



CEO's Message



Well, we are in the process of entering a “new” budget season and FY 2010-11 is expected to be as difficult as the current fiscal year. The economy (particularly job growth) is still struggling, although my sense is that we have reached a “bottom” and are leveling out. That sense is based on Christmas sales being a little better than we expected and a few – not many – but a few companies are beginning to build houses. However, in our business, particularly in the area of property taxes, there is a lag time in a recovery, so the next year is critical but may be the beginning of the “new reality” (i.e., a lower base and a modest and slow recovery).

So, where do we stand? In order to balance the budget, we need reductions from today of about \$80 million. Departments have submitted those reductions but many also have asked that they

(Continued on page 2)

Probation Department Welcomes New Chief

Steve Sentman, a 25-year Probation Department veteran, explains that his driving motivation – and what he passes on to those who work for him, his colleagues and children – is to just do your best each day. Now as he takes on his new role as Chief Probation Officer, the words carry the same importance.

A time when this statement particularly resonated was when Sentman listened to a ward in Juvenile Hall question what good a high school diploma would be when the youth had a very long commitment ahead of him. Steve asked the young man to do his best while he was in custody, regardless of his commitment time, and consider the results of positive actions. Steve challenged the young man to consider how it would make his mother feel if he could hand her his diploma. The look on the mother’s face the day the ward presented her with his certificate of graduation told the young man he had done perhaps one of the only things possible to help them both. Sentman notes that this story and many like it are repeated constantly within the Probation Department, in large part due to the 1,300 staff members with the desire to effect change.

“The most gratifying part of the job is receiving a thank you card

(Continued on page 2)



Newly appointed Chief Probation Officer Steve Sentman has worked for the Probation Department for 25 years.

(CEO'S MESSAGE: *Continued from page 1)*

be added back in the form of budget augmentations. Some will have to be addressed, especially in the area of public safety, but to the extent that happens, the use of reserves will be required.

That may be prudent but only on a limited scale, and with extreme caution. The use of reserve funds to finance ongoing expenses, i.e. with one-time money, is dangerous and also affects our cash flow which in this environment operates on a narrow margin. But it is not all bad news. Because the Board started a "glide down" approach two years ago and began a process of budget reductions, we are in better shape than most. This is due to the leadership of the Board of Supervisors and the cooperation of the operating Departments. But I must also mention the top budget talent in the CEO's Office! ... or they will cut my budget even further.

We are also facing salary reopeners with several employee organizations. Our goal in those discussions will continue to be job preservation and I know the unions in general share in that. All in all, I am very proud of how you have handled this financial crisis. It has required steps by all of us to get through these times, and I greatly appreciate employees stepping up to help, OCMA walking away from their raise, the Board of Supervisors and executive staff taking a 5% pay cut, the labor organizations agreeing to temporarily revise holiday comp time, and many others. Each of these actions has enabled the County to continue providing services and minimize the loss of jobs. Furloughs have also helped in that regard and some people have retired. Each person who has been laid off and not returned to work in some capacity is important and we will continue to focus on them and the impact on their families. Please also stand by them as friends and colleagues until we get through this. In short, stay the course and stick together as an Orange County family.

I hope everyone had a pleasant March-April and related "holiday season."

Thomas G. Mauk
County Executive Officer

(Probation Department Welcomes New Chief:

Continued from page 1)

from an offender or their parent telling us that we helped them change, helped guide them to become productive members of society," said Sentman.

Sentman attended Cal State Long Beach and graduated with a degree in criminal justice. Probationary public protection, he notes, was the right balance between law enforcement and social services that fulfilled a strong desire to help others. After working as both a night and day probation counselor at Juvenile Hall, Sentman became a probation officer for eight years before holding various management positions within the department. Most recently, Sentman served as Chief Deputy Probation Officer in charge of field operations.

The Probation Department has seen its share of challenges over the past 24 months as it has experienced significant funding cuts resulting in the reduction of services and loss of personnel. Throughout this, however, Sentman states that the office is even more focused on celebrating the daily successes of the many men and women who make the department work. Although priorities have had to be reset, the department's mission remains the same – to stay true to public safety, court support, victim services and keeping the workforce together.

"I'm truly humbled to lead a great department that I've been lucky enough to be a part of for the past 25 years," said Sentman. "My goal is to continue the great work we do by remaining constantly focused on reducing recidivism and improving our level of service to adults and juveniles."

Steve spends most of his free time with his wife, a retired Orange County probation officer, and their two children. ■

Just One Tale of Heroism from Medal of Valor Luncheon

The Sheriff's Department presented awards to 27 individuals for their courage, merit, and distinguished achievements at its 22nd Annual Medal of Valor Luncheon, held April 1st at the Hyatt Regency Irvine hotel.

Community Services Officer (CSO) Kenny Holland and three community members were honored for saving the life of a 21-year-old traffic accident victim. Late in the evening on July 7th, 2009, CSO Holland was driving through the City of Lake Forest when he observed a large group of people standing around a fallen bicyclist in the traffic lanes near an intersection. Performing well beyond his normal duties, CSO Holland took complete control of the chaotic scene by determining that the victim had been struck by a pick-up truck, blocking off the street with his own vehicle, radioing Dispatch to get paramedics en route, and assessing the unconscious man to discover that he had no pulse and was not breathing.

CSO Holland then addressed the crowd and asked for assistance from anyone trained in CPR. Megan Peters, an EMT who had just driven up with her family, stepped forward to assist. Despite not having a protective mask, CSO Holland began mouth-to-mouth while Mrs. Peters started chest compressions. Within minutes, EMT Sarah Duncan and Navy Corpsman Bryan Goodman arrived at the accident scene and offered to help. Ms. Duncan took over chest compressions while Mr. Goodman relieved CSO Holland. While conducting a reassessment, Mr. Goodman discovered that the victim's tongue was blocking his airway. After clearing the obstruction, they continued CPR and the victim soon regained a heartbeat and starting breathing on his own.

Fire Department personnel arrived and transported the victim to the hospital in critical, but stable condition. The man remained in the hospital for two months while recovering from the injuries sustained in the collision.



Community Services Officer Kenny Holland



Emergency Medical Technician Sarah Duncan



Navy Corpsman Bryan Goodman



Emergency Medical Technician Megan Peters

To learn more about all medal recipients, please [click here](#). ■

Outstanding Volunteer Recognized for 10,000 Hours of Service

Over the past 11 years, Wayne Buser has volunteered more than 10,000 hours with the Probation Department, reaching a level of service unsurpassed by any other volunteer in the organization's history. He was recognized by the Board of Supervisors on April 20th with a resolution honoring this unwavering commitment.

Wayne first became a Volunteer In Probation (VIP) back in 1999, providing tutoring and educational assistance to incarcerated youths at Juvenile Hall and the Youth Guidance Center. Most of the young people whom he tutored were academically at-risk, working far below grade level in reading and math. Through Wayne's intervention, many of the teens improved their test scores and advanced academically.

His involvement with the VIP program throughout those initial years was exemplary, and the more time Wayne spent with incarcerated youths, the more he thought that they held a very limited perspective of the world. Out of this realization grew "Wayne's World," a pictorial, educational program geared for teens that featured many of the fascinating countries that Wayne had visited over a lifetime of international travel. The presentation was a popular activity at Probation's juvenile facilities, and it was credited with introducing troubled teens to cultures and customs that exist far beyond their local neighborhoods.

In 2003, Wayne assumed a higher level of responsibility by completing the advanced Volunteer Probation Officer (VPO) training program. Wayne's first assignment as a VPO involved working with officers responsible for managing the supervision of sex offenders. His knowledge and expertise in computer technology enhanced the unit's effectiveness in several areas, especially in providing public access to the newly implemented Megan's Law computer database.



Wayne Buser received Excellence in Volunteerism Award.

He is currently recognized statewide among probation professionals as a subject matter expert in the area of Global Positioning Satellite technology and its appropriate use in augmenting probation supervision. With the increased use of this technology, the Orange County Probation Department looks to Wayne for assistance with training, technical support and expert advice related to the field.

Over the years, he has participated in dozens of community outreach activities and is a regular speaker at Probation's monthly volunteer recruitment meetings. He can be counted on to deliver a powerful message to volunteers, which emphasizes the importance of their involvement in supporting Probation's mission of reducing crime, promoting lawful and productive lifestyles, and assisting victims.

Please visit <http://egov.ocgov.com/ocgov/Probation/Volunteer Programs> or click [here](#) to learn how you can make a difference as a volunteer with the Probation Department. ■

Social Services Agency Offers Adoption Overview

DID YOU KNOW...?

- Adopting a child through the Social Services Agency Adoptions Division may not be as complicated as you may have thought.
- At any given time there are approximately 50 children in Orange County who are awaiting adoption and their own forever families.
- The Social Services Agency provides training to prepare parents to welcome children into their homes.
- Age, marital status, and lack of home ownership are not barriers to adoption.
- Adoption Overview meetings are held quarterly to answer your questions about adopting a child through the County.

County employees and the public are invited to attend the next Adoption Overview and learn more about how to adopt a child through the Social Services Agency. The overview will be held:

Wednesday, July 28, 2010
 6:30 – 8:00 p.m.
 Anaheim Community Center
 250 E. Center Street, Anaheim

To request more information or to register to attend the next Adoption Overview, simply call or e-mail Patrick Hammond, Adoption Recruiter, at (714) 704-8946 or Patrick.Hammond@ssa.ocgov.com. More information is also available on the SSA web site at [Interested in Adoption - Foster Care - Orange County California](#). ■

Dog License Amnesty Program a Success!

OC Animal Care’s Dog License Amnesty Program, which runs through May 15, has proven to be a tremendous success, with over 3,500 licenses sold during the first few days of the program.

The amnesty offer, which was approved by the Board of Supervisors, encourages the owners of unlicensed dogs in communities served by OC Animal Care to purchase dog licenses without late or back fees. While reducing the financial impact on those who may have allowed their dog’s license to lapse, it also greatly increases the chances of reuniting lost dogs with their owners if the pet is brought to a shelter.

OC Animal Care Interim Director Ryan Drabek has been very pleased with the response to the program. “This limited time offer is good for dogs and dog owners. Many of those taking advantage of the offer have expressed their appreciation for the chance to bring their dog’s licenses up to date without penalty and we hope this will help them keep their pet’s license current. A dog license tag is still one of the best ways to reunite a lost pet with their owner.”

All dogs in Orange County over four months of age are required to be licensed and vaccinated against rabies. Licenses can be purchased online at www.ocpetinfo.com, by mail or telephone, or in person at the Animal Care Center, located at 561 The City Drive South in Orange. License discounts are also available for dogs that have been spayed or neutered. ■



This Chihuahua is just one of the many adoptable dogs available from OC Animal Care, which has helped more than 3,500 pet owners obtain current dog licenses through a limited time amnesty offer.

Spring into Wildflower Season with OC Parks

With spring comes wildflower season in Southern California, and the team at OC Parks is sharing the beauty of its blooms on foot with guided hikes and online with a brand new blog.

For the first time ever, Park Rangers are posting details and photographs of wildflower sightings to <http://www.ocparkswildflowers.blogspot.com>. Visitors can also enjoy unique site content like Ranger Donna Krucki's [video](#) of a little skunk family making its way through Riley Wilderness Park.

The brilliance of each wildflower season depends on the intensity of winter rainfall and the natural aftermath of fire recovery. This year, the showing is proving most stunning in recently burned areas, including Santiago Oaks Regional Park and Limestone Canyon and Whiting Ranch Wilderness Park.

Caspers Wilderness Park may have the largest and most dramatic wildflower population. Fields full of California Poppy, pristine Chocolate Lilly,

and towering Lupine stems can be discovered on Loskorn and West Ridge trails located just north of the visitor's center.

Click [here](#) to check the OC Parks upcoming events [page](#) for scheduled wildflower hikes and enjoy the colorful blooms watered by recent rains.



Lupine stalks at Mason Park, where sunflowers, Wild Blackberry and Wild Rose have also flourished this season along Sand Canyon Wash and Road Runner Trails.

HCA Staff Commended For H1N1 Influenza Response

April 21, 2009 started out like any other day but an e-mail to Public Health leadership at the Health Care Agency (HCA) provided a glimpse of what the agency was to face in the weeks and months ahead.

On the morning of April 21, the agency's Division Manager for Disease Control and Epidemiology started an e-mail with the words "Just in case you see this info in the media." What was to follow was a description of two unusual influenza cases in San Diego and Imperial Counties that would turn out to be the first two H1N1 influenza cases detected in the United States.

The local, state, national and international

response to H1N1 influenza would present many challenges for public health experts and provide new information about pandemic influenza. In just the first ten days of the pandemic, HCA Epidemiology staff, with support from Public Health Nursing, would respond to 450 suspect H1N1 case reports. Over the course of a year, the Public Health Laboratory would test over 4,150 samples for H1N1, compared to the 300 influenza tests conducted in a typical year. HCA staff would also field more than 32,000 calls from the public and health care providers in need of information about this new type of influenza. Information important to protecting the public's health was regularly posted to the

(Continued on page 7)

(Continued from page 6)



Health Care Agency (HCA) employees Terre Duensing, Mark Chew and Deborah Morton review part of the stockpile of anti-viral medications received during the Agency's response to H1N1 pandemic influenza.

Agency's web site, www.ochealthinfo.com, and the web site continues to be a good source of information about influenza and other current public health issues.

Perhaps most significant in limiting the impact of H1N1 influenza in Orange County was the Agency's efforts to immunize the public once H1N1 vaccine became available. HCA directly

provided more than 80,000 doses of flu vaccine to County residents, while coordinating the delivery of nearly 1,000,000 doses of vaccine to community providers. Still, Orange County recorded 225 severe cases of H1N1 influenza, including 56 fatal cases.

In thanking staff for their efforts to respond to the influenza pandemic, Public Health Deputy Agency Director David Souleles stated "I am proud of our exemplary partnership with our community partners and I am grateful to each and every one of you for your commitment and creativity in responding to this pandemic and everyone's willingness to 'do whatever it takes' to get the job done." While a few H1N1 cases are still being reported around the world, the level of flu activity has greatly decreased and preparations are already underway for the 2010-11 flu season. With the experience provided by the H1N1 influenza pandemic, HCA staff members are better prepared for what may come in future years as they continue their efforts to protect the public's health. ■

Victims March in DA's 2nd Annual Rally

Last month, approximately 400 people marched from the District Attorney's headquarters on Civic Center Plaza to the Old County Courthouse during the District Attorney's 2nd Annual Victims' Rights March and Rally.

Victims, family, friends, law enforcement and community leaders participating in the walk carried white flowers and solemnly laid each stem at the foot of a memorial wreath. Dozens of doves were later released during a moment of silence led by Costa Mesa Police Officer Eugene Kim, whose father was killed in 2000 by a drunken motorist driving on the wrong side of the freeway.

"I am so honored to be among friends to remember those we have lost, honor those who have survived, and celebrate the tenacity and strength of the people who carry on the fight for justice," said District Attorney Tony Rackauckas.

Two victims' rights advocates spoke after the walk at the Courthouse steps. Ryan Hawks, son of a couple who were murdered on their yacht off Newport Beach, told the crowd how important victims' rights were during the three jury trials of the five defendants convicted of killing his parents. Hawks now co-chairs a victims' rights group called California Force

(Continued on page 8)

(Continued from page 7)

100. Chemine Arfuso, the last of eight young women to be assaulted by a serial rapist in 1999 expressed her refusal to be labeled a victim. Arfuso is now a victim advocate through her work as co-founder of Create Social Change and chairwoman of Turning Negative Into Positive.

The Victims' Rights March and Rally was established last year, after almost two decades of legal efforts to secure the rights of crime victims. In 2008, Marsy's Law codified victims' rights into the California Constitution.



Green Fair Spotlights Eco-Friendly Products

A policy approved by the Board of Supervisors has inspired the County's First Green Fair, an opportunity to showcase eco-friendly products and services for County agencies and departments.

The Green Fair will be held Thursday, May 20 from 10 a.m. to 3 p.m. in the Santa Ana Civic Center Plaza, 333 W. Santa Ana Boulevard.

The idea for the Green Fair stemmed from the Board's adoption of an Environmentally Preferable Purchasing Policy, according to Ron Vienna of CEO Purchasing. Environmentally Preferable Purchasing means the acquisition of goods and services that have a reduced impact on human health and the environment when compared with competing goods or services.

The Fair will feature displays of green products and services from more than 50 vendors, as well as exhibits showcasing the efforts of County departments. By raising awareness of what is available and what is possible, the goal is to reduce the County's impact on the environment without raising costs. Toward this goal, CEO Purchasing is developing a user guide for bid specifications and packages that encourage agencies and departments to consider green alternatives when economically feasible. More information about the event is available at www.ocgreenfair.com. Click [here](#) for the event flier.

2010 County of Orange GREEN FAIR

General Information

When: Thursday, May 20th
10am – 3pm

Location: 333 W. Santa Ana Blvd., Santa Ana, CA 92701 (Civic Center)

Contact Information: ocgreenfair@ocgov.com

Vendor Information

Qualifying vendors will receive tax credit and advertising space.

If you would like to participate in the fair as an exhibitor, please fill out the various forms, or read our flyer for more information.

Exhibitors' Logos

EVENT SPONSORS

- THE HOME DEPOT
- TARGET
- GRAINGER
- COSTCO WHOLESALE
- BIDSYNC

WASTE FREE OC
COUNTY OF ORANGE

Vendor Giveaways

- Door Prizes
- Networking
- Food
- And more...

Come join the Fun!

Get the 411 On John Wayne Airport

1. Did you know that due to Air Canada’s new direct flights to Toronto, John Wayne Airport (JWA) now offers its first-ever regularly scheduled international service? Customs clearance currently takes place in Canada, but JWA will be able to offer its own on-site customs services when Terminal C opens late next year.
2. Ike Jones Road in Costa Mesa was named for the very first air traffic controller at JWA, then called the Orange County Airport. Footnote: The first air traffic controller ever was Archie League.
3. It is estimated that more than 272,000 people were helped at JWA Visitors Booths and over 90,000 calls were handled in the JWA communications center in 2009.
4. To date, over 10,000 cubic yards of concrete have been poured in the construction of Terminal C and Parking Structure C as part of the Airport Improvement Plan.
5. Nearly 3,500 tons of steel will be used to construct the new Terminal C.

For more information on JWA and the Improvement Program, please visit www.ocair.com.



Service Awards

For the Month of April

30 YEARS

Cynthia Viall
Clerk-Recorder

Edward Berakovich
District Attorney

Lisa Martinez
OC Community Resources

Yvony Richards
Public Defender

Denise Bell
Social Services Agency

Mary Jones
Social Services Agency

Bich Le
Social Services Agency

Xay Lee
Social Services Agency

Kenneth Smith
Social Services Agency

Rosa Vargas
Social Services Agency

25 YEARS

Jessica Cervantes
Child Support Services

Irma Anthony
Health Care Agency

Kalpana Chakrabarti
Health Care Agency

Terre Duensing
Health Care Agency

Anthony Edmonds
Health Care Agency

Carol Shack-Lappin
Health Care Agency

Michael Miniaci
OC Community Resources

Linda Mayer
OC Community Resources

Scott Pritchard
OC Community Resources

Christopher Crompton
OC Public Works

Anita Rodriguez
OC Public Works

Leroy Yopez
OC Public Works

Lois Goldberg
OC Waste & Recycling

Alan Crivaro
Public Defender

Steven Armand
Sheriff-Coroner

(Continued on page 10)

(Continued from page 9)

**25 YEARS
CONTINUED**

Ron Barrett
Sheriff-Coroner

Bradley Broadhead
Sheriff-Coroner

Douglas Butsko
Sheriff-Coroner

Lanora Clarke
Sheriff-Coroner

David Descoteaux
Sheriff-Coroner

Jim Endicott
Sheriff-Coroner

Keith Godfrey
Sheriff-Coroner

Jon Gray
Sheriff-Coroner

Stephen Halloran
Sheriff-Coroner

David Harrington
Sheriff-Coroner

Susan Kindberg
Sheriff-Coroner

Timothy Moy
Sheriff-Coroner

Alan Phillips
Sheriff-Coroner

Gary Smith
Sheriff-Coroner

Franklin Tangonan
Sheriff-Coroner

Brad Virgoe
Sheriff-Coroner

Renee Brown
Social Services Agency

Silvia Escalante
Social Services Agency

Krystine Ta
Social Services Agency

20 YEARS

Chieu Bui
Assessor

Honesto Castaneda
Assessor

Jovita Cooper
Assessor

Debbie Lozano
Assessor

Fate Singletary
Assessor

Robert Stack
Assessor

Ruth Strachan
Board of Supervisors,
5th District

Barbara Franken
Child Support Services

Judith Oliman
Child Support Services

Gaspar Rodriguez
Clerk-Recorder

Bunny Lynch
County Executive Office

Kevin Moffat
County Executive Office

Ngoc Hong Tang
County Executive Office

Maria Julio
District Attorney

Vickie Schneider
District Attorney

Jeffrey Winter
District Attorney

Jo Ann Calder
Health Care Agency

Christy Cooper
Health Care Agency

James Hendron
Health Care Agency

Teresita Mansfield
Health Care Agency

Brett O'Brien
Health Care Agency

Irma Quintana
Health Care Agency

Lilia Santana
Health Care Agency

Leticia Vargas
Health Care Agency

Barbara Voelkel
Human Resources
Department

William Mohler
John Wayne Airport

Phuong Proud
OC Community Resources

Ernesto Vargas
OC Community Resources

Frank Curiel
OC Public Works

Polin Modanlou
OC Public Works

Bill Smith
OC Public Works

Steven Soo
OC Public Works

Jack Stribling
OC Public Works

(Continued on page 11)

(Continued from page 10)

**20 YEARS
CONTINUED**

Samy Tanagho
OC Public Works

Jeffrey Eiler
OC Waste & Recycling

Norman Watsek
OC Waste & Recycling

Lucia Galvez
Probation Department

Willie Haskins
Probation Department

Melodina Santos
Probation Department

Elvira Romero
Public Administrator/Public
Guardian

Mary Buechler
Sheriff-Coroner

Kevin Christensen
Sheriff-Coroner

Pamela Colver
Sheriff-Coroner

William Fountas
Sheriff-Coroner

Joseph Gaul
Sheriff-Coroner

Paul McHugh
Sheriff-Coroner

James McLemore
Sheriff-Coroner

Leslie Meader
Sheriff-Coroner

Carol Morris
Sheriff-Coroner

Angela Lore
Sheriff-Coroner

Gregory Risko
Sheriff-Coroner

John Sprague
Sheriff-Coroner

Steven Sullivan
Sheriff-Coroner

Frederick Thompson
Sheriff-Coroner

Martha Andrade
Social Services Agency

Trang Dang
Social Services Agency

Sabrina Edwards
Social Services Agency

Rochell Estes
Social Services Agency

Marianne Galev
Social Services Agency

Nancy Gillespie
Social Services Agency

Tiffany-Trang Huynh
Social Services Agency

Von Moldt
Social Services Agency

Lan-Huong Nguyen
Social Services Agency

Van Nguyen
Social Services Agency

Anne Le
Social Services Agency

Kim-Hong Le
Social Services Agency

LanPhuong Le
Social Services Agency

Juanita Ortega
Social Services Agency

Silvia Osorio-Reyes
Social Services Agency

Tan Ouy
Social Services Agency

James Rowe
Social Services Agency

Renee Ruiz
Social Services Agency

Asghar Soheili
Social Services Agency

Oubol Sou
Social Services Agency

Michael Waterhouse
Social Services Agency

CONTACT US

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