



COUNTY CONNECTION

A newsletter for and about County of Orange employees

April 2015



CEO's Message



Dear OC Employees,

I believe our employees are one of the most valuable resources to the County, and that is why I appreciate the information – and honesty – we received from those who participated in the recent Employee Engagement Survey.

We will use the survey results – both the good and the bad – to support a culture centered on engaged, productive employees who value their jobs, their colleagues and their ability to serve the public. Stay tuned for details of how we will move toward that and, in the meantime, thanks for being engaged.

Sincerely,

Mike Giancola
County Executive Officer

Leo Tang Shares His Lifelong Love Affair with Aviation

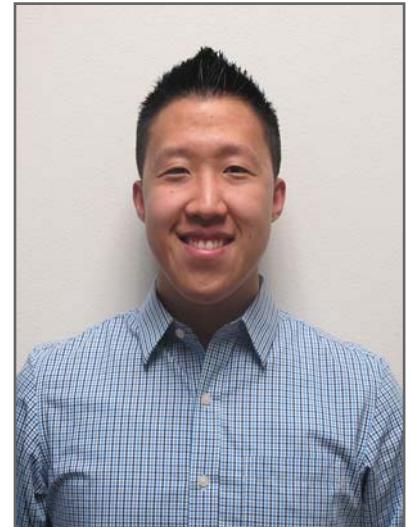
For **Leo Tang**, project manager at John Wayne Airport (JWA), aviation is much more than a career field, it's a vocation.

Dictionary.com defines “vocation” as a special urge, inclination or predisposition to a particular calling. Leo first felt the call growing up near San Francisco International Airport. He devoured Tom Clancy novels about military science and espionage, often onboard a plane while traveling with his father – an American Airlines employee.

“One of my most vivid memories was driving next to a Boeing 747 and being in awe at how such a huge vessel could even get off the ground,” he recalls. “I was hooked on flight.”

Leo figured he would become a pilot or part of an airline management team to help, in some way, connect the people of the world. “I mean, who wouldn't want to press the intercom button and say, ‘This is your captain speaking!’” he says.

He contemplated joining the Air Force to learn how to fly, but didn't want to leave the beautiful woman he had just met. It



Leo Tang, project manager at John Wayne Airport (JWA)

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was a good decision – she would later become his wife. He decided instead to pursue a bachelor’s degree in aviation management from San Jose State University.

“There was only a handful of students, which made the education much more interactive and interesting,” he says. “It was quite different from the rest of the engineering and business classes, where you were just another head in the lecture hall. It also opened wonderful opportunities for me to intern at the Federal Aviation Administration, where I had the opportunity to experience the regulatory side of airports and airlines.”

He also interned in operations at the San Jose International Airport and gained additional professional experience as an engineering coordinator and construction engineer with Parsons Corporation, learning to manage people and projects. After graduating college in 2007, he worked as a consultant to JWA’s existing Airport Improvement Program management staff to oversee the design and construction of Terminal C, Parking Structure C, the Central Utility Plant and other, ancillary projects.

“ All the different divisions come together to work cohesively as a true joint entity. ”

“In my experience, John Wayne Airport was, and still is, full of people who have great ideas and have no hesitation to make those ideas reality quickly and effectively,” he says. “All the different divisions come together to work cohesively as a true joint entity and these folks show true enthusiasm for what they do. That’s ultimately what convinced me to leave the private sector in 2012 to join the team.”

As a project manager with JWA, Leo manages the design and implementation of construction projects. The process begins with an idea, which leads to conceptual drawings by JWA’s architect, and then it transforms into a scope of work for a designer to put to paper.

“I manage reviews of each design as they go through iterations of development until we are satisfied with what has been developed, and then I advertise these designs to the public for general contractors to bid on and eventually construct,” Leo says. “Of course, the job isn’t over until I ensure that we’ve gotten what we asked for with the help of technical experts. After that, it’s on to the next great idea.”

Fueled by passion for his job, Leo’s ideas extend beyond the skills of his trade, to coaching. “A co-worker’s daughter once asked me what my best advice is for someone looking to get into project management and my response was, ‘Learn to socialize with people and make connections,’” he says. “The more you learn to interact with different personalities, the faster you can begin to understand their motivations, their objectives, and your role in them. Once you’ve established that much, the rest is just simple problem solving to get to the answer.” ■

County Expands Focus on Information Security

When **Keith Tresh** joined the County's Information Technology division in late 2014, it marked an expanded focus on information security Countywide.

Under his leadership as chief information security officer (CISO), the County security team is working to update and refresh policies, standards and guidelines, which are key components to an effective information security plan. But what exactly is information security?

Tresh, the former CISO for the State of California and a retired U.S. Army colonel, says "it's much more than just keeping hackers out. Information security protects the confidentiality, integrity and availability of all voice, data network, application and computer infrastructure and their associated information assets." He calls it CIA:

Confidentiality is about protecting sensitive information, such as personally identifiable information (PII) and health info. Any two of these data points together – name with address, phone, Social Security number, driver's license, etc. – are considered PII and must be protected as priceless assets.

Integrity is about making sure the data is not corrupted and/or the data you input is the same when you go back to it; that it has not been altered.

Availability refers to being able to use your technology and get to your data and files; that the service is uninterrupted. In defining strategies, Tresh refers to "bad guys" as those who "can disrupt individual computers and entire networks."

The two overarching areas of a technology environment are the tools themselves and the people who use them.

To address the CIA elements of the technology, the County security team is planning to conduct a series of assessments and penetration tests on County network infrastructure, systems and data.



Keith Tresh, Chief information security officer (CISO)

"These are necessary tools to help agencies and departments combat and thwart IT cyber security attacks," Tresh says. To that end, the County will invest in security assessment and testing tools that will be provided to all agencies and departments. These tools will aid the County in establishing a more in-depth defense methodology for its infrastructure, systems, and data, he reports.

To address the people aspect, Tresh says his team is working on a contract to implement a Countywide security training program at all levels. Training will include user awareness for general employees as well as provide programs to help information security professionals at all County agencies and departments understand current threats and prepare network defense plans.

"Awareness and helping people see the threat landscape is the emphasis of the training for County employees," says Tresh, who holds a master's degree in computer information systems and has taught IT security at the University of Phoenix and Heald College for more than 10 years. "If you are aware of what's out there you can be more be more mindful of taking security measures." ■

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INFORMATION SECURITY TOP-THREE LIST

Here are the top three basic security measures that the CISO advises County employees to take and keep top-of-mind:

1. Personal versus professional equipment

Don't mix personal and professional use of technology. Use your work computers and County-provided mobile devices for County work only. Personal use can only increase exposure to security threats. Conversely, don't use your personal equipment for County use, as all your personal files can become discoverable. For details see the [Information Technology Usage and Security Policy](#).

2. Password sense

Don't use the same password for every account and system you access. Yes, it takes a little more work to observe this most basic security step, but it's a necessity to maintain strong information security. There are several digital free password safes available for download or as mobile apps, and it's worth your time to check them out. Also, don't use common information in your passwords, like children's names, family birthdays, social security numbers, etc. An example of an easy-to-remember password is a childhood or former work telephone number with some other non-identifiable letters or word.

3. Phishing – never really does mean never

The term phishing refers to attempts to scam and deceive people. Though it has been around for a while, staying aware never goes out of date. For example, remember that a legitimate security message will NEVER, EVER include a direct request for your password. NEVER type your password into an email, for any reason. Consider it safe to say that anyone asking for your password is phishing you.

Watch future editions of County Connection for more information security tips, training news and updates.

Essentials for Young Lives Campaign – Employees Invited to Participate

Again this year the County will participate in HomeAid Orange County's Essentials for Young Lives Campaign. Employees are invited to join the campaign, which is a communitywide effort to collect much-needed items for homeless infants and toddlers across Orange County. Requested items include diapers, wipes and food.



Essentials for Young Lives is led by HomeAid Orange County, in partnership with the Children and Families Commission of Orange County. Items donated are given to non-profit agencies that serve homeless families across the county.

Collection bins will be placed in County buildings from April 27-May 8. For more information about the campaign visit [HomeAid Essentials](#) or contact **Carlos Rios** in the County Executive Office at (714) 834-7274. Watch for more information via email and on the County website. ■

Q+A With Ed Monge, Equal Employment Opportunity Manager

Ed Monge looks forward to the day when his job becomes extinct. When that happens, it means the kinds of issues that currently require the need for an equal employment opportunity (EEO) manager just don't happen anymore. Foremost among those issues are acts of workplace discrimination and unlawful harassment.

When Monge joined the County in 2012, he brought with him 34 years of experience in human resources and EEO management. He spent 12 years as the EEO for Chapman University, from which he holds a master's degree in human resources. Previously he worked for Amtrak, the Los Angeles Unified School District and Vons/Safeway Stores in EEO management, investigative and staff positions.

The County Connection editorial staff met with Monge for a Q+A, to provide readers with additional background on the topic in general and one of his current work priorities – execution of a mandatory non-supervisory/non-management employee online training program, titled “Workplace Harassment: Prevention and the Law.”



Ed Monge, equal employment opportunity (EEO) manager

Q Why is the County making the non-supervisory/non-management training mandatory?

A The Board of Supervisors arranged for this training to ensure that employees fully understand what unlawful discrimination and harassment are, that they are able to recognize harassing or discriminatory conduct and that they know what to do about it if it happens. It's for employees' own protection in case they are discriminated against or harassed just as much as it is to make sure they don't violate the laws.

Q What does the training include?

A The 60-minute online training focuses on how to recognize, prevent and stop subtle and complex illegal discrimination and harassment situations. It also establishes a baseline for acceptable behavior and educates employees on their responsibilities to ensure compliance with EEO laws. It explains state and federal laws and County policies and procedures for reporting inappropriate conduct. At the end employees take a knowledge test and print their certificate, which becomes part of their personnel file.

Q The term unwelcome is used to describe what could be unlawfully harassing behavior. But what may be an unwelcome comment or gesture to one employee may not bother others. How does the process make distinctions?

A Generally it's best to look at the scope of what it means to act professionally at all times, to help understand what may be unwelcome. The term is very important in this context, and the training provides important details. For example, you will learn that prohibited behaviors include telling sexual jokes, using sexually vulgar or explicit language in the presence of others, using foul language or gestures, making derogatory or provocative remarks about an employee's sex or appearance, making inappropriate inquiries about a person's private or personal behavior.

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Q What are some common myths or misconceptions about unlawful discrimination and harassment?

A The first myth is that they are the same; they're definitely not. Unlawful discrimination in our context involves employment decisions such as hiring and promotions. If an employment decision is based on such factors as race, age, gender or disability, it is considered discriminatory. Unlawful harassment describes the things employees may do or say to other employees that are unwelcome and relate to the other employees' legally protected status, such as national origin, medical condition, or sexual orientation.

Other very common myths are that gender discrimination or sexual harassment only happen to women; that the policies only apply to women; and that sexual harassment will go away if you ignore it.

Something else I find myself explaining a lot is lawful versus unlawful harassment. For example, if someone is being obnoxious by repeatedly gloating about his or her favorite sports team defeating that of a colleague, it may feel like harassment. But it is not unlawful. It's just annoying and bad-mannered.

Q What are the most important concepts that will help employees recognize unlawful harassment?

A Again, the training will discuss this in detail, but there are two basic ways that incidents of sexual harassment are described. One is called quid pro quo, in which unlawful harassment is used by a person with authority/power as the basis for employment decisions. The other is called a hostile work environment, in which unlawful harassment happens at a frequency that makes the workplace unpleasant. Aside, from sexual harassment the training also discusses harassment based on other protected classes such as, race, sex, age and more.

Q What is the training schedule?

A The training is being provided to several agencies and departments at a time, and so far eight have completed it. Training sessions are scheduled to be completed by July 2015. ■

For information and questions or to make complaints:

County EEO Access Office:
 (714) 834-5259
www.ocgov.com/hr/eoo

Equal Employment Opportunity Commission
 (213) 894-1118

24-Hour EEO Hotline
 855-387-4432
www.mycompliancereport.com
 Use access code COOH

Department of Fair Employment and Housing
 (800) 884-1684

{ O.C. History 101 }

Journeys Through Orange County's Origins,
Obstacles and Opportunities

El Camino Real *By Chris Jepsen*

As you hurtle – more likely creep – through Orange County on the I-5 Freeway, you’re traveling a road with roots predating the Revolutionary War.

In 1769, the Portola Expedition blazed a north-south route through Alta California, often following existing deer and Indian trails. Parts of this route stood the test of time, but many changes were made as Mission Era travelers discovered the natural route of travel from San Diego to Sonoma. It was called El Camino Real (the Royal Road) because, like all of California, it belonged to the King of Spain.

Friars, Indians, soldiers and ox-drawn carretas (simple two-wheeled carts) full of trade goods shared this dusty road, which linked 21 missions, four presidios and three pueblos. Landmarks like Red Hill (near Tustin) kept wayfarers generally on course. In places, the road’s course occasionally shifted back and forth depending on weather. The stretch above today’s “Great Park” was usually passable, but in rainy months travelers avoided the Cienega de las Ranas (Swamp of the Frogs) by rerouting into the adjacent foothills.

During the 1800s, El Camino Real’s path changed little through Orange County. But everything around the road changed. Spanish rule gave way to Mexican and then American rule. Those selecting sites for towns such as like Santa Ana took proximity to the road into consideration. Stagecoaches joined travelers on foot and horseback. And when the telegraph lines and railroads arrived, they followed alongside El Camino Real as well. The railroad, in turn, encouraged additional new communities, including El Toro and Irvine, to plant themselves along the route.



Indians stand along El Camino Real at Mission San Juan Capistrano, circa 1880. (Photo courtesy O.C. Archives)

The birth of the automobile era, in the early 1900s, brought an emphasis on improved roads. In keeping with this spirit, a statewide movement was launched to “re-establish” El Camino Real and place pole-mounted bells along the roadside.

In 1906 the Board of Supervisors approved a route for the “re-established” El Camino Real through Orange County, as proposed by local community leaders. While traversing the county at an angle similar to the original, the new Camino zig-zagged to incorporate the central business district of each town. Rather than just honoring history, the new route was a tool to encourage visitors and commerce. Traffic was considered a good thing back then.

Cities, organizations and individuals all along the route ordered bells. The statewide program specified that a bell be placed at every turn in the highway, but anyone could add bells anywhere else along the route. (The first in Orange County was placed in Fullerton by realtor P.A. Schumacher in 1906.) In 1916, County government helped fill in the gaps by purchasing

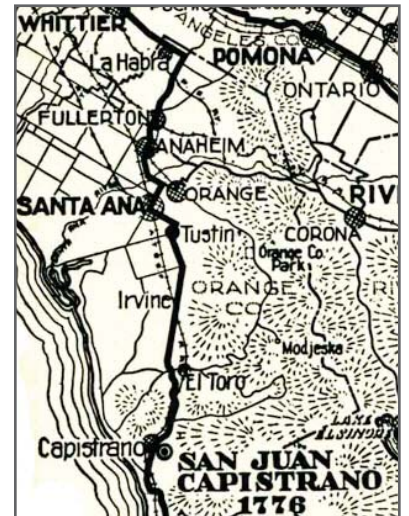
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10 more bells to be placed along the highway in unincorporated areas.

The new Camino Real became simply “the State Highway.” In the 1920s, it became part of U.S. Route 101 and was straightened out, which coincidentally returned it to the old Camino Real route. Traffic on the improved 101 provided the County with a steady source of income: speeding tickets. Gin joints, nightclubs, motels, gas stations and skating rinks sprang up along the roadside. So did the old County fairgrounds and the community of Freeway Park (at La Palma Ave.).

Most of this was wiped away in the 1950s when the new I-5 Freeway was built atop Route 101 through this region. In places, bits of the old 101 – like Manchester Ave. in Anaheim – still exist as frontage streets. In a few spots – like Coast Highway in Capistrano Beach – the new and old roads parallel each other but stand as much as a mile apart. But for all intents and purposes, the I-5, as it spans our county, is El Camino Real. And it’s still our main drag. ■



The gerrymandered “bell route” is shown in a 1915 Auto Club map.

About the Author

Chris Jepsen is the assistant archivist at the Orange County Archives, a service of the Orange County Clerk-Recorder. Reach him at Chris.Jepsen@rec.ocgov.com or (714) 834-4771 if you have questions about the Archives.

SAFETY SPOTLIGHT

Walking and Texting – Multi-Tasking Versus Safety

It’s quite possible you have witnessed someone walking and texting, and then you see them smack directly into a person or object or even stumble off a curb. Embarrassing for them, but more importantly, very hazardous for the multi-tasker. According to research conducted by SUNY – University at Buffalo, “distracted walking results in more injuries per mile than distracted driving.”

All employees are encouraged to leave the multi-tasking at your desk and to avoid the risk of potential injury by watching where you walk instead of focusing on your mobile phone. If it is imperative that you respond to a text or email on your device, you are encouraged to stop walking while you complete the conversation.

AND – When walking in the Civic Center area, also be aware of the surroundings and remember “See Something; Say Something.”

- Sheriff’s HOA Kiosk – (714) 834-2250
- SAPD Dispatch – (714) 834-4211
- Civic Center Hotline – (714) 834-2051

It’s real – Eight seconds into this video, watch the woman entering the shot from the right.



Around the County News, Events and Happenings



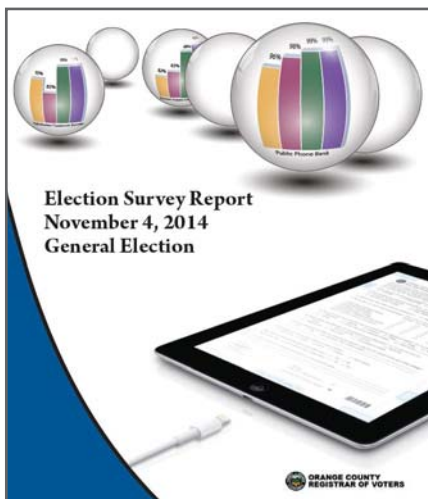
Sheriff's Deputies Honored with the American Legion Medal of Merit

The Orange County Sheriff's Department's (OCSD) Directed Enforcement Team (DET) has been honored with an American Legion Medal of Merit for the year of 2014. DET targets career criminals and violent offenders, conducts high-risk arrest warrants, performs surveillances and provides search warrant service along with intelligence collection and analysis. The team also works cooperatively with the Orange County Probation Department in monitoring probationers and ensuring compliance at licensed alcohol sales establishments throughout its jurisdictions.



The efforts and accomplishments made by the team significantly impact the overall quality of life for residents and businesses in Orange County. An example of DET's exceptional work in 2014 includes identifying and arresting the "ATM Bandit" and his crew, who committed numerous thefts of ATM machines – resulting in 13 cases and 27 different criminal counts for the three suspects. The DET's ability to work unseen and manage confidential informants has provided valuable support to the OCSD and its allied partners.

Registrar of Voters Surveys Reveal Performance Excellence



The Registrar of Voters reports that the November 4, 2014 General Election ran smoothly here in Orange County, despite the hurdle of recruiting poll workers without the Office of the President on the ballot.

Throughout the General Election process, extensive surveys were used by the ROV to gather data on 11 levels of service provided by the department to voters, poll workers and polling place hosts. Positive feedback included praise for the department and the consistently high level of customer service provided to volunteers, candidates and voters visiting, calling or emailing the office.

Opportunities for improvement were also shared by survey participants, such as the lighting difficulties experienced by volunteers at some polling places. The results, which have been posted online [HERE](#), have already been utilized to make adjustments to special election planning this year.

Around the County continued

Oversight Committee Lauds Work of OC Treasurer-Tax Collector

The watchdog panel created in 1995 to ensure financial prudence within Orange County government has again delivered high marks to the operation of the office of Treasurer-Tax Collector Shari Freidenrich.

The Orange County Treasury Oversight Committee (TOC) delivered its 2014 Annual Report to the Orange County Board of Supervisors in mid-March.

The primary role of the Treasury Oversight Committee (TOC) is to review and monitor the County’s annual investment policy. Following the County’s declaration of bankruptcy in 1994, the TOC was established by state law to serve as an independent oversight body that promotes the public interest by involving depositors in the management of their own funds. The Committee is comprised of the County Auditor-Controller, County Executive Officer, County of Superintendent of Schools (or their designees) and four community members.

At its quarterly meetings, the TOC reviewed nine audit reports, five follow-up audit reports and the annual County investment policy statement, which was found in compliance with all statutory and County requirements.

The only recommendation for improvement was an item self-reported by the Treasurer-Tax Collector since resolved by corrective action. In addition, there were no instances noted in 2014 of non-compliance with internal policies.

For more information about the Orange County Treasury Oversight Committee, please visit <http://ttc.ocgov.com/investments/toc/>.

Bill Introduced to Designate John Wayne Airport as a Port of Entry



Rep. Loretta Sanchez has introduced a bill (HR 1051), with Reps. Dana Rohrabacher, Ed Royce and Mimi Walters as co-authors, that would require the U.S. Secretary of Homeland Security to designate John Wayne Airport (JWA) as a Port of Entry.

JWA currently operates as a User Fee Airport under U.S. Customs and Border Protection regulations, meaning it is required to reimburse CBP for 100 percent of the costs of federal inspection services. Since June of 2012, JWA has paid CBP more than \$4 million in fees – costs that are passed on to the airlines receiving the services and, ultimately, to the traveling public.

Designation as a Port of Entry would remove the requirement for reimbursement, making it less expensive (and therefore more appealing) for airlines to operate – and travelers to use – international service at JWA.

The County will continue to work with our legislative delegation to build support for HR 1051 and achieve the Port of Entry designation.

Around the County continued

Health Care Agency Thanks Measles Outbreak Responders



HCA held a “Thank You” event in February at its 17th Street Clinic to recognize staff for their contributions and dedication during the 2015 measles outbreak response.

Certainly measles wouldn’t normally be a topic on employees’ to-do lists. But it became almost all-encompassing in the Health Care Agency (HCA) since the early 2015 outbreak, the largest measles outbreak California has experienced in 15 years.

HCA employees served more than 1,600 hours of overtime over a seven-week period to contend with this urgent health situation, which made national and international news.

Public Health Services partnered with professionals from multiple programs and divisions to provide the community with a coordinated and effective response. They acted quickly to establish a satellite clinic in Santa Ana to test members of the public for evidence of the measles virus as well as immunization status. The Public Health Laboratory Virology group worked tirelessly to analyze specimens, while Epidemiology powered through contact investigations to halt the spread of measles among the 35 cases identified.

OC Public Works Employees and Projects Honored

When the Orange County Chapter of the American Society of Civil Engineers celebrated its annual awards night, OC Public Works employees and projects again received high praise for the department’s industry-leading expertise in the field of engineering.

Awards earned by OCPW include:

- Excellence in Promotion of Infrastructure
Phil Jones, professional engineer
- Bikeways & Trails Project of the Year
Coyote Creek Class I Bikeway
- Environmental Engineering Project of the Year
Lower Santa Ana River
- Wastewater Conveyance Project of the Year
Santa Ana River Interceptor Relocation

Click [HERE](#) to read more about the recipients and projects honored.

Around the County continued

OC Waste & Recycling Sponsors Third Annual Eco Challenge Poster Contest

OC Waste & Recycling announces the Third Annual Eco Challenge Poster Contest. Young artists between ages of 8 and 14 are eligible to enter, and employees are welcome to invite their children to participate.



Five winners—one from each Supervisorial district—will serve as an Honorary Bat Kid at an Angels baseball game. This year contestants are asked to create a poster that clearly demonstrates how they personally ‘Take the Eco Challenge.’

The posters must include examples of projects or activities that artists have developed or engaged in that promote recycling, reusing, or reducing. These programs could be from local schools, homes or in the community.

Posters will be judged based on originality, visual clarity, relevance to theme, artwork, and effectiveness of message. Winners will be selected by the County of Orange, Discovery Cube Orange County, and Angels Baseball leaders. Click [HERE](#) for contest details. Entries must be delivered or mailed to Discovery Cube or OC Waste & Recycling Headquarters by June 30, 2015.

Human Resource Services News You Can Use

Online Employment Testing

If you’ve responded to a County of Orange job posting over the last few months, you may have noticed something new – an online employment assessment.

Human Resource Services (HRS) launched a pilot online employment testing program in February that is designed to expedite the recruitment process. HRS’ Recruitment Services team received more than 60,000 job applications in 2014 and anticipates exceeding that figure this year. To gear up for the continued large applicant pools, staff is looking to technology to assist with faster recruitment methods that align with the established merit system and selection rules.

Validated, online assessments are designed to:

- Reduce the time to fill vacancies.
- Make better use of staff time through less labor intensive practices.
- Improve the quality of the candidates on the eligible lists.
- Enhance applicants’ experience with the County recruitment process.

Riverside and Los Angeles counties also utilize some form of online testing. If the pilot program is deemed a success when the trial period ends in May, Recruitment Services will implement this as a permanent assessment tool.

HCA - Employee Health Services

Blood Drive

Tuesday, April 7 and
Wednesday, April 8
9 a.m. - 3:15 p.m.

Bloodmobile
Orange County
Hall of Administration



The need is constant.
The gratification is instant.
Give blood.™

Please sign up online at www.redcrossblood.org;
enter Sponsor Code OC1.



Or call 1-800-RED CROSS today to schedule an appointment. All participants will receive two complimentary VIP tickets to the Laugh Factory and two FREE tickets to explore the GRAMMY Museum at L.A. LIVE

Questions? Contact Employee Health Services at EHS@ochca.com or call (714) 565-3780.

District Attorney

OC Animal Care

The Orange County District Attorney's Office
in conjunction with National Crime Victims' Rights Week invites you to attend the 7th Annual

Orange County Victims' Rights 2015 March & Rally

**Orange County District Attorney's
7th Annual
VICTIMS' RIGHTS MARCH & RALLY**
Led by District Attorney Tony Rackauckas

Friday, April 24, 2015

Program
9:30 a.m. Reception
 Orange County District Attorney's Office
 401 Civic Center Drive West, Santa Ana, CA 92701

10:30 a.m. March
 to Old Orange County Courthouse
 211 W. Santa Ana Boulevard, Santa Ana, CA 92701

11:00 a.m. Rally
 Old Orange County Courthouse

Please visit <http://orangecountyda.org/office/marchrally.asp> to watch the 2014 video

VICTIMS' RIGHTS MARCH AND PARKING MAP

Contact and RSVP's:
 Susan Kang Schroeder
 Chief of Staff
 (714) 347-8408
Susan.Schroeder@da.ocgov.com

* The parking prices listed above reflect the all-day rate of the parking lot.

Low Cost/High Quality Spay & Neuter & VACCINATIONS

Friday, April 17
Orange County Shelter
 561 The City Drive South, Orange, CA 92868

SPAY & NEUTER PRICING:
Cats: \$60 • Dogs (up to 75 lbs): \$100

Price includes physical exam by licensed vet, surgery, pain meds, follow-up phone call and Rabies vaccine.

**Call 1-855-499-LUCY or
 Email info@lucypetfoundation.org
 to schedule an appointment.**

Sponsored by

Congratulations

to the following County of Orange Employees on their years of service awards for the month of March.

35 YEARS

Cynthia M. Cunningham
Health Care Agency

Becky A. Stone
Health Care Agency

30 YEARS

Byung O. Kim
Assessor

Cynthia A. Acosta
Auditor-Controller

Joseph G. De Leon
County Executive Office

Mitchell D. Tevlin
County Executive Office

Elena M. Perez
District Attorney

Mohamed S. Ibrahim
Health Care Agency

Maureen C. Zentgraf
OC Community Resources

Richard A. Elgenson
OC Public Works

Victor Gonzalez
OC Public Works

Marco A. Serna
OC Public Works

Lori R. Soto
Probation

Anthony G. Mesa
Public Defender

Jennifer D. Anckaer
Sheriff-Coroner

Matthew M. Barr
Sheriff-Coroner

Thomas E. Behrens
Sheriff-Coroner

Daniel E. Cervantes
Sheriff-Coroner

Debbie L. Collier
Sheriff-Coroner

David Garcia
Sheriff-Coroner

Mark D. Kiernan
Sheriff-Coroner

Mark E. Northart
Sheriff-Coroner

Robert G. Osborne
Sheriff-Coroner

David B. Perez
Sheriff-Coroner

Alicia R. Tafoya
Social Services Agency

25 YEARS

Hoi C. Le
Auditor-Controller

Kim Hung X. Nguyen
Auditor-Controller

Miguel S. Beleber
Child Support Services

Jose E. Lopez
Child Support Services

Ban V. Nguyen
County Executive Office

Fue "Tui" Tuiteleleapaga
County Executive Office
(earned 25-year Service Award in May of 2014)

Dennis J. Conway
District Attorney

Jimmie Harris
District Attorney

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**25 YEARS
CONTINUED**

Kimberly A. Vega
District Attorney

Yvonne M. Cervantes
Health Care Agency

Mary R. Hale
Health Care Agency

Tamara E. Halle
Health Care Agency

Mozhgan Mofidi
Health Care Agency

Alma F. Vesga
Health Care Agency

James H. Williams
Health Care Agency

Richard V. Finley
John Wayne Airport

Son L. Nguyen
John Wayne Airport

Charity C. Uzo-Diribe
OC Public Works

Michael B. Bradley
Probation

Gary H. Brittingham
Probation

Kris D. Head
Probation

Laura M. McMahon
Probation

Hien T. Nguyen
Probation

Douglas J. Sanger
Probation

Pamela S. Stewart
Probation

John W. Baldwin
Sheriff-Coroner

Jack W. Benson
Sheriff-Coroner

Christopher J. Cao
Sheriff-Coroner

Grant E. Fry
Sheriff-Coroner

David C. Holguin
Sheriff-Coroner

Mark A. Lange
Sheriff-Coroner

Cheryl L. Piehl
Sheriff-Coroner

Tina G. Winterburn
Sheriff-Coroner

Ventura Cardenas
Social Services Agency

Ann L. Fox
Social Services Agency

Jeffery J. Kanarek
Social Services Agency

Katherine A. Klug
Social Services Agency

Thomas K. Manokoune
Social Services Agency

Maria Morel
Social Services Agency

Idalia Parra
Social Services Agency

Shaun T. Rogers
Social Services Agency

Cheryl L. Rondon
Social Services Agency

Chantel D. Santos
Social Services Agency

Cynthia L. Terry
Social Services Agency

Cindy H. Tran
Social Services Agency

Hanh K. Tran
Social Services Agency

Paul K. Tran
Social Services Agency

Hao N. Vu
Social Services Agency

20 YEARS

Maria E. Lopez
Clerk of the Board

Anna M. Hansen
Social Services Agency

Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary. If you believe there has been an error or omission in reporting your years of service, please email Tracy.Ayres@ocgov.com.

PARTING SHOT



Welcome to Parting Shot, a photo feature designed to close County Connection with a must-see visual reflecting the beauty of Orange County.

This month’s submission reflects what could be a once-in-a-generation scene. It’s from **Anthony Beltran**, OCERS IT network engineer II, who writes: “I was enjoying my flex-day off when it started to hail in Huntington Beach, where I live. I’ve been in hail before but have never seen anything like this, especially on the beach! So much had accumulated on the ground without melting that it looked and felt like snow.”

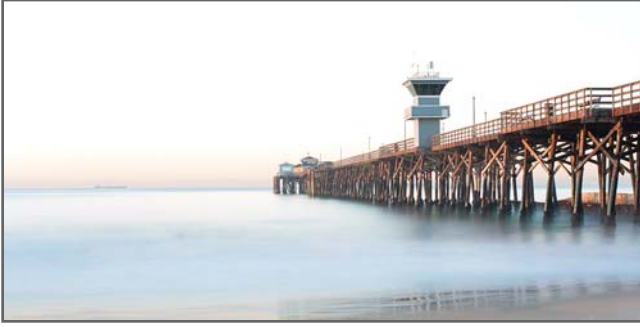
But wait, there’s more! There have been multiple submissions to Parting Shot recently, so the editorial team decided to share them all. Click on them to enlarge:



Trish Daniels, eligibility technician, Social Services Agency, Anaheim Regional Center – view facing Yorba Linda from a hiking trail in Anaheim Hills. GPS coordinates: 33.834668, 117.785134.

(Continued on page 17)

(Continued from page 16)



Michael Delos Reyes, OCSD subpoena and administrative services – The calm waters and low-light at Seal Beach Pier, at sunrise.



John Ybarra, Social Services Agency – Just another beautiful Saturday morning at Laguna Beach.



Stacy Schenkel, vegetation hazard reduction inspector, OCPW – A deer hears Stacy but doesn't flee during her early morning weed abatement inspection in Trabuco Canyon.



Have you taken a photograph of something cool and beautiful in Orange County? Would you like to submit it to Parting Shot for consideration? If so, send it via email to ruth.wardwell@ocgov.com. Please provide your job title and department and the details of the photo (location, what's happening, etc.) Please know that not all submissions will be used; decisions are at the discretion of the CEO Communications staff.

COUNTY OF ORANGE

MISSION STATEMENT

"Making Orange County a safe, healthy, and fulfilling place to live, work, and play, today and for generations to come, by providing outstanding, cost-effective regional public services."

Click [here](#) to read the full mission and values statement.



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CONTACT US

COUNTY CONNECTION is distributed monthly by the County Executive Office and is published by CEO/Communications. Call 714.834.6203 with any suggestions and comments.

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