

## How 9/11 Changed the County of Orange

In light of the devastating events that unfolded in New York, Washington D.C., and Pennsylvania on September 11, 2001, lessons were learned by County of Orange agencies and departments that have altered the way we provide vital health care, transportation, and law enforcement services to the community. Ten years later on the anniversary of 9/11, John Wayne Airport Director Alan L. Murphy, Sheriff-Coroner Sandra Hutchens, and Health Care Agency Director David L. Riley share their thoughts:

**From Alan L. Murphy,  
Director of John Wayne Airport (JWA) –**

That Tuesday morning was filled with a wide range of emotions felt around the world. At JWA it was no different as airlines and airport staff quickly transitioned from the routine preparation of the first morning departures to emergency response mode. The first flight had not yet departed, but arriving flights were expected just after 7:00 a.m.

As airports around the country received word of the attacks on the east coast, JWA quickly began to work toward resolving an operationally challenging situation. Direction on how and when we could safely resume operations would eventually come from the Federal Aviation Administration (FAA). For JWA, that came 52 hours later, on September 13 after the FAA issued operational and security parameters to airports across the country. JWA was the first airport on the west coast to implement new security measures and receive clearance from the FAA to resume operations.

The Transportation Security Administration was formed in 2002, and since then the security screening checkpoint has been a clear line of distinction between ticketed and non-ticketed passengers. At JWA, our highest priority has been to provide high quality aviation services and facilities – in a safe, secure and efficient manner – for nearly nine million passengers each year.



While awaiting word from the FAA on 9/11, three flights arrived and were directed to park on the runway at JWA as all other gates and aircraft parking areas were occupied.

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**From Sandra Hutchens, Sheriff-Coroner –**

Orange County Sheriff's Deputies still wear green uniforms and drive black and white patrol cars, but inside the organization a lot has changed in the decade since the 9/11 terrorist attacks. The security enhancements at John Wayne Airport now include K-9 teams specially trained at detection and handling of explosives and employed to help the airport operate with minimum interruption to passengers. The airport is now staffed by dozens of Professional Services Responders, Sheriff's volunteers who act as extra sets of eyes and ears to alert Deputies and Sheriff's Special Officers to anything suspicious.

Since 2008, the Department has centralized many of its services devoted to anti-terrorism detection and infrastructure protection under the command of the newly formed Homeland Security Division. The Homeland Security Division manages mutual aid incidents, provides protection for public transportation within the county and fields specialized units such as the Hazardous Devices Unit (bomb squad), SWAT, Air Support, and Marine Operations. The Orange County Intelligence Assessment Center works with Terrorism Liaison Officers to coordinate communications between agencies in the public safety community. The Orange County Homeland Security Advisory Council, a voluntary non-partisan coalition from the private sector, works to enhance emergency response capabilities. Volunteers of the Private Sector Terrorism Response Group provide resources and information to better protect the community from terrorists. Homeland Security personnel seek grants to provide the best public protection possible without breaking the taxpayer. One of our grant successes was Operation Stonegarden, which funds extra air, sea and land patrols to thwart terrorist activities.

We have planned for any eventuality in part by training our personnel to remain flexible and prepared to deal with any danger, whether anticipated or unique.

**From David L. Riley, Director of the Health Care Agency (HCA) –**

Over the past 10 years, enhanced systems and equipment, and constant training and exercising have made Orange County a robust, highly-technical County with strong partnerships integrating local law, fire and health with counterparts at the state and federal level. The OC Operational Area has leveraged grant funds to conduct multiple terrorism themed exercises. In 2004, one of the largest full scale exercises in the nation was conducted at the OC Fairgrounds. Orange Shield '04 was a benchmark for a successful multi-jurisdictional exercise with an aggressive scenario which involved an improvised explosive device, a chemical agent and a hostage situation. The Orange Shield '07 full scale exercise focused on interoperable communications involving a terrorist hostage situation involving a bus. HCA has exercised annually with the US Postal Service in Santa Ana utilizing the system that monitors letters for anthrax. HCA's Epidemiology and Disease Control division teamed up with the Federal Bureau of Investigation and Center for Disease Control and conducted a two-day training and joint investigation exercise involving a food borne illness outbreak. The OC Operational Area also collaborates annually for the statewide Golden Guardian exercises.

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HCA's Health Disaster Management (HCA/HDM) division exercises annually with OC cities and the private sector for the Points of Dispensing exercise, which measures throughput and the efficiency of dispensing medications/vaccines to the public during a large scale disease outbreak situation. HCA/HDM participates with hospitals on the annual Hospital exercises. Through the HCA/HDM's new Surge OC initiative, community clinics, long term care facilities and specialty centers are engaging with the hospitals and HDM in the Federal Emergency Management Agency's Incident Command System (ICS) training and exercise program, which will strengthen health care services in Orange County during a large scale disaster.

The federal grant funds Orange County has received have bolstered our ability to train first responders and secondary response agencies for terrorist events as well as large scale all-hazards events. We have developed a strong community of volunteers who will fortify our law, health and fire first responders and serve as force multipliers. Critical first responder equipment, communications, response vehicles, emergency medications and medical equipment, training, plan development, and exercises have well prepared Orange County. Although the tragic events of September 11 cannot be undone, we can move forward to be better equipped to thwart future attacks and coordinate our response. The memory of those who perished will be our driving commitment for a more prepared future. ■

## OC Animal Care Hits a Home Run at "Angels for Animals" Event

A group of special pups received much fan-fare alongside professional baseball players at Angel Stadium last month when OC Animal Care hosted its 4th Annual "Angels for Animals" fundraising and adoption event with partners from the Angels' Wives and the Jason Debus Heigl Foundation.

Before the Los Angeles Angels of Anaheim took on the Seattle Mariners on Saturday, August 6th, Angels' second baseman Howie Kendrick signed autographs for \$10 donations to the fundraiser. Fans could also purchase \$5 raffle tickets for an opportunity to win autographed memorabilia. Within 40 minutes from the start of the event, Angels' Wives at the Home Plate Gate were sold completely out of \$40 mystery bags containing an official baseball signed by a player or coach. Ten of the bags even contained tickets to the September 6th game against the Seattle Mariners, a VIP Pass to meet select Angels players before the game, and passes to watch the team take batting practice from the Diamond Club.

ANGELS FOR ANIMALS SLIDESHOW: [CLICK HERE](#)



OC Animal Care staff and volunteers welcome fans under the "Big Red Hat" at Angel Stadium in Anaheim. Please click here to view a slideshow of photos from the event.

Visitors were able to interact with 12 featured dogs, all of whom were happily adopted. Thanks to the efforts of staff and volunteers to promote the OC Animal Care shelter, 42 animals were adopted by their new families later

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that weekend. Proceeds from the event, which totaled more than \$16,000, will directly benefit OC Animal Care, other local animal organizations, and the Angels Baseball Foundation.

“OC Animal Care is grateful for the efforts made by the Angels Baseball Foundation and the Angels players’ wives to raise money for local shelters and non-profit rescue groups,” said Ryan Drabek, Director of OC Animal Care. “Because of these events, thousands of animals have and will get a second chance at new forever homes.”

To learn more about adoptable pets at the OC Animal Care shelter, please visit [www.OCPetInfo.com](http://www.OCPetInfo.com). ■

**Celebrate Cats at  
OC Animal Care!**  
**August 13th - September 10th**  
**OC Animal Care**  
561 The City Dr. • Orange • 92868

Join us in celebrating all that is wonderful about cats! During our month long celebration, all adopters who find their perfect feline friend, will receive a goodie bag filled with cat supplies!

**August 13th & 14th!**  
**Kick-off our celebration!**  
**Adopt two cats and save \$50!**

**Saturday, September 10th!**  
**Mark your calendar for our annual Catopia event! All adopters will receive a free spay/neuter! (\$40 value)**

For more information, please visit our website at [ocpetinfo.com](http://ocpetinfo.com) or call (714) 935-6848

## OC Waste & Recycling Launches Eco Challenge

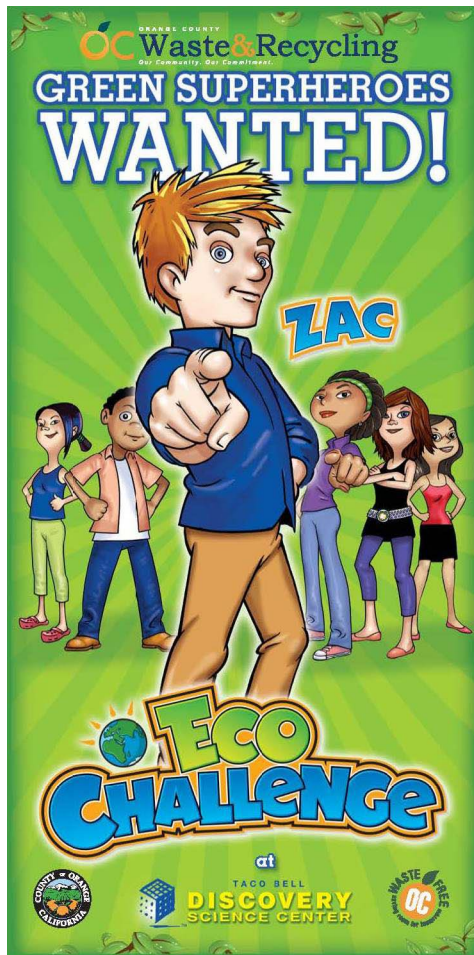
September 1st marked the opening day of an exciting new exhibit at the Discovery Science Center in Santa Ana that was two years in the making: OC Waste & Recycling’s Eco Challenge.

“Eco Challenge interactively combines our department’s mission to protect the environment and promote recycling with the Discovery Science Center’s ability to merge learning with fun,” said Mike Giancola, Director of OC Waste & Recycling.

The exhibit includes three educational activities for visitors to enjoy that highlight the importance of reducing, reusing, and recycling. By engaging in each of the following challenge stations, participants will learn to develop skills they can apply at home to help care for the earth:

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In the **Discovery Market**, guests are given a shopping cart with a touchscreen monitor and a set of shopping lists. They are then faced with various product options and must choose those with the most environmentally-friendly packaging.

**Race to Recycle** is an interactive game in which guests learn to distinguish between different forms of waste. The challenge begins when a truck dumps a load of waste materials onto a conveyor belt. Players compete to quickly and accurately sort the materials into four categories: recyclables, hazardous waste, green waste and landfill waste.

At the **Eco Garage**, visitors are challenged to identify household hazardous waste items such as paint, gardening pesticides, motor oil and batteries. The station encourages guests to identify household hazardous waste in their own homes and dispose of them properly at Orange County's Household Hazardous Waste Collection Centers.

To learn more, please visit <http://www.discoverycube.org/currentexhibits/ecochallenge/> or click [here](#). ■

"Green Superheroes" can be found throughout the exhibit. These characters were developed by the Discovery Science Center to model sustainable behavior to youngsters.

## This September: A Time to Remember. A Time to Prepare.

As this September marks the ten year anniversary of 9/11 and we remember those who were lost, we must also strengthen our commitment to emergency preparedness. September is National Preparedness Month, which was founded after 9/11 to increase preparedness in the U.S. It is a time to prepare yourself, your family and your loved ones for any emergency.

The news is continuously reporting disasters throughout the country – demonstrating that emergencies can happen unexpectedly in communities just like yours, to people just like you. We've seen wildfires, flash floods, earthquakes, tsunamis, and even water main breaks and

power outages in U.S. cities affecting millions of people for days at a time.

This September, prepare and plan for any event that may cause you to go for three days without electricity, water service, access to a supermarket or other local services. Just follow these three steps:

1. **Get a Kit:** Keep enough emergency supplies on hand for you and those in your care, including water, non-perishable food, first aid, prescriptions, flashlights and a battery-powered radio. For a complete checklist of supplies, visit [www.ReadyOC.org](http://www.ReadyOC.org).

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**2. Make a Plan:** Discuss, agree on, and document an emergency plan with those in your care. For sample plans, see [www.ReadyOC.org](http://www.ReadyOC.org). Work with your neighbors, colleagues and others to build a community network of resilience.

**3. Be Informed:** Information is available to assist you from federal, state and local resources. You can find preparedness information by:

- Signing up for emergency alerts and notifications at [www.AlertOC.com](http://www.AlertOC.com)

- Accessing [www.ReadyOC.org](http://www.ReadyOC.org) to learn what to do before, during, and after an emergency
- Contacting your local fire station or law enforcement department and ask for a tour and information about preparedness

Police, fire and rescue may not always be able to reach you quickly, especially if trees and power lines are down or if they're overwhelmed by demand. The most important step you can take in helping your local responders is being able to take care of yourself and those in your care. The more people who are prepared, the quicker the community will recover. ■

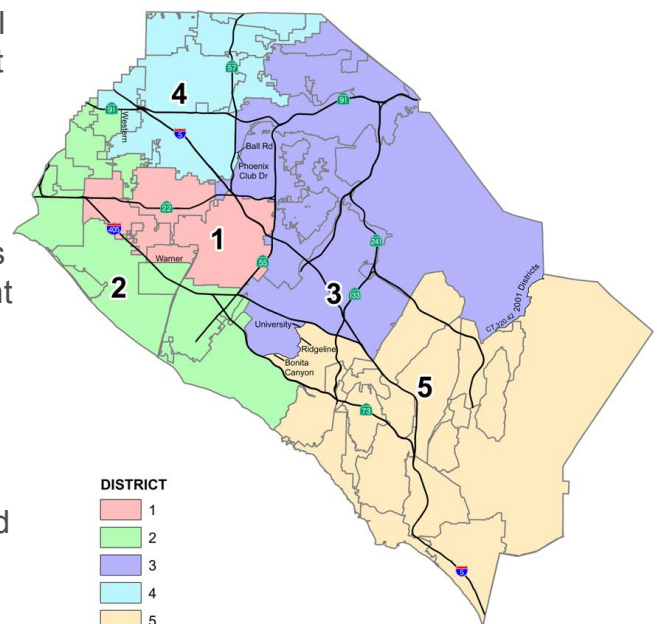
## New Supervisorial District Boundaries Approved

Months of work to review proposals for Redistricting County Supervisorial Districts and hold meetings to solicit public comment have resulted in the approval of new boundaries for the Board of Supervisors that will be in effect for the next ten years.

The proposal approved by the Board, which was submitted by Board Chairman Bill Campbell, draws from one of the plans originally submitted as well as from the input received from the public during recent Board and Redistricting Committee meetings. The proposal, known as 21-C, adds the City of Brea to the Fourth District, places all of Garden Grove in the First District and includes all of Newport Beach in the Second District. Four cities, Anaheim, Buena Park, Fountain Valley and Irvine, will be represented by two members of the Board of Supervisors under the new proposal.

Supervisors gave final approval to the proposal at their September 6 meeting and the ordinance takes effect in October. Members of the Board will begin representing their new constituents at that time. ■

Proposal 21C Map



## New Chief Information Officer Selected

A longtime County employee was selected last month to become the new Deputy CEO/ Chief Information Officer (CIO), overseeing the County's Information Technology programs at a critical time for the department.

Mahesh Patel, who has been with the County of Orange since 1992, was appointed to the position by County Executive Officer Thomas G. Mauk effective August 12, 2011. Patel had served as Interim CIO since December 2010. "His experience working with County Agencies and Departments is important as respects the new Information Technology (IT) governance model and it will be essential in relation to the sourcing Request For Proposals as we move forward toward managed IT services," said Mauk.

"I am very thankful for this opportunity to work with the business and IT leadership throughout the County in forging new directions related to IT services that ensure we are aligned with the County's mission of providing outstanding, cost-effective regional public services," said Patel.



His County career began in 1992 as an analyst in the Auditor-Controller's office and he was appointed IT manager for the Treasurer-Tax Collector in 1993, where he oversaw completion of the Property Tax System and Treasurer's Fund Accounting Systems. In 2001, he returned to the Auditor-Controller's office as Assistant Auditor-Controller for Information Technology and he joined the CEO IT organization in March 2007. Patel received a Bachelor of Arts Degree from the University of Colorado and a Masters in Business Administration from Pepperdine University. ■

## Get Ready to ShakeOut 10/20 at 10:20 a.m.



At 10:20 a.m. on Thursday, October 20, County employees will join an estimated 7 million residents statewide who will drop, cover and hold on during the Great California ShakeOut earthquake drill.

The drill centers on the [ShakeOut Earthquake Scenario](#), a realistic portrayal of what could happen in a major earthquake on the southern end of the San Andreas Fault. Created by more than 300 experts led by Dr. Lucy Jones of the U.S. Geological Survey, the scenario outlines a hypothetical 7.8 magnitude earthquake originating near the Salton Sea, which would have the potential to cause major devastation to the entire region.

The Great ShakeOut has been designed to inspire participants to get ready for big earthquakes and to prevent disasters from becoming catastrophes. Outside of the workplace, individuals can make the most of the exercise by taking the opportunity to prepare their homes and families for emergencies.

For more information, please visit [www.ShakeOut.org](http://www.ShakeOut.org). ■


## Public Employee Compensation A Subject of Growing Public Interest

Transparency. It's a word heard a lot these days in discussions about government and the need to make more information available to the public. In the aftermath of scandals in places like the City of Bell, citizens have been calling for more information about the way local and state government entities do business.

This year, the Orange County Grand Jury issued three reports on employee compensation information. In its report, the Orange County Grand Jury stated, "An effective way to guard against abuses in the compensation of governmental officials and employees is to provide the public with easy access to accurate information. An efficient means for widespread disclosure of compensation information is on the Internet. That information for officials and employees should be posted in a clear, concise and consistent manner that is also easy for the public to access." In response to the recommendations of the Grand Jury, the Orange County Board of Supervisors initially posted information on the County website about the compensation of the

County's elected officials and executive managers, as well as employment contracts that are approved by the Board. At the same time, the Orange County Register made its third annual request for a list of all County employees and their salary information, which is considered a public record under State law and must be provided to anyone who requests the information.

After reviewing the recommendations of the Grand Jury and a suggestion from a member of the Board of Supervisors, a decision has been made to add the full list of employee salary information to the County's compensation information webpage. The information is expected to be posted by October 1 and will be updated annually. Employees are reminded that the County has established a process for redacting the names of employees who may have personal safety issues if their employer or work location is identified. Information about the name redaction process is available on the County Intranet at [http://ocintranet.ocgov.com/Docs/cpra\\_redaction\\_request\\_form\\_5.doc](http://ocintranet.ocgov.com/Docs/cpra_redaction_request_form_5.doc). ■



Thursday, September 22, 2011



**Doubletree Hotel**

100 The City Drive, Orange, CA 92868

**Check in: 7:30AM      Program: 8:00AM– 9:30AM**

Pre-sale:	\$30	Price includes parking
At the door:	\$35	
Table of 10:	\$300	

Contact Kara Nielsen with inquiries and RSVP:  
714-480-2833 or [Kara.Nielsen@occr.ocgov.com](mailto:Kara.Nielsen@occr.ocgov.com)  
Hotel inquiries: 714-634-4500

## Recap of 2011 OC Fair

This year, OC Fairgoers took the theme “Let’s Eat!” seriously and consumed 10,000 funnel cakes, 3,000 chocolate covered corn dogs, 125,000 balls of deep-fried Kool-Aid, 10,000 slices of deep-fried avocado, 2,000 deep-fried frog’s legs and 75,000 turkey legs. The 2011 OC Fair also set a record with 1,400,280 attendees. That’s a 21 percent increase over last year.

Thousands of people came through the new County Connection tent and took advantage of the opportunity to visit all of the different County booths and kiosks. County of Orange employees and volunteers were on hand during the OC Fair to share information about the many programs and services available to our residents.

Learn more about the OC Fair online at <http://www.ocfair.com/2011/>.

The new Orange County Connection Tent was located near the OC Fair’s main entrance. Fairgoers stopped by to visit representatives from numerous County agencies and departments. Click [here](#) to view a slideshow of photos of the event. ■

OC FAIR SLIDESHOW: CLICK HERE



Orange County Connection Tent

## Get the 411 on the Emergency Operations Center Orange County Sheriff’s Department/Emergency Management Bureau

1. The Orange County Sheriff’s Department/Emergency Management Bureau leads, promotes, facilitates and supports local efforts to mitigate, prepare for, respond to and recover from disasters affecting the Orange County community.
2. The Emergency Management Bureau is located at the County’s Emergency Operations Center (EOC) in Silverado Canyon, which is equipped with a fully functional kitchen and enough emergency food to support 185 emergency personnel for 14 days. In addition, the facility has a 30,000 gallon water tank for facility use and fire suppression.
3. In 2011 alone, the EOC was activated five times to prepare for and support emergency events, including the January winter storms, the March earthquake and tsunami in Japan, as well as the extreme heat watches in July and August.
4. Four EOC exercises and drills were conducted in 2011 to test emergency plans and train EOC responders. The 2011 Federal Emergency Management Agency evaluated San Onofre Nuclear Generating Station exercise series involved more than 230 personnel from throughout the County.
5. The Orange County Emergency Operations Plan is revised every three years and provides the road map to respond to all disaster scenarios. The Emergency Operations Plan specifically lists actions and procedures for emergency response and details responsibility for functional roles.

To learn more about the EOC, please visit [www.ocgov.com/eoc/](http://www.ocgov.com/eoc/).



## Service Awards

For the Month of August

### 40 YEARS

**Pauline Chavarria**  
Sheriff-Coroner

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### 35 YEARS

**Danny Wassenaar**  
Auditor Controller

**Sandra Bloore**  
Social Services Agency

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### 30 YEARS

**Kimberly Dinh**  
District Attorney

**Diana Medina**  
District Attorney

**Sandra Williams**  
District Attorney

**Ann Murphy**  
Child Support Services

**Michael Colver**  
Sheriff-Coroner

**Brian Heaney**  
Sheriff-Coroner

**Gayle Alfriend**  
Social Services Agency

**Lien Tran**  
Social Services Agency

**Monica Medrano**  
Social Services Agency

**Joe Hurley**  
OC Community Resources

**Daryl Chamberlain**  
OC Public Works

**Tom Waldron**  
OC Public Works

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### 25 YEARS

**Arounsy Phommasa**  
Auditor Controller

**Darcy Ebberts**  
Clerk-Recorder

**Eileen Endo**  
Health Care Agency

**Allen Baker**  
Health Care Agency

**Deborah Gallup**  
Health Care Agency

**Jenny Luong**  
OC Community Resources

**Christian Stieler**  
OC Public Works

**Russell Goodwin**  
OC Waste & Recycling

**Daniel Mercado**  
OC Waste & Recycling

**Demetria Goodwin**  
Probation

**Sharon Reyburn**  
Probation

**Jane Hudson**  
Probation

**Michael Bucsko**  
Sheriff-Coroner

**TJ Young**  
Sheriff-Coroner

**Dennis Dubois**  
Sheriff-Coroner

**Charles Wilmot**  
Sheriff-Coroner

**Rodney Valdez**  
Sheriff-Coroner

**Beverly Parker**  
Sheriff-Coroner

**Mark Boike**  
Sheriff-Coroner

**Robert Gunzel**  
Sheriff-Coroner

**Randall Sterett**  
Sheriff-Coroner

**Stacey Taylor**  
Sheriff-Coroner

**Paul Wade**  
Sheriff-Coroner

**Bih Fang Chang**  
Social Services Agency

**Delores Alvarado**  
Social Services Agency

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## 20 YEARS

**Robert Parker**  
Child Support Services

**Rick Sturm**  
District Attorney

**Jesusita Chavez**  
Health Care Agency

**Marisela Barcenas-Cabrera**  
Health Care Agency

**Linda Booth**  
Health Care Agency

**Loan-Anh Pham**  
Health Care Agency

**Elizabeth Vega-Paz**  
Health Care Agency

**Janet Waters**  
John Wayne Airport

**Barbara Springosky**  
OC Community Resources

**Karl Yancey**  
OC Public Works

**Christiane Rios**  
Probation

**Robert Madison**  
Sheriff-Coroner

**Bruce Mc Rae**  
Sheriff-Coroner

**Tuan Tran**  
Sheriff-Coroner

**Anthony Mora**  
Social Services Agency

**David Billhimer**  
Social Services Agency

**Carmen R. Ruiz**  
Social Services Agency

COUNTY OF ORANGE

## MISSION STATEMENT

“Making Orange County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come, by providing outstanding, cost-effective regional public services.”

Click [here](#) to read the full mission and values statement.

## CONTACT US

**COUNTY CONNECTION** is distributed monthly by the County Executive Officer Thomas G. Mauk. The newsletter is published by CEO Community/Media Relations. Call 714.834.6203 or e-mail [ask.the.ceo@ocgov.com](mailto:ask.the.ceo@ocgov.com) with any suggestions and comments.

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