



COUNTY CONNECTION

A digital magazine for and about County of Orange employees

SEPTEMBER 2017



Table of Contents

September 2017

SECTIONS

- 4 FRANKLY SPEAKING**
A message from CEO Frank Kim

- 13 FITNESS WITH FRANK**
Join CEO Frank Kim on a hiking expedition in an OC park

- 20 HUMAN RESOURCE SERVICES**
News You Can Use

- 21 PROCUREMENT POINTERS**
Understanding the procurement world

- 22 AROUND THE COUNTY**
Various happenings among our different agencies and departments

- 30 CAREER PAGES**
Search open career opportunities within the County of Orange



COVER PHOTO:

OCSD Six Points for Kids deputies packing school supplies for students.

Features

- 8 Employee Profile**
Meet Erin Ulibarri - OC Office on Aging

- 14 "Summer OC" Photo Contest**
See the winning photographs from this past summer

- 16 Ethics Commission**
Providing oversight of County ordinances and promoting a culture of ethical behavior

- 18 OC Parks on Display at JWA**
New OC Parks banners flying high at John Wayne Airport

- 19 National Preparedness Month**
Take steps now to be ready in case of emergencies





EMPLOYEE PROFILE

Erin Ulibarri

8



Fitness With Frank

13



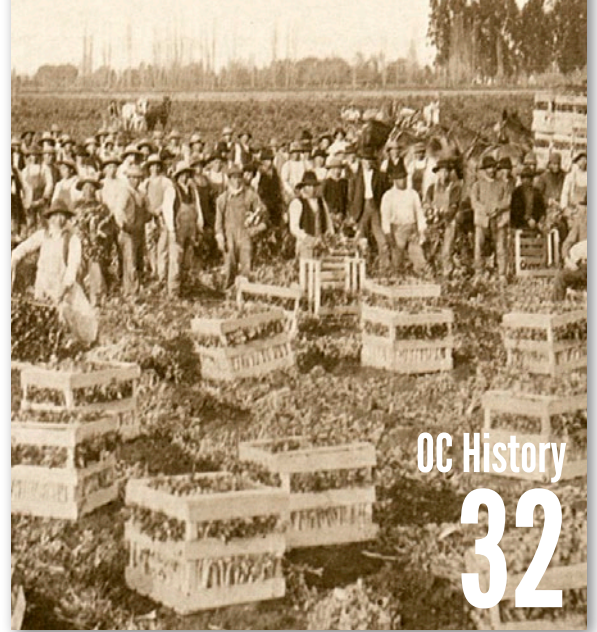
National Preparedness Month

19



Parting Shot

5



OC History

32

SECTIONS *continued*

32 OC HISTORY

Japanese History in Orange County

34 CYBER SAFETY

Phishing Emails

35 WORKPLACE SAFETY

Snake safety tips

36 SERVICE AWARDS

Recognizing our long serving employees and their accomplishments



Around the County

22

FRANKLY SPEAKING

a message from CEO Frank Kim



FRANK KIM

Earlier this month, our County Human Resource Services team kicked off their “OC Quality Experience” customer service program. Brenda Diedrichs, Chief Human Resources Officer, and her team pulled out all the stops for the launch event, a morning program at UCI with keynote speaker Dennis Snow, who honed his customer service abilities with more than 20 years at the Walt Disney Company. Following the keynote, Dennis led an executive session for Department Heads and County Executives to discuss leadership’s role in promoting the OC Quality Experience. The program highlights our County commitment to making Orange County the ideal place to live, work and play and I look forward to its implementation across the County.

September is **National Preparedness Month**, and with the Hurricane Harvey I think we all recognize the need to be more prepared in the event of an emergency. Our OCSD Emergency Management team, led by Director of Emergency Services Donna Boston, does a fantastic job in readying the County. I encourage you to take the opportunity to sign up for **Alert OC**, and use the tools at **Ready OC** to ensure that you and your family are prepared.

As we wind down the summer and head into what looks to be a busy fall season, I want to remind us all to look for new and innovative ways to move our County forward. Every employee has the ability to demonstrate the County’s commitment to excellence. I look forward to continuing to partner with you to deliver exceptional public service to the County of Orange.

A stylized, handwritten signature of Frank Kim in white ink, positioned above a background image of a County of Orange building.



"SAILING AWAY" - COLLEEN OWEN

"Summer OC" Photo Contest Submission

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

Hugh Nguyen
Orange County Clerk-Recorder
Special Saturday Opening

Saturday, September 23, 2017
10:00am - 3:00pm



**North County
Branch Office**

201 N. Harbor Blvd.
Fullerton, CA 92832

Services Available:

Copies of property records
Birth, death, and marriage
certificates
Marriage licenses and ceremonies

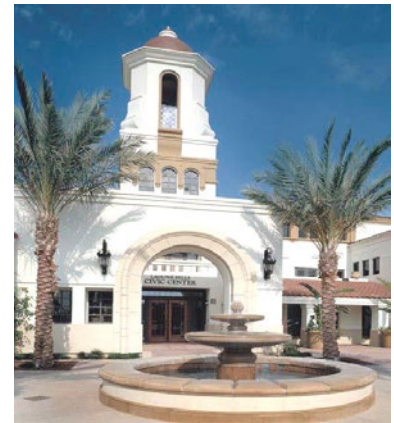


**Old Orange County
Courthouse**

211 W. Santa Ana Blvd.
Santa Ana, CA 92701

Services Available:

Marriage licenses and ceremonies
Passport application processing
Archives
**Passport photos available for \$10*



**South County
Branch Office**

24031 El Toro Rd., Suite #150
Laguna Hills, CA 92653

Services Available:

Marriage licenses and ceremonies,
Copies of property records
Birth, death, and marriage
certificates,
Passport application processing
**Passport photos available for \$10*

Reservations for civil wedding ceremonies and passports are recommended due to limited space. Please call (714) 834-2500 for more information.

Free parking will be available at all three locations!

For more information regarding our services and fees, please visit our website at:

www.ocrecorder.com

OC Public Libraries

GENEALOGY ORANGE

Saturday, September 16

10:00am - 4:00pm

Aliso Viejo Library



Genetic Genealogy with
CeCe Moore
The DNA Detective

Register Online: www.ocpl.org/genealogy

Bring your own lunch or select one of the
\$10.00 options offered by the Corner
Bakery at registration.

Demonstrations of
Ancestry.com Library Edition
at lunch time.

Our team will be there to assist you.


Admission is FREE
Registration Opens July 17

Aliso Viejo Library
1 Journey, Aliso Viejo 92656
949-360-1730



Orange County, CA
Public Libraries
Open Doors. Free Access. Community.
www.ocpl.org

EMPLOYEE PROFILE

A portrait of Erin Ulibbarri, a woman with dark brown wavy hair and blue eyes, smiling. She is wearing a white top with a blue and brown paisley pattern and a blue earring. The background is a solid grey.

"Seniors have so much to tell and share. They've experienced challenges in their lifetimes that we haven't gone through, so it's always great to hear their stories and learn from their experiences."

-ERIN ULIBARRI

ERIN ULIBARRI

Policy, Planning and Community Engagement Manager

OC Community Resources - Office on Aging

Orange County is among the counties with the fastest growing aging populations in America, with the population of those age 65 and older expected to double in the next twenty years.

As this demographic shift occurs, the Orange County Office on Aging's Policy, Planning and Community Engagement Manager Erin Ulibarri serves a crucial role in advocating, sharing information and planning for the future needs of the aging population.

"Instead of seeing an aging population as a burden to society, we are always asking ourselves: 'How can we lift up seniors and view them in a more positive light?' Many seniors are very engaged, very active and contribute a lot through volunteer work or other work in their communities," Erin said.

As the Policy, Planning and Community Engagement Manager, Erin's role is multi-faceted, as she oversees the Office on Aging call center, manages a health educator and health education activities, and participates in numerous community forums and events.

"A typical workday really varies based on the different areas of focus that I oversee or work on," Erin said. "I could be out at a community meeting or event, or I could be involved in an internal project. It could be different from day to day."

Erin has served in her current role for about 1.5

years, having worked for the Office on Aging since 2006 – first as the health educator from 2006 to 2012 and then promoting into a management position. Before working for the Office on Aging, Erin was part of the Social Services Agency (SSA), where she began her career with the County in 2000 working at Orangewood Children and Family Center.

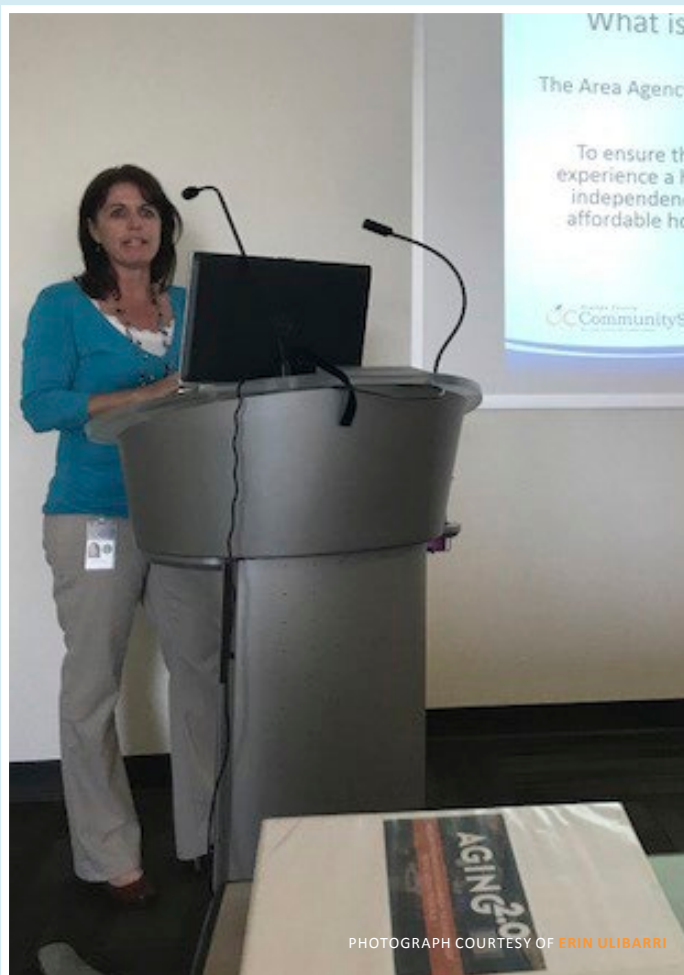
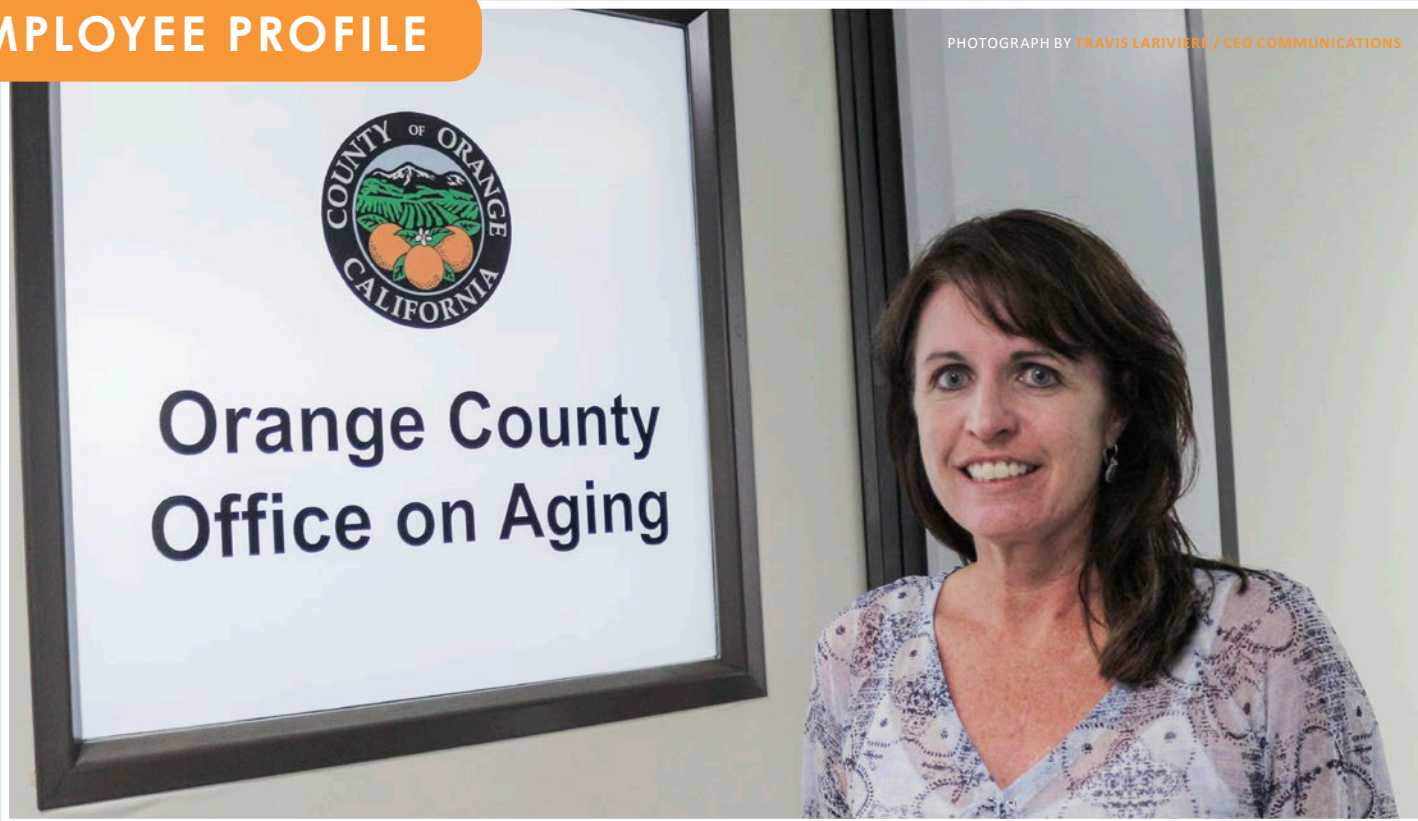
"When I was working at SSA, I got my Master's in Public Health. When I started looking for new positions and saw the health educator position for the Office on Aging, it attracted me because I could focus on health and nutrition, which is what I enjoyed teaching and sharing information about," Erin said.

Currently the Office on Aging is on the leading edge of several initiatives and plans for Orange County's seniors. In May 2016, at a South County Summit hosted by Supervisor Lisa Bartlett, Fifth District, the Office on Aging announced the launch of the "OC Senior Resources" mobile app.

"The app enables users to access all the same services we would offer through our call center," Erin said, referring to the 1,500 programs and services in their call center database, including offerings such as home and congregate meals, case management, Medicare counseling, health promotion, elder abuse prevention and ombudsman assistance.

The Office on Aging is also a leading partner in

EMPLOYEE PROFILE



a collaborative effort called the Orange County Strategic Plan for Aging, which involves numerous nonprofits, for-profit organizations, cities and other government entities – all focused on enhancing the aging experience for seniors in Orange County.

“The Strategic Plan on Aging is one of our most significant projects right now,” Erin said. “Together with other community partners, we’re able to look at how we’re going to support seniors in the county long-term. We have a website at www.ocagingplan.org.”

For Erin, the importance of her day-to-day and strategic-level work is reinforced when she has opportunities to spend time with seniors.

“I remember one interaction at an outreach event, when I started talking to an older man about transportation. He wasn’t aware of the senior non-emergency medical transportation program, so I let him know about that, and then we just started talking about life and his stories,” Erin said. “Seniors have so much to tell and share. They’ve experienced challenges in their lifetimes that we haven’t gone through, so it’s always great to hear their stories and learn from their experiences.”

In Orange County and across the nation, senior issues are highlighted through several campaigns this month promoting awareness and education. September is **National Senior Center Month** and also the month in which **California Fall Prevention Awareness Week** (Sept. 22-28) and **Active Aging Week** (Sept. 24-30) are held. When it comes to collaborating with senior centers, working to prevent falls and promoting active lifestyles, the Office on Aging can serve as a resource for seniors, their loved ones or caregivers, medical professionals, case managers or anyone looking for information.

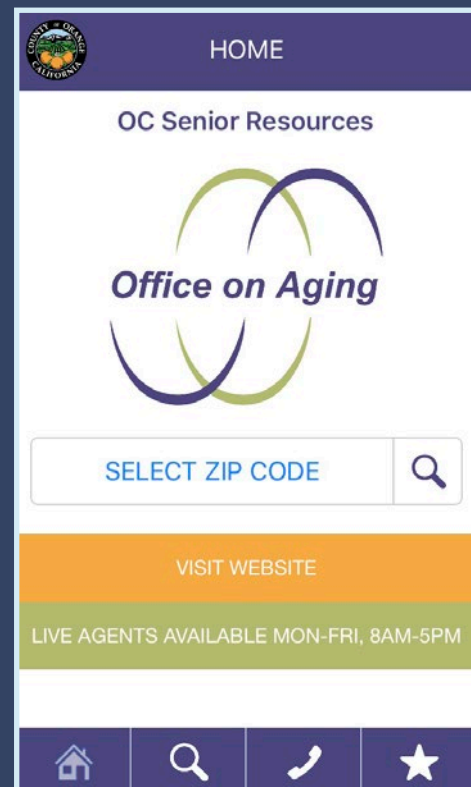
“In September and throughout the year, we want people to know: We’re a resource for you,” Erin said. “Call us if you need to. Let your patients or seniors in your care know that our office exists, so we can make those referrals to resources.”

In addition to spreading the word about their office among seniors and those who care for seniors, the

Office on Aging also encourages County personnel to keep their office in mind as a potential resource and partner.

“The Office on Aging is a part of the County, and we’re interested in partnering across departments and working together,” Erin said. “If you’re working on a senior initiative, we’d love to engage with you.”

For more information about the Office on Aging, visit their website at <http://www.officeonaging.ocgov.com>, call their call center at 800-510-2020 or download their app by searching “OC Senior” on the App Store and Google Play.



PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!

Do you know someone who would make a good employee profile? We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole. Send submissions to jennifer.nentwig@ocgov.com.

▲ Erin standing proud at the entrance of the OC Office on Aging

▶ Erin presenting on behalf of the OC Office on Aging at two different conferences

Official Participant

Join Us

in the
World's Largest
Earthquake Drill.



October 19, 10:19 a.m.

www.ShakeOut.org

FITNESS WITH FRANK



PHOTOGRAPH COURTESY OF DAYTRIPPEN.COM

You are invited to join CEO Frank Kim on Saturday, September 23 at 8 a.m. for a 4-mile, moderate-strenuous hike (elevation gain approximately 586 ft.) at O'Neill Regional Park in Trabuco Canyon. O'Neill Regional Park's 4,500 acres are situated in beautiful Trabuco and Live Oak Canyons. The park is heavily wooded with coast live oak and sycamore trees. The hillsides surrounding the park are filled with cactus, wild buckwheat, sagebrush and chaparral of scrub oak, buckthorn and mountain mahogany.

The group will climb from the oak-tree-clustered canyon bottom and follow Live Oak Trail to Vista Point, which is the highest point in the park at 1,492 ft. After taking in a magnificent 360-degree view of the surrounding communities, Santa Ana Mountain range, Oso Reservoir, and on clear days, the ocean, the group will descend back down into the shaded canyon to conclude the hike.

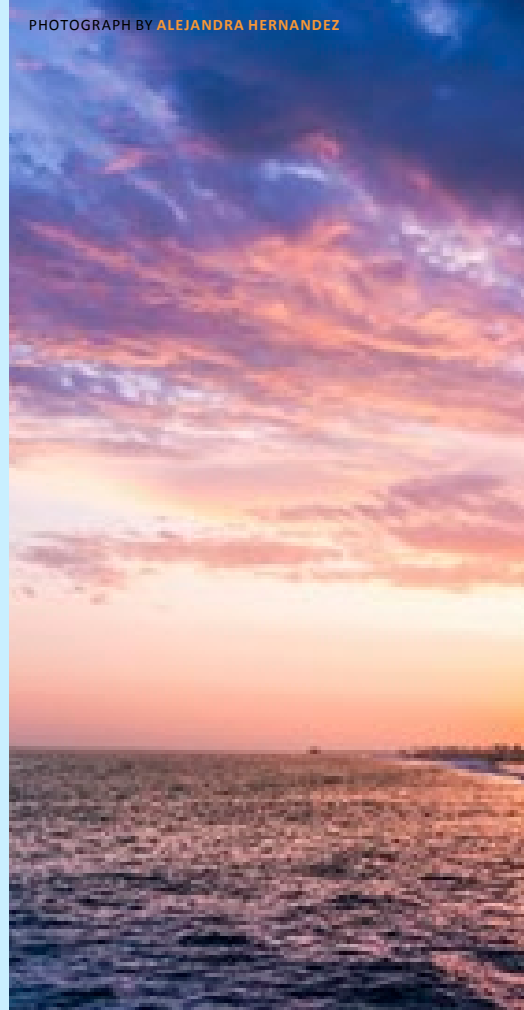
To attend, please email rsvp@ocparks.com with "O'Neill Regional Park" in the subject line and more detailed information will be sent to you as the date nears.

SAVE THE DATE - SEPTEMBER 23, 8 A.M.



PHOTOGRAPH BY **BRETT GLOVER**

PHOTOGRAPH BY **ALEJANDRA HERNANDEZ**



"SUMMER OC" ORANGE COUNTY PHOTO CONTEST

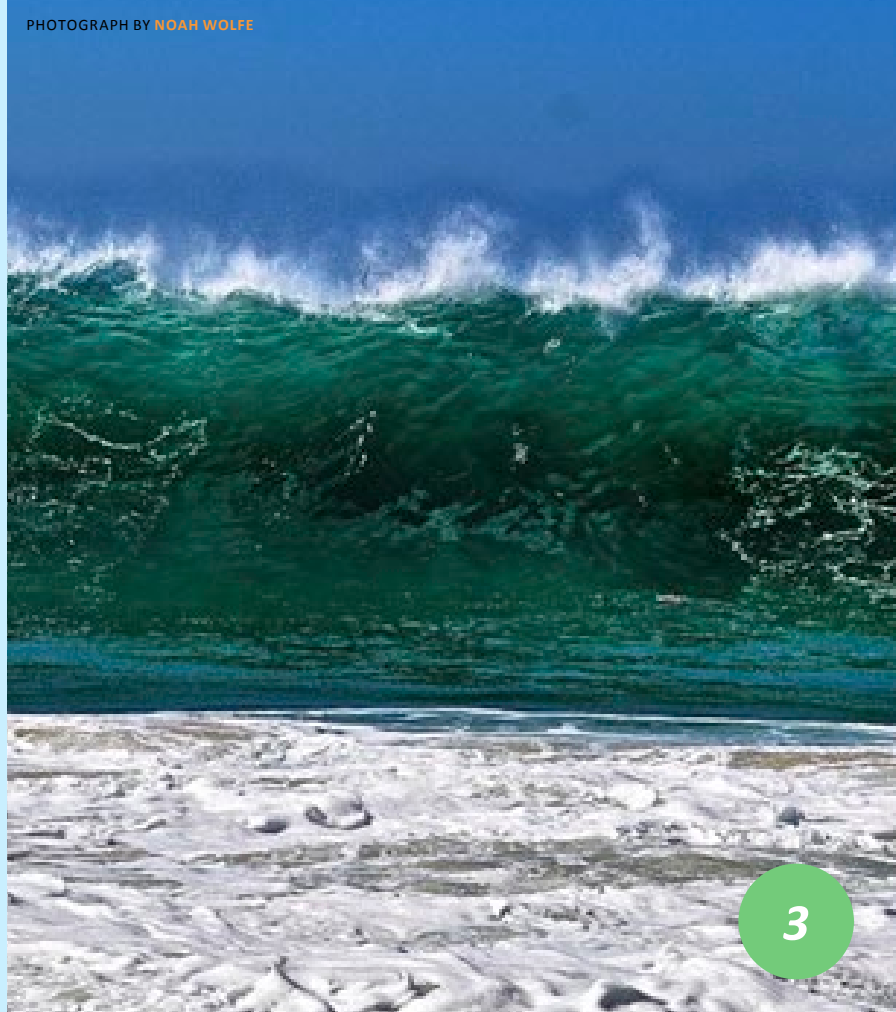
The County recently concluded its "Summer OC" photo contest, and the winner of the contest is Brett Gover, who submitted the photo "Fireworks over the Fairgrounds" featured above at the top left.

The two other photos which selected to be included in the top three were "Hiding Sun" by Alejandra Hernandez (above-middle) and "Crescent Bay South Swell" by Noah Wolfe (above-right). Alejandra Hernandez photographed "Hiding Sun" on July 12, 2017, on the Balboa Peninsula. "Crescent Bay South Swell", by Noah Wolfe, was taken on April 2017 in Crescent Bay, Laguna Beach.

The "Summer OC" Photo Contest, run by CEO Communications, was launched on June 20,



PHOTOGRAPH BY NOAH WOLFE



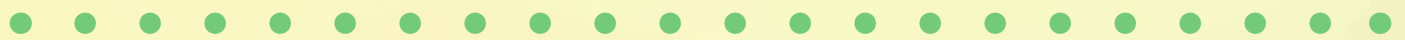
- ▶ **"FIREWORKS OVER THE FAIRGROUNDS"**, a photo by Brett Gover taken on July 4, 2017, won the "Summer OC" Photo Contest by receiving the most votes. During the public voting period, his submission received over 100 "likes" on the County of Orange Facebook page. Photo Credit: Brett Gover
- ▶ **"HIDING SUN"**, a photo by Alejandra Hernandez. This photo earned second place in the "Summer OC" Photo Contest by public vote.
- ▶ **"CRESCENT BAY SOUTH SWELL"**, a photo by Noah Wolfe, earned third place in the "Summer OC" Photo Contest.

2017, and ran until July 20, 2017. The winner of the contest was chosen via public vote on the [County of Orange Facebook page](#). The photo that received the most likes from the top three posted was selected as the winner.

In promoting the contest, CEO Communications asked entrants – members of the public as well as County employees – to submit photos that convey qualities of Orange County that make the County a safe, healthy and fulfilling place to live, work, and play. The contest aimed to promote the County's mission and increase the County's social media engagement.

CEO Communications plans to conduct quarterly photo contests moving forward. To find out about future contests, follow the [County of Orange Facebook page](#).

OFFICE OF CAMPAIGN FINANCE AND ETHICS COMMISSION:



“HERE TO HELP”

In an unassuming office at 1300 S. Grand, a small, dedicated team is hard at work toward achieving a big mission: providing oversight of the County’s campaign reform ordinance, lobbyist registration and reporting, the gift ban ordinance, and sections of the County Code of Ethics and Commitment to Public Service.

The office, officially named the Office of Campaign Finance and Ethics Commission, is focused on ensuring compliance with several County ordinances, which some may find intimidating. However, Executive Director Denah Hoard takes every opportunity to stress the education role of her office, rather than the corrective role.

“This is an education department, not a prosecution department. I really want people to know that I’m available to help educate and train,” Denah said.

The Office of Campaign Finance and Ethics Commission, also referred to as OC Ethics, came about as a result of the Board placing a measure on the 2016 ballot and Orange County voters approving it by 70 percent. The Board of

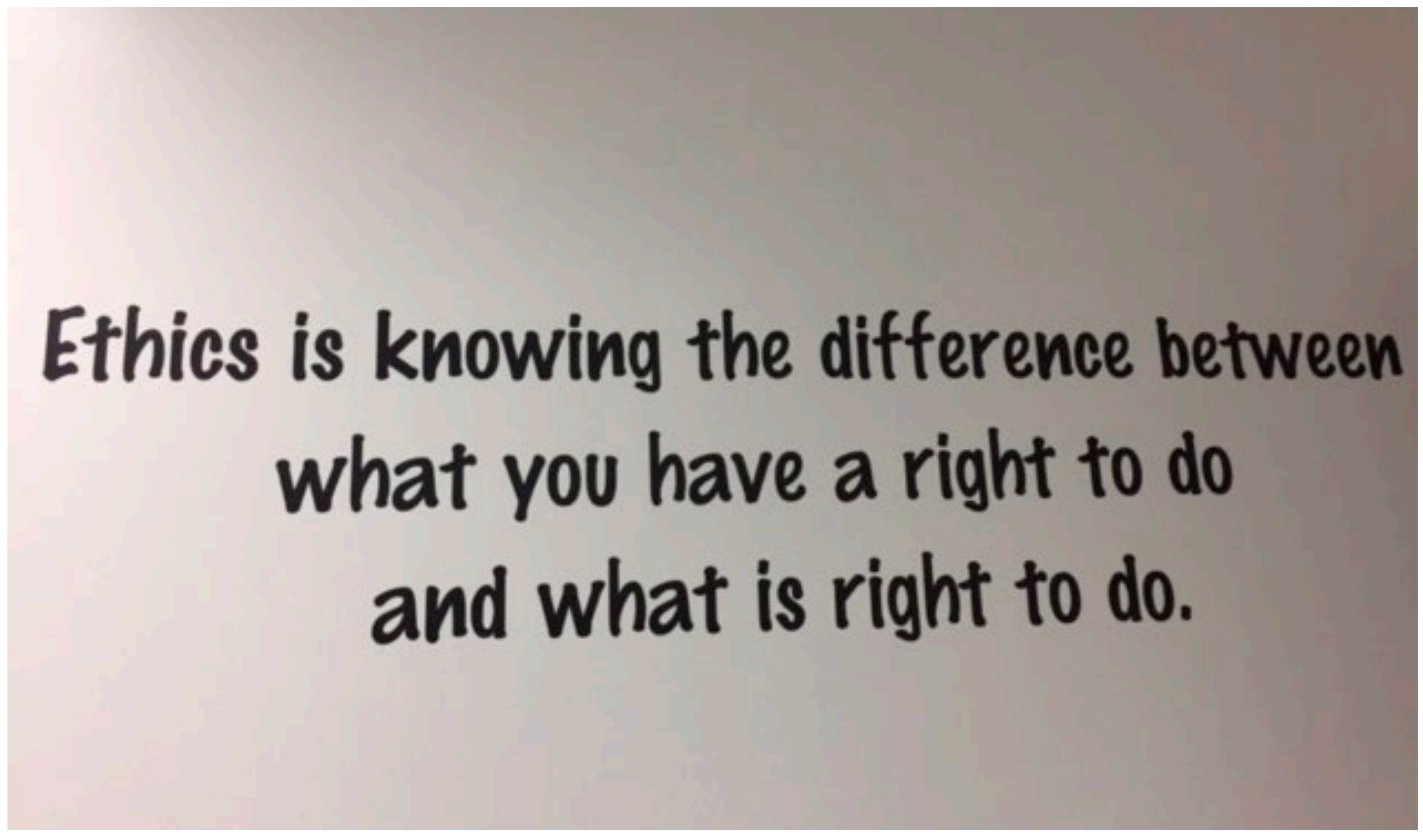
Supervisors hired Denah Hoard as the first Executive Director on March 14, 2017, and the Commission will ultimately include five appointed members.

One of the office’s major functions is to review required campaign filing documents. While the review process is intended to ensure no codes are being violated, according to Denah, an important part of her role is to ensure people know the dos and don’ts of campaign finance before they make or receive contributions.

“My number one goal is to help educate the public and elected officials about how difficult the laws are, and to help strengthen trust in government,” Denah said. “I want to help the public and elected officials communicate, bring people together and restore the transparency that sometimes people believe isn’t there.”

OC Ethics is also responsible for providing ethics training to newly-elected and appointed County officials, as well as other County employees as time allows.

“I am going to be teaching our Ethics Code policies

A photograph of a wall with a quote by Potter Stewart. The quote is written in a large, dark, serif font. The wall has a light-colored, textured background.

**Ethics is knowing the difference between
what you have a right to do
and what is right to do.**

▲ *This quote from Potter Stewart, former Associate Justice of the U.S. Supreme Court, is prominently featured on the wall in the OC Ethics Office.*

and procedures, emphasizing things like the gift ban and the Form 700. One of my favorite quotes to teach people is ‘It’s not what you have a right to do, but about what’s right to do,’ Denah said. “Though it’s not necessarily part of what the voters require me to do, if and when I have time, I’d like to reach out and talk to all employees and promote a culture of ethical workplace behavior.”

Looking forward to the year ahead, the Office of Campaign Finance and Ethics Commission is sure to evolve as the Commission and its role takes shape. Currently, of the five commissioner positions, one has been filled by Peter Agarwal who was appointed on June 27, and another position has been filled by H. Josh Ji who was appointed on Aug. 22.

A guiding light for the OC Ethics team, as they move forward, is a clear vision of what success will look like.

“Success for our office will be seeing absolutely no prosecutions or civil cases involving elected officials having accepted excessive contributions, and receiving

no complaints about elected officials violating any of the codes that I’m in charge of enforcing,” Denah said. “That means I will have done my job educating, letting the public know that I’m here, and that I’ve created manuals for people to look at, learn from and do what’s right.”

Reflecting on her role as Executive Director of an office that Orange County citizens voted to establish, Denah takes her commitment to voters seriously, while also expressing her pride as a County employee.

“I know you will never please everyone, but I wanted to start the process to show the public that there are a lot of good people in the County of Orange and that they are really trying hard,” Denah said. “I wanted to be the person that helps facilitate that.”

For additional information about OC Ethics or to request their assistance, visit www.ocethics.com, email info@ocethics.com or call 714-645-3844.

OC Parks and JWA

Welcome Guests to Orange County



Many guests that travel through John Wayne Airport (JWA) aren't aware of the extensive **parks** local to Orange County. In partnership, JWA and OC Parks worked together to create roadway banners that highlight 12 Orange County Parks. These banners are currently displayed on the Departure (upper) Level at John Wayne Airport on the left side of the roadway. They provide JWA guests with images that provide a glimpse into the OC Parks landscape. The OC Parks featured on the banners include:

1. **Aliso Beach**
2. **Carbon Canyon Regional Park**
3. **Ronald W. Caspers Wilderness Park**
4. **Dana Point Harbor**
5. **Irvine Regional Park**
6. **Mile Square Regional Park**

7. **Newport Back Bay**
8. **Thomas F. Riley Wilderness Park**
9. **Salt Creek Beach**
10. **Santiago Oaks Regional Park**
11. **William R. Mason Regional Park**
12. **Limestone Canyon Nature Preserve**

John Wayne Airport and OC Parks encourage residents and guests of Orange County to explore and discover these Orange County treasures.

The OC Parks roadway banners will be on display through November. For more information about OC Parks events and resources, visit <http://www.ocparks.com/>

PREPARE FOR EMERGENCIES DURING NATIONAL PREPAREDNESS MONTH

September marks National Preparedness Month, which was founded after 9/11 to increase preparedness in the U.S. First responders and emergency managers understand that there will be an overwhelming demand to reach people in distress following a disaster. Getting to every person quickly following an emergency will simply not be possible – especially if roads are damaged and power is out. It's imperative that community members take the necessary steps to prepare for emergencies. The actions we take today will lead to a stronger recovery when disaster hits home.

This year's theme is "Disasters Don't Plan Ahead. You Can." The Emergency Management Division earnestly promotes National Preparedness Month for community members and our employees. During the month of September there will be weekly promotional themes:

- Week 1: Make a Plan for Yourself, Family and Friends
- Week 2: Plan to Help Your Neighbor and Community
- Week 3: Practice and Build Out Your Plans
- Week 4: Get Involved! Be Part of Something Larger

County agencies are encouraged to visit www.ready.gov for more information and resources. Make your emergency plan today and encourage those that you know and love to do the same. When an emergency arises, employees can implement their family emergency plan and fulfill their role as designated Disaster Service Workers. The time is now to make a commitment to be the survivor.



This September, prepare and plan for any event that may cause you to go for three days without electricity, water service, access to a supermarket or other local services. It is a time to prepare yourself, your family and your loved ones for any emergency. Just follow these three steps:

1. Get a Kit: Keep enough emergency supplies on hand for you and those in your care, including water, non-perishable food, first aid, prescriptions, flashlights and a battery-powered radio. For a complete checklist of supplies, visit www.ReadyOC.org.
2. Make a Plan: Discuss, agree on and document an emergency plan with those in your care. For sample plans, see www.ReadyOC.org. Work with your neighbors, colleagues and others to build a community network of resilience.
3. Be Informed: Information is available to assist you from local, state and federal resources. You can find preparedness information by:
 - o Signing up for emergency alerts and notifications at www.AlertOC.com.
 - o Accessing www.ReadyOC.org to learn what to do before, during and after an emergency.
 - o Contacting your local emergency management department and ask for a tour and information about preparedness.

Resilient public alert and warning tools are essential to save lives and protect property during times of national, state, regional and local emergencies. The Emergency Alert System (EAS) is used by alerting authorities to send warnings via broadcast, cable, satellite and wireline communications pathways. The national test of the Emergency Alert System test will be held on September 27 at 11:20 a.m. (PDT).

Find out more about National Preparedness Month at <http://www.ready.gov/september>.

HUMAN RESOURCE SERVICES

NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

The Annual All Employee Transportation Survey

This month, all employees again will complete the Annual All Employee Transportation Survey. The results of the annual transportation survey are used to compare commuting trends from year-to-year and to add features to the OC Rideshare Program. Some of the information collected allows us to reach out to employees throughout the year as new transit lines open, or determine potential for forming a carpool or vanpool from your area. In addition, through the survey process, you can request to be added to the Carpool/Vanpool Match List on the County's IntraOC. Employees can then contact co-workers to discuss carpooling or vanpooling.

With the help of comments from employees, the OC Rideshare Program adjusts the services, support and incentives made available to employees. The County is also required to send a summary of the survey results to the South Coast Air Quality Management District each year along with a description of the updated OC Rideshare Program.

Thank you in advance for responding to the 2017 Annual Transportation Survey!

Rideshare Week 2017

Mark your calendars so you don't forget to participate in Rideshare Week October 2 – 6 by pledging to bike, vanpool, carpool, take the bus or train to work to help reduce CO2 emissions. Based on where you live, you may be eligible to win great prizes, tickets and more! Check the links below during Rideshare Week to participate in the contests:

- Los Angeles County – Go to www.ridematch.info and “register” for the Commute Calendar—then log in every day you rideshare during Rideshare Week. Any day you don't drive alone is a chance to win.
- Orange County – First-time OCTA bus riders can win a 1-day pass and current riders can win a 30-day pass. Enter at www.octa.net.
- Inland Empire – Pledge to rideshare at least one day during Rideshare Week for a chance to win any of dozens of prizes. Find out more at www.iecommuter.org

PROCUREMENT POINTERS

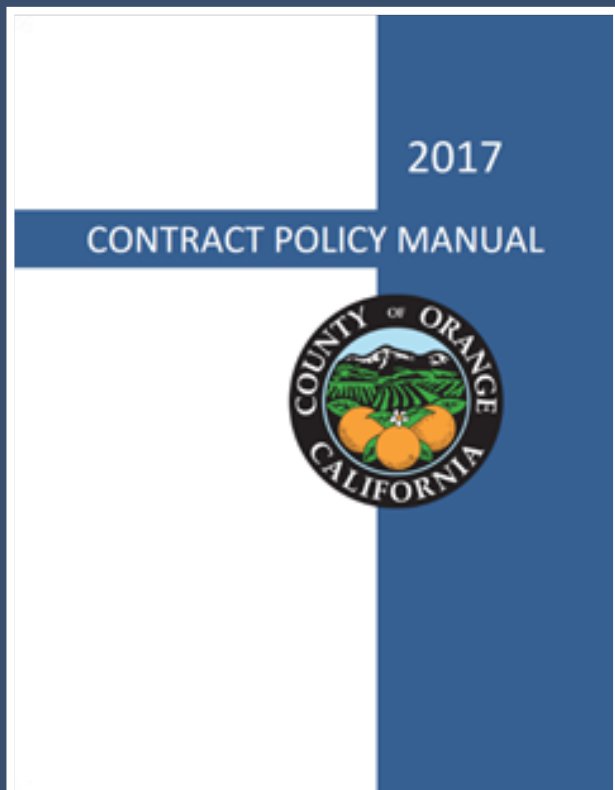
This is the first article in a new section called “Procurement Pointers.” Each month, this section will include information to help readers better understand and navigate the world of County procurement. Whether you are a Deputy Purchasing Agent or someone who utilizes County-purchased equipment, supplies or services, information in this section will provide you with helpful tips and guidance.

Procurement Office Rolls Out Updated Contract Policy Manual

The County Procurement Office introduced an updated **Contract Policy Manual** that was adopted by the Orange County Board of Supervisors on June 6, 2017, and went into effect on August 1, 2017.

Highlights include:

- Solicitation thresholds for commodities, capital assets, human services and services contracts were adjusted.
- For sole source contracts, dollar thresholds were adjusted for capital assets, services and human services contracts requiring Board approval (from \$50,000 to \$75,000).
- Language was strengthened in the section on Ethics in Public Contracting-Contractors.
- The Architect-Engineer Service and Public Works sections were deleted, as they are included in the Design and Construction Procurement Manual.
- The manual now includes two new contract types (unilateral and hybrid) and a new solicitation method (Request for Information - RFI).



The County Procurement Office provides corporate-level procurement support to the County. The office ensures that proper safeguards are in place for maintaining a procurement system of quality and integrity by providing procurement support, training and oversight Countywide. The office won the Achievement of Excellence in Procurement award from the National Procurement Institute, Inc. in 2007, and the past three years in 2014, 2015, and 2016.

For more information, go to <http://olb.ocgov.com/> or contact them at CPO@ocgov.com.

23

HEALTH CARE AGENCY

- *Environmental Health Oversees Cleanup of I-405 Plane Crash Site*

24

JOHN WAYNE AIRPORT

- *JWA Upgrades 3D Flight Track Viewer, Powered by Volans*
- *New Nonstop Service to Albuquerque at John Wayne Airport*

25

OCIT

- *MyOCgov Mobile Application Wins “Best Mobile/Wireless Project” Award*

25

OC PUBLIC LIBRARIES

- *OC Public Libraries Hosts Lunch @ The Library, Serves 7,000+ Lunches*

26

OC SHERIFF DEPARTMENT

- *OCSD Makes Great Showing at Annual World Police and Fire Games*
- *OCSD Engages with Community for National Night Out*

27

SOCIAL SERVICES AGENCY

- *Social Services Agency Conducts Q&A with Retiring Directors*

Environmental Health Oversees Cleanup of I-405 Plane Crash Site

Little did Hazardous Materials Specialists Bri Dewey and Mark Sutphin know that their day would turn into a media-filled frenzy involving a major freeway closure due to a plane crash near John Wayne Airport on June 30.

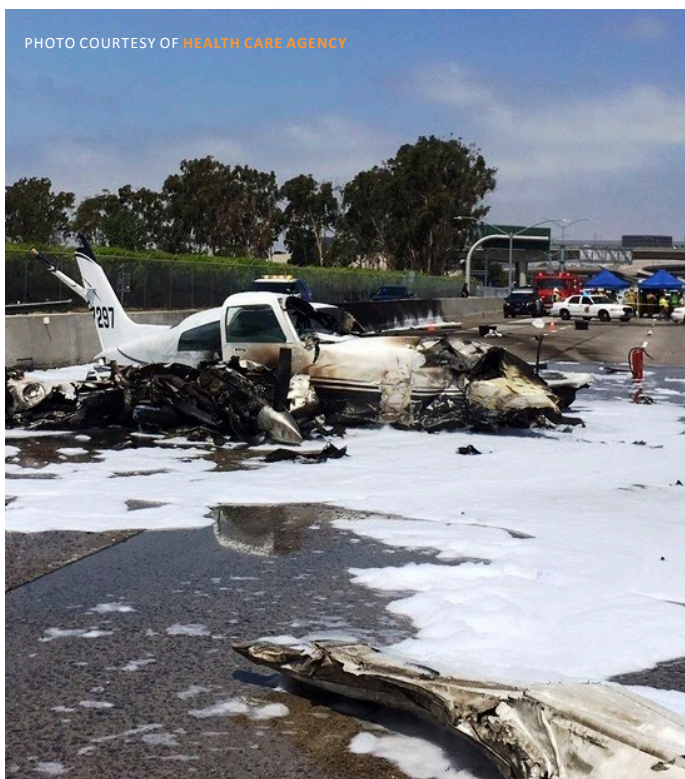
That morning, a small, twin-engine plane crash-landed and caught fire on the southbound I-405 freeway at MacArthur Blvd. during the tail end of rush hour traffic. Read the OC Register article [here](#). After both occupants were safely transported to a local hospital and Orange County Fire Authority (OCFA) crews extinguished flames, the OC Health Care Agency (HCA) Environmental Health division received a call asking for assistance to oversee proper cleanup of the crash site.

“The goal was to ensure that the cleanup of aviation fuel, any crash debris and foam used by OCFA to fight the fire was properly managed and disposed of to protect public health,” said Bri Dewey, Hazardous Materials Specialist III. “Spill berms (borders made from non-absorbing material that act as sealants to prevent spills from polluting the environment)

placed by OCFA around the freeway floor’s drainage gates, helped alleviate any additional impact of hazardous material getting into the storm drains. We worked with our partners to ensure that waterways were safe and remaining material on the freeway was properly collected, stored and disposed of.”

Environmental Health’s response was a multi-jurisdictional collaboration between federal, state and local partners including the California Department of Fish and Wildlife, Caltrans, Orange County Public Works, OCFA and a private hazardous waste contractor that all worked together to properly oversee the cleanup so that the I-405 could safely reopen to commuters.

To learn more about the great work that the Hazardous Waste program does here in Orange County to protect public health, visit www.occupainfo.com/programs/hazwaste.



▲ Small plane crash on the 405 near John Wayne Airport



▲ Closer detail wreckage of the crashed plane

JOHN WAYNE AIRPORT

JWA Upgrades 3D Flight Track Viewer, Powered by Volans

John Wayne Airport (JWA) recently announced the recent upgrade of its Flight Track Viewer, powered by VOLANS. JWA's Flight Track Viewer, developed by BridgeNet International and originally launched in January 2015, is a 3-D software application with a user-friendly interface making it easy for the public to view aircraft flight tracks online. One of the highlighted benefits of the upgrade includes the ability to utilize the application on mobile devices. Additionally, users are able to view flights from a pilot's perspective or a bird's eye view in near real-time or historical playback mode, as well as the aircraft's type, origin/destination, altitude, heading and flight number.

Supported browsers include Chrome, Internet Explorer, Firefox, Safari and Microsoft Edge, although Chrome is preferred. To access the application and online user's manual, please visit www.ocair.com/communityrelations/flighttracking. For questions, please contact the JWA Access & Noise Office at (949) 252-5185.



▲ Live view of the 3D flight tracker

New Nonstop Service to Albuquerque at John Wayne Airport



John Wayne Airport is excited to announce a new nonstop service on [Alaska Airlines](http://www.alaskaair.com) to Albuquerque, New Mexico's [Albuquerque International Sunport](http://www.albququerqueinternational.com) (ABQ). Service to Albuquerque on [Alaska Airlines](http://www.alaskaair.com) began on August 18 and service to Detroit on [Delta Airlines](http://www.delta.com) begins September 5. Deplaning guests on the inaugural flight from ABQ were greeted by John Wayne Airport and Alaska Airlines staff members providing gift bags with items provided by [South Coast Plaza](http://www.southcoastplaza.com), Visit Anaheim, Alaska Airlines and John Wayne Airport. Guests departing out of John Wayne Airport to ABQ were given the same gift bags as they boarded the plane.

Alaska Airlines initiated service at John Wayne Airport in October 1987, and currently provides nonstop service between Orange County and Cabo San Lucas, Mexico; Portland; Puerto Vallarta, Mexico; Reno/Tahoe; San Jose; San Francisco; Albuquerque; Santa Rosa/Sonoma and Seattle.

To contact Alaska Airlines, please visit www.alaskaair.com, or the John Wayne Airport website www.ocair.com/flightinformation/airlines

◀ Hot air balloons flying over New Mexico

MyOCgov Mobile Application Wins “Best Mobile/Wireless Project” Award

The County’s myOCgov mobile app has been announced as the 2017 recipient of the Best of California’s award in the “Best Mobile/Wireless Project” category. The app, launched in February, assists more than 3 million Orange County residents locate parks, libraries and other vital County services.

With thousands of downloads in the first three months, the app is a testament to the hard work and dedication of the County’s Fifth Supervisorial District, the OCIT Civic Apps Team and more than 60 beta testers, who worked in unison to create the app.

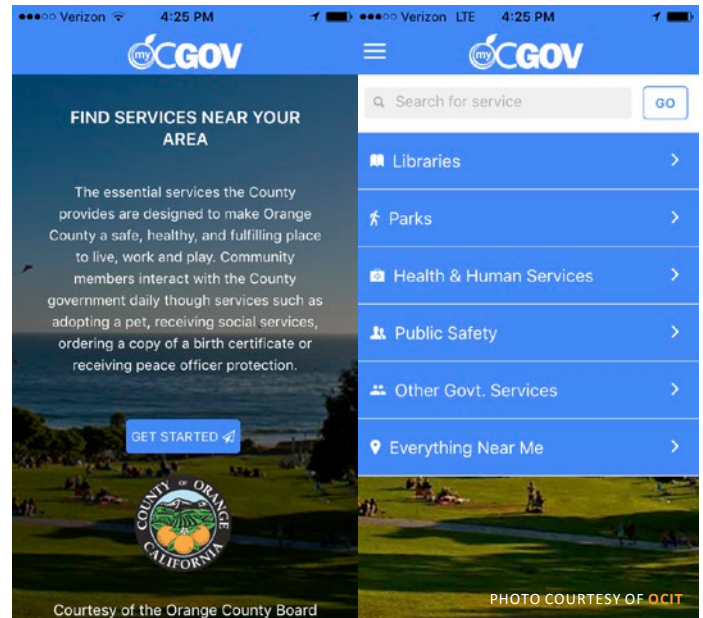
In addition to helping families locate the nearest County park, the app can also be utilized by job seekers to find the closest one-stop job search center, or even be used to pinpoint nearby health and social services.

The “Best Mobile/Wireless Project” category identifies applications and projects that demonstrate usability and accessibility, collaborative efforts, innovative approaches, and an appreciation for privacy and security. Best of California Award winners are selected by a panel of judges based on a mix of criteria, including collaboration among agencies, innovative use of technology, economic benefits and improving public services and business processes. Last year’s winners in this category were the California Lottery’s Mobile App and an Alameda County application designed to bring citizens into the

fight to stop human trafficking in Orange County.

The award will be presented in mid-September at the “Best of California” 2017 Sacramento gala.

▼ MyOCgov Mobile App



OC Public Libraries Hosts ‘Lunch @ The Library’, Serves 7,000+ Lunches



OC Public Libraries, in partnership with the Garden Grove School District and the California Library Association, hosted “Lunch @ The Library” for the second year in a row. Lunch @ The Library provides children and teens in low-income communities with free and healthy summer lunches, and summer reading and enrichment programs, to help combat hunger and obesity and prevent summer learning loss. This year the program included the Garden Grove Chapman Branch, as it did last year, and also expanded to the Garden Grove Main Branch. Between the two branches, 7,050 lunches were served, tripling the numbers from last year.

Video of the Lunch @ The Library program can be found here: <https://youtu.be/no59fTRu1v0>.

◀ Young boy selecting his lunch at an OC Public Library

OCSD Makes Great Showing at Annual World Police and Fire Games

Athletic talent abounds at the Orange County Sheriff's Department. More than 20 employees participated in this year's World Police and Fire Games, which took place Aug. 7 – 16 in Los Angeles, bringing home 25 medals in a variety of sports from soccer to pistol shooting to ice hockey.

For a full listing of medal winners and non-medal participants, please visit <http://www.ocsd.org/news/details?NewsID=4743&TargetID=88>. Congratulations to all the participants!



OCSD Engages with Community for National Night Out

Across the county, the Orange County Sheriff's Department (OCSD) showcased the best of the department at the annual National Night Out.

Residents met members of the department and learned about OCSD's services, including community programs, the Aviation Support Unit, K9s, Explorers and motor deputies, among other facets of the department.

Laguna Niguel, Laguna Hills, Lake Forest, Mission Viejo, Unincorporated North and Unincorporated Southeast all participated in the nationwide event Aug. 2. Yorba Linda, San Juan Capistrano and Dana Point also held their version of National Night Out later in the week.

An opportunity to engage with the community in a fun and interactive way is something OCSD deputies look forward to every year.

▶ A local family visiting with members of the Sheriff's Department



Social Services Agency Conducts Q&A with Retiring Directors

On July 27, Social Services Agency (SSA) managers were afforded a unique and special opportunity to attend a Q&A director's panel session with SSA's Director of Family Self-Sufficiency & Adult Services Nathan Nishimoto and Assistance Programs Director Wendy Aquin.

This panel discussion provided both directors the chance to share their collective leadership insight, experience and wisdom in response to questions submitted by managers, before the directors embark on their upcoming journeys as retirees. Managers in attendance were treated to personal anecdotes as well as career and educational histories from both directors.

One of the most enlightening questions asked during the event was "What type of characteristics do you need to help you be successful?" In response to this question, they both outlined the following skills below.

In addition, Nathan and Wendy expressed that they personally value tenacity, a genuine compassion for the well-being of people, and having a great appreciation for diversity of thoughts as critical aptitudes for success.

Characteristics of Success



Genuineness:

Having a good sense of who you really are. Be open and honest about yourself. Be authentic and speak the truth.



Reliability:

If you are reliable, people will follow you, and your boss will trust you.



Communication:

Not just public speaking and writing, but asking the right questions. Be inquisitive. It's about knowing which questions to ask.



Critical Thinking:

Make sound decisions and thoroughly assess situations.



Ability to Transfer Knowledge:

Be adaptable. Apply what you've learned from one job to another.



Collaboration:

Be able to connect with people and work together effectively. "It's amazing what you can accomplish if you don't care who gets the credit."



Take Ownership and Have Courage:

As leaders, we are responsible. You will always have more responsibility than authority. Do what is right, even if it isn't popular. Trust your intuition. Don't be afraid to take risks.



Foresight:

Be able to look at the larger global picture and implications for yourself, your team, your Agency, and your community.



17th Annual County of Orange United Way Golf Tournament

Presented by

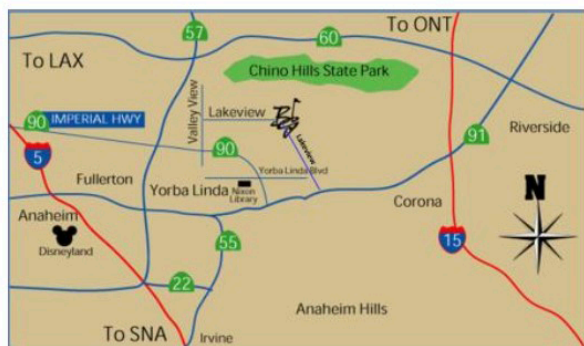


Monday, October 9, 2017



G O L F C L U B

One Black Gold Drive
Yorba Linda, CA 92886



Golf registration form click here: <http://www.ocgov.com/civicax/filebank/blobdload.aspx?BlobID=66108>

Schedule

Time:	6:30 am	Registration
	7:15 am.....	100,000 Drive Contest
	7:30 am.....	Shotgun Start
	12:30 pm.....	Refreshments
	1pm.....	Lunch & Awards

Place: One Black Gold Drive
Yorba Linda, CA 92886

Cost: \$135 Per Golfer (\$150 after early registration)

Includes: green fees, breakfast and lunch, golf cart, range balls and tee favors

Format: Four-person team scramble

Contests: Longest putt, closest to the pin, longest drive

Early Registration

Deadline: **Friday, September 29, 2017**



For more information please contact:

Oscar Garza

Phone: (714) 834-4095

Email: Oscar.garza@ocwr.ocgov.com

ANNA SOPHIA SERVIN

Training and Special Projects Manager - Registrar of Voters

This beautiful photo is titled "Sunsets with Penny" and was taken at Mile Square Park in Fountain Valley.

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

CAREER PAGES

AVAILABLE JOB OPPORTUNITIES
AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

Emergency Medical
Specialist – ASAP

IT App Developer II – ASAP

Payroll Officer Supervisor II
- ASAP

Research Analyst IV – ASAP

Housing Supervisor –
09/18/17

Senior Architect –
09/20/17

Director of Land
Development – 09/24/17

PROMOTIONAL

Public Works Maintenance Sup I
09/08/17

Accounting Office Supervisor II
09/12/17

Sr. Accountant/Auditor I –
09/12/17

Sheriff/Coroner:

Investigator & Sergeant -
09/11/17

Health Care Agency:

Division Manager (Navigation,
Innovation and Training
Division) – ASAP

Assessor:

Senior Assessment Technician -
09/20/17

CLOSING SOON

Housing Development
Administrator – 09/08/17

Community Program
Specialist – 09/11/17

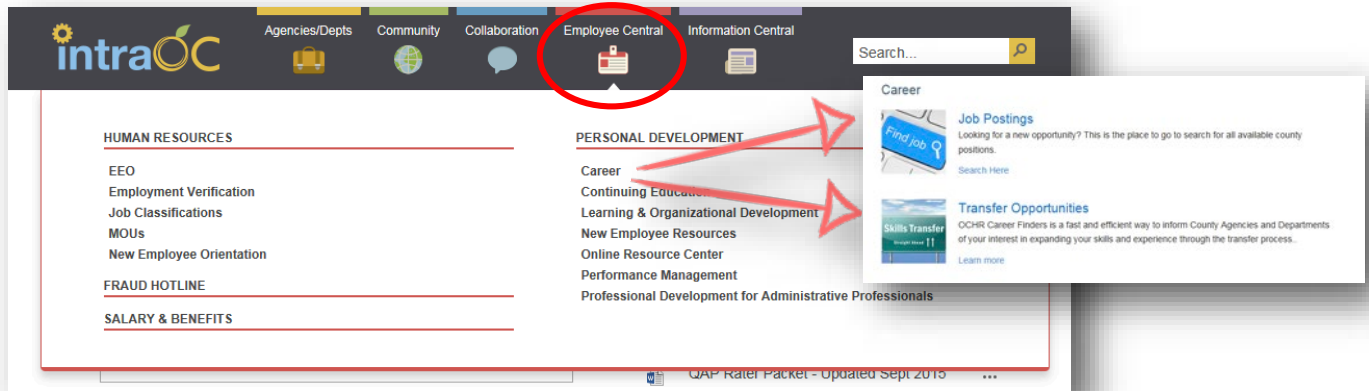
Senior Landfill Equipment
Operator – 09/15/17

Be sure to check the website often for any career opportunities that may be listed!

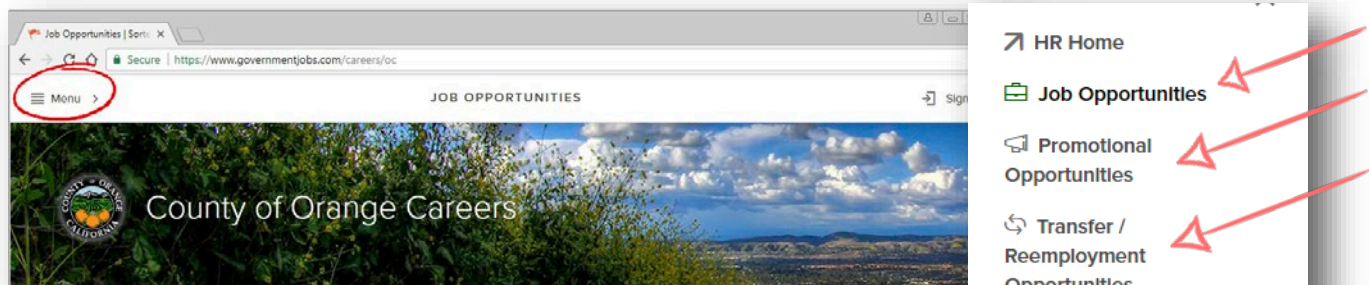
LOOKING TO PROMOTE OR TRANSFER?

3 STEPS TO NAVIGATING THE OC CAREERS PAGE

- 1 While in IntraOC, go to the Employee Central menu and select Career from the drop-down menu to be redirected to Job Postings and Transfer Opportunities. **Job Postings** will redirect you to opportunities open to the public. **Transfer Opportunities** will redirect you to the transfer applications.



- 2 After making your selection, you will be redirected to a page with the header shown below. Select the menu button in the upper left hand corner.



- 3 A drop-down menu will appear, pictured on the right, and select:
 - **Job Opportunities** to see opportunities open to the public.
 - **Promotional Opportunities** to see opportunities limited to County employees.
 - **Transfer Opportunities** to place yourself on the appropriate transfer list for your classification.

ocgov.com/jobs



#OCCareers
#Working4OC

OC HISTORY

JOURNEY THROUGH ORANGE COUNTY'S ORIGINS, OBSTACLES AND OPPORTUNITIES



▲ Dedication of the Wintersburg Japanese Presbyterian Church, on Warner Ave., Dec. 9, 1934. Photo courtesy Orange County Archives.

▼ Japanese agricultural workers were critical to the success of Orange County's important celery industry.

JAPANESE HISTORY IN ORANGE COUNTY

BY CHRIS JEPSEN

Although Japanese laborers came to Orange County as early as the 1880s, the greater influx arrived around 1900. Most were from agricultural areas of Japan south or west of Tokyo, and their skills were needed in a young county whose economy hinged almost entirely on farming. Many Japanese immigrants began life here as field workers and gradually became farmers in their own right. Within 10 years they were doing most of the work in our lucrative celery fields, were leasing land as sharecroppers, and were introducing the area to crops like strawberries, tomatoes and peppers. In 1908, a “gentlemen’s agreement” between Japan and the U.S. prohibited the immigration of more Japanese laborers, but allowed the wives, children and parents of those already here to come to the United States. Unlike the earlier influx of Chinese laborers, the Japanese started families here and put down roots.

Also unlike the Chinese, the Japanese-Americans (a.k.a. Nikkei) were not primarily clustered in just a few small neighborhoods. Although certain communities, like Talbert (Fountain Valley), had more Japanese residents than others, Nikkei could be found across much of Orange County.

Instead of gathering in “Japantowns” the community was brought together through involvement in groups like Japanese farming associations, women’s clubs, sports clubs (for kendo, judo, baseball, etc.) and prefectural associations (based on which region of Japan one’s family hailed from). Children were sent to Japanese language schools in the afternoons or on Saturdays, to learn the language and culture of their ancestors.

Churches were also extremely important factors in creating and maintaining a Nikkei community in Orange County. They were social and cultural hubs as well as spiritual ones. The earliest such churches here were the Wintersburg Japanese Presbyterian Church (in what’s now Huntington Beach), the Anaheim Japanese Free Methodist Church, and the Buddhist Church in Talbert. The ministers of these churches often also served in a broader community leadership role, providing advice and mediation on a wide variety of issues.

In 1935, city and county leaders held a banquet in Santa Ana to honor their Nikkei friends and neighbors. Obviously, not all

of Orange County’s roughly 1,700 Japanese Americans could attend, but representatives of five local Japanese organizations were on hand, as well as prominent local farmers and the Japanese Consul to Los Angeles. There was entertainment and traditional Japanese dance, but the real point of the evening – as driven home by prominent speaker after prominent speaker – was to underscore the growing friendship and interdependence between Orange County’s Anglo population and the once-seemingly-foreign Nikkei community.

Only eight years later, after Japan’s sneak attack on Pearl Harbor and America’s entry into World War II, President Franklin D. Roosevelt ordered everyone of Japanese ancestry on the West Coast to be rounded up and put into internment camps. In this flagrant and massive violation of civil liberties, about 110,000 Japanese-Americans were uprooted from their homes and land, including about 1,900 Orange Countians. Most were U.S. citizens. In some cases, neighbors held their land, equipment and animals for them until they could return. More often, they lost their homes, businesses and farms forever. And while some returned to Orange County after the war, the community was never the same again. Those who did return found a rapidly changing region, with less agriculture and a booming population of newcomers who more often looked upon the Japanese as vanquished enemies rather than old friends and neighbors. Still, the Japanese American population grew to include some of the region’s most prominent individuals, from Superior Court judges to successful business owners to elected officials.

Today, more than 31,000 people of Japanese descent live in Orange County. A small percentage of them are related to our pioneer Nikkei families. And like most locals, too few fully appreciate the important role Japanese-Americans played in shaping and building Orange County.

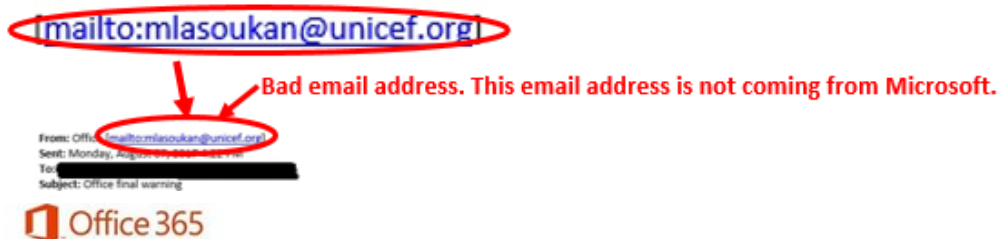
CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

Urgent Cyber Alert: New Phishing E-Mails targeting Office 365 users

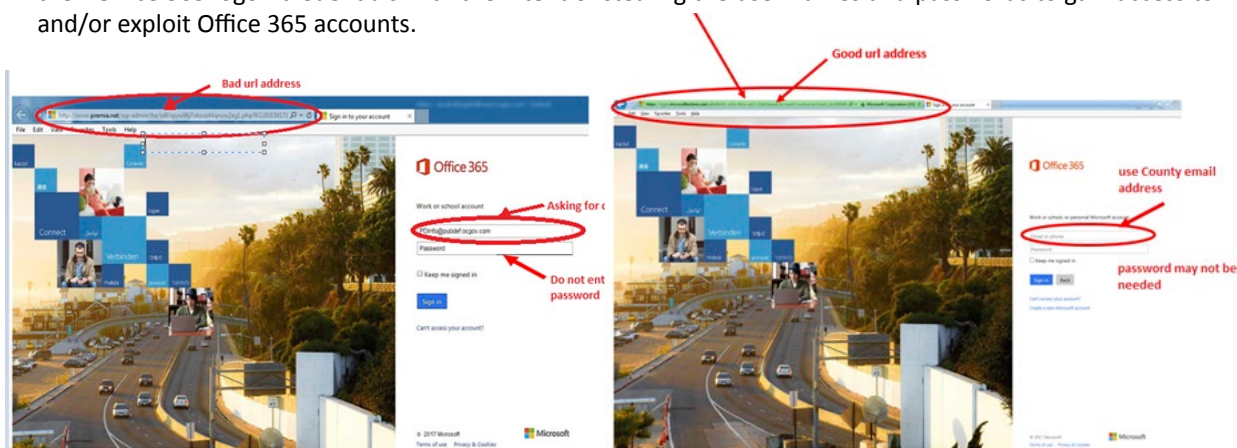
Hackers are now using phishing, account compromise, and insider impersonation techniques to target Microsoft Office 365 users. Users may receive emails containing the subject line “Office final warning” or other similar attempts to instill a sense of urgency in the targeted users. These emails look like system generated emails from Microsoft, but a closer examination of the sender’s address will, in most cases, reveal the email is not from Microsoft.

Below is a sample of the Office 365 phishing email:



The capacity storage of your email has dropped to 10MB from you 2GB. We may be forced to shut down your email if data exceed below capacity. You are required to upgrade your email capacity immediately to avoid suspension.
 Please follow these steps:
 1. [Upgrade my email capacity](#)
 2. You can also [Increase your capacity to 10GB](#)
 Your security and safety is our primary concern.
 Thanks,
 The email security team.

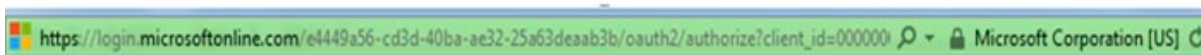
If a user does click on the link, they will be taken to a site that looks almost, if not, identical to the Microsoft Office 365 logon portal. The goal of the attackers in this phishing campaign is to lure the user into entering their Office 365 logon credentials with the intent of stealing the user names and passwords to gain access to and/or exploit Office 365 accounts.



Below is a fake Microsoft website, the URL here contains a non-Microsoft address.



Below is a legit Microsoft website, the URL here contains a Microsoft address:



Microsoft will not contact County employees directly regarding the status of our enterprise agreements or general Office 365 licensing. If you receive an email that resembles the Microsoft impostor email described in this article, please DO NOT open and instead forward the email to securityadmin@ceoit.ocgov.com for analysis. If you clicked on the link and/or provided your credentials to an impostor website immediately call the Help Desk at (844) 834-2449 and state you would like to report a Cyber Security Incident and that you believe your user credentials may have been hacked.

Snake Safety Tips

With recent warm weather in Orange County, you may be more likely to see a snake while spending time outdoors. Twenty different species of snakes can be found in Orange County, and according to OC Animal Care, the most frequently encountered snakes in our areas are:

Non-Venomous

- **Gopher Snake** – 2-6 feet long, yellow or cream colored with black, brown or reddish blotches. Its diamond-like markings, loud hissing and vibrating tail cause them to be mistaken for rattlesnakes.

- **King Snake** – 2-6 feet long, alternating rings of brown or black with pale yellow or white. A beneficial snake that feeds on other snakes, including rattlesnakes.

- **Rosy Boa** – 1-4 feet long, heavy-bodied, head is slightly wider than neck, and grayish with copper or rosy stripes.

- **Coachwhip (Red Racer)** – 3-9 feet long, generally tan, gray or pink with black crossbars on neck.

- **Striped Racer** – 2-5 feet long, plain or brown with conspicuous yellow stripes on each side.

- **Ringneck Snake** – 1-3 feet long, slender, dark green snake with dark head and conspicuous yellow or orange neck ring, and an orange belly.

- **California Mountain King Snake** – 1-4 feet long, black, white and red rings. Red is bordered on each side with black and considered rare. It is protected by California state law and may not be collected.

Venomous (found in desert-like and brush-covered regions, foothills and adjacent districts)

- **Speckled Rattlesnake** – 2-5 feet long, cream, grey, yellowish, tan or brown background color with salt and pepper speckling and dark rings on tail.

- **Red Diamond Rattlesnake** – 2-5 feet long, tan, pink or reddish with a faint diamond pattern and black and white rings on tail.

- **Southern Pacific Rattlesnake** – 1-5 feet long, blotched with light stripe behind the eye, extending behind the corner of the mouth, dark and light rings at tail but not sharply contrasting.

Precautions can be taken to lessen the chance of being bitten when outdoors anywhere in California since rattlesnakes live from sea level to the inland prairies and desert areas. OC Animal Care Services Officers will respond and/or impound any rattlesnake that is injured, sick or dead, has had intimate contact with a domestic animal, on private property, or in a location that would be a direct threat to the public.

HERE ARE SOME DOS AND DON'TS WHEN OUTDOORS, ON PARK TRAILS OR IN YOUR OWN BACKYARD:

- Be aware of your surroundings at all times.
- Stick to well-used trails when hiking and wear over-the-ankle boots and loose-fitting long pants.
- Walk or hike in areas where the ground is clear, and don't step or place your hands where you cannot see.
- Avoid wandering around in the dark.
- Step on logs and rocks, never over them – you want to see where your feet are going to land in order not to startle an unsuspecting snake.
- Be very careful when climbing rocks or gathering firewood.
- Avoid walking through dense brush or willow thickets.
- Snakes crawl along the edge of buildings, so be careful when stepping over the doorstep.
- Keep vegetation away from fences since snakes can crawl to the top of adjacent trees or shrub.
- If you encounter a snake, leave it alone – given room they will retreat.
- Never hike alone – have someone with you who can assist in an emergency.

When you come across a venomous snake and need assistance, you can report the incident to Animal Care Services at 1-714-935-6848. If bitten by a rattlesnake, call 911 and stay calm! Area trauma centers are well-stocked with anti-venom and trained to handle rattlesnake bites. If medical help is more than 30 minutes away, keep the bite area immobilized and below the level of the heart. Proceed as quickly as possible, but avoid high-speed driving as it places the victim at greater risk of an accident and increases the heart rate, which accelerates the venom through the body.

So don't panic: Your chances of being bitten are small, and remember snakes in the outdoors and along our trails belong there!

For additional information concerning resources and training - Contact the Safety and Loss Prevention Program at:

714-285-5500 or email Safety@ocgov.com

Recognizing our long-serving employees and their years of dedication to the County of Orange.

35 YEARS

Assessor
REBECCA C DELGADO

Health Care Agency
HOWARD E SNITOWSKY

Sheriff-Coroner
KAREN C MCDANIEL

30 YEARS

Airport Operation
ERIC R FREED

Auditor-Controller
DEBORAH E LAFLEUR

Clerk-Recorder
PING SHING HO

Health Care Agency
DEBORAH A KWANG

OC Waste & Recycling
MARIO F CASTILLO

Probation
VALERIE AMEZCUA

Social Services Agency
SUSSAN ARMSTRONG
ANH T NGO
ERIC C PITTMAN

Treasurer-Tax Collector
KAMALJEET S SINGH

25 YEARS

Child Support Services
JULIO C BANDERAS

Health Care Agency
MARILYN F BERNAUDO
JORGE F LOPEZ
GUILLERMINA NAVARRO
SHAGHAYEGH RASHIDI-FARD
JOSEPH G VARGAS
PATRICIA A WANG

OC Community Resources
LETICIA L HERNANDEZ

Probation
MARIO A GABALDON

Public Defender
ARLENE SPEISER

Sheriff-Coroner
CATHERINE S BORCHARDT
MITCHELL A CALDWELL
TIMOTHY R GUTIERREZ
JACQUELINE N HAN
MARK A LEE
MAURO LOERA
MATTHEW B PATUANO

Social Services Agency
TERESA E COX
ROMELIA HARRISON
KELLEY A MARTINEZ
NGAN T PHAN
HERMAN RANGEL
MELISSA SAY
KIMBERLY TRUJILLO

20 YEARS

Clerk-Recorder
MARTHA ARTEAGA

County Executive Office
DONALD W BROWDER

Auditor-Controller
VIVIAN CANTON
GINA G HOANG
HARJANTO SUDIBJO

Health Care Agency
SANDRA K DANNA
ROBERT S WARD

OC Community Resources
WEN GAO
RUTH D LOC

OC Public Works
AMI LEOFA

Probation
JEFFREY R ANDREW
ROBERTA L EITNER
CAROLYN J PETER
MICHAEL S SMITH

Public Defender
FRANK S DAVIS
MICHAEL F HILL

Sheriff-Coroner
ANTHONY G CASPER
KAREN E LEE-VARGAS
CARLOS MARTINEZ
AMANDA H NGUYEN
EDWARD M RAMOS
MICHELLE STEVENS

Social Services Agency
CELIA ECHEVARRIA-LUCERO
VERONICA LAVANDER
NINA T TRAN

Service Awards are announced in each edition of County Connection in the month immediately following work anniversaries, not in the month of the anniversary. If you believe there has been an error or omission in reporting your years of service, please email Navminder.Kaur@ocgov.com.

To view the September list in its entirety, which also includes recipients of 5, 10 and 15-year Service Awards, please click [here](#).



“VOLUNTEERING WITH SUNFLOWERS” - HOLY TRAN

“Summer OC” Photo Contest Submission

SUBMIT PHOTOS TO TRAVIS.LARIVIERE@OCGOV.COM

COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A
safe, healthy, and fulfilling place to
LIVE, WORK, AND PLAY,
TODAY AND FOR GENERATIONS TO COME,
by providing outstanding, cost-effective
REGIONAL PUBLIC SERVICES.



THANK YOU FOR READING

COUNTY CONNECTION

CONNECT WITH US ON SOCIAL MEDIA



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On **Facebook** at www.Facebook.com/OCGov

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