



CEO's Message



First of all, let me thank each of you for your continuing contributions to the success of Orange County. During challenging times, such as the recent Santiago Fire, the true face of public service is exposed and the great job done by public employees finally receives overdue recognition.

Firefighters, of course, are receiving numerous accolades for their heroic efforts, but I especially want to recognize the efforts of County employees who responded to the call of duty during and after the Santiago Fire.

These employees set aside their personal lives and carried on with their normal, essential daily duties, many of them working 12-13 hour days from the start of the fire on October 21st. I especially want to commend the Sheriff's Department including staff from the Emergency Management division and all the Deputies performing special duties, such as relocating prisoners from the Musick facility and

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Santiago Fire Photos



Sheriff's Officers at Santiago Road



Emergency Operations Center (EOC) at Loma Ridge



Animal Rescue Unit providing services during the fire



Santiago Fire blazing the hills



Policy Group at the EOC



Animal Care Services staff at their Emergency Response Unit trailer

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providing extra security in the evacuated areas.

Also, almost every agency/department provided staffing at the Emergency Operations Center; RDMD staff operated heavy equipment to help clear fallen branches and they are now preparing to handle potential issues with flooding during the rainy season; HCA Animal Control played a big role assisting evacuees with pets; SSA and HCA staff helped provide assistance at the shelters and Local Assistance Centers and we even had staff in the canyons greeting people on their return from evacuation.

Over the past several weeks I reflected on the operations of the County that can be compared to an aircraft flight. The jet engines keep on providing the power even though threatening conditions are encountered or pilots change. You are the true source of strength that keeps us moving on our journey and for this the Board of Supervisors and I are most grateful. I thank you all for your selfless efforts and for being a rock of support during this most recent challenge.

Please enjoy Thanksgiving with your families and remember our troops and the Armed Services during the Thanksgiving Holidays.

Thomas G. Mauk
County Executive Officer

Deputy CEO Begins New Role

The first few days of Steve Dunivent's new role as Deputy CEO for Government and Public Services were marked with the outbreak of the Santiago Fire and the rapid events that came with it. Recognizing the challenge and opportunity to learn, Dunivent experienced first-hand how critical emergency operations impacted several of the six agencies he oversees. All this was in addition to the standard operations of the new role.

As head of Government and Public Services, Dunivent oversees the following departments: Child Support Services, Health Care Agency, Public Defender, Public Library, Probation and Social Services Agency.

"It's exciting to expand from the budget and financial aspects of these departments and learn in more detail about their programs and how they impact the community," said Dunivent. "I like to approach this new role with the ability to build upon existing relationships with Department Heads, and ultimately to assist the Board and CEO in carrying out the County mission."



Steve Dunivent settles into his new role as Deputy CEO for Government and Public Services.

Prior to stepping into his new role, Dunivent served as the Budget Director for the County Executive Office for the past 10 years. However, his career began with the County 31 years ago in the Auditor-Controller's Office. During his first 15 years with the County, he held several financial-related positions with different agencies.

An interest in public service began in college, when Dunivent did a project on cost accounting in government agencies. Later, as he became established in county government, he learned that the values of public service are consistent with his personal goals and principles.

Dunivent earned a Bachelor of Science in Accounting from the University of Illinois. Instrumental areas of Dunivent's life are his family and faith. Inspired by their four teenage children, Dunivent and his wife recently wrote a book about parenting titled ***From Generation to Generation***.

County Staff Needed as Emergency Shelter Workers

As wildfires ripped through much of Southern California last month, approximately 4,100 Orange County residents were evacuated from their homes.

To meet the tremendous needs of the evacuees, two American Red Cross emergency shelters were set up, one at El Modena High School and another at El Toro High School. Two local assistance centers were also established to respond to resident needs. Answering the urgent call for aid, dozens of County workers trained in emergency shelter operations were deployed to the locations in need.

In the event of a future large-scale disaster, hundreds of volunteers may be needed. County staff are urged to volunteer for this vital program. Training classes may be

taken on work time with advance approval from your immediate supervisor. It is important to keep in mind that you may not be able to volunteer as an emergency shelter worker if you are already assigned to another area of County duty during a disaster.

Two training sessions are required to receive American Red Cross Emergency Shelter Worker certification. The classes are: ***Introduction to Disaster Services (2 days)*** and ***Shelter Simulation***.

Classes will begin again in January. Check back with the Intranet training web site at <http://olt.ocgov.com> to view upcoming classes and register. Contact Kevin Bigelow at 714.245.6053 with questions or to request a list of classes.

Operation Santa Claus and Senior Santa Gift Drive Begins

November marks a busy time for the Social Services Agency workers and volunteers who return to the Operation Santa Claus and Senior Santa gift warehouse in Santa Ana. To prepare for the influx of toys that will soon stock the warehouse shelves, the volunteers have already begun to clean, organize and set up shop.

Gifts for both programs are gathered through a collaborative effort of County agencies. Angel tags suggesting a gift for a specific age and gender will soon appear in County buildings along with gift collection boxes. Each Public Library branch will also have gift collection boxes that will be delivered each day to the Operation Santa Claus warehouse.



Donated bicycles line the Operations Santa Claus warehouse. Gifts of all sizes will be handed out to underprivileged children and teens.

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Open Enrollment is Here – Verify or Change Your Benefits

There is still one week left to make your open enrollment changes. The annual Open Enrollment period, which allows employees the opportunity to change their benefits coverage, ends on Tues., Nov. 27th at 5:30 p.m. All changes are effective Jan. 1st. Personalized benefits packages were sent to your home address the last week of October.

To make changes to your benefits coverage for 2008, visit the Benefits Center web site at www.benefitsweb.com/countyoforange.html or call the toll-free benefits resource line at 866.325.2345.

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Last year, more than 44,600 underprivileged children, teens, elderly and disabled adults experienced a more spirited holiday due to the efforts of these compassionate programs.



CEO/IT Wins Prestigious Award



At this fall's meeting of the California County's Information Services Directors Association (CCISDA), Orange County was presented their award for excellence in collaboration. This award is the result of several months of planning between Orange and Los Angeles Counties to establish and provide LA County with a formal Disaster Recovery facility while significantly reducing the Orange County Data Center's (OCDC) overhead cost through shared locations.

LA County was searching for a suitable location to house their Information Technology Disaster Recovery site. Prior to LA County selecting the OCDC, they performed a stringent panel of tests and assessments. They validated the seismic design, power and HVAC infrastructure, performed soil samples, and assessed our security systems and policies.

Similar to CEO/IT, LA County has an IT organization that supports and provides IT services to departments and agencies. The OCDC, managed and operated by CEO/IT, has been actively working with the private sector and other State and local governments to provide solutions through shared locations. The net result of this collaborative "Out of the Box" approach is that Orange County will save in excess of \$2.5 million dollars in 2008 alone.

Today, the OCDC not only houses a significant segment of Orange County's Information Technology (IT) infrastructure and LA County's Disaster Recovery Center, but it also supports almost 60 private sector shared location clients. Other local government organizations are showing an interest in following LA County's lead. In Dec., CEO/IT staff will travel to Ventura County to present a similar approach for their consideration. The CEO/IT Operations team, led by Director KC Roestenberg, made this collaboration happen.

If you would like more information on CCISDA and the award please go to <http://www.ccisda.org/awards/>

Election Day Coordinators Wanted for Upcoming Elections

For every election throughout Orange County, a team of volunteers band together to guarantee the excitement of the day's activities run smoothly. One of the most important roles necessary to accomplish this task is the Election Day Coordinator.

"Coordinators play an essential role as the eyes and ears of the Registrar of Voters Office on Election Day," said Neal Kelley, Registrar of Voters. "They are the first responders, dispatched via radio, to help solve issues that arise throughout the day. Coordinators also assist poll workers in opening polling places on time and replenishing the sites when necessary".

At the center of the action, coordinators visit a handful of poll sites to act as a communication link from the Registrar of Voters Office to the voting location. From problem solving to the replenishment of supplies, the Coordinator provides support and ensures that all election code procedures are in compliance with State guidelines.

The 2008 primary and general elections are approaching and nearly 1,500 Coordinators are needed for the elections to be adequately staffed. The stipend for County employees who serve in this role is \$100 on Election Day – in addition to a normal day's pay – and \$20 to attend the training session.

If you know of a community member who may be interested in volunteering, direct them to the Registrar of Voters web site or phone number below. Non-County employees receive \$15 per hour on Election Day and \$50 to attend the training. All Coordinators also receive mileage reimbursement.

On Election Day, the duties of the Coordinator begin at 5:30 a.m. and progress until supplies and equipment are handed off at the assigned drop off location around 10 p.m.

Interested employees with the dedication and willingness to play an integral role in the democratic process may sign up online at www.ocvote.com/volunteer or by calling 714.567.7575.



The electronic voting machines line the Registrar of Voters warehouse in preparation for the upcoming elections. Election Day Coordinators are needed to adequately staff the elections.

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FEMA/State Disaster Recovery Center unit located outside the Irvine Local Assistance Center



Hotline Staff at the EOC



Operations Staff at the EOC



Public Information support staff at the EOC

Get The 411 On OC Treasurer-Tax Collector

- The Treasurer-Tax Collector department (TTC) provides centralized treasury and tax collection, investment, and cash management services for the County of Orange, cities, special districts and school districts.
- The Tax Collector Division is responsible for collecting taxes on all secured and unsecured properties in Orange County. Last month, more than 830,000 secured tax bills were mailed to taxpayers. Last year, property tax payments in excess of \$3.8 billion were processed by TTC.
- To increase customer service and save taxpayer dollars, TTC has entered into a cooperative agreement with Animal Care Services to handle dog license payments. Animal Care Services receives approximately 10,000 payments per month, which will now be processed on the same equipment used to process property tax payments.
- Using "Check 21" legislation and technology, property and business tax payments made by check will soon be converted by the TTC and presented to the bank as electronic images. This eliminates the need for further paper check handling and allows the County to receive and deposit funds more quickly, thus earning additional interest on deposits.

To get more of the 411, visit: <http://www.ttc.ocgov.com>



For the Month of October

30 Years

Guy Ormes

Child Support Services

Jan Sturla

Child Support Services

Judie Solis

Child Support Services

Ernestina Fernandez

Public Library

Charlotte Harryman

Resources & Development
Management Department

Ronald Tippetts

Resources & Development
Management Department

Judith Brower

Resources & Development
Management Department

Hans Strand

Sheriff-Coroner

Larry Vance

Sheriff-Coroner

Susan Germain-Wachs

Social Services Agency

Rob Wachs

Social Services Agency

Mimi Kenny

Social Services Agency

25 Years

Annabel Andal

Assessor

Carmen Franklin

Health Care Agency

Connie Munguia

Health Care Agency

Manuel Robles

Health Care Agency

Jeff Welch

Integrated Waste
Management Department

Gail Green

Integrated Waste
Management Department

Robert Miller

Integrated Waste
Management Department

Matthew Denison

John Wayne Airport

Darla Marie Salcido

Probation

Thomas Havlena

Public Defender

Kevin J. Phillips

Public Defender

George Millan

Resources & Development
Management Department

Jay Hosey

Resources & Development
Management Department

Edward Natsuhara

Resources & Development
Management Department

Vernon McEldery

Social Services Agency

Hung Dang

Social Services Agency

Thelma Avila

Social Services Agency

Tam N. Hoang

Social Services Agency

Souphith Sengsourichanh

Social Services Agency

Thomas Scott

Social Services Agency

20 Years

Bienvenido Guzman

Assessor

Julie Perry

Auditor-Controller

Pauline Nguyen

Clerk-Recorder

Jeff Griffith

Integrated Waste
Management Department

Monica Williams

Integrated Waste
Management Department

Ronald De La Riva

Probation

George Phillips

Probation

Anneliese Drake

Public Library

Alexandra Adams Werner

Public Library

Ashutosh B. Mehta

Resources & Development
Management Department

Glenn Delos Reyes

Sheriff-Coroner

Brian Lee

Sheriff-Coroner

Keith Miller

Sheriff-Coroner

Robert J. Peterson

Sheriff-Coroner

Barbara A. Bell

Sheriff-Coroner

Frank Lopez

Sheriff-Coroner

Rodrigo Villalon

Sheriff-Coroner

Sue Stygar

Social Services Agency

Beverlee Mitsch

Social Services Agency

Eliza Samson

Social Services Agency

Janice Murguia

Social Services Agency

County Connection

County Connection is distributed monthly by the County Executive Officer Thomas G. Mauk. The newsletter is published by CEO Community/Media Relations. Call 714.834.6203 or e-mail ask.the.ceo@ocgov.com with any suggestions and comments.

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