

CEO's Message



Leadership

Hello everyone! We just moved through another election cycle and the results are the results – depending on your issues and values. People ask me about elections – issues and candidates – as various elections approach and my answer is always the same ... my main issue is “will the computers and counting machines work throughout the night?!” That’s it! So far, Neal Kelley and his fabulous crew of 7,000 volunteers and Registrar of Voters employees have delivered – on time – each time!

If you think about it, that’s true throughout the organization, just at a lower profile. Think about it – the budget process, the Flood Control operation, Animal Care Services, the operation of the jails on a daily basis ... I could name each Department and there are positives. This reality raises the issue of leadership in Orange County. It starts with the Board of Supervisors and their policy setting, vision and support and runs all the way to each of you out there doing the County’s work day by day.

What are some of the successes

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10 Questions

with Retiring Sheriff’s Photographer Jerry Manson

1. What is your job title?

My title is Sheriff’s Photographer. I was the first photographer hired by the department to perform photography for anything other than crime scenes, although I did photograph forensics and even booking photos when I first came to the department. I was issued the first-ever Photographer Badge No. 001.



Retiring Sheriff’s photographer Jerry Manson is perhaps best known for documenting County elected officials and executive managers through directing and taking their portraits.

2. When did you start working with the Sheriff’s Department?

I used to run a camera store prior to working with the Sheriff’s Department. Deputies often came into the store and eventually talked me into becoming a reserve deputy in October of 1984. My work as a reserve deputy included patrol duties and photography sessions. Soon after the camera store closed, I was hired on by former Sheriff Brad Gates as a full-time photographer.

3. How many Sheriffs and Board Members have you photographed?

I have photographed, including taking their official portrait, five Sheriffs over the years. I have also taken portraits for almost every Supervisor and County Executive Officer from 1994 on – the grand total of

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you all have achieved recently? Mark Denny and the OC Parks employees are positioning themselves to take on the management of 20,000 acres of magnificent open space recently received from the Irvine Company. When it's ready, go look at it, ride your bike or hike through it. Hey, if Supervisor Moorlach can ride a bike on those trails, so can you!

OC Community Resources staff came up with a creative way to assist in the funding of Public Safety services which has contributed significantly to balancing those budgets. Along those lines, the Sheriff and the entire Department put in an intense and time consuming effort to house Federal ICE detainees on a reimbursement basis – it wasn't easy, but it is a huge success. The men and women in the jails (both public safety and Health Care Agency medical staff) are now the key to an effective implementation.

At John Wayne Airport, our thanks to Alan Murphy, Loan Leblow and each JWA employee for the ongoing and successful improvement program. If you've been to the Airport recently, I'm sure you were impressed by the minimal disruption related to the project. Speaking of significant achievements, Dana Point Harbor staff, together with the City of Dana Point, achieved approval of the Harbor Revitalization Plan by the California Coastal Commission. And the Board of Supervisors has just approved a pilot solar energy program as we go a little "greener." It was a close vote, so the challenge now is to produce a quality example of what can be done.

Finally (just because I can't cover everything), thanks to each of you for your program and budget successes. We are running a tighter ship, with fewer people, yet achieving results as measured by The Balanced Scorecard in some Departments, which is soon to be expanded to other Agencies and Departments.

We still have challenges – that's good! We're making progress and moving forward, as opposed to standing still, which is critical to our success. Among our immediate issues are among the following challenges:

- I hope everyone now understands that continued reform and downsizing of public pensions is critical if we are to remain financially sound at the local level (and the State level, too, actually). Through a major collaborative effort, Orange County has been a leader, but our unfunded liability of over \$3 billion (\$3.7 billion for OCERS in total) has to be dealt with at the "macro" level.
- The response to the Performance Auditor's Information Technology (IT) Report is coming to-

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(10 Questions with Retiring Sheriff's Photographer Jerry Manson *Continued from page 1)*

which is 20. I've also taken numerous portraits of County officials upon request, including department heads and executive managers in OC Parks, Probation, Auditor-Controller's Office, Clerk-Recorder's Office and the Orange County Grand Jury. If I can make someone's mom happy by taking a nice portrait of them, then I have done my job.

4. Who else have you photographed at County and Sheriff's Department events?

I had the opportunity to meet and photograph three former U.S. Presidents: George Bush Sr., Bill Clinton and George W. Bush. I have also photographed three California Governors: Pete Wilson, Gray Davis and Arnold Schwarzenegger. In addition, I have photographed three California Supreme Court Judges and the First Hispanic Postmaster.

5. What is your favorite part of your job?

Part of the wonderment of this job is that I have traveled throughout the County and photographed so many events throughout the years. I have had the great fortune to meet so many people and watch them progress through their careers. I've seen secretaries become Department Heads. This is half the fun of it. My job would be more difficult without my personal history and relationships with all these people.

6. Has there been a particularly historic event you documented?

I photographed the press conference with former Sheriff Gates and President George Bush Sr. following the Rancho del Rio drug bust in San Juan Capistrano. At that time in the late 80s, it was the largest drug raid in the nation's history. It turned out that not everyone got an opportunity to pose for pictures during that event, so I helped coordinate an additional photo day at the Santa Ana stadium a few weeks later. President Bush even came out a second time. I kind of became a hero for that [after which he modestly chuckles].

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gether, but a lot still needs to be done. Those of you "on the ground" in the Agencies and Departments can assist greatly by helping in defining or redefining the "federated" IT model.

- We will help Darlene Bloom and Webster Guillory find a way to process the backlog of assessment appeals. Kudos to Darlene and her staff for hanging in there this long.
- Asset Management (Building 16 – Civic Center leases – Court transfers) continues to be a challenge.
- We now have a report on Harbor Patrol funding and staffing that may be a catalyst for change.

Of course, there is more ... much more ... but that is why we are here!

It is a team effort, so I want to thank you for your daily contribution to the County's success. Most often success is achieved in small steps by the employees, leading to major accomplishments. The easiest thing in the world is to criticize and create negativity – building towards success, now that's hard work in the trenches! Keep it up!

Thomas G. Mauk
County Executive Officer

P.S. I am reading a book called "Unstoppable" by Cynthia Kersey. If you get a chance, I recommend that you read it too. It talks about many people who have achieved major successes by having a passion for what they do. It's in small chapters and stories, so it's an easy read.

Happy Thanksgiving to you and your families. ■

(10 Questions with Retiring Sheriff's Photographer Jerry Manson *Continued from page 2)*

7. Have you ever photographed autopsies?

Yes, there was a stretch of 11 years in which I primarily photographed autopsies while working in the forensics unit.

8. Is there a particularly difficult event you photographed?

Some of the most difficult times of my career were the days following the Samantha Runnion murder and the following events. I photographed her funeral at the family's request, but it was the only non-law enforcement funeral I photographed other than former President Nixon's. I've photographed funerals of deputies who died on the job, which has been extremely difficult because I had worked with them over the years.

9. Do you consider your work a part of documenting history?

Absolutely, I'm the guy who gets to put the events in the archives. I have been at numerous Make-a-Wish events and other newsworthy events, like the Little Saigon protests in 1999. I've worked alongside photographers for the Register and LA Times. It's been a lot of fun.

10. Now that you are retiring, what's next for you?

I plan to keep busy with building, painting and competitively racing radio controlled monster trucks. ■

OC Parks Named "Best of OC"

OC Parks recently won numerous awards from national and state associations, as well as multiple Best of Orange County and Readers' Choice honors.

Eight OC Parks facilities were recognized in the Orange County Register's annual "Best of Orange County" list, published September 24th. Those designations came on the heels of four national awards that OC Parks received earlier this year from the National Association of Counties (NACO) and National Association of County Park and Recreation Officials (NACPRO).

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Peters Canyon Regional Park was recently voted the best place to hike by OC Register readers.

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Each year, Orange County Register readers vote for their local favorites in a variety of categories. Those readers consistently recognize OC Parks, giving many of its facilities top honors every year. 2010 marked the 17th annual Best of Orange County list. This year, eight facilities won in four categories”

BEST BIKE TRAIL

1. Santa Ana River Trail and Parkway
2. Aliso and Wood Canyons Wilderness Park
3. (tie) Limestone Canyon and Whiting Ranch Wilderness Park
3. (tie) Upper Newport Bay

Critic’s Choice: Live Oak Trail at O’Neill Regional Park

BEST PLACE TO HIKE

1. Peters Canyon Regional Park
3. (tie) Irvine Regional Park
3. (tie) Limestone Canyon and Whiting Ranch Wilderness Park

BEST PLAYGROUND

3. (tie) Irvine Regional Park

BEST FARMERS MARKET

1. Irvine Ranch Historic Park

NACPRO’s first-ever Marketing Award went to OC Parks in recognition of Caspers Wilderness Park’s 2010 Adventure Day. Adventure Day was a family-friendly event complete with musical entertainment, natural history tours, arts and crafts, wildlife exhibits, storytelling, games and refreshments. Through press releases, Facebook, Twitter, local blogs, websites and electronic newsletters, Adventure Day brought in 968 visitors, 316 vehicles and 28 exhibitors, making it the largest event ever at Caspers Wilderness Park.

OC Parks was also honored with the NACPRO Environmental/Conservation Award for Second Sundays Habitat Restoration Program at Upper Newport Bay Nature Preserve. Second Sundays are three-hour events that take place on the second Sunday of each month and host more than 100 volunteers, resulting in thousands of volunteers annually, working tirelessly to improve habitat for wildlife. The goals of the program are to increase habitat values on degraded portions of the preserve by planting and seeding with native species and removing invasive, non-native plants.

NACPRO also recognized OC Parks with a Historical/Cultural Facility Award for Clark Regional Park Interpretive Center, which opened in 1987. Clark Interpretive Center displays marine fossils dating from about one million years ago, to more recent terrestrial mammals that walked the earth tens of thousands of years ago. All of the specimens were recovered inside the boundaries of Clark Regional Park and programs are available for school-aged children to prospect for fossils.

A NACO Achievement Award recognized OC Parks for its Habitat Improvement Program (HIP) at Limestone Canyon and Whiting Ranch Wilderness Park. This program was a joint effort between OC Parks and OC Probation. HIP brought youths from a nearby detention center to help recovery efforts following the 2007 Santiago Fire, which burned 90% of Limestone Canyon and Whiting Ranch Wilderness Park. Providing more than 1,100 man-hours, HIP covered eight miles of trails and adjacent habitat, free of charge to the park.

To learn more about any of the locations mentioned above, please visit www.OC Parks.com. ■

Mental Health Campus to Become A Reality

The Orange County Health Care Agency (HCA) broke ground October 12th for a long awaited mental health campus to house innovative programs and services for mental health consumers.

The two acre campus, located on Tustin Street in Orange, will include a consumer run Wellness/Peer Support Center designed to help consumers with their recovery and integration into the community; a Crisis Residential program to provide an alternative to hospitalization for those with acute or chronic mental illness; and an Education and Training Center to help individuals develop the skills needed to work in the public mental health system. HCA's Deputy Agency Director for Behavioral Health Services, Mark Refowitz, is excited about the prospects of having a permanent home for these very important programs. "The Wellness Center already has 1,000 members at a temporary facility so we are looking forward to having a location that will accommodate new and expanded programs."

Funding for the project was made possible by California's Mental Health Services Act, a voter approved measure that provides increased funding and other resources to support county mental health programs. The facilities were



Celebrating the groundbreaking for the County's new mental health campus were (l-r) former HCA Director Julie Poulson; current HCA Director Dave Riley; Third District Supervisor Bill Campbell; Cecile Dillon, Ph.D., Orange County Mental Health Board Chair; Rob Richardson, Assistant County Executive Officer; and State Department of Mental Health Director Dr. Stephen Mayberg.

designed as part of a community planning and needs assessment project, and consumers will be able to continue their involvement in the project through opportunities like an Advisory Board for the Wellness/Peer Support Center.

Among those participating in the groundbreaking ceremony were Orange County Supervisor Bill Campbell, State Mental Health Director Dr. Stephen Mayberg, HCA Director David Riley and HCA's former Director, Julie Poulson. Construction of the campus is expected to be completed in September 2011. ■

Orange County Data Center Expands Collaborative Efforts

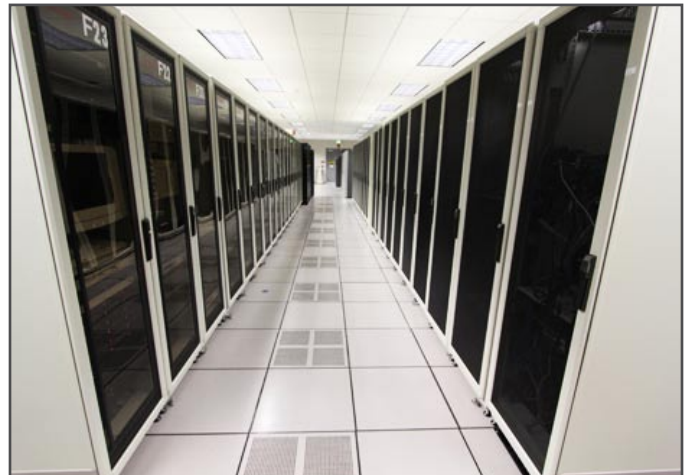
Orange County's collaborative efforts with community partners have been bolstered by a new agreement to host a portion of CalOptima's computer systems and infrastructure at the Orange County Data Center. The lease agreement between the County and CalOptima was approved by the Board of Supervisors on October 19th, 2010 with the first phase of implementation to be completed by mid February 2011.

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CalOptima (www.caloptima.org) is a County organized health system that administers health insurance programs for low-income families, children, seniors and persons with disabilities in Orange County. As the second largest health insurer in Orange County, it provides coverage to one in eight residents and more than a quarter of our community's children through three major programs.

CalOptima is one of a number of non County agencies that have chosen to utilize the County's Data Center since 2001. Several other counties and the State of California have computer equipment at the Data Center. CEO/Information Technology (CEO/IT) is currently in discussion with several additional cities and counties to expand the number of organizations using the facility. The Data Center is an ideal location because it is built to withstand a large magnitude earthquake and has specialized systems for fire suppression, cooling and a reliable electrical supply. The Data Center was constructed in 1992 and is designed to meet Orange Coun-



The Orange County Data Center houses servers and other computer equipment needed to support the County's information technology networks and programs.

ty's computer operations needs through at least 2025.

Collocation keeps down CEO/IT's overhead and operating expenses and the collaboration opportunities that come from working with other counties have provided other financial and networking benefits. In 2007, CEO/IT and Los Angeles County's Information Services Division received an innovation award from the California County Information Services Directors Association for best collaboration solution. ■

DISASTER EXPO SLIDESHOW: [CLICK HERE](#)



Fifth District Supervisor Pat Bates and the District's Executive Director of Public Affairs, Sergio Prince, visit with the public at the South County Disaster Preparedness Expo, held October 23 in Mission Viejo.

UNITED WAY SLIDESHOW: [CLICK HERE](#)



Supervisor Moorlach tries to stay dry while looking to pick up a plate of nachos from the County Executive Office booth at the Civic Center Kick-Off. From left: Alejandra Martinez (CEO), Rosemary Dey (CEO), Richard Herrera (CEO) and Supervisor Moorlach.

Benefits Open Enrollment Period for 2011 Now Underway

November 1st marked the start of the County's open enrollment period, your annual opportunity to review benefit elections and make decisions for 2011. Please note this open enrollment is for County health plans and County-provided benefits only.

Your open enrollment package should have arrived at your home on or before November 1st, providing information about changes in health plan rates for next year and other important details about your County benefits. Take time to review this package and consider your options during the open enrollment period, which ends November 23rd. Elections can be made online through the Benefits Center web site: www.benefitsweb.com/countyoforange.html or by calling the Benefits

Resource Line toll free at 1-866-325-2345 where benefits specialists are available to assist you.

The benefits enrollment summary found in your open enrollment package shows your Automatic Benefits Coverage that will go into effect January 1, 2011 if you take no action during open enrollment. Review this information carefully to ensure that it accurately reflects the benefits you want for the coming year. After you make your benefits election, you will receive a Confirmation Statement in the mail, even if you don't make any changes to your benefits. You have 10 business days from the date of the statement to report any errors in the elections you have made. ■

County Flu Shot Programs Underway

While concerns about the 2010-11 influenza season are much different than last year, when the spread of H1N1 influenza dominated the news, the need to get a flu shot is just as great this year as in past years.

The U.S. Centers for Disease Control and Prevention (CDC) is now recommending that everyone six months of age and older receive an annual influenza vaccination. The 2010-2011 flu vaccine has been updated to protect against the three flu viruses that the CDC expects will cause the most illness in the United States this season. While flu activity has started off at a low level in the United States, this is an ideal time to get a flu shot before the level of flu activity increases.

The Health Care Agency's Employee Health Services offers flu shots at a number of County facilities during October and November, with flu shots offered free of charge to employees at a higher risk of occupational exposure to communi-



cable diseases, HCA employees and individuals who are age 50 years and older, pregnant, or with certain long-term medical conditions, or those who live with an adult 50 years and older, a child under 5 years, or a person with a chronic health condition. For others, the flu shot is offered at a discounted rate of \$11. Influenza vaccinations are also offered at Employee Health Services, 600 W Santa Ana Blvd, Suite #405, Santa Ana, from 9:00 a.m. – 11:00 a.m. Monday – Friday.

There are many excellent free resources available to help protect you and your family this flu season, like [this guide](#) from the CDC. ■

Get the 411 On OC Clerk of the Board of Supervisors

1. Each year, the Clerk of the Board (COB) receives and processes approximately 600 claims for refunds of penalties for late payment or overpayment of property taxes.
2. Department staff has received and processed approximately 19,000 property assessment appeals for each of the last three years (three to four times the norm).
3. COB has received, reviewed and recommended to the Board of Supervisors approximately 200 Conflict of Interest Code Amendment requests over the past two years from the 173 agencies that are responsible for providing code review.
4. The department receives, reviews, and tracks approximately 5,000 Form 700s from mandated Conflict of Interest Filers.

To get more of the 411, visit www.ocgov.com/cob.



Service Awards

For the Month of October

40 YEARS

Wendy Pearce
OC Community Resources

35 YEARS

Kyoko Nakawaki
OC Community Resources

30 YEARS

Nedenia Lane
Child Support Services

Sunny Bittle
County Executive Office

Helen Moreno
District Attorney

Robin Park
District Attorney

Helen Chen
Health Care Agency

Maria Ramirez
OC Community Resources

My-Van Malmberg
OC Community Resources

Yolanda Jordan
OC Public Works

25 YEARS

Ricardo Martin
Assessor

Carole Graf
Child Support Services

Rosemarie Lomeli
Child Support Services

Christina Camarillo
District Attorney

Hope Hagen
Health Care Agency

Anthony Gionet-Gonzales
OC Community Resources

Olivia Nguyen
OC Community Resources

Madonna Soltis
OC Community Resources

Craig Herrick
OC Public Works

Ernest Groom
OC Public Works

Louise Gerkin
Probation

Janine Schultz
Probation

Deborah Barnum
Public Defender

Maurice Dollison
Public Defender

Ira Essoe
Sheriff-Coroner

Trudy Forbes
Sheriff-Coroner

Carolyn Jackson
Sheriff-Coroner

Carol Alexander
Social Services Agency

Hortry Ly
Social Services Agency

Sandra Orosco
Social Services Agency

Eileen Zickefoose
Social Services Agency

20 YEARS

Kim Burnett
Assessor

Velita Rish
Child Support Services

Alma Sweeney
Child Support Services

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20 YEARS CONTINUED

Jacqueline Bernard
Health Care Agency

Donna Jeffrey
Health Care Agency

Sylvia Garcia
Health Care Agency

Norma Granger
Health Care Agency

Barbara Grayson
Health Care Agency

Stella Rodarte
Health Care Agency

Cecelia Varela
Health Care Agency

Mary Valdez
Human Resources Department

Shelia Hodge
OC Community Resources

Ronald Slimm
OC Community Resources

Steven Beach
OC Public Works

Jeff Coloman
OC Public Works

Robert Helman
OC Public Works

Alex Ortega
OC Public Works

Sheryld Thompson
Probation

Pete Dialynas
Sheriff-Coroner

Kathleen Harman
Sheriff-Coroner

Florena Moore
Sheriff-Coroner

Elizabeth Patterson
Sheriff-Coroner

Robert Richardson
Sheriff-Coroner

Patricia Berens-Mc Call
Social Services Agency

Debbie Brown-Vasquez
Social Services Agency

Mo Dong
Social Services Agency

Judith Edmundson
Social Services Agency

Diane Fanning
Social Services Agency

Carmen Gabaldon
Social Services Agency

Darius Garstka
Social Services Agency

Josiane Givone
Social Services Agency

Diane Gonzales
Social Services Agency

Anh Ha
Social Services Agency

Lieu Hue Le
Social Services Agency

Oscar Ledesma
Social Services Agency

Teresa Lopez
Social Services Agency

Carole McCaffrey
Social Services Agency

Ramona Mendez
Treasurer-Tax Collector

Jaime Munoz
Social Services Agency

Anna Orlando
Social Services Agency

Annette Rodono
Social Services Agency

Felix Rodriguez
Social Services Agency

Michael Row
Social Services Agency

Maria Sanchez
Social Services Agency

Jeri Santos
Social Services Agency

Karen Watkins
Social Services Agency



CONTACT US

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