

Patching Together Law Enforcement History

Throughout her 24 years with the Orange County Sheriff's Department (OCSD), Sergeant Yvonne Shull has received numerous awards for distinguished service – but it's an item she has spent 15 of those years collecting that you may have read about recently in the *Orange County Register*.

Sergeant Shull, assisted by her mother and father, has built and maintained a one-of-a-kind nationwide Sheriffs' patch collection that has been recognized through resolution by the National Sheriffs' Association. The collection includes over 3,200 patches and measures an impressive 185 feet long and five feet wide.

"I believe the patch is similar to the badges many County employees wear to represent their agency or jurisdiction and commitment to public safety and service," said Sergeant Shull, who began her career in 1986 at the Women's Jail and today heads the OCSD homicide unit.

While interning in 1994, Sergeant Shull met a New York State police officer who shared his personal



Sergeant Shull has dedicated over 20,000 hours of her free time to collecting sheriff's department patches from around the country.



Sergeant Shull (right) is pictured here with her mother Alice (left), who has sewn every stitch on the quilt behind them.

collection of patches on a bulletin board and challenged her to acquire a patch from every single sheriff's department in the nation. Sergeant Shull, with the help of her parents Alice and Ernie, has enthusiastically tackled the task and transformed 3,256 patches into a colorful quilt.

"My OCSD patch is, of course, my most prized," said Sergeant Shull. "But there are several other favorites, like some of the tribal law enforcement patches and others that have historical reference to their jurisdiction."

When Sergeant Shull retires, she plans to donate the quilt to the National Law Enforcement Museum in Washington, D.C. for others to enjoy.

To read the OC Register's profile on Sergeant Shull's patch collection, please visit <http://www.ocregister.com/articles/shull-263035-patches-sheriff.html>. To learn more about Sergeant Shull's extraordinary career with the OCSD, visit <http://blog.ocsd.org/post/2010/04/01/Twenty-Seven-Are-Honored-At-Sheriffs-22nd-Annual-Medal-of-Valor-Ceremony.aspx>. ■

County Makes Strides in Placing Laid Off Employees

Last year, the County had the difficult experience of laying off members of our County family due to the economic downturn and lack of funding for positions. The departments hit the hardest were Social Services Agency, Probation and Sheriff. These were very difficult decisions for the departments to make, and each of them went to great efforts to mitigate the impact to our employees as much as possible. Some departments, such as the District Attorney, also implemented work furloughs to avoid laying off employees.

The Human Resources Department coordinated aggressive efforts countywide to place laid off employees in other positions. Before any open County position could be filled, departments were required to consider an employee slated for layoff before hiring from another source. These efforts continue today, and many employees scheduled for layoff have been able to maintain County employment with no break.

Although the budget picture is not looking much better in the current fiscal year, and there is uncertainty about next year, the County is continuing its efforts to return laid off County employees to work.

During 2009 and 2010 over 700 employees were scheduled to be laid off throughout the

County, and approximately 400 of these employees were either placed into other positions prior to being laid off, or have returned to County employment in some capacity since being laid off. Over 150 of the employees laid off have returned to regular positions, while others have returned either to extra help or limited-term positions which have temporary funding.

The Social Services Agency has been able to reinstate about 100 of their laid off Eligibility Technicians and Social Workers, and many other departments such as the Auditor-Controller, Child Support Services, Health Care Agency, John Wayne Airport, OC Community Resources, OC Public Works and OC Waste and Recycling have stepped up to rehire laid off employees – some into new career fields. We even had a Juvenile Correctional Officer become a Park Ranger! And the upcoming November election has provided opportunities for many of our laid off employees to return in Extra Help positions for the Registrar of Voters to support the election process.

While these efforts have been successful, they have not concluded. The Human Resources Department maintains various reemployment lists and all County departments are encouraged to continue to consider laid off employees when filling future vacancies. ■

The Great California ShakeOut – 10/21 at 10:21!

How we prepare now, before a big earthquake, will determine what our lives will be like after.

BACKGROUND

At 10:21 a.m. on October 21, 2010, millions of Californians will **Drop, Cover, and Hold On** during The Great California *ShakeOut*, the largest earthquake drill ever! Just like last year, the County of Orange will be participating in this important exercise. The ShakeOut is our chance to practice how to protect ourselves and to be prepared in the event of a large-magnitude earthquake on the Southern San Andreas Fault.

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EMPLOYEE ACTION – BEFORE, DURING AND AFTER

Employee preparation and participation in the ShakeOut is vital to ensure that our workplace is prepared for an earthquake. Employees need to take the following actions before, during and after the drill:

BEFORE

- Clear the areas under desks and tables to ensure space is available to use as cover. For assistance in making certain that your computer is properly secured, please contact your Information Technology team. Safety staff is also available to check that other office items, like cabinets and shelves, are secured as well.
- Learn more about securing your space at home and work by visiting http://www.earthquakecountry.info/daretoprepare/secure_your_space.php.

DURING

- At the pre-determined signal at 10:21 a.m. on 10/21, **DROP, COVER** and **HOLD ON** for three minutes.

AFTER

- Make your personal Promise to Prepare by visiting www.readyoc.org/promisetoprepare. When you promise, you can enter to win an emergency preparedness kit. ■



Registrar of Voters Receives Democracy Award

An innovative program developed by the Orange County Registrar of Voters has earned the department the Democracy Award from The Election Center, a national organization of elections officials.

The award recognizing the Poll Worker PASS Program was presented to Registrar of Voters Neal Kelley at the group's annual meeting in Orlando, Florida. The Poll Worker PASS program streamlines the process of communicating election information to poll workers and consists of two primary components: an individualized bar-coded card that allows poll workers to track their progress in completing various pre-Election Day tasks and an interactive web site where poll workers can obtain the latest personalized election information through a secure online account or by phone. The program provides poll workers with instant access to election updates,



Board of Supervisors Chair Janet Nguyen presents a resolution to Registrar of Voters Neal Kelley congratulating the department on receipt of the Democracy Award for the development of the Poll Worker PASS program.

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important reminders and all of the critical information they need to prepare for Election Day.

Poll Worker PASS saves the department an estimated \$20,000 per election in postage, paper cost and labor. It has also improved communication with poll workers, resulting in a better Election Day experience for Orange County poll workers and voters alike. Board of Supervisors Chair Janet Nguyen presented Registrar of Voters Neal Kelley with a resolution at the Board's September 14th meeting commending the department for its achievement of this national honor and for the success of the program, which was designed in-house using existing County resources. ■

10 Questions for Public Defender Tracy Lesage

1. What is a Public Defender?

A Public Defender is an attorney who is appointed by the court to represent persons who are unable to afford an attorney in criminal, juvenile, mental health and dependency matters. Public Defenders provide quality legal representation. They protect and safeguard the constitutional rights of their clients.

2. Why did you become a Public Defender?

I decided to become a Public Defender because I wanted to make a difference. I felt that becoming a Public Defender would be a great way to give back to the community and offer a voice to indigent persons in Orange County.

3. What are the qualities of a good public defender?

Our office is filled with great Public Defenders. We are hardworking, tireless, energetic and passionate about what we do. We are professional, bright and kind. We are creative, well spoken and comfortable in the court room. We value integrity and treat everyone with compassion.

4. What does a typical day at work include for you?

A typical day begins in the court room where I will either be in a hearing or in a jury trial. When I am not in court, I am visiting clients in my office or at the jail. I review files, police reports, research



Public Defender Tracy Lesage

various legal issues and return or make various phone calls. My days usually begin very early and end very late. They are long days but are very rewarding.

5. How much interaction do you have with other County agencies or departments?

Public Defenders have constant interaction with other agencies and departments. On a daily basis, we have contact with the District Attorney's Office, County Counsel, the Probation Department, the Social Services Agency, the Health Care Agency, the Sheriff's Department, and many more. We have the benefit of being centrally located.

6. What is your favorite part about your job?

My favorite part about the job is that I get to help
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people turn their lives around and have seen first hand that acts of kindness do make a difference even in the most difficult of situations. I also enjoy the time spent with my peers, discussing cases and exchanging ideas. Being a part of our office is like being a part of one big family.

7. What is the most hardest/most challenging aspect of your job?

It is hard to see a client suffering from alcohol or drug addictions or from mental illness. But when you can help them to get the help they need, it can be such an uplifting feeling.

8. What do you think is the biggest misconception people have about your profession?

A misconception that I hear from both the public and sometimes our clients is that we did not attend law school. There are not many stories or shows that feature Public Defenders so many people do not know that we have all attended law school and go through rigorous and constant training.

9. What advice would you give someone who is interested in becoming a public defender?

If you are interested in becoming a Public Defender, a great way to learn about our office and experience what we do is to volunteer as an intern. You also might want to volunteer in other public service positions that outreach and give back to the indigent population and community at large. You will find the experience extremely rewarding.

10. What professional accomplishment are you most proud of achieving?

As I reach my 11th year in the office, I am proud to be a Public Defender. I am proud to have ensured that the voice of indigent persons has and will be heard. I am proud of all the clients that I have helped along the way. I am also proud to serve on the Orange County Bar Association Board of Directors which has allowed me to reach out even more to the community at large in a different but similar capacity. ■

Mark Your Calendars for Upcoming United Way Events

**Monday, Oct. 11th
Golf Tournament**

This year's golf tourney will be held at the [Talega Golf Course in San Clemente](#). The event starts at noon. Contact Tammy Severin at 714.834.5699 for more information.



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Wednesday, Oct. 27th Grand Avenue Rally

This year's Grand Avenue Rally will be from 11 a.m. – 1 p.m. in the back parking lot. The rally will feature music and of course, delectable food and baked goods.

Thursday, Oct. 28th Lamoreaux Justice Center Mini Rally

Come out for food and fun at the Lamoreaux Justice Center Mini Rally. The party will take place 11:30 a.m. – 1:30 p.m.

For more information about the OC United Way campaign or to look up additional events, silent auctions, opportunity drawings, visit the United Way fundraising site at: <http://intra2k3.ocgov.com/unitedway10/calendar.asp>. ■

Operation Santa Claus Can Now Receive UW Pledges

The holiday season is fast approaching and the shelves of the Operation Santa Claus (OSC) gift shop are in need of donations. Operation Santa Claus, led by the Social Services Agency, provides holiday presents for abused or disabled children, teens and adults.

Last year, OSC distributed more than 41,000 gifts to the underprivileged of Orange County. This feat could not have been accomplished without the generous support of County employees. Each contribution enables OSC to meet the ever growing demand to provide toys to children who would otherwise go without. The OSC gift shop also supplies birthday gifts to foster children throughout the year.

In the spirit of giving, many County employees and community volunteers have been extremely generous by donating gifts and their personal time to make the holidays brighter for thousands of underprivileged families. OSC relies on this generosity and needs contributions to continue the success of OSC.

Employees can be involved with OSC through United Way pledging.

One way to give to OSC is through United Way by designating donations to OSC on pledge forms that will be distributed in October. The following information will be required to designate OSC for contributions:

**Operation Santa Claus
1505 E. Warner Ave.
Santa Ana, CA 92705**

For more information on how to help, please contact OSC Program Coordinator Mona Gustafson at 714-679-2438 or mona.gustafson@ssa.ocgov.com. ■



The Operation Santa Claus gift shop provides thousands of gifts to underprivileged children, teens and adults each holiday season.

Supervisor Campbell Speaks at Inaugural CleanTech Conference

The inaugural Clean Teach OC Conference and Expo gathered local speakers and panelists from across government and regulatory agencies to speak alongside green technology experts for discussions about the burgeoning industry of clean technology in Orange County. The event was held at the Irvine Hyatt and included 50 exhibitors of green-friendly products or services. The County's OC Waste & Recycling department was an event partner and exhibited the [Waste Free OC](#) campaign and other recycling efforts.

Third District Supervisor Bill Campbell spoke to the 400 conference attendees about the County of Orange's practices in developing turbine-powered natural gas at the County's cogeneration facility, the green investments at John Wayne Airport and the County's environmental-oriented procurement policy to favor bids from green companies. Supervisor Campbell also spoke on the future of Orange County's economic vitality being closely related to clean technology.

"Our county's development was due to two major factors: Disneyland and the aerospace industry. Over time, these once developing organizations and industries have declined," said Supervisor Campbell. "Yet, we have the skill sets in this county, as leaders in the medical device and software industries, for the production and design of clean technology. The clean technology industry is Orange County's future." ■

CLEANTECH SLIDESHOW: [CLICK HERE](#)



Supervisor Bill Campbell speaks about the future of Orange County's clean technology industry at the inaugural Clean Tech OC conference held last month in Irvine.

Special Recognition Awarded to AlertOC Project Manager

AlertOC Project Manager Teara LeBlanc (CEO/IT) was recognized with a special recognition award from the California Emergency Services Association (CESA) for her exceptional efforts in the field of emergency preparedness, services and response.

It all starts with a question or challenge. After the storm of Southern California fires in 2007, the Board of Supervisors directed the County Executive Officer to determine if Orange County could find a robust mass notification system to notify the

people in Orange County during emergencies and allow the cities and other Orange County jurisdictions to participate.

CEO/IT was tasked with researching and developing a business plan for such a system and Teara LeBlanc led the charge. Teara dutifully oversaw the implementation and direction of the mass notification system, known as AlertOC, throughout the development and implementation

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process. Her dedication has taken her to numerous city council meetings, public safety expos, jurisdiction exercises and system tests. She also assists residents with registering in the self-subscription portal. As a result of these efforts, AlertOC has been successfully implemented in 32 of the 34 Orange County cities and the Orange County water retail agencies.

ABOUT CESA

CESA was founded in 1965 with the mission of preserving and protecting property through emergency preparedness and disaster mitigation. The membership is composed of emergency managers and planners from all levels of government.

ABOUT ALERTOC

AlertOC needs subscriptions from residents and businesses in Orange County to be the most



AlertOC Project Manager Tera LeBlanc received a special recognition award from the California Emergency Services Association for her work in managing the County's regional mass notification system.

useful during an emergency. Visit AlertOC.com to register your cell number, work number and other alternate means of communication so that you can receive emergency notifications as rapidly as possible. ■

Accidental 9-1-1 calls have tripled. Stay on the line during a misdial.

Two years ago an overlay area code was created for the 714 area. For County employees, this change required us to dial 9 + 1 + (714) + phone number.

Due to this new dialing pattern, accidental calls to 9-1-1 have nearly tripled. If a caller hangs up, the 9-1-1 operator is required to call back and in the event the line is busy, or there is no answer, personnel are dispatched to ensure that everything is okay.

This is where the County needs your assistance, if you realize that you have misdialed 9-1-1 in error, **PLEASE STAY ON THE LINE.**

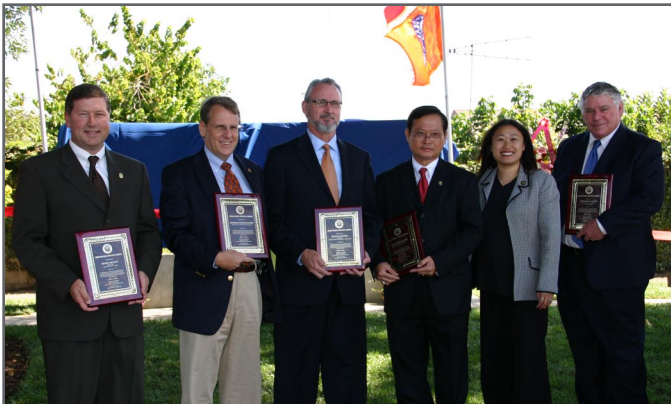
Once the operator answers your call, simply state that you dialed in error. This will prevent a law enforcement officer from being unnecessarily dispatched to your workplace.

It is easy to misdial and happens often. Please help by staying on the line to inform the operator of the misdial, which will allow scarce resources to better respond to true emergencies.

View a brief [presentation of 9-1-1 misdials here](#), under "911 Misdials-User Presentation with Audio." Here you will also find other useful information regarding 9-1-1 and to help the emergency responders of Orange County. ■

Heroes Memorial Monuments Unveiled at Roger Stanton Mini-Park

On January 12th, the Orange County Board of Supervisors approved an agreement to provide improvements to Roger Stanton Mini-Park in unincorporated Midway City. This month, a ribbon cutting ceremony was held to unveil one such enhancement, the Heroes Memorial Monuments.



(from left to right), Director of OC Parks Mark Denny, Assistant CEO Rob Richardson, Director of OC Community Resources Steve Franks, Deputy Chief of Staff Nick Lecong, Chair of the Board of Supervisors Janet Nguyen, and County Executive Officer Tom Mauk take part in the ribbon cutting ceremony on September 19th.

The Heroes Memorial Monuments are comprised of an interactive, educational wall exhibit with displays featuring important moments in United States history and celebrating the cultural diversity of the First District – including the countries of Mexico and the Republic of Vietnam.

Historical narrations of each country are presented on plaques affixed to these exhibits with descriptions of important figures and their accomplishments.

“Located in a highly populated residential neighborhood, there are hundreds of children from grade school to high school who attend after school programs each day at Roger Stanton Mini-Park, such as the HeadStart Program,” said Supervisor Janet Nguyen, Chair of the Board. “This project is a great educational opportunity to introduce history to our youth and our community.” ■

Director of Internal Audit Department Receives National CPA Honor

Dr. Peter Hughes, Director of the County’s Internal Audit Department, has received the 2010 Outstanding Certified Public Accountant (CPA) in Government Award for local government from the American Institute of Certified Public Accountants (AICPA) in Washington, D.C.

The annual award recognizes CPAs working in federal, state and local government who have contributed significantly to increased efficiency and effectiveness of government organizations and to the growth and enhancement of the CPA profession. As Director of the Internal Audit Department, Dr. Hughes has led over 100 reviews

of business processes in County departments, resulting in the implementation of over 2,000 business process improvements.

The mission of the Internal Audit Department (IAD) is to provide highly reliable, independent, objective evaluations and business and financial advisory services to the Board of Supervisors and County management to assist them with their important business and financial decisions, and to protect and safeguard the County’s resources and assets. For more information about the department, visit their web site by [clicking here](#).

Get the 411 On OC OC Public Works

1. OC Public Works (OCPW) staff removed 2,154,375 square feet of graffiti from the Orange County Flood Control District and throughout the County of Orange's right-of-way throughout fiscal year 2009-2010.
2. OCPW provides reservoir regulation for the sixth tallest earthen dam in the United States. It is 550 feet high, 2800 feet across, and consists of 36 million cubic yards of earth and rock.
3. The department's Cogeneration Facility provides electricity, heating, and cooling to most of the government buildings in the Santa Ana Civic Center. Because these services are now provided in-house, the County has achieved an average monthly savings of \$174,450 in electricity, \$82,530 in chilled water, and \$49,441 in steam costs.
4. OCPW's OC Planning division recently launched an online permit application service for seven types of building permits. This program enables clients to obtain permits efficiently while minimizing negative environmental impacts associated with vehicle trips to and from offices, while reducing associated paper documents.
5. Scheduled to start construction in mid-2011, the Santa Ana River Interceptor Line Project will be OCPW's largest public works project in decades, and will involve relocating four miles of sewer line. This work will protect a major sewer line from erosion damage and prevent damage to valuable riparian habitat, beach recreation, and water treatment facilities along the Santa Ana River.

To get more of the 411, visit www.ocpublicworks.com.



Service Awards

For the Month of September

30 YEARS

Christine Cissna
Auditor-Controller

Joe Elisalda
OC Community Resources

James Mugica
OC Community Resources

Karl Coover
OC Public Works

Michael Costello
OC Public Works

Julie Herrera
Probation

Thomas Gallivan
Sheriff-Coroner

Gloria Keating
Social Services Agency

25 YEARS

Susan Johnson
Child Support Services

Marianne Luster
District Attorney

Michael Fennessy
Health Care Agency

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25 YEARS CONTINUED

Mary Jin
Health Care Agency

Soledad Enamorado
OC Community Resources

Trang Le
OC Community Resources

Christopher Sepeda
OC Community Resources

Scott Bice
OC Public Works

Dominic Ebel
OC Public Works

Donald Peterson
OC Public Works

Darline Ramirez
OC Public Works

Lien Tran
Probation

Ernestine Torres
Registrar of Voters

Dennis Dean
Sheriff-Coroner

Derek Franklin
Sheriff-Coroner

Danny Mayer
Sheriff-Coroner

Paul Meginnis
Sheriff-Coroner

Joshua Santiago
Sheriff-Coroner

Mark Tauzin
Sheriff-Coroner

Roy Woodward
Sheriff-Coroner

Edna Banos
Social Services Agency

Benjamin Blank
Social Services Agency

Zelmira Caceres
Social Services Agency

Rita Calderon
Social Services Agency

Laura Fox
Social Services Agency

Irma Garcia
Social Services Agency

Chau Hong
Social Services Agency

Silvia Lopez
Social Services Agency

Bernardino Lozano
Social Services Agency

Robert Munoz
Social Services Agency

Maria Navone
Social Services Agency

Amalia Netto
Social Services Agency

Hoa Nguyen
Social Services Agency

Maria Tazbaz
Social Services Agency

Ricardo Toro
Social Services Agency

Phu Van Tran
Social Services Agency

20 YEARS

Dolores Byward
Auditor-Controller

Carolina Castillo
Auditor-Controller

Wendy Giltner
Auditor-Controller

Nancy Lombardo
Child Support Services

Louise Orosco
Child Support Services

Hao Pham
County Executive Office

Ted Pittman
County Executive Office

Minerva Dimarco
District Attorney

Howard Gundy
District Attorney

Cathleen MacDonald
District Attorney

John Rose
District Attorney

Isabel Benavidez
Health Care Agency

William Farber
Health Care Agency

Jose Gamboa
Health Care Agency

Silvia Holguin
Health Care Agency

Josie Rivera
Health Care Agency

Rebecca Robinson
Health Care Agency

Dawn Umemoto
Health Care Agency

Windy Yu
Health Care Agency

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20 YEARS CONTINUED

Nomani Fifita
OC Public Works

Vincent Gonzales
OC Public Works

Michael Hultquist
OC Public Works

Gary Smith
OC Public Works

Selwyn Weinert
OC Waste & Recycling

Tammy Bonvecchio
Probation

Manuel Bustamante
Probation

Lanny De Rose
Probation

Erik McCauley
Probation

Clare Parr
Probation

Linda Katz-Dye
Sheriff-Coroner

Salina Kennedy
Sheriff-Coroner

Norio Morioka
Sheriff-Coroner

Thomas Spaulding
Sheriff-Coroner

Lewis Stein
Sheriff-Coroner

David Van De Kreeke
Sheriff-Coroner

Lisa Abdelfatah
Social Services Agency

Thelma Alvarez
Social Services Agency

Marty Andrews
Social Services Agency

Christina Dudoit
Social Services Agency

David Escamillo
Social Services Agency

Connie Guevara
Social Services Agency

Matiny Hay
Social Services Agency

Shekoufeh Markel
Social Services Agency

Martha Mercer
Social Services Agency

Enriqueta Mikkelsen
Social Services Agency

Diep Nguyen
Social Services Agency

Tam Nguyen
Social Services Agency

ElsO Orozco
Social Services Agency

Mike Pennington
Social Services Agency

Betty Pham
Social Services Agency

Maricelva Prendez
Social Services Agency

Karen Rambo
Social Services Agency

Edgar Ramirez
Social Services Agency

Chela Ruvalcaba
Social Services Agency

Lydia Shellhammer
Social Services Agency

Chuong Tran
Social Services Agency

Ann Williams
Social Services Agency

Amaly Zverina
Social Services Agency



CONTACT US

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