off containers to strategic locations, giving community members the opportunity to dispose of household waste and debris like old furniture, mattresses and yard refuse at no cost. Two to three staff members were stationed at each site, ready to assist participants with unloading. “The event was so well embraced by the residents that one of the roll-off containers was full before 8 a.m.” said Rios.

A local church lent a hand by allowing the County to stage an E-waste drop-off collection site in its parking lot, where residents disposed of their old televisions and other electronic items. “Overall, an estimated 36-40 tons of refuse was removed from the community and, before the event was over, our volunteers were already being asked to return in the future,” said OCPW Neighborhood Preservation Unit Manager Eric Hull.

As Community Clean-Up Day concluded, 4th District Supervisor Shawn Nelson treated all of the volunteers to a barbeque of hot dogs and polish sausages prepared by Policy Advisor Steve Spernak. “It was great to see the neighborhood work as a team and take pride in their surroundings,” said Supervisor Nelson. “We enjoyed meeting new neighbors and saying hello to some old friends. With help from OC Public Works and OC Waste & Recycling, I was proud to be a part of the community taking ownership of continually improving North Orange County.” ■

OC Leadership Academy Graduates 17th Class



Supervisor Janet Nguyen was on hand to congratulate the members of the Orange County Leadership Academy’s (OCLA) 17th graduating class June 15th at Chapman University.

OCLA focuses on the development of servant leaders. By approaching leadership not only as a way of “doing” but also as a way of being, the goal of the program is to make the County organization a more connected and effective community – a place that brings out the best in all of us as we provide outstanding services to others.

(Continued on page 7)

(Continued from page 6)

OC Leadership Academy Graduates 17th Class

Latona Jones

Assessor

Amy Buch

Health Care Agency

Amy Abeling

Office of Performance Audit

Leslie Sorrells

Auditor-Controller

Yan “Jenny” Qian

Health Care Agency

Daniel Hernandez

Probation

Teresa White

Auditor-Controller

Diana Banzet

Human Resources Department

Estela Anaya

Probation

Ann Porter

Board of Supervisors, District 1

Jeremy Hampton

OC Community Resources

Denise Gragg

Offices of the Public Defender

Christy Delp

Board of Supervisors, District 1

John Parent

OC Community Resources

Abe Buelna

Public Guardian

Alyson Price

Board of Supervisors, District 2

Molly McLaren Craig

OC Community Resources

Donna Boston

Sheriff-Coroner

George Ruvalcaba

Child Support Services

Robert Genzel

OC Community Resources

Steve Doan

Sheriff-Coroner

Robert Sech

Child Support Services

Javier Soto

OC Public Works

Cynthia Samson

Social Services Agency

Mary Jack

Clerk-Recorder

Harry Persaud

OC Public Works

Gustavo Preciado

Social Services Agency

Patti Owens

County Counsel

Tim Corbett

OC Public Works

Mary “Jo” Hill

Social Services Agency

Jane Dawson

County Executive Office

Nikil Patel

OC Waste & Recycling

Ken Santini

Social Services Agency

Sheri Vukelich

County Executive Office

Safety Manager Appointed to Federal Panel



County Safety Manager Mark Carleson recently began serving as a member of the National Advisory Committee on Occupational Safety and Health (NACOSH) following his appointment to the position by U.S. Secretary of Labor Hilda Solis.

Carleson was appointed to a two year term as a public representative on the advisory committee. NACOSH advises, consults with, and makes recommendations to

(Continued on page 8)

(Continued from page 7)

the Secretary of Labor and Secretary of Health and Human Services on matters relating to the administration of the federal Occupational Safety and Health Act. The Labor Secretary may also consult with and seek advice and recommendations from NACOSH on Agency priorities and on new areas and emerging issues involving occupational safety and health.

Prior to joining the County of Orange in September 2009, Carleson served as the County Safety Manager in Riverside and Sacramento Counties as well as having previously served as Deputy Chief for Enforcement with the California Division of Occupational Safety and Health (Cal/OSHA). In his duties with the County of Orange, Carleson oversees the Safety and Loss Prevention Program within CEO Risk Management. The County Safety Office provides guidance to all County Departments on issues pertaining to workplace safety and health. ■

Summer Concert Series Returns to OC Parks

Local musical artists will perform live in the outdoors at Mason Regional Park, Craig Regional Park, and Irvine Regional Park through September as a part of the OC Parks annual summer concert series.

Underway since June, the music continues this month at Mason Regional Park in Irvine with three free concerts on Wednesday evenings. July 11 presents the popular Motown-inspired group Stone Soul. July 18 welcomes rhythm and blues favorite The Derek Bordeaux Group. Top 40 Latin dance craze Soto will perform on July 25.

Craig Regional Park in Fullerton will present three free Thursday evening concerts in August. The Clay Davis Trio will bring their jazz standards and modern pop hits to the park on August 2. The '80s dance sounds of Flashback Heart Attack will take the stage on August 9. Swing Cats Big Band will present an evening of throwback classics from the '30s and '40s on August 16.

Irvine Regional Park will present a rockin' summer series on Wednesdays, August 22 through



September 5. This concert kicks off with high-energy top-40 and country tribute band Gold Rush Country performing on August 22. The funky eight-piece popular soul ensemble Cold Duck hits the stage on August 29. September 5 closes out the 2012 summer concert series with crooner swing sensation Phat Cat Swinger.

All concert events are from 6:30 p.m. to 8 p.m., free and open to the public of all ages. Friends and families are invited to come out and enjoy fantastic live music under the stars at OC Parks this summer season.

Learn more at www.OC Parks.com. ■

Save the Date for the 2nd Annual Wilderness Celebration in the Irvine Ranch Natural Landmarks

Community members are invited to celebrate the second anniversary of the 20,000-acre Irvine Ranch Open Space on Saturday, July 28th from 8 a.m. to 1 p.m.

This annual event will feature self-guided hiking and biking throughout historic Black Star Canyon, a special recognition ceremony, docent-led hikes, the introduction of several new trails in Baker Canyon, as well as a community partner fair and refreshments.



This stunning area is known for soaring sandstone cliffs with red-tailed hawks flying overhead, majestic panoramas of the Santa Ana Mountains, and diverse sage scrub and chaparral habitats with many rare species of plants and animals.

Pre-registration at <http://www.irlandmarks.org/activities/> is encouraged. Please note that dogs are not permitted at the event for the safety of pets and local wildlife. ■

2012 Kurtz Award Winner Announced



Jackie Cole of the Office of the Public Defender (center) receives the 2012 David Kurtz Award from Board of Supervisors Chairman John M.W. Moorlach (left) and Tim Board (right), Co-Chair of the Orange County Leadership Academy Steering Committee.

During the July 19 Board of Supervisors meeting, Jacqueline "Jackie" Cole of the Office of the Public Defender was presented with the 2012 Orange County Leadership Academy's David Kurtz Servant Leadership Award.

Cole, a paralegal in the Re-Entry program who has been with the County since May 2008, was recognized for her work with clients to reduce homelessness, assist persons to successfully re-enter productive citizenship and support a healthier and safer community for all. The award nomination also noted her efforts to forge positive and productive relationships with a wide range of County Agencies and private providers, as well as her energetic and service-driven participation in many community organizations.

(Continued on page 10)

(Continued from page 9)

Several other nominees for the 2012 Kurtz Award participated in the award presentation and the unveiling of a display case in the Hall of Administration lobby that features information about the award and the Leadership Academy. This year's nominees were John Arnau, OC Waste & Recycling; Bart Bartlett, Human Resources Department; Gary Blankenship, John Wayne Airport; Tom Dickson, Social Services Agency; Steve Hendrickson, OC Public Works; Margaret Masada, Public Administrator/Public Guardian; Mitch Cherness, Health Care Agency; Howard Thomas, Auditor-Controller; Matt Monzon, Orange County Sheriff's Department; and Linda Strickland, Registrar of Voters.

Each year the alumni of the Orange County Leadership Academy work with Agency and Department heads to nominate individuals who truly demonstrate the characteristics of a Servant Leader. The award was named in honor of David Kurtz, who worked for the Social Services Agency's Children and Family Services Division. Kurtz, who died suddenly while visiting Japan, was described as the definition of an authentic leader, one who brought people together around a shared purpose and empowered them to step up and lead in order to create value for all stakeholders. ■

Get the 411 on the County Executive Office/ Information Technology

- County Executive Office/Information Technology (CEO/IT) staff provides over 30 distinct services ranging from Data Center hosting to project management to procurement.
- CEO/IT manages a state-of-the-art, 66,000 square foot Data Center and hosts 3,000 servers for approximately 30 public agencies/departments and private companies.
- CEO/IT provides electronic document management services to a number of County agencies, including the Social Services Agency, Probation and the Auditor-Controller. The OnBase system eliminates the need for paper-based filing systems and supports all electronic formats (e.g., Word Docs, scanned documents, reports). The enterprise OnBase database currently contains over 34 million documents.
- Publishing Services provides County agencies/departments as well as local municipalities with creative print design, full-color printing and high-speed photocopying. Publishing Services printed 1,421,189 ballots for the recent California State Primary Election in June 2012.
- CEO/IT is leading the IT sourcing initiative to seek new managed services contracts for delivery of IT and Voice and Data Network services. The current contract is valued at \$250 million over ten years.

To learn more about CEO/IT, please visit:

[http://egov.ocgov.com/ocgov/Info%20OC/Departments%20&%20Agencies/
Chief%20Information%20Officer](http://egov.ocgov.com/ocgov/Info%20OC/Departments%20&%20Agencies/Chief%20Information%20Officer)



35 YEARS

Cynthia Ellis
Assessor

Paula Kielich
County Executive Office

Kerrie Morgan
OC Community Resources

Milton Bennett
OC Public Works

Richard LeFeuve
OC Public Works

30 YEARS

Leticia Naranjo
Child Support Services

Alicia Campbell
OC Public Works

Frank Eley
OC Public Works

25 YEARS

Nannette Espinosa
District Attorney

Linda Dow-Rogoff
Child Support Services

Mark Sutphin
Health Care Agency

Teresa Williams
Health Care Agency

Mike Chen
OC Community Resources

John Boles
OC Public Works

Wayne Wiley
OC Public Works

Robert Borboa
OC Waste & Recycling

Ben Castillo
OC Waste & Recycling

Laura Johnson
Probation

Lisa Kopelman
Public Defender

Carlos Soto
Sheriff-Coroner

Irma Levy
Sheriff-Coroner

My-Linh Hoang
Sheriff-Coroner

Daniel Karr
Sheriff-Coroner

Rebeca Pedregal
Sheriff-Coroner

Rebecca Vargas
Social Services Agency

(Continued on page 12)

(Continued from page 11)

20 YEARS

Juanita Villalobos
Child Support Services

Dawn Wolfe
Health Care Agency

Luis Arevalo
Health Care Agency

Thomas Stricklin
OC Public Works

Avelina Javier
OC Public Works

Robert Saddler
OC Public Works

Richard Lam
OC Public Works

Lisa Carpenter
Probation

Diana Doyle Craft
Probation

Pauline Scarano
Probation

Lupe Slater
Probation

Sierra Kennedy
Probation

Dean Allevato
Sheriff-Coroner

Christopher Ashway
Sheriff-Coroner

James Nicholson
Sheriff-Coroner

Anthony Aiello
Sheriff-Coroner

Gary Hamchuk
Sheriff-Coroner

Sharon Jones
Social Services Agency

Jeffrey Bower
Social Services Agency

Jose Contreras
Social Services Agency

Beatrice De La Torre
Social Services Agency

Maria Gomez
Social Services Agency

John Hendrickson
Social Services Agency

Brenda Megha
Social Services Agency

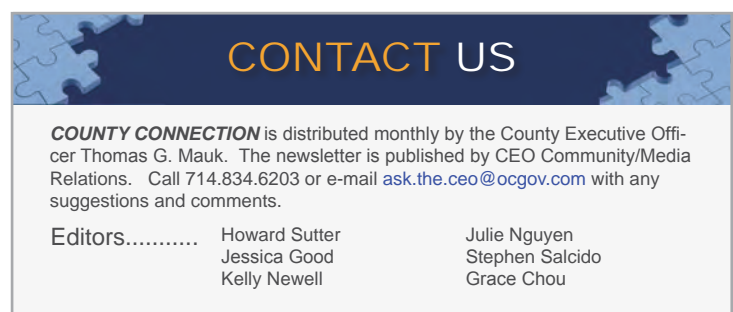
Maria Gonzalez
Social Services Agency



COUNTY OF ORANGE
MISSION STATEMENT

"Making Orange County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come, by providing outstanding, cost-effective regional public services."

Click [here](#) to read the full mission and values statement.



CONTACT US

COUNTY CONNECTION is distributed monthly by the County Executive Officer Thomas G. Mauk. The newsletter is published by CEO Community/Media Relations. Call 714.834.6203 or e-mail ask.the.ceo@ocgov.com with any suggestions and comments.

Editors.....	Howard Sutter	Julie Nguyen
	Jessica Good	Stephen Salcido
	Kelly Newell	Grace Chou