

Supervisors Start New Terms

Under bright blue skies, First District Supervisor Janet Nguyen and Third District Supervisor Todd Spitzer took their oath of office on January 7th to begin new terms on the Board of Supervisors.



First District Supervisor Janet Nguyen was joined by her husband Tom Bonikowski and son Tommy while taking the Oath of Office from Patricia C. Bates, Fifth District Supervisor.

Before a crowd of several hundred spectators gathered at the Old County Courthouse, Supervisor Nguyen reflected on the past that had led her to elected office. "Those of you who know my life story know that this moment would not be possible in any other nation in the world but here in the United States, where an immigrant whose family escaped communism over 30 years ago could be elected as a County Supervisor for a County of 3.2 million people." Supervisor Nguyen also expressed confidence that there is much more to be accomplished during the next four years. "I see a world of possibilities for the First District and Orange County."

For Supervisor Spitzer, the event marked a return to service on the Board of Supervisors after his previous experience as a Board member from 1997 to 2002. While discussing many of his priorities for the next four years, Supervisor Spitzer expressed optimism about what lies ahead for the County of Orange. "We're producing jobs like never before; the housing market is coming back. This will always be an amazing place to live, and there's an amazing future."



Third District Supervisor Todd Spitzer received the Oath of Office from his wife, The Honorable Jamie Spitzer, Presiding Judge of the California Workers Compensation Appeals Board, while his son Justin and daughter Lauren (behind podium) looked on.

Supervisors Elect Chairman and Vice Chair for 2013

During their January 8 meeting, the Board of Supervisors elected their new Chairman and Vice Chair for the 2013 calendar year. The Board unanimously voted to select Fourth District Supervisor Shawn Nelson to serve as Chairman and Fifth District Supervisor Patricia C. Bates to service as the Vice Chair.

The duties of the Chairman include administering Board of Supervisors meetings and executing agreements approved by the Board along with other ceremonial duties. The Vice Chair is available to step into the Chairman's po-



Fourth District Supervisor Shawn Nelson is serving as Chairman of the Board for 2013, while Fifth District Supervisor Patricia C. Bates is the Board's Vice Chair.

sition in the Chairman's absence. Supervisor Nelson will be serving his first term as the Board's Chairman, having taken office as Fourth District Supervisor in June 2010. Supervisor Bates has represented the Fifth District since 2007 and served as the Board's Chair in 2009.

The Board's 2012 Chairman, Second District Supervisor John M.W. Moorlach, provided an overview of the County's 2012 accomplishments during the Board's February 5th meeting.

County Launches Re-Designed Website

The County of Orange officially launched its re-designed website, www.ocgov.com, on January 3rd - which includes a fresh new look, enhanced features, and streamlined navigation.

"I want to express my gratitude to County staff for their hard work and perseverance in preparing our new site to go live," said Mahesh Patel, Chief Information Officer. "This achievement has been a model for successful teamwork, and we have all been rewarded with a site for which the County and our constituents can truly be proud."

Last April, the Board of Supervisors approved a contract with Civica Software to replace the County's existing web content management system after a competitive Request for Proposal process was completed. From an internal user standpoint, the Civica solution provides an application interface that is easier to navigate – making it simpler for staff to edit and update their websites without having to request assistance from Information Technology staff. The contract, which is expected to produce significant cost savings, also represents the County's first IT managed-services model that establishes quality control metrics for Civica's performance.

(Continued on page 3)

(Continued from page 2)

Public Information and Information Technology staff from participating agencies and departments partnered with the vendor in the design process to consider important elements that would impact external users – the community members we serve. Committees discussed branding and information categorization, site "look and feel" and navigation, as well business processing needs such as filing, registration, inquiry, search, payment, and subscription.

The resulting changes are already making the online experience more intuitive and visually pleasing for our employees and visitors alike. These include:

- Interactive maps for County libraries, facilities and parks
- Ability for rangers to update park status in real-time using their smartphones
- Library catalog search
- Foreign language translation
- Google search
- Simplified content organized into new top tabs: About the County, Agencies & Departments, Business, How Do I, Residents, Services and Visitors
- Popular and Resources tabs that provide quick links to our most sought after information



- Countywide and department-specific events calendars
- MyOC application that enables visitors to register and customize a personalized version of the website
- Searchable, sortable tables to make information more easily viewed

John Wayne Airport Traffic Increases

Mirroring reports that the economy is slowly improving, John Wayne Airport (JWA) served more than 8.85 million passengers in 2012, a 2.9% increase over 2011.

"The addition of service to three new destinations in Mexico by AirTran and Interjet helped contribute to this growth," said Alan L. Murphy, Airport Director. "The overall increase in passengers, how-

(Continued on page 4)

(Continued from page 3)



The number of passengers utilizing John Wayne Airport in 2012 increased 2.9% over the previous year, with new international airline service and an improving economy among the reasons for the increase.

ever, reflects both the new international service and improvements in the general domestic travel market."

The improvement was even stronger in December, when the number of passengers served by the airport increased 5.5% as compared to December 2011. The increase in passengers served by the airport followed the November 2011 opening of Terminal C, allowing JWA travelers to take advantage of the facility's new gates and expanded concessions. John Wayne Airport is owned by the County of Orange and is operated as a self-supporting enterprise that receives no general fund tax revenue. The Airport serves more than 20 nonstop destinations in the United States, Mexico and Canada.

Orange County Leadership Academy Graduates Class 18



The 18th graduating class of the Orange County Leadership Academy takes part in commencement at Chapman University.

(Continued on page 5)

(Continued from page 4)

The January 18, 2013 graduation of the Orange County Leadership Academy's (OCLA) 18th class raised the total number of County of Orange managers who have completed the seven-session program at Chapman University to more than 530.

Created in 2004, OCLA's approach teaches participants selected by their Agency/Department heads the differences between routine management and leading as a way of serving. Course-work utilizes both discussion and hands-on exercises to convey the importance of communication, teamwork and collaboration. To learn more, please visit http://oclead.com/.

Congratulations to the following graduates:

Olivia Oviedo Assessor

Cindy Wong Auditor-Controller

Christine Compton Board of Supervisors, District 3

Laura Cunningham Board of Supervisors, District 3

Trisha Ly Child Support Services

Esther Ruvalcaba-Cañedo Child Support Services

Christina Aguilar Clerk-Recorder

Marianne Van Riper County Counsel

Elsa Rivera County Executive Office

Theresa Stanberry County Executive Office

Janet Holcomb Health Care Agency **Dave Horner** Health Care Agency

Sally Romero Human Resource Services

John Willard Human Resource Services

Linn Livingston John Wayne Airport

Anna Plank OC Community Resources

Juanita Preciado OC Community Resources

Sherry Toth OC Community Resources

Stefani Waterman OC Community Resources

Raymond Hull OC Waste & Recycling

Mahrooz Ilkhanipour OC Public Works

Pamela Middlebrook OC Public Works Charles Stanfield OC Public Works

Christina Ronald Probation

Erik Wadsworth Probation

Jacqueline Cole Public Defender

Shelly Dante Public Defender

Margaret Masada Public Guardian

Denis Marin Sheriff-Coroner

Dominic Mejico Sheriff-Coroner

Manuel Roa Social Services Agency

Steve Sakamoto Social Services Agency

Jan Taraszkiewicz Social Services Agency

Fahad Haider Treasurer-Tax Collector

Routine Inspection Not Routine

January 16 started out like most days for Vinson de Guzman, a field representative for the OC Housing Authority. On his schedule for that day was a housing quality inspection in Laguna Beach, which is an annual requirement for housing units that participate in the Section 8 rental assistance program. However, that routine inspection would turn out to be anything but routine for de Guzman, who has been on the Housing Authority staff for seven years.

The territory covered by de Guzman includes a large area of South County, from Irvine to San Clemente. On this day he was accompanied by another Housing Authority staff member, who was being cross trained to conduct housing quality inspections. When they first arrived at the unit schedule for inspection, de Guzman noticed the door was ajar. After knocking, de Guzman thought he heard a noise but could not tell what the voice had said. Following protocol, they continued to knock and call the unit without response. Finally, de Guzman pushed the door open a little more and saw a man down on the floor. Going inside to assist him, the man told de Guzman he thought he had been on the floor for four or five days.

After briefly trying to communicate with the man, de Guzman called 9-1-1 and paramedics soon arrived at the location to provide medical assistance and transport the man to a local



Vinson de Guzman, a field representative for the OC Housing Authority, summoned assistance for an incapacitated man during a recent housing quality inspection

hospital for treatment. According to de Guzman, he'd never experienced anything quite like this while working in the field but he was happy to be able to provide assistance to someone in need. OC Housing Authority Manager John Hambuch noted that Vinson's actions were an extension of the organization's mission. "While 'Positively Transforming Lives' is part of OC Community Resources and the Housing Authority's Vision Statement, in this case we actually helped save a life," Hambuch said. "Vinson is compassionate about people, as demonstrated through his work, and his actions in this case are another example of his caring for those we serve."

Emergency Operations Center Training Available

The County of Orange "family" is one of the County's biggest resources during a disaster. It's during times of duress when the County's ever-ready, trained Disaster Service Workers are needed most.

When an emergency arises – such as a flood, fire or earthquake – the impact on the community can be devastating. It takes a team of dedicated professionals working together to lessen the effects of the disaster and to help rebuild the area. All County employees are designated Disaster Service Workers and may be called upon to participate in exercises for preparedness or *(Continued on page 7)*

(Continued from page 6)

activation of the County's Emergency Operations Center (EOC).

A variety of training opportunities are available to acquaint employees with the EOC and the positions that support EOC operations. A description of the courses and the training schedule are now available on the County's Training Partner website at

http://trainingpartner.ocgov.com. In the Course Catalog section, the courses are listed under Countywide Training – Sheriff/Coroner. You will start with the "Introduction to SEMS/NIMS & EOC Orientation" course and others can be taken as your schedule allows.



County staff and representatives of other local agencies fill Emergency Operations Center positions that are essential to the County's effective response to disasters.

The Orange County Sheriff's Department Emergency Management Bureau appreciates and encourages your participation in these important training opportunities.

Registration Opens for Literary Orange 2013



Literary Orange, an annual event presented by OC Public Libraries, offers attendees the opportunity to engage with an exciting array of authors while learning all about the writing process.

This year's daylong celebration will take place April 6th at the Irvine Marriott and will feature keynote speakers J.A. Jance and Tatjana Soli as well as the following panel discussion sessions:

- Agents Panel: The Business of Writing
- Children's Panel: The Illustrated Story
- Food Panel: Eat Your Words Writers on Food and Culture
- Horror Panel: Dead and Loving It
- Inspirational Panel: Hope and Faith Inspirational Fiction
- Literary Fiction Panel: Southland Stories
- Memoirs Panel: Triumph of the Human Spirit
- Mystery Panel: Sweet and Sinister
- Poetry Panel: A Visual Language
- Romance Panel: Love Between the Pages
 - Young Adult Panel: The Awesome Age

Registration costs \$60 per person and includes morning refreshments and lunch. To learn more, please visit www.LiteraryOrange.org.

Upcoming Events



Get the 411 on the Probation Department

- The Probation Department is a criminal justice agency that has provided community protection to the residents of Orange County since 1909. As part of the County's criminal justice services, Probation's primary focus is on adult and juvenile offenders who are charged with or convicted of crimes.
- 2. When juvenile or adult defendants are charged with law violations, the Probation Department conducts criminal investigations and provides information for the Juvenile and Criminal Courts to make sentencing decisions. While being processed by the Courts, defendants may be released or they may be detained in custody.
- 3. The Probation Department provides detention for juveniles at Juvenile Hall, Joplin Youth Center, the Youth Guidance Center, and the Youth Leadership Academy. In addition to providing a safe environment, these institutions offer a variety of treatment services in collaboration with other agencies. If the Court orders an adult offender to serve a commitment, that custody time is served in a correctional facility operated by the state, the Sheriff, or a city.
- 4. The Probation Department's Collection Officers aid crime victims by collecting more than \$2 million per year in restitution from probationers. Overall, they collect more than \$8 million annually in restitution, welfare fraud repayments, family and child support, court fines, and reimbursements for the cost to operate juvenile institutions and provide probation supervision.

To get more of the 411 on the Probation Department, please visit http://ocgov.com/gov/probation.



35 YEARS

Thuyet Nguyen Health Care Agency

Raul Herrera OC Community Resources

Akiye Yuasa Social Services Agency

30 YEARS

Susan Novak Clerk of the Board

Betty Ostrow Clerk-Recorder

Alan Murphy John Wayne Airport

Kari Rigoni John Wayne Airport

Marri Derby Public Defender

Carol Barnes Sheriff-Coroner

Theodore Boyne Sheriff-Coroner

Frank Denison Sheriff-Coroner Scott Hitt Sheriff-Coroner

Martha Garcia Social Services Agency

25 YEARS

James Gorzo Child Support Services

Camille Hill District Attorney

Mary Meloch District Attorney

Stephan Sauer District Attorney

Rick Nagle OC Community Resources

Anna Plank OC Community Resources

Allen Robinson OC Community Resources

Janet Van Reenen OC Community Resources

Faranak Yazdi OC Community Resources

Mark Johnson OC Waste & Recycling

Joseph Woods OC Waste & Recycling

Wanda Haaland Probation

Elia Madrigal Probation Marco Perez Probation

Raymond Yarbrough Probation

Sophie Aldana Sheriff-Coroner

John Asplund Sheriff-Coroner

Wayne Byerley Sheriff-Coroner

Roy Llewellyn Sheriff-Coroner

Gregory Seachrist Sheriff-Coroner

Miles Schuler Sheriff-Coroner

Michael Wagner Sheriff-Coroner

Wendy Aquin Social Services Agency

Donna Avise Social Services Agency

Isabel Geraurd Social Services Agency

Lisa Liera Social Services Agency

Maureen Loya Social Services Agency

Louie Mecado Social Services Agency

Yen Thu Nguy Social Services Agency

(Continued on page 10)

(Continued from page 9)

25 YEARS CONTINUED

20 YEARS

Auditor-Controller

Sergio Burgos

Child Support Services

Child Support Services

Child Support Services

Child Support Services

Marcela Mandagie

Esther Ortegon

Robin Winder

Debra Nweke

Clerk-Recorder

Kathleen Long

Verona Borba

Health Care Agency

Nancy Ishida

Lauren Singletary Social Services Agency Kathleen Clodfelter Health Care Agency

Patricia Monroe Health Care Agency

Claire Leveille OC Public Works

Kelly Brazao

Julie Harmon

Christie Ingebretsen

Probation

Probation

Probation

Probation

Probation

Probation

Probation

Ted Mangum

David Morales

Joseph Ortiz

Lawrence Wheeland

Eduardo Concon

Richard Mendez

Margaret Peters Sheriff-Coroner

Maude Thomas Sheriff-Coroner

Christopher Wax Sheriff-Coroner

Norma Acuna Social Services Agency

Jorge Baquedano Social Services Agency

Julio Escamilla Social Services Agency

Alba Fierro Social Services Agency

Salvador Franco Social Services Agency

Adriana Garcia Social Services Agency

Lorena Gonzales Social Services Agency

Hong Gordon Social Services Agency

Eva Guerrero Social Services Agency Sarah Guidi Social Services Agency

Maria Jaques Social Services Agency

Fabiola Lopez Social Services Agency

Nam Luu Social Services Agency

Joao Martins Social Services Agency

Elidia Mejia Social Services Agency

Linda Mock Social Services Agency

Jasmina Nguyen Social Services Agency

Olivia Padilla Social Services Agency

Yvelyse Santiago Social Services Agency

Eugenia Vargas Social Services Agency

Raquel Vargas Social Services Agency





County Executive Office Sheriff-Coroner

"Making Orange County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come, by providing outstanding, cost-effective regional public services."

Click here to read the full mission and values statement.

3



COUNTY CONNECTION is distributed monthly by the County Executive Office and is published by CEO Community/Media Relations. Call 714.834.6203 or e-mail ask.the.ceo@ocgov.com with any suggestions and comments.

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Page 10