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# FRANKLY SPEAKING

### a message from CEO Frank Kim



Every year, at the end of June, the County celebrates a "Fiscal New Year's Eve" as we close the books on Fiscal Year (FY) 2016/17. Just like New Year's Eve in December, we are afforded the opportunity to look both back at the fiscal year that has passed and look forward to the fiscal year ahead.

Looking back at FY16/17, we have accomplished a lot. We broke ground on the new OC Animal Care Shelter in Tustin in July, opened the Courtyard Transitional Shelter in Santa Ana in October, started and completed demolition of Building 16 from January to May, and opened and dedicated the County's first year-round homeless shelter, **Bridges at Kraemer Place**, in May. And those are just the large-scale structural changes; we've also continued to provide services in increasingly innovative ways to the 3 million residents that call Orange County home. There have been countless accomplishments in every department that have made real, impactful change in our County during this last fiscal year.

Looking ahead to FY17/18, we anticipate continued successes and a few challenges we will need to hurdle together. We will break ground on the new Building 16 in the fall and expect to complete the OC Animal Care Shelter at the end of 2017. The challenge we foresaw with the shift of In-Home Support Services (IHSS) from the State to the County is occurring, but has come with some financial relief from the State that will mitigate the immediate impact. The Governor's May Budget Revision proposed a new IHSS framework that would significantly reduce the impact to counties as compared to the January Proposed Budget. However, the State has not yet quantified the estimated impacts to individual counties and is not expected to do so until after adoption of the State budget. Our CEO Budget team is working closely with your department to assess the effects and determine how best to incorporate IHSS into our budget for FY17/18 and beyond.

To learn more about the budget process and meet one of our fantastic County Budget staff members, read the Employee Profile on Jaime Martinez. Jaime has been with the County for more than 11 years and works tirelessly with departments to plan, develop and execute budgets each year.

If I were to make a Fiscal New Year's resolution, it would be to continue to support the hard work that I see being done every day and encourage the County to go even further in the coming year. It's our collective effort that moves the ball forward, and if we all push in the same direction, there is no limit to the momentum we can accumulate together.

- FRANK KIM





# June is Pet Tag Awareness Month at OC Animal Care!

Did You Know...

\* Only 9% of the 17,389 animals impounded in 2016 at OC Animal Care had some form of Identification (i.e. Pet License, Microchip, Name Tag)

\* In 2016, 64% of animals with a form of ID were returned to their owners versus only 10% of animals without identification

FREEPOLTAUS n June from Mam-Inml

OC Animal Care wants to help protect your pet! Visit our booth near the shelter entrance to receive your FREE Tag!

A License, Microchip or Tag could be your pet's ticket home!

OF Animal Care 561 The City Drive, Orange, 92868



vww.ocpetinfo.com or call 714.935.6848







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# JAMENARINEZ

### **Budget Development & Planning** CEO Budget Team

aime Martinez is looking forward to celebrating New Year's Eve, June 30, along with his coworkers in the County Budget Office, which is part of the County Executive Office (CEO) and reports to the Chief Financial Officer.

They aren't six months late celebrating the start of 2017; they will be celebrating the June 30 close-out of the current fiscal year and the start of the County's new budget fiscal year that begins July 1.

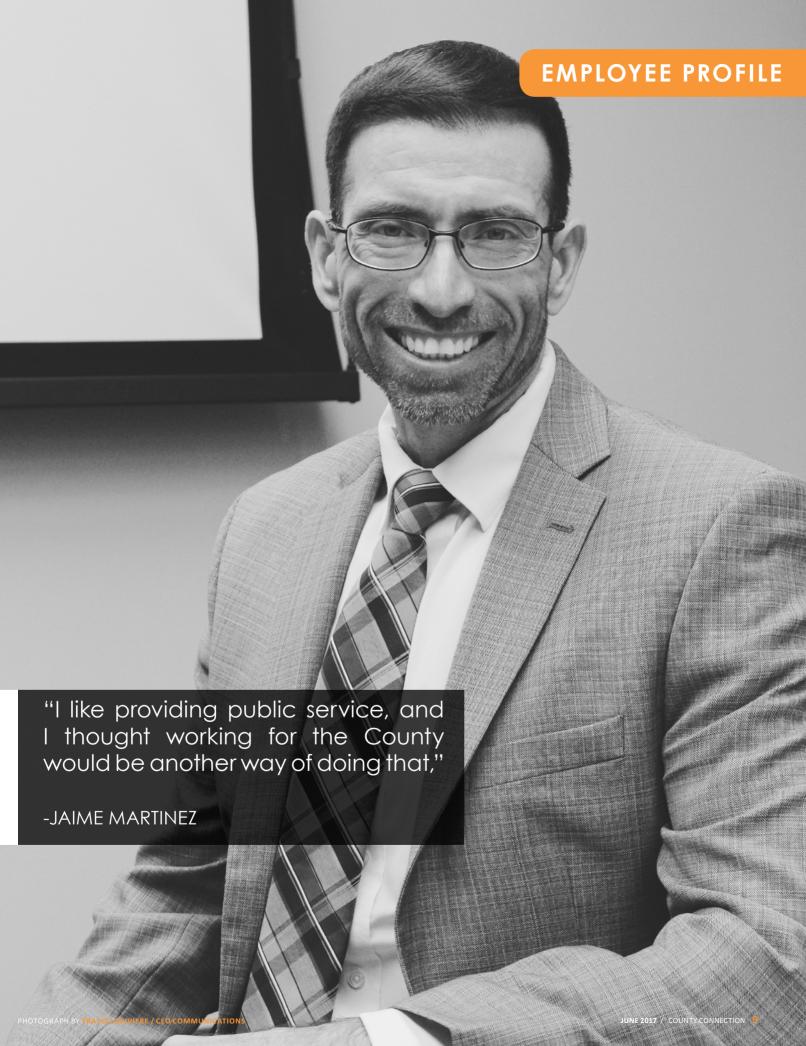
"In June, the Board of Supervisors adopts the upcoming fiscal year's budget," Jaime said. "After we finish the budget, our team has an afternoon off-site where we celebrate by discussing what we did well and what we could do better."

In his role as the Team Lead for Budget Development and Planning, Jaime plays an integral role in the County's budget.

According to Jaime, the actual work to develop the County's budget for the upcoming fiscal year started about six months ago. In January, the County Budget Office prepares budget policies and detailed budget instructions for County departments, including a budget calendar establishing key dates for events in the budget process. One important date is the finalization of the salary and benefit projections for all budgeted positions in the County.

"In January, we start developing the salary and benefits projections for departments in the County's budgeting system, Performance Budgeting (PB)," Jaime said, noting that those costs can take up a large chunk of departments' budgets. "We usually do not finalize projections until the first week of February after the Board of Supervisors has approved the second quarterly budget adjustment report. In the second quarterly budget adjustment report, departments may add or delete positions which will impact the salary and benefits projections."

Then in February, Jaime provides departments their final projections and departments start building their budgets in PB, which are submitted on March 1. Next, in the month of March, budget review meetings are held with the department head or financial manager, the County Executive Officer, the Chief Financial Officer and County Budget Office team members. In April, the CEO Budget team reviews and analyzes department budget requests and makes



recommendations to the CEO.

"If a department's funding request to maintain their current service levels exceed the amount of general purpose revenues or Net County Cost (NCC) allocated to the department, then the department submits a reduce augmentation to reduce their request down to their allocated NCC level. Departments may submit a restore augmentation request to bring the funding amount back up to the amount required to maintain their current service levels," Jaime said. "Departments can also submit expand augmentation requests to increase their service levels, addition of a new program or positions."

In April, the County Budget Office works on producing the recommended budget documents for the next fiscal year. The CEO released the Fiscal Year 2017-2018 budget documents, including the recommended budget and budget augmentation requests, on May 10, 2017. Additionally, in May, the County Budget Office conducts a briefing session for the Board of Supervisors' staff members, as well as individual briefings for the Board members.

Finally, in June each year, the CEO presents the budget for the Board of Supervisors' review and approval.

"During the public hearing, which will be June 13 this year, the Board will take a straw vote on each department's recommended base budget and any restore and expand augmentation requests," Jaime said. "We'll use those votes to create a final budget that we'll bring back to the Board for adoption on June 27." The adopted budget becomes the spending plan and spending limit for County departments.

While Jaime is deeply involved in the budget development and approval process, it is just one part of his job. He wears many other hats, including administering and training County staff on the online PB system, participating in labor negotiations on behalf of the County Finance Office, as the budget and finance subject matter expert, and serving as the County's liaison with the Orange County Retirement System (OCERS).

"I'm constantly multitasking," Jaime said. "I am also requested to prepare a lot of analysis per request."

Jaime first started working for the County more than 11 years ago as an Accountant I in the Auditor-Controller's office. Before that, he was in education, teaching math at the middle school and high school levels. In addition, he taught economics at college levels, which he still does part-time at Cal Poly Pomona, Jaime enjoyed teaching as a profession, but he saw funding pressures taking a toll on the field of education. He knew it was time to look elsewhere.

"I like providing public service, and I thought working for the County would be another way of doing that," Jaime said. "I didn't know I would end up staying, but I've learned that the County has a lot of opportunities and that it's possible to move up the ladder."

Reflecting now on his current role and what he is most proud of, it seems that Jaime's combined work experiences are a unique benefit to himself and to the County.

"What I really enjoy about this position is interacting with members of departments across the County. It does remind me a bit of my time teaching because I get the opportunity to do training sessions and help people work more efficiently," Jaime said. "I really value honest feedback from departments, since we're constantly looking for ways to improve our processes."

For additional information about the County Budget Office and the budget documents dating back to Fiscal Year 2000 - 2001, visit the CEO Finance & Budget webpage.

### PLEASE SEND PROFILE SUBJECTS FOR **COUNTY CONNECTION!**

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole. Send submissions to **jennifer.nentwig@ocgov.com**.

Jaime Martinez at his desk, busy at work





## WORLD ELDER ABUSE AWARENESS DAY FREE BREAKFAST and LUNCH!

Registration / Breakfast / Vendors: 9 am - 10 am

Program: 10am - 1 pm

Lunch / Vendors: 1 - 2 p.m.

Saturday ~ 17 June 2017 Buena Park Senior Center

> 8150 Knott Avenue, Buena Park 714-446-7035

Hear Experts On: Technology and Cyber Abuse in OC Win Prizes and Find Useful Tips and Resources

### Jake Margolis, CISSP

Chief Information Security Officer
County of Orange

### James O'Leary, Special Agent

IRS Criminal Investigation Div. Identity Theft and Fraud Dept.

**Keynote Speaker** 

### Paul Greenwood, JD

Deputy District Attorney for San Diego County Director of the Elder Abuse Prosecution Unit

**Special Appearance by Buena Park Police Detectives** 

**GUEST PANEL**: Stacey Lindberg, MSW / Adult Protective Services; Stephanie Pizzola, MSG / OC Family Caregiver Resource Center; Sherry Zamanigan, Special Agent / California Department of Justice





















# FITTIFISS WITH FRANK



You're invited to join CEO Frank Kim on Saturday, June 24 at 8 a.m. for a 3.5-mile-long, easy-moderate hike (elevation gain approximately 200 ft.) at Aliso and Wood Canyons Wilderness Park in Laguna Niguel. Aliso and Wood Canyons Wilderness Park is approximately 4,500 acres of wilderness and natural open land. Originally part of the Juaneno or Acajchemem tribal land, it later was owned by Don Juan Avila, Louis Moulton and The Mission Viejo Company before becoming an OC Parks facility.

This hike will take participants along the Aliso Creek where sharp eyes may see roadrunners, hawks, quail, rabbits, squirrels and maybe even a coyote, not to mention a beautiful variety of native plants. The turning point will be Cave Rock, where hikers can enjoy a beautiful view of the creek from above, and scramble over this stunning geological feature. Watch out for the infamous bandit Juan Flores! He and his gang often used this land as a hide out during the mission era of Orange County.

REMEMBER TO BRING WATER, SOME SNACKS, SUNSCREEN AND A HAT. PLEASE NOTE THAT DOGS ARE NOT PERMITTED ON THIS HIKE.

To attend, please email rsvp@ocparks.com with "Aliso and Wood Canyons" in the subject line.

# DUILDING DICES AT KRAEMER PLACE

The County of Orange opened the doors to its first year-round emergency shelter and service center May 5, 2017. The shelter, named Bridges at Kraemer Place, will ultimately provide year-round shelter and services to 200 individuals each night who are experiencing homelessness.

In June 2015, the Orange County Board of Supervisors approved a purchase and sale agreement for the property. In 2016, the County broke ground on renovations to the building. The Board voted in December 2016 to phase construction at the shelter.

Phase One, now complete, provides bed space and services for up to 100 single men and women. Phase Two, expected to be completed in summer 2018, will add an additional 100 beds, along with an on-site kitchen, interior restrooms and showers, and a multi-service center with a health clinic.

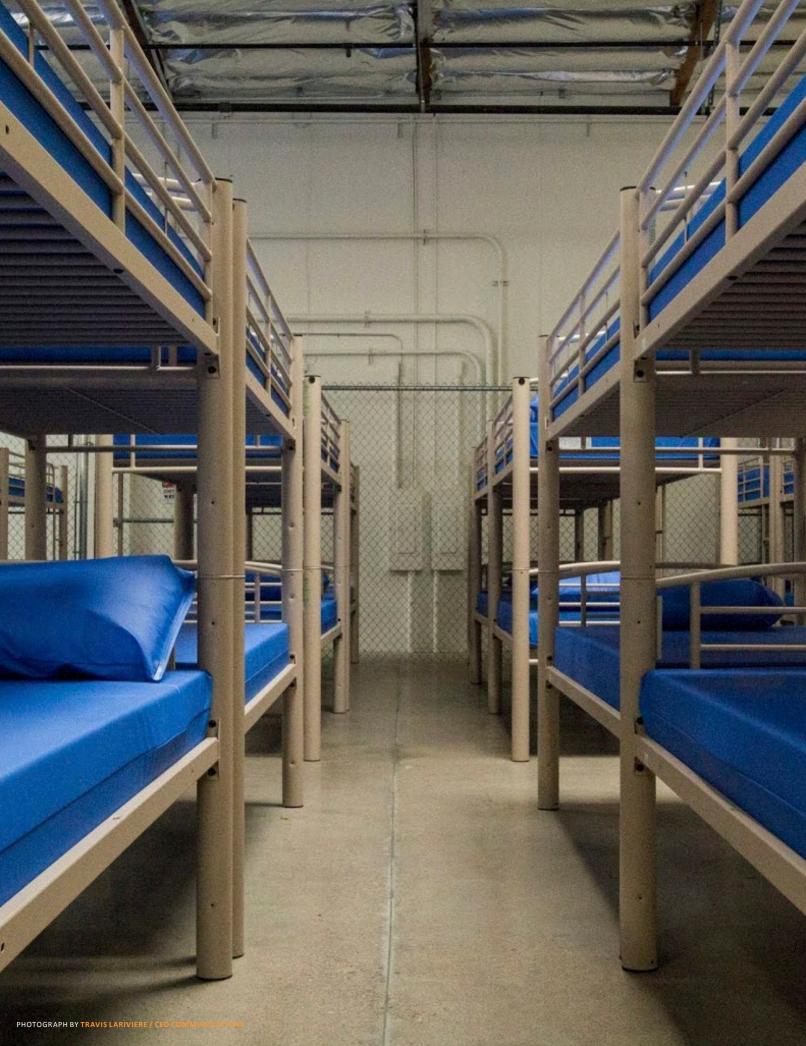
"Bridges at Kraemer Place is much more than a shelter; it provides a bridge from homelessness to self-sufficiency," said **Supervisor Todd Spitzer**, who championed the location of the center in his Third District. "It's a two-way street. Program participants will get the help they need, with access to health and addiction assessment, employment counseling and

permanent housing assistance. People in the community have the opportunity to reach out and contribute to the solution. Bridges at Kraemer Place will be a model for future homeless centers in Orange County."

With on-site services, meals, laundry, restrooms and showers, Bridges at Kraemer Place is designed to be a facility where clients stay up to 180 days. During that time, on-site assessments will connect the individual to employment and housing navigation services.

"This shelter brings tangible resources to the system of care we are building in Orange County," said **Chairwoman Michelle Steel**.

"The County is taking a forward-thinking approach with coordinated services to offer a helping hand to our homeless," said **Vice Chair Andrew Do**. "We are leaning in to provide resources and shelter in a way no Board has done before."



Bridges at Kraemer Place has a "good neighbor" policy that will maintain a strict, no walk-up policy and individuals will be brought to and from the shelter by shuttle at designated times. Clients will be referred through partnered program providers with preference given to individuals who have ties to North Orange County cities.

"While this shelter will be a valuable resource for those experiencing homelessness, the County cannot be expected to solve Orange County's homelessness crisis alone," said Supervisor Shawn Nelson. "It will take a collective effort between the County, cities, nonprofits and faith-based organizations to see real change."

Funding for Bridges at Kraemer Place comes primarily from the County, with \$10 million approved by the Board for renovation of the shelter. In addition, the cities of Anaheim, Fullerton, Brea and La Habra have contributed funds, along with the federal Department of Housing and Urban Development (HUD.)

"We have an opportunity to make

a lasting effect on the lives of individuals who need it most," said Supervisor Lisa Bartlett. "The County of Orange is focused on providing sustainable solutions for those experiencing homelessness."

The shelter operator, chosen by the Board after a competitive proposal process, is Mercy House Living Centers, Inc. The annual operating cost for the shelter, which will be funded by the County, is expected to be \$1.8 million.

Bridges at Kraemer Place is an important part of the County's system of care that includes a wide range of services and strategies to meet people where they are and provide bridges to permanent housing.

"Bridges at Kraemer Place is much more than a shelter; it provides a bridge from homelessness to self-sufficiency."

- Supervisor Todd Spitzer

- 1. OC Director of Care Coordination Susan Price and Anaheim Council Member Steve Faessel
- 3. Vice Chair Andrew Do, Supervisor Lisa Bartlett and Supervisor Todd Spitzer unveiling the completed shelter
- 5. Supervisor Todd Spitzer interviewed by local media outlets
- 7. Security check-in and welcome area

- 2. Bridges at Kraemer Place Dining & Seating Area
- 4. Attendees at the opening of Bridges at Kraemer Place
- 6. The welcome area featuring a table of care packages filled donated toiletry items
- 8. One of the many sleeping areas within Bridges at Kraemer Place

Photographs by Travis LaRiviere / CEO COMMUNICATIONS

















# County-Supported Projects Receive Affordable Housing Award

Two County-supported projects received recognition on April 20, 2017, during the Kennedy Commission/Orange County Community Housing Corporation/Affordable Housing Clearinghouse 2017 Affordable Housing Awards ceremony.

Rockwood Apartments in Anaheim received Development of the Year Award, and Potter's Lane in Midway City received the Innovative Development Award.

"These awards are a testament to the hard work and dedication of our Housing Development, Health Care Agency and OC Public Works staff here at the County that have helped these projects come to fruition," said Vice Chair Andrew Do, First District Supervisor. "The coordination of all the departments has led the County to be on the cutting edge of innovation with projects like Potter's Lane."

Rockwood Apartments is a joint venture between Jamboree and Innovative Housing Opportunities, and the complex features 70 one-, two- and three-bedroom apartments. The development has six apartments for large families, 15 apartments set aside as permanent supportive housing for residents who receive services through the Mental Health Services Act (MHSA) and 48 apartments for families who are part of the Homeless Assistance Pilot Program.

Partners in the Rockwood Apartments project include the County of Orange, the City of Anaheim, Bank of America, California Tax Credit Allocation Committee and U.S. Department of Housing and Urban Development. The County Board of Supervisors has supported the allocation of \$1.9

million in Orange County's MHSA Housing Program funds to the Rockwood Apartments project.

"Our focus is on providing long-term permanent solutions for those experiencing homelessness in Orange County, and Rockwood Apartments and Potter's Lane are great examples of the kind of innovative housing solutions we're looking for," said Supervisor Shawn Nelson, Fourth District.

Potter's Lane is a first-of-its-kind eco-friendly affordable housing development constructed utilizing upcycled shipping containers to create 16 480-square-foot living spaces for chronically homeless veterans in Orange County. The project, increases sustainability and energy efficiency, creates opportunities to leverage scarce resources and provides a solution to increased access to affordable permanent supportive housing without the long development cycles associated with conventional site-built construction and financing.

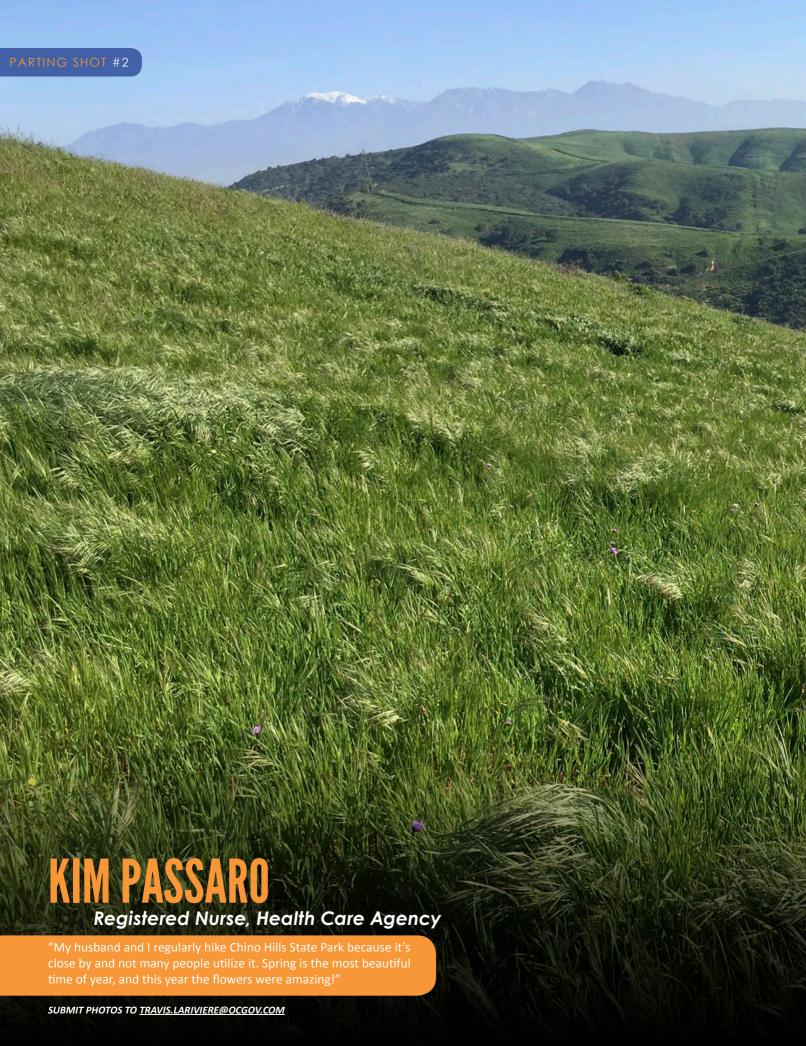
Partners in the Potter's Lane project include the County of Orange, US Bank, Wells Fargo Bank, Federal Home Loan Bank of S.F., U.S. Department of Veterans Affairs, and the California Department of Housing and Community Development. The County Board of Supervisors has committed approximately \$1.5 million to the Potter's Lane project and eight Project Based Veterans Affairs Supportive Housing (HUD-VASH) Vouchers.

Potters Lane Housing Development

Rockwood Apartments in Anaheim









# JIM SIMKINS Supervising Park Ranger, OC Parks

A section for news regarding wellness, benefits and other employee services

### IT'S OC HEALTHY STEPS TIME! | JUNE 1-AUGUST 26, 2017

It's time to complete your <u>three</u> OC Healthy Steps! Complete all three OC Healthy Steps by **August 26, 2017,** to qualify for the 2018 OC Healthy Steps Wellness Credit.

- 1. **Biometric Screening**: Visit an on-site screening location, if available, or make an appointment at a Quest Diagnostic lab near your or with your health care provider. If you are visiting your health care provider, print out your personalized Biometric Health Screening Confirmation Form from the StayWell website beforehand. Then have your health care provider complete it so you can submit it via website upload or fax as instructed on the ochealthysteps.staywell.com website.
- 2. **Health Risk Assessment (HRA)**: Log into ochealthysteps.staywell.com and complete this online questionnaire which helps you assess your current health habits and discover areas that may need improvement.
- 3. **Non-Smoking Attestation**: Log into ochealthysteps.staywell.com and attest to one of the non-smoking or stop smoking statements provided.

With the approval of your supervisor, you are permitted to use up to 30 minutes of County time to attend a biometric screening or lab appointment, and a reasonable amount of time (the average is 20 minutes) to complete the HRA and Non-Smoking Attestation.

Login to ochealthysteps.staywell.com to complete your OC Healthy Steps by August 26.

Remember, if you want to receive lower health plan premiums, reflected in your County of Orange paycheck for 2018 (if eligible), you must complete all three OC Healthy Steps between **June 1, 2017, and August 26, 2017**. You can confirm the completion of your OC Healthy Steps prior to the deadline by visiting the **My Progress** tab on ochealthysteps.staywell.com.

### Who is Eligible to Participate?

All employees in a County health plan may access the OC Healthy Steps Program activities and tools. However only certain employees are eligible for the OC Healthy Steps Wellness Credit. Please note:

- New employees hired as of May 1, 2017, will receive the Wellness Credit automatically until the next OC Healthy Steps Program Wellness Period.
  - Employees enrolled in Sharewell Choice do not receive a Wellness Credit.

### **C**parks

### Sunset Cinema

2017 MOVIE NIGHT SERIES

### Pete's Dragon (PG)

Saturday, June 3 at Carbon Canyon Park 4442 Carbon Canyon Rd. | Brea

### Close Encounters of the Third Kind (PG)

Saturday, June 10 at Carbon Canyon Park 4442 Carbon Canyon Rd. | Brea

### The LEGO Batman Movie (PG)

Saturday, June 17 at Craig Park 3300 State College Blvd. | Fullerton

### The Princess Bride (PG)

Saturday, June 24 at Craig Park 3300 State College Blvd. | Fullerton

### Sing (PG)

Saturday, July 1 at Bluff Park / Salt Creek Beach 33333 S. Pacific Coast Hwy. | Dana Point

### Jaws (PG)

Şaturday, July 8 at Bluff Park / Salt Creek Beach 33333 S. Pacific Coast Hwy. | Dana Point

### Moana (PG)

Friday, July 14 at Mason Park 18712 University Dr. | Irvine

### Ferris Bueller's Day Off (PG-13)

Friday, July 21 at Mason Park . 18712 University Dr. | Irvine

### Finding Dory (PG)

Friday, July 28 at Laguna Niguel Park 28241 La Paz Rd. | Laguna Niguel

### E.T. the Extra-Terrestrial (PG)

Friday, August 4 at Laguna Niguel Park 28241 La Paz Rd. | Laguna Niguel

### A Bug's Life (PG)

Friday, August 11 at Yorba Park 7600 E. La Palma | Anaheim

### The Sandlot (PG)

Friday, August 18 at Yorba Park 7600 E. La Palma | Anaheim



MOVIES TO BEGIN AFTER SUNSET, APPOXIMATELY 8PM FREE ADMISSION | ALL AGES WELCOME

Learn more at ocparks.com and Facebook.com/OrangeCountyParks

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### CHILD SUPPORT SERVICES

### CSS Produces a Series of Informational Videos

Earlier this year, Child Support Services (CSS) embarked on a project to produce a series of informational videos to highlight their services, increase public awareness and answer the most commonly asked questions.

The goal of the video series is to better serve current and potential customers. CSS has released the videos via their website, Facebook page and YouTube.

The videos, which were developed to be relatable and customer-friendly, cover the following topics:

- "Estimating a Child Support Amount"
- "Opening a Child Support Case"
- "How to Get a Child Support Order"
- "Agree to a Child Support Amount"

- "How Can I Make a Payment?"
- "Billing Statement"
- "Are You Having a Tough Time Paying Child Support?
- "Change Your Order"
- "Setting a Payment on Balances Owed"
- "Health Insurance Affordability Review"
- "Change My Order"
- "Compromise of Arrears Program (COAP)"
- "Employer Overview"

The video series is a result of a strong collaborative effort between CSS and a contracted vendor.

View the videos online at <a href="http://www.css.ocgov.com/resources/educational\_videos">http://www.css.ocgov.com/resources/educational\_videos</a>.

### HEALTH CARE AGENCY

### 5 Things You Need to Know About CA's Tobacco Tax Increase Initiative

- 1. As of April 1, 2017, the tax on a pack of cigarettes increased \$2, from 87 cents to \$2.87. This is a result of Proposition 56, the California Healthcare, Research Tobacco Tax approved by voters November 2016. It also impacts some tobacco-related products that include nicotine (like electronic cigarettes and e-liquid).
- 2. Smoking remains the number one cause of preventable death and disease in California. About 3.1 million or one out of nine California adults smoke, while an estimated 34,000 Californians die from smoking-related diseases each year.
- 3. At \$2.87 per pack, California has the ninth highest cigarette tax in the country, with New York leading at \$4.35. A recent Sacramento Bee article discusses how the new tax is motivation for some smokers to quit smoking. Read the article here.
- 4. Proposition 56 funds tobacco-use prevention programs and research on tobacco-related illnesses such as cancer and heart disease. It also provides additional resources for the California Department of Public Health to enforce underage tobacco-sales laws, funds programs to prevent and treat dental diseases, and strengthens the Medi-Cal health care system.
- 5. Free countywide smoking cessation services are available for teens and adults who live, work and play in Orange County by calling 1-888-NEW LUNG (in multiple languages too!). More details are available here. Visit our Tobacco Use Prevention Program to learn how OC Health Care Agency (HCA) is working with schools, community providers and local retailers to reduce tobacco use and exposure to secondhand smoke.



### HEALTH CARE AGENCY

### Community Partners Recognized for Building Healthier Communities

To celebrate National Public Health Week (NPHW) from April 3-9, HCA's Public Health Services (PHS) division honored the people, programs, organizations and jurisdictions they work with to help make Orange County a healthier place to live, work and play.

As the foundation of Orange County's Healthier Together initiative, the Orange County Health Improvement Plan's priorities on infant and child health; older adult health; obesity and diabetes; behavioral health; and the public health system served as categories to which staff and community members could nominate individuals and organizations who've made a difference in their communities to promote optimal health.

"I am always proud of the work that we do in Public Health. This year's Public Health Week Celebration was especially meaningful since the work of public health cannot be successful without collaboration and partnerships," said David Souleles, Public Health Services Deputy Agency Director. "We appreciate opportunities to work together and were pleased to be able to recognize these efforts."

On April 4, more than 20 nominees and winners comprised of individuals, organizations, cities, hospitals and student groups gathered at HCA's 17th St. Training Center to receive awards and recognition for the great work they to improve the health of Orange County and get one step closer to achieving a healthier generation.

Special recognition was presented to the following five individuals and organizations that work with HCA to improve the health of all Orange County community members and visitors:

- MOMS Orange County
- Alzheimer's Orange County
- City of Buena Park
- Sergeant Michael Pixomatis, Orange County Sheriff's **Department**
- Orange County Asian & Pacific Islander Community **Alliance**

See the full list of nominees and winners here.

NPHW celebrates the power of prevention and champions the role of a strong public health system. The NPHW theme, "Healthiest Nation 2030," focused on making the United States the healthiest nation in one generation by year 2030. To learn more, visit www.nphw.org or click here to learn how HCA's PHS division keeps Orange County healthy by protecting from disease and injury.



Pictured (left to right) Public Health Services Deputy Agency Director David Souleles and MOMS Orange County Chief Executive Officer Pamela Pimentel.



The OC Board of Supervisors presented Public Health staff with a National Public Health Week Resolution. Pictured (left to right): Vice Chair Andrew Do, First District Supervisor; Supervisor Todd Spitzer, Third District; Supervisor Lisa Bartlett, Fifth District; County Health Officer Dr. Eric Handler; Chief of Public Health Operations Donna Fleming; Health Promotion Division Manager Amy Buch; HCA Director Richard Sanchez; Outgoing HCA Director Mark Refowitz and Chairwoman Michelle Steel, Second District Supervisor.

### IOHN WAYNE AIRPORT

### JWA Recognizes, Supports Military Members

John Wayne Airport (JWA) recognizes and appreciates our military members on Memorial Day and throughout the year. Military members and their families are encouraged to visit the Bob Hope USO located in Riley Terminal B on the Arrival (Lower) Level near Baggage Claim 4. The USO at JWA is open 365 days a year from 6 a.m. - 10 p.m.

Two military members welcomed at John Wayne Airport through Bob Hope USO.



### JWA Welcomes Guests to Orange County during California Travel and Tourism Month

May 2016 was the inaugural California Travel and Tourism Month. As part of the month-long celebration, JWA showed how they welcome guests to Orange County in a video at the following link: https://youtu.be/YxdvbrhksIU.



### IOHN WAYNE AIRPORT

### Vintage Tin Toy Robots on Display at JWA

A collection of vintage tin toy robots from the private collection of Orange County resident Steve Canning is on display now at JWA. The collection is in the Vi Smith Concourse Gallery, located on the Departure (upper) Level, across from Gates 18 through 21 in Terminal C. Ticketed passengers can view the exhibit through September 4, 2017.

"This exhibition provides an opportunity for the traveling public to view remnants from an era of great ingenuity," said Board Chairwoman Michelle Steel. "The Tin Toy Robot Collection at John Wayne Airport showcases the imagination of a generation that dared to reach for the stars."

The great space race of the 1950s and the inventiveness of the decade lead to the Golden Age of tiny toy robots. The culture of this period is reflective of the significant advancements and

achievements made by some of the greatest innovators of the time.

Toy collecting is a globally recognized endeavor and in many instances, a professional cultural endeavor, predominantly circulated by the internet. Currently, many broadcast television shows illustrate the high values of historic toys and their original boxes. The exhibition at John Wayne Airport is a presentation of a particular niche within the toy collecting realm. There are close to 100 toy robots, boxes and catalogs with a historic overview provided for each.

To learn more about JWA's Art Programs, visit www.ocair. com/terminal/artexhibits









Vintage robots are on display at an exclusive exhibition taking place right now at John Wayne Airport. These robots provide a great look into a classic age of imagination and innovation.



**Donavon Frankenreiter** with Matt Baxter June 22 at Craig Park | 3300 S. State College Blvd. | Fullerton

**Big Bad Voodoo Daddy** with Dallas & Doll June 29 at Craig Park | 3300 N. State College Blvd. | Fullerton

Hollywood Stones with Jelly of the Month Club July 6 at Mason Park | 18712 University Dr. | Irvine

**Open Arms and Flashback Heart Attack** July 13 at Mason Park | 18712 University Dr. | Irvine

The Federal Empire with Kelly Rae Band July 20 at Irvine Park | 1 Irvine Park Rd. | Orange

Matt Costa with David Rosales July 27 at Irvine Park | 1 Irvine Park Rd. | Orange

The Fenians with Orion Walsh August 3 at Mile Square Park | 16801 Euclid St. | Fountain Valley

**Common Sense** with Wheeland Brothers August 10 at Mile Square Park | 16801 Euclid St. | Fountain Valley

**Special Performance TBD** August 17 at Bluff Park at Salt Creek Beach | 33333 S. Pacific Coast Hwy. | Dana Point

Family Style and Tijuana Dogs August 24 at Bluff Park at Salt Creek Beach | 33333 S. Pacific Coast Hwy. | Dana Point



THURSDAYS • 6 - 8 PM • FREE ADMISSION • ALL AGES WELCOME







Learn more at ocparks.com and Facebook.com/OrangeCountyParks Brought to you by the Orange County Board of Supervisors

### OC ANIMAL CARE

### The American Red Cross Honors OC Animal Care's Tammy Osborn

OC Animal Care recently announced that Tammy Osborn was awarded the Animal Welfare Award from the American Red Cross for her heroic actions in helping animals in need.

Tammy is the Adoption Partner Coordinator at OC Animal Care and is responsible for creating the Medical Pets Program. This lifesaving program provides medical and surgical assistance for shelter pets in need. Tammy was also awarded with the California Veterinary Medical Association's Award for Meritorious Service in 2015 for her work with this program.

"Over the past five plus years we've helped over 175 animals get care, and usually that involves an expensive surgery," Tammy said. "What I do is if an animal can't be placed through our rescue, we arrange for a surgery to happen here so that it can be adopted."

Tammy spends much of her time everyday helping these animals and working with local veterinarians who volunteer or discount their services to help treat these pets.

"She really is a true hero," expressed OC Animal Care's Director **Dr. Jennifer Hawkins.** "She doesn't give up on animals even when she comes against a barrier. She finds another way to try and help that animal or help engage a community partner or whatever her goal is at that time, and I support her in all of those efforts."

These animals would not get the help and second chance they receive without the help from Tammy Osborn. She is an asset to OC Animal Care's team.





OC Animal Care's Tammy Osborn

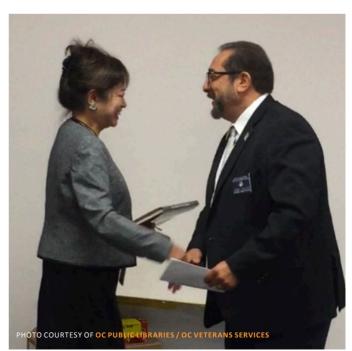
### OC COMMUNITY SERVICES

### OC Public Libraries Receives Donated Books Commemorating Anniversary of Liberation of Kuwait

On May 10, 2017, the OC Veterans Service Office (a unit of OC Community Resources) in collaboration with the California Department of Veterans Affairs (CalVet) presented OC Public Libraries with books commemorating the 25th anniversary of the Liberation of Kuwait.

Eddie Falcon, CalVet Local Interagency Network Coordinator for Orange County, presented Helen Fried, OC Public Libraries County Librarian, with 48 copies of The Liberation of Kuwait: 25th Anniversary: Honoring the Veterans of Desert Storm. The Liberation of Kuwait was a U.S.-led military operation to retake Kuwait from Iraq in February 1991, as part of the larger operation codenamed Desert Storm.

The books will be distributed to each of the 34 Countymanaged libraries.





Helen Fried of OC Public Libraries presented with books by Eddie Falcon of CalVet Orange County

### OC PUBLIC LIBRARIES

### 2017 OC Public Libraries Summer Reading Challenge – Reading by Design

OC Public Libraries (OCPL) invites readers of all ages to participate in the 2017 Summer Reading Challenge – Reading by Design.

Visit your local branch from **June 19 -July 31** to participate and attend events, earn prizes, incentives and entry to opportunity drawings. The more you read, the more you can win!

Find your nearest OCPL branch by visiting: <a href="http://www.ocpl.org/libloc">http://www.ocpl.org/libloc</a>

Want to challenge yourself this summer? Earn online activity badges by reading a new genre, visiting a new library, trying a new activity and many more activities at: http://ocpl.readingbydesign.org (Available June 1).

If you have additional questions, please contact Beatriz Preciado, Programs Coordinator, at 714-566-3065 or Beatriz. Preciado@occr.ocgov.com



### OC PUBLIC WORKS

### Orange County Public Works Launches "myOC eServices"



On April 27, 2017, OC Public Works (OCPW) announced the launch of a new online system called "myOC eServices," a streamlined site community members can use to easily submit and track service requests.

The new site gives users the ability to request services provided by OC Public Works (OCPW), track the status of existing service requests, view a service request map and find information on frequently reported issues.

The issues that can now be reported or addressed through myOC eServices include:

- Bee Services
- County Fences and Walls
- Drains and Floods
- Graffiti Removal
- Pothole Repair

- Sidewalk Maintenance
- Signs and Pavement Markings
- Street Sweeping
- Traffic Issues
- Trash/Debris Removal
- Tree Services
- Water Pollution
- Weed Abatement

In September 2017, OCPW plans to expand myOC eServices to include comprehensive land use, building and subdivision permitting services provided by OC Development Services. The new myOC eServices site has the capability to be expanded over time as part of the County's overall effort to offer Orange County residents a convenient one-stop shop for multiple service options.

County employees are encouraged to take a look at myOC eServices, and share information about the site with family and friends. Check out the new system at <a href="https://myoceservices.ocgov.com/">https://myoceservices.ocgov.com/</a>.

### SHERIFF'S DEPARTMENT

### OCSD Deputy Honored for Work with Homeless

Deputy Chet Parker, the Orange County Sheriff's Department's (OCSD) Lake Forest Police Services first dedicated homeless liaison officer, was honored May 12 by the Association of California Cities for his work with the homeless community.

Deputy Parker and the OCSD Lake Forest Police Services were awarded the Golden Hub of Innovation for a resultsdriven, compassionate program to help get the homeless off the streets.

Since Deputy Parker started the proactive campaign in 2015, he has helped nearly 40 people find housing or reunite with family, ending their time on the streets.



Deputy Parker talks with a homeless man in Lake Forest and assesses his needs. Deputy Parker recently was honored for his work to help the homeless have better access to services and housing.

### Help the OCSD Pack-a-Pack



Join Six Points for Kids, an OCSD employee-driven program, to help equip kids for success during the annual school supply drive.

Until June 30, Six Points for Kids will be collecting supplies including backpacks, notebooks, folders, crayons, paper, rulers, markers and hand sanitizer, among other donations.

The supplies will then be packed in backpacks and distributed to children and teens in local Orange County shelters.

Donation drop boxes are located in all OCSD facilities. For more information email SixPointsForKids@ocsd.org.

Deputy Brigette Kruis, left, and Sgt. Mike Pixomatis stuff backpacks at last year's Pack a Pack event.

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

### SHERIFF'S DEPARTMENT

### OCSD Coroner Division IDs Jane Doe after nearly 30 years

A pair of pink heels and a black dress, a ring made of human hair secured around her finger and a possible first name: Andrea.

That was about all the information investigators had while working to figure out the identity of a young brunette struck by two cars and killed in Huntington Beach while crossing Pacific Coast Highway on April 1, 1990.

The young woman, thought to be in her 20s, arrived at the Orange County Sheriff's Department Coroner Division as a Jane Doe, and although decades passed, investigators never stopped trying to learn her name and her story.

Jane Doe's case was shared with the National Center for Missing and Exploited Children (NCMEC). Composite drawings of what the brunette woman might have looked like were drafted and distributed.

Those images and her story also were featured in dozens of local news stories and even on the popular 1990s crime docudrama, "Unsolved Mysteries."

But Jane Doe's identity continued to elude investigators.

The Coroner Division pressed on, pulling out her case every so often to ensure no detail or potential course of action to get answers was overlooked.

In 2010, the National Missing and Unidentified Persons System (NamUs) was created. The organization provided a searchable database to assist in solving cases involving unidentified human remains.

Coroner investigators submitted Jane Doe's information to the database and hoped for a hit.

In early 2017, NamUs partnered with the Federal Bureau of Investigation (FBI) on a fingerprint project that more closely examines the prints of unidentified decedents against an evergrowing database that regularly has old fingerprints added.

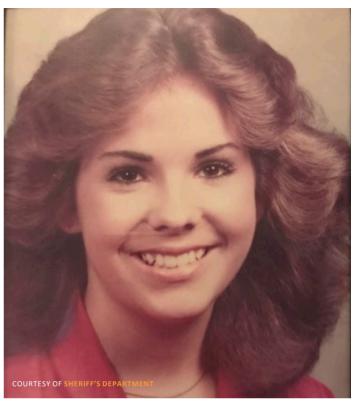
With this project, fingerprints are examined individually, as they would be at a crime scene, instead of as a 10-print set.

This helped identify Jane Doe as Andrea Kuiper – a 26 year old from Fairfax, Va.

Three years before her death, Kuiper had applied for a job with the Department of Agriculture and, as is standard with many government jobs, her fingerprints were taken.

OCSD investigators learned of the forensic match on May 4. They also learned Kuiper had a family that held out quiet hope for her return home.

Richard Kuiper said his daughter struggled with manic depressive disorder and although she left nearly 30 years ago,



🛕 Andrea Kuiper, 26, was killed in April 1990 when she was struck by two cars while crossing Pacific Coast Highway. OCSD Coroner investigators have worked to identify her for nearly 30 years. Thanks to advancements in fingerprint technology, Kuiper was ID'd May 4.

they always envisioned she would one day pull into the driveway of their Virginia home with a car full of kids and say, "Hi, it's me."

Although not the ending they dreamed of, the Kuiper family found closure.

"We are thankful to know what happened to our daughter after all these years," Richard Kuiper said. "Andrea was loved and respected. She was beautiful."

Kelly Keyes, Supervising Deputy Coroner, described learning of Kuiper's identity as a "once-in-a-career moment," and also a testament to the dedication of the division's investigators.

"We never forgot her and would regularly pull out her file to see if we could find anything new to try," Keyes said. "The investigators at the Coroner's Office never stopped trying to figure out who she was, just as they do with the more than 90 decedents that they have."

### OC WASTE & RECYCLING

### OCWR Releases 2016 Annual Report

OC Waste & Recycling (OCWR) released its 2016 Annual Report in May, spotlighting the department's work in 2016 as well its vision for the future.

The report includes a 10-Year Financial Forecast and audited financial statements that are required in the Countywide Waste Disposal Agreements as well as a narrative that helps tell the OCWR story.

"In 2016, OC Waste & Recycling's activities can be summarized with a simple theme: 'Collaboration in Motion,'" wrote **Shaw Lin**, OCWR Interim Director in the report's "Letter from the Director." "From the celebratory start-up of the renewable energy plant at the Bowerman Landfill to the adoption of an updated OCWR Strategic Plan and the successful renegotiation of the Countywide Waste Disposal Agreements, collaboration brought every one of this year's major accomplishments to fruition. And, as managers of a

never-ending solid waste stream in a dynamic market and regulatory environment, we are in constant motion."

The 2016 Annual Report reflects a marked departure from past editions – it is a digital annual report created as a PDF and as a website at the following link: <a href="http://bos.ocgov.com/ocwr/index.html">http://bos.ocgov.com/ocwr/index.html</a>. (Please note that viewing some of the website's video content requires Vimeo. Those experiencing difficulty viewing any of the videos are encouraged to view the website on their personal computers or devices.)

The OCWR mission statement includes protecting the environment, and an online report demonstrates conservation and sustainability while also providing more options to share and present the 2016 Annual Report.

For additional information, visit the OCWR website: <a href="http://www.oclandfills.com/">http://www.oclandfills.com/</a>.

### OCWR's Popular Dine at the Dump Event Raises \$5,000 for United Way

Despite the connotation of the event name, Bowerman Landfill's idyllic setting is the perfect spot for a fundraising luncheon. The Frank R. Bowerman Landfill staff put out the welcome mat again this year to host the annual Dine at the Dump United Way fundraiser. CEO Frank Kim welcomed 250 guests to the 13th edition of this one-of-a-kind event, noting that employees' participation in the United Way campaign has changed lives for the better.

County employees have long supported United Way in its goal to relieve hardships faced by Orange County's most vulnerable. "I know that County of Orange employees are committed to supporting United Way," said **Sherri Dukes**, United Way's senior relationship manager. "I want to thank you all for helping United Way to make a difference."

Many guests were intrigued by the name of the event and were pleased to experience the beauty of the area—definitely not a dump. Corporate sponsors' contributions helped generate the \$5,000. If you missed this year's event, be sure to come next year so you can say that you, too "Dined at the Dump!"

To read more about the event and see a photo gallery click here.



Diners enjoying the food buffet at the OC Waste & Recycling Dine at the Dump

# COUNTY OF ORANGE LAUNCHES CSEC CAMPAIGN



The commercially sexual exploitation of children (CSEC) is a national and statewide epidemic that deserves our highest attention. On May 31, 2017, the County of Orange, in partnership with the Orange County Transportation Authority (OCTA), Association of California Cities-Orange County (ACC-OC), Orange County Juvenile Court, Orange County Human Trafficking Task Force (OCHTTF), The Raise Foundation and Vanguard University's Global Center for Women & Justice launched a campaign to raise awareness of child sex trafficking and exploitation, highlighting the theme: "Be the One to Help Out: Sex Trafficking. It's Not What You Think. Children are Victims, Too." Orange County elected officials and community leaders gathered to promote the campaign's goals of raising awareness of the risks and indicators of child sex trafficking and exploitation and ensuring that the community is aware of how to help potential victims.

"Orange County is truly at the forefront in regards to addressing the needs of the CSEC population," said Third District Supervisor Todd Spitzer, Orange County Board of Supervisors. "As Co-Chair of the CSEC Steering Committee, I've witnessed firsthand our progress in identifying and serving the needs of our child victims. But we can't do this alone; we need our community to step up and help us identify victims and potential victims — and recognize when your child may be at risk."

The new public awareness campaign features three new bus tail designs, which were placed on ten OCTA ACCESS buses in service throughout Orange County as well as on the Social Services Agency's Mobile Response Vehicle. Additionally, the campaign features a new website, **www.betheoneoc.com**, which provides the community with information and resources to help identify and prevent the commercial exploitation of children.

Any vulnerable child can become a victim of sex trafficking and exploitation, which can occur in different ways and in different situations. Through the "Be the One to Help Out" campaign, community members are urged to learn about the potential indicators and how to seek help for exploited youth as well as the importance of talking to children about the realities of sexual exploitation and awareness of their personal safety.

"Child sex trafficking and exploitation is widespread in Orange County but often hidden," said Orange County Sheriff Sandra Hutchens. "Oftentimes, it can only be uncovered by vigilant community members who report their concerns. This campaign is a fervent reminder that you truly can be the one to help out."



### Introducing the New County Intranet Cyber Security Portal



OCIT-Enterprise Security is proud to launch the new County Intranet Cyber Security Portal.

The site was developed to provide County workforce members a place to learn about the Cyber Security Program, gain quick access to the services provided under the Enterprise Security program, and get the latest cyber advisory alerts or news.

If you have read the news lately, you know there is a high increase of stories related to cyber threats known as "attack vectors," which could be harmful to the County network and infrastructure if they are not proactively protected. For this reason, the Security Technical Bulletin page is for the technical experts to obtain information necessary to keep your organization protected from these threats.

The OCIT-Enterprise Security team, collaboration with their SharePoint team, will continue to work on the Cyber Security Portal site to better enhance its features and information for the County's needs.

### SAFETY SPOTLIGHT Please, No Jaywalking!

Crosswalks are designed to keep pedestrians together where they can be seen by motorists, and where they can cross most safely across the flow of vehicular traffic. Though not always the quickest route to your destination, they are the safest way to get you there.

According to the Coroner, last year 66 pedestrians were killed in Orange County as a result of vehicular accidents. Twelve were in Santa Ana, which has a higher rate of incidents due to increased foot traffic and a high volume of cars.

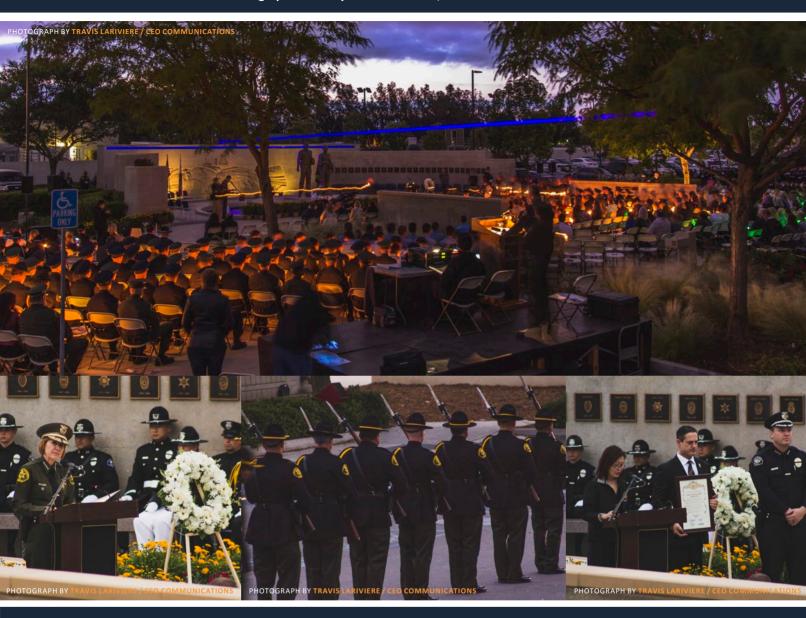
In the Civic Center area, jaywalking has become prevalent, especially on Santa Ana Blvd. and Fifth Street, as employees head to lunch and parking structures. Please be aware of the danger of this practice and use the crosswalks!

Downtown crosswalks give plenty of time for crossing and provide the "countdown" to help safely cross the streets. Please remember to walk carefully, be aware of your surroundings and USE THE CROSSWALKS!



### PHOTO FEATURE: THE THIN BLUE LINE

Photographs taken by Travis LaRiviere / CEO COMMUNICATIONS



On May 25, 2017, law enforcement officers from around the County and members of the community attended the Orange County Peace Officers' Memorial Ceremony at the Orange County Sheriff's Regional Training Academy in Tustin. The event recognized law enforcement officers for putting their lives in harm's way, particularly those are have lost their lives in the line of duty.

As the sun started to set during the evening event, candles were lit in remembrance of law enforcement officers lost in the line of duty, and a bright laser lit up the sky directly overhead, representing "The Thin Blue Line."

### Workplace Safety - June is National Safety Month

According to the National Safety Council (NSC), preventable injuries are the fourth leading cause of death in the U.S. following heart disease, cancer and chronic lower respiratory disease. Let's look at these lifetime preventable injuries noted by NSC.

### Top Risks by Age Group

Number 1 – Mechanical suffocation of children under 12 months accounted for the majority (80 percent) of all injuryrelated mortality cases for infants. This equates to more than two preventable deaths per day due to not being able to breathe because of strangulation, or smothering by bed clothes, plastic bags or similar materials.

- Prevent infant mechanical suffocation by having infant sleep in a crib (not parent's bed); place infant on his/her back to sleep; keep stuffed animals, blankets (use wearable blankets), bumpers and pillows out of cribs and learn infant CPR.

Number 2 – Traffic crashes cause nearly 21 preventable deaths per day among those in the 1 to 24 age group.

- Prevent traffic crashes by buckling up every trip, every time in size-appropriate restraints; drive with teens to gain more driving experience even after licensure and don't use electronic devices including hands-free while driving.

Number 3 – Poisoning largely from prescription pain medication causes more than 92 preventable deaths per day among those in the 25 to 64 age group. Examples of pain medication poisoning symptoms to be aware of are chest pains, shortness of breath, rapid, slow, deep or shallow breathing, and abdominal pain. If any of these symptoms occur, contact your physician, local poison center or local hospital emergency department.

 Prevent pain medication poisoning by asking your doctor for information/alternatives to prescription pain medication; if prescribed opioids, take the minimum dose for the shortest time, and never share your prescriptions with friends and family.

Number 4 – Falls cause more than 69 preventable deaths per day among those in the 65 and older age group.

- Prevent falls by utilizing non-skid mats in the bath and shower; install grab bars near the bath tub, toilet and stairs and provide adequate lighting in every room and stairway.

These "Safety for Life Tips" may be considered minute changes today but ultimately can make a big difference tomorrow.

For additional information concerning resources and training -**Contact the Safety and Loss Prevention Program at:** 714-285-5500 or email Safety@ocgov.com





### BATTING FOR A GREEN PLANET!

Show us how you can make things "greener" in your school, home or community.

Design a poster that clearly demonstrates how you "Take the Eco Challenge" for a chance to become an Angels Honorary Bat Kid!

### BAT KID EXPERIENCE INCLUDES:

- Pre-game Angels meet & greet inside the dugout
- Four tickets to watch the game
- Official Bat Kid Jersey
- Professional photo on the field
- And much more!

For contest details and rules, visit: discoverycube.org/batkid













### Recognizing our long-serving employees and their years of dedication to the County of Orange.

### **Health Care Agency**

**CHRISTINA S PREBLE** 

### **OC Community Resources**

CINDI L MORGAN

### **Employees Retirement**

DARLENE D HUYNH

### **Health Care Agency**

JOHN G RALLS KENNETH P GREBEL

### **OC Public Works**

VINCENT MARTINEZ

### **Assessor**

SCEPAN KRAL

### **Auditor-Controller**

**ARATI GHOSH CHRISTINE T TRAN** 

### **Health Care Agency**

**GERRI LYNN ARIAS** LUIS M ARMENTA **ROCHELLE S BRACKEN** 

### **OC Waste & Recycling**

MARIA GINA R DULONG

### **Probation**

**BRYAN N PRIETO** JOHN W CARLSON MICHELE M SMITH VINCENT P HERNANDEZ

### **Sheriff-Coroner**

DENISE L WITTING-HERTSCH CRAIG M LEE DAVID M HARRIS EDWARD L BURRUEL FRANCIS J SMITH **GREGORY R ENGLE** JEFFREY W MANCHESTER KEVIN M LA PYRNE WILLIAM GARCIA

### **Child Support Services**

**NELIDA M YANEZ** 

### Clerk-Recorder

**INEZ SAVOSH** 

### **District Attorney**

**EBRAHIM BAYTIEH** PAUL J CHRISOPOULOS JENNIFER M CONTINI ANTHONY J FERRENTINO MICHAEL J FLORY JENNIFER D GARWOOD **ELISABETH HATCHER** CYNTHIA M HERRERA KRISTAL K HUGHES MARC G LABRECHE STEPHEN J MC GREEVY TRACY A MILLER MARK A SACKS LESLEY D YOUNG

### **Health Care Agency**

DONNA L GRUBAUGH MARIE JOIE CROE

### **Probation**

ANDY G FUENTES CHRISTINE V STASWICK **CINDY A BOGGS** 

**COLLEEN M BYRNE** FERMIN SANCHEZ JAMES M BIEKER JUAN M RODRIGUEZ **ROBERT S EITNER** 

### **Sheriff-Coroner**

ALLISON L HREHA CHRISTOPHER C SANCHEZ DANIEL J EDRALIN GENOVEVA G GOMEZ KAREN C LOWE STELLA H TRAN

### **Social Services Agency**

ANDREA FLORES ARIADNE S PEREZ **BRYAN VALVERDE DIANE B RIVERA** ESTELA M ANAYA FRANK C HUYNH MEDINA TAMI L LEWIS **ODON SANCHEZ** PETER N TRAN **RACHEL ESTAVILLO RUTH M PEASE** YVETTE J HANDFORD

Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary. If you believe there has been an error or omission in reporting your years of service, please email Navminder.Kaur@ocgov.com.

and 15-year Service Awards, please click here.

### **NACO ACHIEVEMENT AWARDS 2017**

The following Awards have been given to Orange County by NACo for 2017

### **Children and Youth**

- FAIRNESS FOR FAMILIES VIDEO PRODUCTION

### **Civic Education and Public Information**

- LANDFILL TOUR PROGRAM
- MYOCGOV MOBILE APP
- OCGOV COMMUNITY ENGAGEMENT & OUTREACH PROGRAM

### **County Administration and Management**

- AUTO INDEXING AND REDACTION
- SHARED SERVICES STRATEGY FOR INFORMATION TECHNOLOGY

### County Resiliency: Infrastructure, Energy & Sustainibility

- OC PUBLIC WORKS GLASSELL CAMPUS STORMWATER LOW IMPACT DEVELOPMENT RETROFIT PROJECT

### **Human Services**

- MOBILE RESPONSE VEHICLE CIVIC CENTER OUTREACH

### **Information Technology**

- HR DATA PORTAL

### Libraries

- LUNCH @ THE LIBRARY
- OC PUBLIC LIBRARIES GENEALOGY SPEAKER SERIES
- RITA RECOMMENDS

### **Personnel Management, Employee and Training**

- ACHIEVING EXCELLENCE IN SERVICE, A CUSTOMER SERVICE TRAINING
- THE PROFESSIONAL DEVELOPMENT EXPERIENCE (PDX)

### **Planning**

- CAPITAL IMPROVEMENT PLANNING PROGRAM MODEL

### **Volunteers**

- A NEW VOLUNTEER PROGRAM FOR THE COUNTY PARK SYSTEM

### ACC-OC GOLDEN HUB OF INNOVATION AWARDS 2017

The following Awards have been given to Orange County by ACC-OC for 2017

### **Innovator of the Year**

- OCIT, CHARLES ECKSTROM

### **City Programs**

- OC SHERIFF'S DEPARTMENT LAKE FOREST, HOMELESS LIAISON PROGRAM

### **Community Outreach**

- OCWR, LANDFILL TOUR PROGRAM
- SSA, MOBILE RESPONSE VEHICLE CIVIC CENTER OUTREACH







# ISSION STATEME

# MAKING ORANGE COUNTY A safe, healthy, and fulfilling place to

# LIVE, WORK, AND PLA

by providing outstanding, cost-effective



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On Facebook at www.Facebook.com/OCGov

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