



# COUNTY CONNECTION

A digital magazine for and about County of Orange employees

APRIL 2018



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**Cover Photo:** April is Blue Ribbon Month, bringing awareness to child abuse through campaigns like this pin wheel garden near Bower's Museum. To find out how to help children suffering from abuse and prevent others from experiencing it, visit [www.ocblueribbon.org](http://www.ocblueribbon.org).

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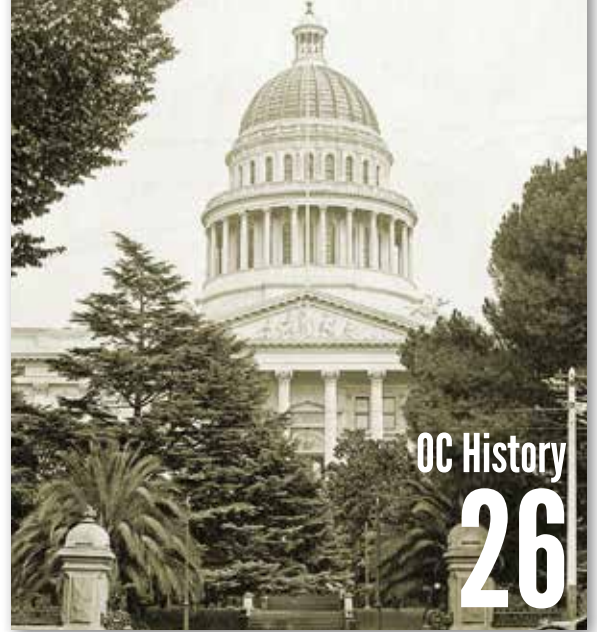
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# FRANKLY SPEAKING

## a message from CEO Frank Kim



**FRANK KIM**

As we enter into April, we're about a quarter of the way through 2018, and I'm excited to share with you a significant milestone we recently reached as a County – the opening of the new OC Animal Care shelter in Tustin.

The new, modern OC Animal Care Shelter is the result of many years of vision, planning, and hard work by County leaders, staff, contract cities and other partner agencies. The County held a ribbon-cutting for the new shelter on March 7, 2018, and members of the public were invited to explore the new shelter during a family-friendly grand opening event on March 24. More than 2,000 people attended the grand opening, and many people returned on March 25 (when adoptions began) to adopt a total of more than 86 animals! You can learn more about the new OC Animal Care shelter and see photos from the grand opening event on page 12.

I also want to update you on an issue that is currently at the top of the County's priority list – the continued efforts to address homelessness in Orange County and increase shelter availability. On March 27, the County of Orange Board of Supervisors authorized \$70.5 million of Mental Health Services Act (MHSA) Community Services and Support funding for supportive housing for the mentally ill, and they also authorized 12 additional housing units that can accommodate couples experiencing homelessness. The County will continue working together with each of the 34 cities in Orange County to identify possible locations for future shelters and other programs needed in the system of care.

This month is Child Abuse Prevention Month, and the pinwheels on the cover are from a pinwheel garden "planted" here in Orange County as part of the "Pinwheels for Prevention" nationwide public awareness campaign. The pinwheels provide a visual reminder of the role each of us play in ensuring happy and healthy childhoods for our community's children. You can learn more about Child Abuse Prevention Month and how to get involved at [www.ocblueribbon.org](http://www.ocblueribbon.org).

Lastly, this April edition marks one year of the new digital magazine format of County Connection. While it would be impossible to fully capture all of the incredible work done across the County or feature all of our fascinating, hard-working employees, my hope is that each monthly edition of County Connection can tell a small part of that story in a visually interactive and engaging way. If you have any feedback regarding County Connection, you're welcome to send an email to [ceocom@ocgov.com](mailto:ceocom@ocgov.com).

Thank you for your ongoing commitment to making a difference in Orange County. Just as the opening of the new OC Animal Care shelter reflected years of planning and work, know that the contributions that you make today will have a positive impact for the Orange County community, today and in the future.

A stylized, handwritten signature in white ink, appearing to read "Frank Kim". The signature is fluid and cursive, with a long, sweeping underline.





**ALEX REDD**

*Agenda Staff Report Unit - OC Community Resources*

Celebrating the 10th anniversary of OC Community Resources  
with a tasty birthday cake.

## EMPLOYEE PROFILE



**DAVID  
KIM**

**JOB TITLE:**

Complicance Manager and  
Custodian of Records

**YEARS WITH  
THE COUNTY:**

14

**DEPARTMENT:**

OC Community Resources

**BEST PART OF YOUR JOB:**

Getting to work with  
all the programs



**R**ecords are a natural byproduct of any business, public or private, thus they are valuable, says David Kim, **OC Community Resources** Compliance Manager and Custodian of Records, who sees them every day in the form of policies, work plans and over 1,000 public records requests per year.

“Staff need policies and desk procedures as tools for doing their jobs,” he says. “Documents like reports and brochures show all the great work being done by the County. And even things like placing an order for supplies requires forms that need to be filled out. These are all records and they are important in keeping the public informed of what the government is doing. We need records, so managing them makes sense.”

David didn’t originally set out to be a compliance manager or manager of records. Instead, his degree in geology led to a master’s degree in public health/environmental science and that led to doing research for the OC Health Care Agency’s Environmental Health Department after graduating from the University of Michigan in 2003. From there, he went to the newly formed OC Community Resources (OCCR) in 2008, where he worked with programs on drafting agenda staff reports (ASRs) and various projects.

Eventually, David found himself working with programs on records management and compliance matters. “Records management and compliance are fun! You can’t have one without the other,” says David. “Records happen. Oftentimes, you need records to do your work. Other times, records are created because you do your work. But whether you like it or not, records are everywhere, so it’s important for everyone to manage

them by staying organized and following retention policies.”

He enjoys working closely with OCCR’s various programs — OC Animal Care, OC Community Services, OC Parks, OC Public Libraries, and Housing & Community Development / Homeless Prevention — and assists in any way possible. He has gotten to know the programs by working with staff on finalizing ASRs, fulfilling public records requests by reviewing sensitive records, and providing training on records management and guidance on compliance matters. He truly enjoys working with and learning about all of the great services OCCR provides. “OCCR is a special agency because of our connection to the people. OCCR programs make people happy,” he says. “We provide pets to love, beautiful parks to enjoy, and library resources to learn from, while also supporting the elderly, veterans and those who need housing and jobs.”

When David isn’t reviewing records or collaborating with the “fabrics of the community,” as he calls programs like OC Parks and OC Public Libraries, he can be found rooting for his Michigan Wolverines or on his favorite hiking trails in Carbon Canyon or Red Rock Canyon with his wife and two kids. An avid hiker, he still has not lost his original love for rocks and nature.

#### **PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!**

Do you know someone who would make a good employee profile?  
We’re looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to [jennifer.nentwig@ocgov.com](mailto:jennifer.nentwig@ocgov.com).

**Did you know that the County approved its latest *County Records Management Policy* and records retention schedule on September 26, 2017? *Retention Schedule 16C* applies to all County Standard Administrative Records. For departmental records retention schedules, check with your department *Custodians of Record*. Additionally, in September, the County approved the policy titled *Restrictions on Use of Private Devices and Accounts for County Business*. To help you better understand these policies, please watch the videos and read the *Frequently Asked Questions (FAQs)* within the policy hyperlinks above. The training videos were developed in collaboration with the County Executive Office, County Counsel and Human Resource Services with special thanks to OC Community Resources’ Staff Development and Compliance teams for the generous use of their content.**

# HELP US MARKET WORKING FOR THE COUNTY! BE AN AMBASSADOR WITH US!

## #OCCAREERS

## #WORKING4OC

Human Resource Services (HRS) is actively increasing its social media presence. HRS is focused on marketing the various job opportunities throughout the County on multiple social media platforms and traditional websites. HRS works hard to find the right candidates to join the County of Orange team so all employees can continue doing the great work they do. The good news is employees can help, too!

Employees are the County's ambassadors, no matter what department they work for or which community they work in. Many employees already share information about working for the County with their friends and family. Why not utilize your online presence and talk about why you love working for Orange County?

Here are ways that you can help spread the word:

1. Connect with us on social media.
2. Share the job opportunities with your network of friends and family.
3. Share your thoughts on the culture and work environment.
4. Encourage members of your network to follow our pages and consider applying for the jobs that match their skill set.
5. Spread the word about upcoming job fairs, such as the **2018 Annual Orange County Hiring Fair**, a great opportunity for applicants to meet with HR Services and department representatives and get first-hand information about career opportunities!

Together, let's brand the County as an employer of choice in the region!

### Connect with us on social media!



Facebook

County of Orange Recruitment Services



Twitter

OC Gov Recruitment  
Handle: @OCGovJobs



LinkedIn

County of Orange



Instagram

OCGovJobs

Hashtags

#OCCareers

#Working4OC

Human Resource Services

[www.ocgov.com/jobs](http://www.ocgov.com/jobs)



333 W. Santa Ana Blvd., Building 10



**MICHELLE STEEL**

SUPERVISOR, 2ND DISTRICT  
ORANGE COUNTY BOARD OF SUPERVISORS

**AND THE KACC FOUNDATION  
INVITE YOU TO THE**



**KACC**  
FOUNDATION

**MAY  
9  
2018**

**Wednesday  
10:00a.m. -  
4:00 p.m.**

# 2018 ANNUAL ORANGE COUNTY HIRING FAIR

**FREE REGISTRATION!**

**OC Fair & Event Center,  
Costa Mesa Building**

88 Fair Dr., Costa Mesa, CA 92626



Priority Registration  
for Veterans



Free Admission



Free Parking



Parking Gate 1 for attendees

**OC Cities & Government Agencies  
Major Corporations & Local Businesses**

- Resume Writing Workshops
- Bring your Resume
- Dress Professionally
- Register at [www.ochiringfair.com](http://www.ochiringfair.com)

For more information contact:



adCREASIANs

in ENTERTAINMENT

949-660-0121

213-221-4504



[Info@OCHiringFair.com](mailto:Info@OCHiringFair.com)



[OCHiringFair.com](http://OCHiringFair.com)

This WIDA Title financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. If you need special assistance to participate in this event, call 949.660.0121 or 213.221.4504. TDD/TTY users: please call the California Relay Service at 1-800-735-2922 or 711. Please call 48 hours in advance to allow the Orange County Hiring Fair to make reasonable arrangements to ensure accessibility to this event.

# ORANGE COUNTY HOSTS TWO-DAY CYBERSECURITY SYMPOSIUM



▲ Joel Golub, Chief Information Officer for the County of Orange, speaks at the 2018 CISO Academy on March 12.



▲ Jacob Margolis, Chief Information Security Officer for the County of Orange, presents at the 2018 Cybersecurity Symposium on March 13.

As technology improves and digital communication becomes an increasingly important part of everyday life, the demand for government to provide protection for citizens from cyber-based attacks also increases. The need for collaboration between branches of government, the education community and the private sector has reached the point where sharing data, best practices and strategy is critical. To address this pressing need for cooperation among stakeholder groups, OCIT's Enterprise Security team hosted a two-day Cybersecurity Symposium at the Hyatt Regency Orange County on March 12-13, 2018.

The event focused on overcoming the cyber threats local government currently faces. By bringing together representatives from all facets of the public sector, the forum created an opportunity for idea sharing, collaborative strategy development and the creation of a community of interest that will ultimately benefit the people of California.

It included an invitation-only Chief Information Security Officer (CISO) Academy on Monday followed by the actual symposium on Tuesday. Attendees, government partners and the private sector had an opportunity to interface with industry experts and discuss the ever-growing problem posed by cyber threats.

Representation spanned all levels of government, including the State of California, the Department of Homeland Security (DHS) and the United States Secret Service. Additionally, multiple counties and their agencies were in attendance, such as San Bernardino, San Diego, San Francisco, Orange County District Attorney and the Los Angeles Sheriff's Department. The cities of Riverside, Garden Grove, Orange, Irvine, Santa Ana and Anaheim also sent individuals to partake in the collaborative symposium.



# WHAT IS THAT MYSTERIOUS STRUCTURE?

Employees and visitors walking out of the north entrance of the Hall of Administration (Building 10) may have seen an odd structure there recently and wondered: What in the world is that? Scott Dessort, Section Manager for OC Public Works, has the answer.

“The materials are a part of a larger aesthetic and performance ‘mock-up’ panel composed of the materials and construction techniques that will be used on the new Building 16, currently under construction,” he says.

As modern building facades are becoming more complex in design and with new materials being designed to interact with each other, it is more important than ever to build and test mock-ups. Perhaps the largest benefit is learning from failures discovered through various tests. Tradesmen and architects learn how to construct and design better buildings. Scott adds, “Functional testing of the installed materials and how they transition into each other are the main purpose for all mock-ups.”

The materials break down as:

The white panels, made of precast concrete, represent the primary building material to be used on the six-story tower and at the one-story event center.

The red panels, also made of precast concrete, are the accent wall panels at key locations around the first floor of Building 16.

The windows are indicative of the various window sizes that will be around the building depending upon the location.

Smaller in width and more vertical, the window on the right, inset into the white panel, is typical to what will be found on the east and west side of the building. This window is accented by an 18-inch deep vertical metal fin that will run up the building from the second floor to the



roof. The fins will serve to shade direct sun on the windows, thus saving energy required to air condition the building.

The larger window between the red and white panels is typical to what will be found at the ground floor of the building, at the north side of the building, and at portions of the south side of the building.

The horizontal metal wedge shape represents the detailing of the canopy found at the primary building entry.

Finally, the window above the metal canopy showcases the patterned glass used in various locations around the building where views into the building are controlled.

All materials were selected for long-term durability and low maintenance, energy efficiency and sustainability.

# OC RESIDENTS SCOPE OUT NEW ANIMAL SHELTER

OC Animal Care staff and volunteers welcomed residents to the new shelter in Tustin with applause and cheers. By the end of the March 24 grand opening, more than 2,000 people had stopped by to visit the animals.

Visitors lined up before the doors opened at 11 a.m., eager to check out the state-of-the-art facility equipped with indoor/outdoor dog kennels, larger cat kennels, “Catio” rooms, several surgery suites, multiple play yards, an exotic animals area, an enhanced community room, climate controlled buildings and much more.

“We hope to be here serving the community for 80 years to come,” Cymantha Atkinson, Interim Director, OC Animal Care, said to the crowd before inviting everyone inside.

Staff and volunteers showed off the new play yards in Tustin with help from canine pals, who chased toys and each other while children and adults vied for the animals’ attention.

“We have this beautiful new facility and campus that finally reflect the great work we have been doing on behalf of animals all along,” said Sondra Berg, OC Animal Care’s Community Outreach Team Manager.

In addition to looking for new family members, attendees could get their faces painted, buy a snack from the OC Animal Care bake sale and win prizes. Several booths lined the main walk way, including Pet Prescription Team, OC Parks, Cell Dogs Training Program, Anaheim Ducks, OC Shelter Partners and Hidden Creek Ranch. Community

Coop let visitors pet Bunny, a silkie chicken, and hold a mini Bantam rooster.

Guests enjoyed items from food trucks El Gobernador and TLC’s Sidewalk Café, and complimentary Joe’s Italian Ice.

The new shelter offers more than just pet adoptions. Now the community can take part in service projects, training and responsible pet ownership classes as well as monthly recreation events at the new 10-acre site. The goal is to provide a warm, inviting environment for staff, volunteers and all visitors.

“I’m so emotional to see that the County built this,” said Tustin resident Laurence Cohn. “It’s absolutely gorgeous.”

When adoptions started the next day, March 25, 86 animals found their fur-ever homes.

Teresa Candia-Zamora’s family lined up at 5 a.m. to adopt their new dog, Winter. “It was definitely worth the wait! Our furbaby completed our pack,” the Riverside mom said. “Everyone at the OC Animal Care was friendly and made the adoption easy. The facility looks great. It made me happy to see all those animals in a better environment than the previous location.”

The Tustin facility at 1630 Victory Road is open daily 11 a.m. to 5 p.m., with extended hours until 7 p.m. Wednesdays. For more information, visit <http://www.ocpetinfo.com>.







▲ Top left: Therapy dogs Kane and Heather from the Pet Prescription Team pose with OC Animal Care Kennel Attendant Stacy Raines.

▲ Bottom (both): Families pause for a photo after returning on March 25, the first day of adoptions at the new Tustin facility.

Top right: Visitors stop at the OC Animal Care booth where they can spin a wheel and win a prize at the March 24 grand opening.

*Tom Koutroulis became director of OC Waste & Recycling (OCWR) in July 2017. Given the legislative environment that is transforming the waste and recycling industry, Tom's more than 25 years of waste industry management, executive and community relations experience is positioning OCWR to not only keep pace but set a new bar.*

*Unlike any typical childhood, Tom had a unique experience "growing up" in the waste industry. His family owned and operated a disposal business in Orange County. He says that as a youth when his friends were going to surf camp, he was going to "trash camp."*

*Tom holds a bachelor's degree from UCI and earned his MBA in Technology Management and Implementation from the University of Phoenix. Prior to joining the County, Tom worked for Waste Management Inc., where he was Senior Manager Organics Growth Group as the Organics Project Development for the West Coast.*



▲ Tom Koutroulis, OC Waste & Recycling Director, recommends checking with your waste and recycling hauler to find out more about which items go in which bin.

### Q What brought you to the County?

A There are a few reasons, but the idea of public service appealed to me. OCWR provides an essential public service, and I've known for a long time that the department is seen as an innovator in the waste industry. I wanted to pursue opportunities to expand the department's excellence in landfill management to recycling efforts around organics. The County has great assets to become a regional solutions provider for all 34 cities and help set the standard statewide. The OCWR team is motivated. Let me add that I have been so gratified by all the help I am receiving, inside OCWR and throughout the County.

### Q What do most people not know or accurately understand about landfills?

A A couple things. First, that they are not dumps. Our landfills are highly engineered to protect people and the environment. While the landfills provide an environmental solution for waste disposal, they are also used as a resource recovery to create green renewable energy as well as provide recycling diversion for the 34 cities in Orange County. OCWR landfills are an essential part of California's waste disposal system. For the most part, landfills don't get the credit they deserve as an engineered microcosm for resource recovery. We are taking what people don't want and making it useful.

### Q What misunderstandings are common when it comes to recycling?

A The greatest misunderstanding is how to recycle properly. The first way people recycle improperly is by putting recyclable items into bags. Materials destined for recycling go to a Material Recovery Facility (MRF) where the items are sorted. The plastic bags have to be opened to remove the recycling content and end up caught in the machinery. Another mistake is putting wet, dirty items into recycling. Recycling items should be clean and dry so they won't be rejected or cross contaminate other recyclable items.

### Q What are OCWR's key priorities?

A Safety and compliance are the foundation of what we do. We are looking to raise our own bar. However, our immediate priority is how OCWR will respond to the transformational legislation that is shaping the way we conduct business, maintain compliance and support the evolving waste and recycling industry for the region. For example, new laws are in effect that restrict how green waste and other organic materials are handled in the waste system. The big shift is to recover and reuse organic waste as opposed to burying it. The department's role is to build a regional approach, working with cities to adapt as we continue to also provide the disposal solution. We have staff from throughout the department serving on our Organics Initiative subcommittees, which are tasked with finding ways for OCWR to practice recycling in addition to promoting it. Currently, we are exploring a variety of organics recycling opportunities and are working on expanding our infrastructure to accommodate for the regions needs for organic recycling.

### Q What three things would you ask County employees to do in terms of properly managing waste at home?

A The first thing I would ask is to check with your waste and recycling hauler to know exactly what services and support they provide. Review the educational material either through the city's or hauler's website. The OCWR website has a [list of haulers](#) by city. Second, is to follow the guidelines and put the appropriate items in the right container for collection. One problem is residents putting pet waste into the green waste bin; it should go into the trash bin. Third, take time to consider ways to reduce the amount of waste you generate as a household. This may also help save some money by reducing unnecessary expense or reducing costs by downsizing your service needs and getting smaller containers.



# IN RECOGNITION OF EARTH DAY - APRIL 22



## **Q What state agency regulates waste disposal?**

**A** OCWR is highly regulated by a variety of agencies, South Coast Air Quality Management District, local enforcement agency, regional water quality control boards, and Cal Recycling. However, the driving force in our industry is CalRecycle, which is California's Department of Resources, Recycling and Recovery. Several OCWR staff work with CalRecycle regularly, from the required reporting to coordinating meetings between CalRecycle staff and representatives from all OC cities. They shape the waste and recycling industry by creating legislation that determines level of diversion from the landfill, what is prohibited waste, what needs to be recycled and legislation to mandate reduction in Green-House-Gas.

## **Q What else does OCWR do other than run the landfills?**

**A** OCWR owns and manages four Household Hazardous Waste Collection Centers (HHWCC), manages 20 closed landfill sites, provides education and outreach, and habitat mitigation. The HHWCCs are open to Orange County residents where they can drop off materials such as paint, batteries, pesticides and any number of everyday household products that should not go to the landfill, at no charge. The closed landfill sites are monitored and maintained by OCWR staff to ensure compliance with state and federal law. The public education and

**▲** OC Waste & Recycling Director Tom Koutroulis, center, gives OC Board of Supervisors Chairman Andrew Do, First District, and County Executive Officer Frank Kim, right, a tour of Bowerman Landfill in Irvine.

outreach helps ensure the proper use of the waste system for Orange County residents and businesses. Habitat mitigation replaces native habitats removed for landfill development that are in operating areas. For example, at our landfill in San Juan Capistrano we have a 200-acre mitigation area that is a permanent habitat conservation area. What we do is much more than just a landfill; we're a community partner to support the needs of our county.

## **Q Environmental stewardship is part of the OCWR mission. What is OCWR doing for Earth Day?**

**A** This year OCWR is co-hosting with Fifth District Supervisor Lisa Bartlett an **Earth Day Open House and Environmental Fair** at our Prima Deshecha Landfill on April 21. It's going to be a great event, and I'd love to see the participation of County employees to join the fun and learn more about what we do. We'll have landfill tours, composting demos, booths, entertainment, prizes and drawings. Plus, a Ducks player will be part of the event.

# HUMAN RESOURCE SERVICES

## NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

It's no secret, being active is good for your health. When you move more, you stay energized, maintain strength, reduce the risk of heart disease and relieve stress. Being active doesn't have to mean going to the gym every day. According to the American College of Sports Medicine – most people are already walking an average of 5,117 steps a day with office workers averaging 3,500 steps.

On March 5, 2018, the County launched the Million Step Challenge, a yearlong effort to achieve 1 million steps while participating in weekly video challenges, daily polls, interacting with coworkers through the My Friends feature, and earning motivational badges for achieving various step goals.

Prior to the launch of the Challenge, Employee Benefits staff passed out over 1,500 pedometers at various County facilities. Waves of excited people lined up at each location to collect their pedometers. "I was prompted to do the Million Steps Challenge because I wanted to take more initiative with my health. I am so busy with school and work that I feel that I do not have time for things like this," says County employee Tanya Longoria. Limited amounts of pedometers are still available and are available on a first-come, first-served basis. If you are interested in receiving one, please email [HR\\_EmployeeBenefits@ocgov.com](mailto:HR_EmployeeBenefits@ocgov.com) with "Pedometer" in the subject line.

Now what is a challenge without prizes? Every month for the remainder of 2018, five names will be selected from those participating in the Million Step Challenge for an Opportunity Drawing: two winners who track activity and three winners (one from each category) who earn an 85K, 170K or Million Step badge. Winners will be notified via email and a list of the monthly winners will be published, here, in the County Connection. "I did Walktober and other County events. They are fun and usually have cool prizes," says challenge participant Tanisha Islas.

You can take on the challenge alone, join an existing team or create a team. Go at your own pace and set your own daily goals. You are a success if you take more steps today than you did yesterday. If walking is not your primary source of exercise, you can enter your preferred type of activity and your time will be converted into steps. For example, an hour of yoga or leisurely biking is converted to 6,000 steps.

The Challenge runs through **December 31, 2018** and is open to all regular County of Orange employees enrolled in a County Health Plan. Go to [ochealthysteps.staywell.com](http://ochealthysteps.staywell.com) and click on the Million Step Challenge program block to get started today. If you have any questions about the Million Step Challenge or need assistance logging into your StayWell® account, please call the OC Healthy Steps, StayWell® HelpLine at 1-800-492-9812.



▲ Employee Benefits still has some pedometers left for anyone interested in participating.



▲ Lines of eager people wait to get their pedometers at the Hall of Administration.



# PROCUREMENT POINTERS

In 2014, the County Executive Office's (CEO) County Procurement Office (CPO) set out to standardize the purchasing requisition process Countywide. A standardized procurement requisition process did not exist and most departments were using paper-based requisition forms in the decentralized County procurement environment. An in-house electronic requisition routing system called Expediter was developed in 1997/1998, and became the base for today's OC Expediter enterprise application.

This enterprise application was designed to streamline and standardize the procurement requisition process while providing flexibility to meet the needs of every department and improve transparency, oversight and reporting. In addition, OC Expediter offers a contract management module (Contract Management System or CMS), which assists departments with tracking their contracts and document orders.

The Requisition module offers these features and functionality:

- Paperless requisition submission: Staff may submit their requisition with any necessary documentation attached for approvals.
- Notification for action: Staff are notified via email that a requisition is in their queue for review/action.
- Transparency: At any time, staff may check status of requisitions via the system rather than following up with the buyer.
- Improved reporting: Staff may export requisition search results or run standard requisition reports, as needed.

The Contract Management System module offers these features and functionality:

- View/monitor department contracts and review contract activities
- View/track department invoices (accounts payable optional feature)
- Improved reporting capabilities

## Resources

The CPO has developed an interactive requisition training video and helpful tutorials by topic and roles to educate and assist staff in using this application. They can be accessed two ways:

1. OC Expediter application (<https://ocexpediter.ocgov.com/>) by clicking on Help Guides
2. CPO website (<http://intra2k3.ocgov.com/procurement/>) under the OC Expediter section.



If you have questions, you can request OC Expediter guidance via the OC Procurement Support Center (<http://cpohelpdesk.ocgov.com/Support/>).

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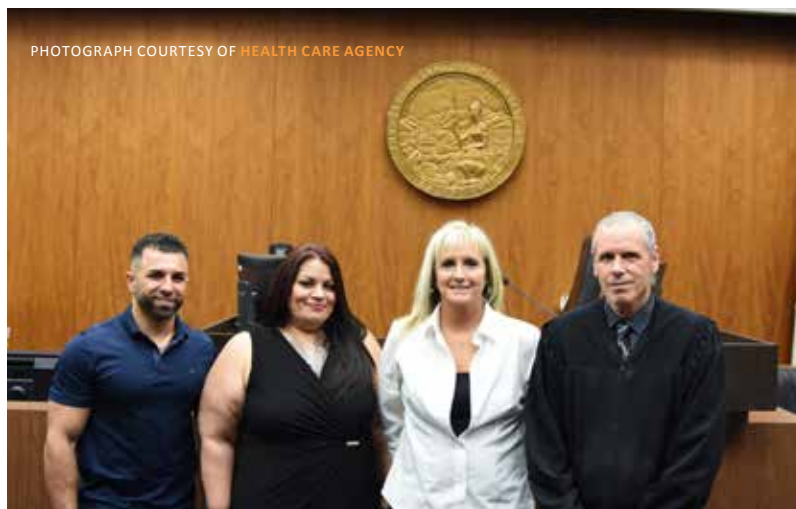
## Collaborative Court Programs Help Our Clients Succeed

With a strong determination to make a positive and healthy change in her life, Sharyl Vanleer shared a moving poem she wrote about her perseverance to reach a significant milestone and graduate from the 18-month Drug Court program despite all the challenges she faced.

“My life is nowhere perfect, but so much more than I had. Drug Court saved my life and for this I am glad. I never thought I could stay sober and clean, I don’t ever want to go back, if you know what I mean. Some things I have gained from this program thus far, can’t be purchased in a store, street or bar.” – Excerpt from Sharyl Vanleer’s 11-page poem.

On February 16, staff, friends and family packed Commissioner Ronald E. Klar’s North Justice courtroom in Fullerton to congratulate Sharyl along with two other graduates, Gazawan Mati and Dana Arlington, for completing the Drug Court program.

“It is truly amazing to watch our participants enter the program broken and emerge as successful and productive citizens of society,” said Diane Holley, Administrative Manager II, Collaborative Courts Services.



▲ Commissioner Ronald E. Klar, right, congratulates Drug Court graduates Gazawan Mati, left, Dana Arlington and Sharyl Vanleer during a February 16 ceremony at the North Justice Center in Fullerton.



▲ Sharyl Vanleer shares a moving poem to a packed courtroom audience.

probation officer, individual and group counseling provided by Adult and Older Adult Behavioral Health (AOABH), and frequent court appearances to discuss progress. The program also recommends that participants earn their GED (if needed), and obtain or maintain employment.

- **DUI Court:** Voluntary, court-supervised, comprehensive treatment for non-violent offenders who have had two or more DUIs in the last 10 years. The three-phase program focuses on weekly group and individual sessions with an assigned HCA therapist, regular meetings and testing with Probation, and regular court appearances to ensure sobriety. Participants also attend weekly self-help meetings and must enroll in a DMV-approved multiple offender program. Learn

Orange County’s Collaborative Courts (also known as problem-solving courts) are a joint partnership between the **HCA, Orange County Superior Court, Probation Department, Public Defender’s Office, Sheriff’s Department, District Attorney’s Office**, and other community and local law enforcement agencies that work together to provide rehabilitation services focused on recovery to offenders whose needs are better met through treatment intervention rather than incarceration.

Collaborative Court programs include:

- **Drug Court:** A voluntary program that provides a viable option for a select group of offenders who have legal charges related to substance use issues. The five-phase, 18-month program includes intensive supervision by a drug court

more [here](#).

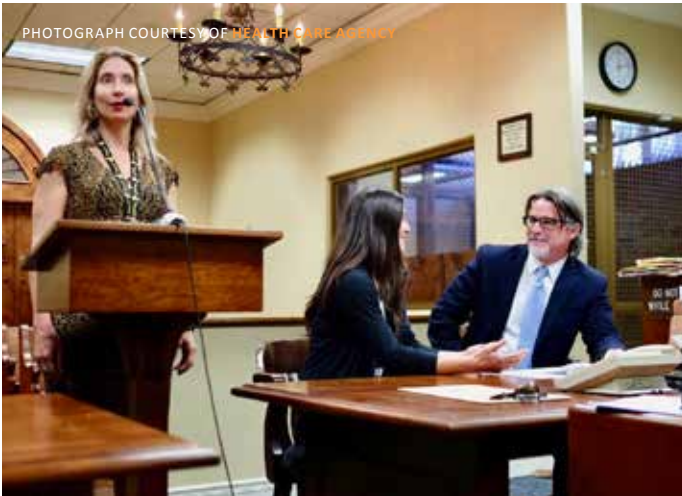
• **Mental Health Court (Assisted Intervention, Whatever It Takes, Opportunity Court and Recovery Court):** These courts serve individuals with severe mental illness who have misdemeanor or felony charges that are related to their mental health condition, and provide an alternate approach to incarceration by steering mentally ill offenders from jail and prison into judicially supervised treatment. Participation in the program is voluntary and involves community-based treatment, supervision and active judicial monitoring with frequent court appearances. Referrals to a mental health court program usually come from defense attorneys and judges.

HCA Mental Health Collaborative Court staff have recently started visiting clients while they are incarcerated to provide assessments and begin engagement. This new process helps to improve collaboration with Correctional Health Services staff and move clients through the evaluation process more efficiently.



PHOTOGRAPH COURTESY OF HEALTH CARE AGENCY

▲ Pictured (left to right): Jan Amick, Drug Court Clinician, Diane Holley, Administrative Manager II, Nicole Purcell, Drug Court Clinician, Tracy Ernt, Service Chief II DUI/Drug Court and Kelly Coburn, Drug Court Clinician.



PHOTOGRAPH COURTESY OF HEALTH CARE AGENCY

▲ Adult and Older Adult Behavioral Health staff Heather Rink-Rosas, left, and Ashely Hutton collaborate with Public Defender Christopher Strobel at the Whatever It Takes Court.

To learn more about Collaborative Courts, visit [www.occourts.org/directory/collaborative-courts/](http://www.occourts.org/directory/collaborative-courts/) or read the 2016 Orange County Superior Court Collaborative Courts Annual Report [here](#).



## Outreach and Engagement Team Builds Trust to Help the Homeless

You've likely seen the Behavioral Health Services Outreach & Engagement (BHS O&E) team throughout Orange County — they're in the blue shirts — as they reach out to the homeless population to develop trusting relationships, reduce barriers to housing and facilitate linkage to resources and support services.

The team provides these services in multiple languages in public areas such as the Santa Ana Civic Center, cold weather armories, shelters and the Santa Ana Riverbed to connect vulnerable participants of all ages to mental health and substance use services, medical evaluation and treatment, and housing.

"The BHS O&E team has created a strong and reliable reputation within the homeless community as familiar and trustworthy people who can help," said Jason Austin, BHS Homeless Coordinator Division Manager, Navigation, Innovation and Training. "They have a strong passion for helping others and are willing to do whatever it takes to help the individuals they serve."

This past year, BHS O&E has developed new services and opportunities to reach the most vulnerable homeless individuals.

- **Whole Person Care (WPC):** **Whole Person Care** focuses on the coordination of physical and behavioral health, and social services in a patient-centered approach to improve the well-being of Medi-Cal beneficiaries struggling with homelessness. The team works with hospital emergency rooms and serves as a point of entry for recuperative care facilities for acute and post-acute medical care in a supportive transitional housing environment.

- **Motel Assistance:** The BHS O&E team identifies homeless participants working toward their behavioral health goals and coordinates with contract providers to place them in a motel for up to seven days to stabilize their housing prior to moving into a more permanent option as part of their housing plan. Motel sheltering is also used to support an individual while linking them to behavioral health services and for before/after a medical procedure.

A participant shares how the program helped her and her new baby:

*"Because of BHS O&E team members Tammy Waitman and Araceli Vidales, I was able to stay in a motel room to recover from my emergency C-section and be close to the hospital to see my daughter. They got me a week's stay, which was perfect timing because on my sixth day, my new apartment was ready and I moved in. This was such a blessing because if it hadn't been for the motel stay, I would have been back on the streets."*

- **Assessment Tool for Housing Opportunities:** BHS O&E staff complete a VI-SPDAT (Vulnerability Index - Service Prioritization Decision Assistance Tool), an assessment tool used to match chronically homeless to a housing opportunity through the **Coordinated Entry System**. Staff also help the individual obtain the documents needed to link to housing. To date, the team has assessed 477 individuals, with 136 matched to permanent housing.

See members share stories of how helping people connect with services is an inspiring experience in this [video](#).



▲ The BHS O&E team received the 2017 Steve Ambriz Team Excellence Award. Pictured top row (left to right): Enrique Ortiz, Armin Salamati and Shane Mills. Middle row (left to right): Jason Austin, Tammy Waitman, Arif Khwaja, Sarah Nguyen, Michelle Manchester, Terry Delgado and Rachael Ferraiolo. Bottom row (left to right): Rosa Gonzalez, Heidi Kitsu, Ingrid Leyton-Rios, Christina Weckerly-Ramirez and Rosie Fernandez. Team members not pictured include: Jennifer Anderson, Frank Cabrera, Chuck DeWitt, Melinda Flores, Steve Hatch, Veronica Hinostrroza, Charlotte Jean, Brigitte Juhasz, Hugo Lopez, Michelle Lopez, Danny Manzo, Blake McLean, Christine Nguyen, Fatiha Shannon, Michelle Spitaleri and Araceli Vidales.

“The best part of the day is when you hand participants the key, they open up the door to their new place and just stand there in complete joy with tears coming down their faces, said Tammy Waitman, Mental Health Specialist. “And, more often there’s tears coming down my face as well.”

“It’s rewarding when I feel that I’m part of this person’s journey,” said Armin Salamati, Mental Health Specialist. After he helped a participant get into a place, they shared: “I got my place, look this is my bed, this is my kitchen, I can cook in there. Can you believe that this was my dream? Now, I have my dream and it’s real!”

- **Homeless Court:** Homeless court engages individuals who have homeless-related offenses such as vandalism, loitering or theft by offering opportunities to end their cycle of legal issues. The team works with court staff to identify individuals with behavioral health issues who may benefit from BHS O&E services.

- **Outreach Connection in Jails:** The BHS O&E team meets with individuals with a behavioral health issue who are soon to be released to create a housing plan and provide resources. Staff work weekly at the Men’s Jail in Santa Ana and Theo Lacy facility in Orange.

- **Collaborative Efforts:** Staff regularly collaborate with cities, homeless liaison officers, housing providers, County-operated and -contracted programs, and community-based organizations to ensure that homeless individuals are linked to resources.

The [Santa Ana River Trail Environmental Remediation Project](#) is a great example of collaboration among many departments, including the [Sheriff’s Department](#), [Public Works](#), [Community Resources](#) and [Animal Care](#), to address the multi-faceted needs of the individuals residing there. The BHS O&E team transported individuals to shelters, and offered storage of items and temporary boarding of pets.

To learn more about the team’s great work, visit their [website](#) or call 800-364-2221.

To learn how the County is building a system of care to prevent and address homelessness, visit the Office of Care Coordination website at [www.ocgov.com/homelessness](http://www.ocgov.com/homelessness) or read the monthly [newsletters](#).





## *Hello to JWA's New Blog!*

After analyzing how readers have been using JWA Direct newsletter emails, John Wayne Airport realized offering a different kind of content in a new, streamlined format, such as a [blog](#), was a necessary step. The blog will shift the focus to cover categories such as historical facts about [John Wayne Airport](#), destination information, and behind the scenes stories of what it takes to make the airport run smoothly every day.

The blog format allows JWA to post articles throughout the year, rather than at a specific interval, which results in more timely information. JWA staff are also able to share stories about topics that are more in-depth, interesting and feature related. The flexibility of a blog allows staff to post articles of any length, and the articles are archived in a way that makes it easy for the reader.

JWA has seen how quickly information can spread when using social media channels, and the new blog makes it easier to publish directly to those platforms. The links to JWA's social platforms are highly visible so you can share the content with everyone in your circle!



Subscribe Now!

JWA invites you to [subscribe](#) to the blog by signing up for email notifications. JWA Direct newsletter emails will continue to go out for the remainder of 2018 as staff transition to the blog. That means 2018 Spring, 2018 Summer and 2018 Fall editions of the newsletter will be emailed as normal. At the start of 2019, JWA will discontinue sending the email newsletter and will begin posting exclusively on the blog.

If you're currently receiving news releases by email, you will continue to receive them with no action required on your part.

The staff hope you enjoy the JWA Direct Blog.

## *JWA Parking Payments More Secure with New System*

JWA recently upgraded its parking system with Near Field Communication (NFC) capability as well as Europay, MasterCard® and Visa® EMV chip technology. This new system will provide an additional level of security to credit card transactions as well as enhance the parking experience by providing multiple payment options, including the ability to use Apple Pay.

There are two options when entering JWA parking facilities:

- Ticket option: Press the button on the parking entry kiosk to receive a ticket. You may use the same ticket for payment when exiting the parking facility.
- Ticketless options: If you prefer a paperless route, use your credit card with a chip or the contactless Apple Pay feature for entry. The same credit card used upon entry must be used to exit the parking facility. Using the credit card or Apple Pay options eliminates the need for a ticket.

There are three ticketless payment methods available when exiting the parking facility:

- Insert the same ticket your received upon entry
- Insert the same credit card used upon entry
- Use the contactless Apple Pay feature used upon entry

There are visual guides next to the machines and prompts on the kiosk screen for assistance. Each parking facility has a staffed booth at each exit plaza if additional assistance is needed.

Cash, Visa, MasterCard, Discover Card and American Express are accepted in all Airport parking locations.

To check JWA real-time parking availability visit [www.ocair.com/parking/availability](http://www.ocair.com/parking/availability).

To learn more about the new JWA parking payment system, visit [www.ocair.com/parking/#payment](http://www.ocair.com/parking/#payment).

## OC Public Libraries Hosts a Booth at Wondercon

OC Public Libraries hosted a booth at WonderCon 2018 at the Anaheim Convention Center. Artist Liz Climo, known for her work on “The Simpsons,” designed a special edition library card exclusively for OC Public Libraries!

Library staff issued over 250 new limited edition library cards to the public over three days and promoted all of the services that come with being a library card holder.

The remaining Liz Climo limited edition library cards will be issued at the upcoming Comic Orange event at Garden Grove Main Library on Saturday, May 5, 2018.



▲ OC Public Libraries hand out special edition library cards at Wondercon 2018 in Anaheim.

## OCPL Graduates Second Student from COHS

OCPL is proud to announce the second graduate of Career Online High School (COHS), Gilbert Avila. This program allows adult students, ages 19 and older, the opportunity to earn an accredited high school diploma while gaining career skills in one of eight employment fields.

“I first and foremost got this diploma for my family and myself,” Gilbert says. “I lost my father when I was 15; he passed suddenly. So after a lot of bad choices in my life, it was my chance to redeem myself. The program taught me discipline, confidence, guidance and acceptance. To accept your failures as lessons in life, to keep going no matter what you’ve done wrong in the past. Right now I have no job; I was at a major turning point in my life. After almost five years at the same job, two hernia surgeries, anxiety, stress and depression, I decided to quit. So I fought through it all and managed to graduate. It feels great knowing I’ll have that to keep in my heart forever! As far as school goes, well I’d love to focus on music. It’s honestly the only thing I’ve ever truly enjoyed and ever really done right. Career? Well for now maybe a part-time job and more education. Ideally in the future I’d love to do anything involving music that pays the bills and allows me to live a comfortable life. I am hopeful and incredibly grateful I was given this

opportunity. Last but not least my girlfriend is the one to thank above everyone else. She is the reason I even found out about this program!”

The program works to ensure student success with these features:

- a flexible, anytime-anywhere online platform
- self-paced, mastery learning instructional method — less opportunity for failure
- core academic curriculum aligned to national standards
- academic coaches and certified support instructors for multiple layers of assistance
- the opportunity to learn a new career skill along with core academics
- career guidance and resources to prepare students for the workforce

Students are able to graduate in as few as four to six months by transferring in previously earned high school credits. To learn more about this exciting program, students can visit the library’s website at [www.ocpl.org](http://www.ocpl.org) or call Beatriz Preciado at 714-566-3065.



# REGISTRAR OF VOTERS

## *Volunteer as a Poll Worker for Primary Elections in June*

The Orange County [Registrar of Voters](#) is looking for individuals interested in volunteering as poll workers throughout Orange County. Election Day is June 5, 2018, and thousands of poll workers will be needed as inspectors and clerks from La Habra to San Clemente!

County employees have the unique opportunity to participate through the County Poll Worker program and serve the community in a different role for a day. With application approval, County employees receive a volunteer stipend in addition to a normal day's eight-hour pay, approved time to attend training and the experience of valuable civic engagement.

The polling place inspector has the responsibility of overseeing the Election Day operations at an assigned polling place. This includes managing and working with poll workers assigned to the polling place, coordination of site access, picking up supplies, setting up equipment, assisting and processing voters, completing the closing procedures, and transporting the results and supplies to a collection center on Election Night. The stipend for serving

as a Polling Place Inspector is \$160. A training course is required and is offered throughout Orange County.

Polling place clerks have the responsibility to assist the inspector in the polling place operations. This includes setting up equipment and supplies, assisting and processing voters, and assisting in the closing procedures. Individuals are needed who are bilingual in Chinese, Korean, Spanish or Vietnamese, which is required under federal law. The stipend for service as a polling place clerk is \$120. The required a training course for clerks is required and is offered throughout Orange County.

Interested individuals can volunteer by calling 714-954-1901 or visiting [ocvote.com/volunteer](http://ocvote.com/volunteer).

# SHERIFF'S DEPARTMENT

## *OCSD Team Will Run in Full Uniform to Honor the Fallen*

Orange County Sheriff's Department Sgt. Sandra Longnecker, along with five deputies from the Central Jails Division, is ready to take on the Run to Remember LA, a 10K and half marathon on April 8 that raises money for families of fallen officers.

The team will participate in the 10K uniform challenge, running 6.2 miles in full Class A uniform and taking turns holding a "thin blue line" U.S. flag.

While they are the first team from the department to take on this uniform challenge, team leader Sgt. Longnecker participated in last year's Run to Remember half-marathon as an individual, albeit wearing much more comfortable long-distance running gear.

The team also will honor three OCSD deputies killed in the line of duty: Deputy Steven Parsons, who died in 2000 in a traffic collision in Laguna Hills while on motorcycle



▲ Deputy Carly Velez, left, Deputy Reyna Rivera, Deputy Kristin Robbins, Sgt. Sandra Longnecker, Deputy Margarita Torres and Deputy Sharia Mitchell will run in full uniform in the April 8 Run to Remember LA 10K.

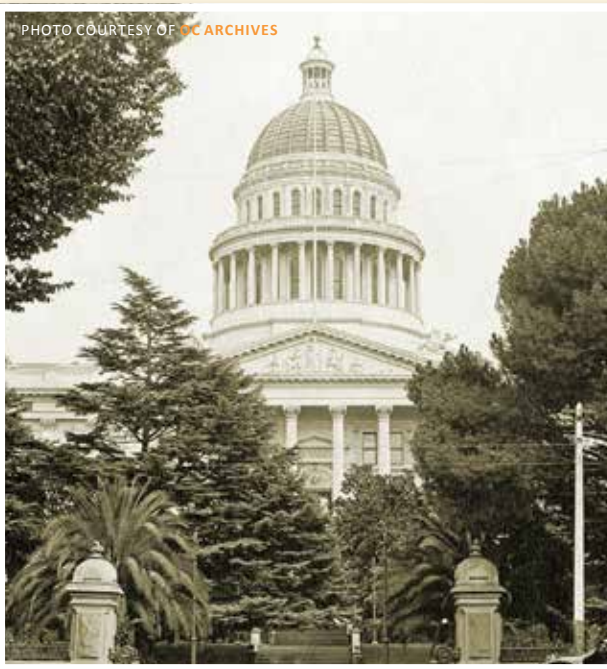
patrol; Sgt. Matthew Davis, who died in a traffic collision in 2002 while on motorcycle patrol in Mission Viejo; and Deputy Brad Riches, who was fatally shot while on patrol in 1999 in Lake Forest.

# OC HISTORY

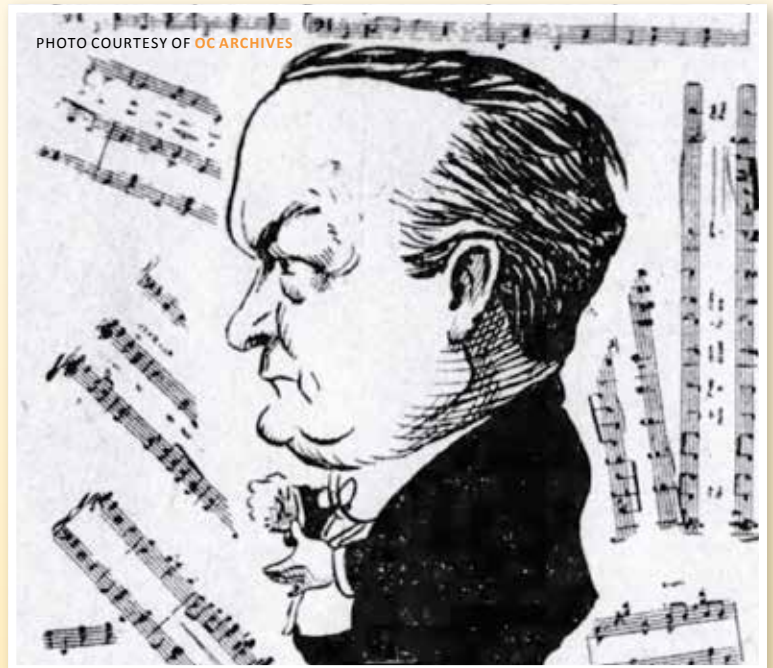
## WESTMINISTER TUNE ALMOST BECAME OUR STATE SONG

By Chris Jepsen

▼ Westminster, 1911. Not a bustling hub of culture and the arts.  
(Corner of Westminster Boulevard and Olive Street.)



▲ Capitol Building, Sacramento, 1915.  
(Photo courtesy California State Archives)



▲ O.C. Assemblyman Clyde Bishop promotes "California" in a Los Angeles Times cartoon, Feb. 8, 1911.

**A**s the 20th century began, California had no state song. But the earnest Mrs. Harriet M. Burlingame of Westminster (later of Balboa) was determined to supply us with one. In 1911, Orange County Assemblyman Clyde Bishop introduced a bill that would have made “California” – a 1907 song with words and music by Burlingame – our official state song. Its cornball lyrics follow:

***A song to thee of loyalty. A song of the Golden West;  
A land that lies ‘neath sunlit skies,  
Beside the Pacific’s breast.***

***Thy native son and adopted one  
From snowy climes agree  
That heaven crowned this land renown—  
Land by the Western sea.***

***(Chorus)  
California fair, California rare,  
all nature sings to thee.  
The balmy breeze, the fragrant trees,  
the blue of sky and sea.  
Mission bells sweet chimes,  
as in olden times,  
and the mocking birds in the vale,  
Let the chorus rise to the sunny skies, Eureka California hail.***

***Thy hills hold wealth, thy breezes health,  
thy valleys fruits and flowers.  
Here the orange bright blends golden light  
with the poppy pride of ours.  
Oh, the lofty heights of Shasta white.  
Oh, grand Yosemite.  
From south to north thy fame goes forth  
from Sierras to the sea.***

***We lowly bend, for heaven doth blend  
with sunshine, shadows cold;  
But God’s above this land we love,  
above the blue and gold.  
So here we’ll wait ‘till the Golden Gate  
shall ope when day is done.  
Almighty Hand, hold thou our land,  
“Land of the Setting Sun.”***

A legislator from Petaluma suggested that the word “Eureka” could be mistaken for the town of that name, and humbly recommended replacing the word with “Petaluma.” Another objected to the mention of mocking birds in the song, as he supported legislation to allow their extermination.

One northern assemblyman, looking down his nose at both the song and Orange County, recommended the matter be referred to the Swamp Lands committee. Ultimately, the Judiciary Committee reviewed the bill and recommended passage with the proviso that Mr. Bishop sing the ditty, opera-style, on the floor of the Assembly. One member asked, “Wouldn’t Bishop look cute in tights?” Bishop wanted no part of singing and said he might better use his time on the floor to tell the other members to go to hell. He suggested that Judiciary Committee Chairman Kehoe might want to sing the song in front of the assembled body instead. That offer was also declined, but somehow the Assembly finally approved a slightly modified version of the song none of them were willing to sing.

The State Senate shot it all down.

There had been harsh criticism of the song not just in Sacramento’s halls of power, but also in the press. For example, under the headline “Poetry That Snores,” the San Francisco Call’s Edward Cahill wrote, “In order to stock up with a full line of legislative nincompoopiana, it seems that we are to have a state song imposed on us without our consent, written by the poetess of Gospel Swamp, somewhere in the bogs of Orange County ... The stuff is utterly commonplace and could be written by the yard by any literary blacksmith. If the legislature has nothing better to do than make a laughing stock of California it might better adjourn and go home. As for the state song — forget it.”

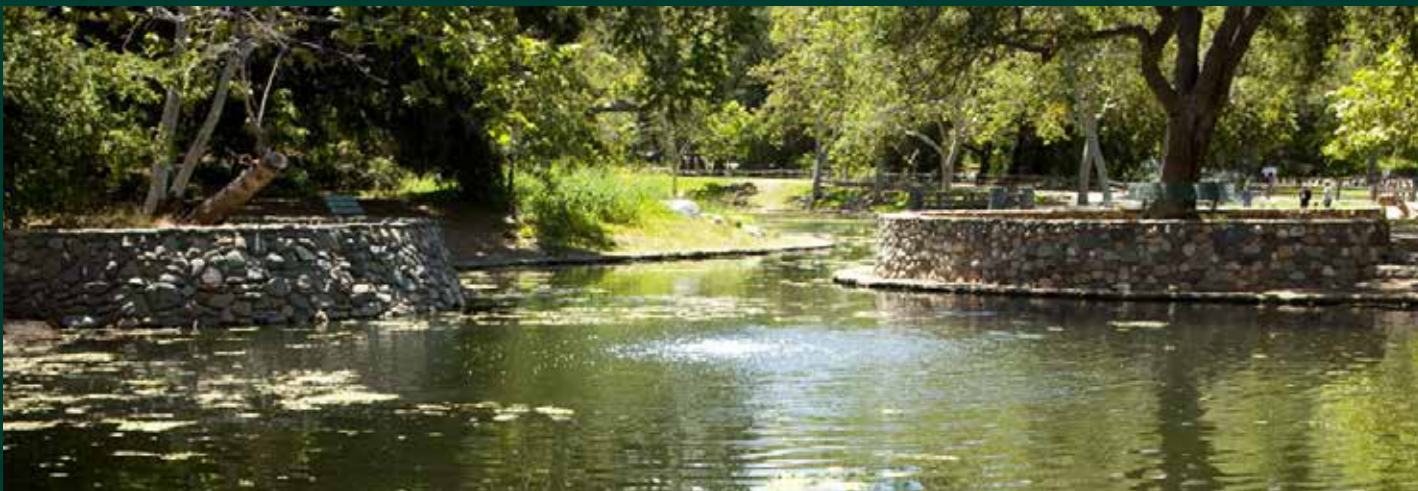
But California would not forget their desire for a state song. And although our Mrs. Burlingame missed the mark, she inspired others to take up the cause. Just a couple years later, Los Angeles clothier Francis B. Silverwood — founder of Silverwood’s men’s stores — would pen the lyrics to the song that eventually won that honor: “I Love You, California.”

CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at [Chris.Jepsen@rec.ocgov.com](mailto:Chris.Jepsen@rec.ocgov.com) or 714-834-4771 if you have questions about the Archives.



# FITNESS WITH FRANK



Join CEO Frank Kim at 8 a.m. Saturday, April 14 for ***Fitness with Frank***. Hikers will enjoy a special opportunity to visit Irvine Regional Park, which became California's first regional park when it opened in 1897. The group will tackle a moderate 3- mile loop, followed by a visit to the OC Zoo.

Those up for the challenge will meet in the center section of the park at the Bandshell Stage, which was built in 1930. There will be minimal elevation gain with only one short uphill section. Five items of interest to look for on the hike include: James Irvine II statue, Lone Pine Tree atop the Rooster Rock sandstone outcropping, Peacock Hill Equestrian Center, Centennial Archway and a Civil War cannon. Note that Irvine Regional Park's trees and vegetation were ravaged by the Canyon 2 Fire last October, so the damage and new growth can be seen up close.

Immediately following the hike, enjoy free entry to the OC Zoo prior to it being opened to the public at 10 a.m. Come see animals that are native to the Southwestern United States like black bears, mountain lions, hawks, owls, reptiles, and the animals in the petting zoo.

Families, including dogs, are welcome on this hike. Dogs must be on a leash no longer than 6 feet at all times, but dogs are not permitted inside the OC Zoo, so plan accordingly. Strollers are not recommended on the hike.

To attend, please email [rsvp@ocparks.com](mailto:rsvp@ocparks.com) with "Irvine Regional Park" in the subject line. The hike will start promptly at 8 a.m., so please arrive no later than 7:45 a.m. The exact meeting location will be sent prior to the hike as part of the registration confirmation.

# TERESA RATHBUN

*Library Assistant - OC Public Libraries*

"The Jewel of OC Parks: Salt Creek Beach, where I started my walk to get more steps for the Million Steps challenge!"

SUBMIT PHOTOS TO [TRAVIS.LARIVIERE@OCGOV.COM](mailto:TRAVIS.LARIVIERE@OCGOV.COM)

## CYBERSECURITY CORNER

### Cybersecurity Awareness Training Reminder

The 2018 Cybersecurity Awareness Training (CSAT) launched January 19, 2018. You have 90 days to complete the training or you have by the anniversary date of your 2017 CSAT, whichever is later. At this time, there is an approximate 65 percent completion rate.

If you have completed the 2017 CSAT, a monthly anniversary reminder email will be sent to you when your 2018 CSAT is due. The email you will receive is from OCIT Enterprise Security.

If you have any questions or need additional assistance, please contact the OCIT Enterprise Security team at [securityadmin@ceoit.ocgov.com](mailto:securityadmin@ceoit.ocgov.com). You may also visit the [team portal](#).

NOTE: If you would like to complete your training now, please log in to: <https://ocgov.litmos.com/account/Login>. The username is your email address. If you forgot your password, please click the “reset password” button.

To download and print a copy of the Incident Reporting Aid mentioned in last month’s Cybersecurity Corner, click [here](#). For additional information on the Incident Reporting Aid and Incident Response Management within the County, please visit the [Cybersecurity & Privacy Portal](#) on IntraOC.



## SAFETY SPOTLIGHT

### Civic Center Campus Safety Reminders

As of Monday, April 2, 2018, no overnight camping is permitted within the Civic Center Campus. The OC Health Care Agency will be working together with the City of Santa Ana to conduct assessments of individuals encamped in and around the area and offer connections to resources.

If you work in the Civic Center Campus area, be aware of these efforts and also remain aware of your surroundings. For communication and safety tips for interacting with individuals struggling with homelessness, mental health or substance use problems, you can view a [video on IntraOC](#) created by the OC Health Care Agency Outreach and Engagement (O&E) team. To request assistance for those struggling with homelessness, mental health or substance use problems, you may call the HCA Behavioral Health Services’ O&E hotline at 800-364-2221. To report a non-emergency to the Santa Ana Police Department, you may call 714-245-8665. For emergencies, please dial 9-1-1.





## **Workplace Safety - DID YOU KNOW?**

California employers are obligated to provide information and training to their employees regarding hazardous chemicals employees may be exposed to in the workplace. This requirement is commonly referred to as Hazard Communication or Employee Right-to-Know standard. The basic requirements include: (1) labeling of hazardous chemical containers; (2) having available to employees safety data sheets (formerly called “material safety data sheets”) for hazardous chemicals they may potentially be exposed to in their work environment; (3) training of how to read a safety data sheet, recognize hazards and protect themselves from potentially hazardous chemicals they may be using; and (4) having a written program. Details regarding these requirements can be found in Title 8, California Code of Regulations, Section 5194.

The County of Orange introduced and launched its online Safety Data Sheets (SDS) Program in December 2017 to support the Hazardous Communication Program by making the SDS readily available to all County employees through IntraOC (previously, County agencies and departments had to maintain hardcopies). The County has over 7,200 chemical products in its inventory.

All County employees have access via the following link to view SDS through the online program (this link is also available through the CEO/Risk Management page on IntraOC)

<https://msdsmanagement.msdsonline.com/company/13f6f86c-7f37-46f3-98b4-8dc0325a18b9>

Each employee is able to go into the program as a viewer and search for a chemical or chemicals that supports your job duties and location. It enables you to view, print and make the actual SDS labels, if needed.

For more details, contact your agency’s assigned Safety and Training Officer (STO).

### **COUNTY SAFETY TRAINING CLASS SCHEDULE FOR APRIL 2018**

**SIGN-UP THROUGH TRAINING PARTNER \*All classes are at the Office of Risk Management 600 W. Santa Ana Blvd., Suite 105; classes with \* \* are at Social Services Agency, 500 N. State College, Orange.**

Classes	Training Partner Code	April
BACK SAFETY	CEORM011	<b>**Tuesday, 4/10/18 (SSA)</b> 9:00 AM – 11:30 AM
DEFENSIVE DRIVING - BASIC	CEORM014	<b>Wednesday, 4/18/18</b> 8:00 AM—12:00 PM
DEFENSIVE DRIVING - REFRESHER	CEORM013	<b>Tuesday, 4/24/18</b> 9:00 AM – 11:30 AM
EARTHQUAKE / FIRE PREPAREDNESS	CEORM015	<b>Friday, 4/27/18</b> 9:00 AM – 11:30 AM
ERGONOMIC PRINCIPLES	CEORM066	<b>**Thursday, 4/12/18 (SSA)</b> 1:00 PM – 4:00 PM
FACILITY INSPECTION	CEORM017	<b>NO CLASS</b>
FIRST AID/CPR WITH AED	CEORM018  *Child Support Services 1015 N. Main Street Santa Ana	<b>*Wednesday, 4/18/18 (CSS)</b> <b>Thursday, 4/19/18</b> <b>Thursday, 4/26/18</b> <b>All Classes from 8:00am—3:00pm</b>
SLIPS, TRIPS, AND FALLS	CEORM019	<b>NO CLASS</b>
SUPERVISOR SAFETY	CEORM020	<b>Wednesday, 4/25/18</b> 1:00 PM – 4:00 PM
CAL/OSHA 300 LOG	CEORM012	<b>NO CLASS</b>
ROOT CAUSE ANALYSIS	OCCEORM90	<b>Web-based Training</b>

# APRIL 2018

Check out these County events scheduled for April and for event details, visit the [OC Events](#) Calendar online!

Literary Orange <i>OC Public Libraries</i>			Health Community Care <i>Child Support Services</i>			Adventure Day <i>OC Parks</i>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
	Victims Rights Rally <i>District Attorney</i>		Child Abuse Prevention Conference <i>Social Services Agency</i>			Passport Day <i>Clerk-Recorder</i>
<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
	Blood Drive <i>Health Care Agency</i>					Earth Day <i>OC Waste &amp; Recycling</i>
<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>
		Go Blue for OC Kids <i>Social Services Agency</i>				Patriots & Paws <i>Child Support Services</i>
<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>
						Science in the Park <i>OC Parks</i>
<b>29</b>	<b>30</b>					Spring Fling <i>OC Animal Care</i>

# **SAVE THE DATE!**

**COUNTY OF ORANGE NIGHT  
@ ANGEL STADIUM**

**FRIDAY, MAY 11TH**

**SPECIAL COUNTY OF ORANGE  
TICKET PRICES AVAILABLE**

**STAY TUNED FOR ADDITIONAL  
DETAILS AND LINK TO PURCHASE  
GROUP-RATE TICKETS TO FOLLOW**





Recognizing our long-serving employees and their years of dedication to the County of Orange

To view the April list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

## 35 YEARS

### HEALTH CARE AGENCY

Nancy J Hesketh

### PROBATION

Markay C Eason

## 30 YEARS

### AIRPORT OPERATION

Beatriz A De La Torre

### COUNTY EXECUTIVE OFFICE

Janet M Eickholt

### DISTRICT ATTORNEY

Karen L Schatzle

### OC COMMUNITY RESOURCES

Lydia M Garcia  
Bonifacio Vasquez

### OC PUBLIC WORKS

Ricardo H De Guzman

### PROBATION

Anna M Ruiz  
Karla J Siefkes

### SHERIFF-CORONER

Ruth S Rodriguez

## 25 YEARS

### ASSESSOR

Winifreda R Ward

### COUNTY EXECUTIVE OFFICE

Lisa Do

### DISTRICT ATTORNEY

Faith E Castillo

### HEALTH CARE AGENCY

Elizabeth Arroyo  
Emma Chavez-Valle  
Susana Escobar  
Estefana Martinez  
Joan G Villanueva

### PROBATION

Carolyn D Cofield  
Rick Tran

### SHERIFF-CORONER

Troy V Crellin  
Mark J Egge  
James P Gagen  
William M Gutierrez  
Timothy J Jilek  
Gerardo G Marquez  
Kevin M Martin  
Frank Martinez  
Darrin E Mills  
Zina D Price-Thompson  
Leticia J Torres  
Antonio L Velasquez

### SOCIAL SERVICES AGENCY

April D Cunningham  
Lori Evans  
Adalberto Perez  
Will Scott  
Ana L Wences

## 20 YEARS

### ASSESSOR

Matthew Hollenbeck  
Nga T Davis

### AUDITOR-CONTROLLER

Theresa N Raymundo

### CHILD SUPPORT SERVICES

Rachelle M Chavez

### CLERK-RECORDER

Manoj J Desai

### DISTRICT ATTORNEY

Regina Galvan

### HEALTH CARE AGENCY

Robin L Clawson  
Curtis J Condon  
Nathan J Lopez  
Jennifer D Stopher  
Alfredo Valle

### OC COMMUNITY RESOURCES

Minoo Riahi-Sharifan  
Donna J Watkins

### PROBATION

Jennifer A Anderson  
Michael J Fahey  
Nicole C Gomez-Cervantes  
Steven G Houze  
Javed Iqbal  
Miguel Lopez  
Addy G Salazar  
Yolanda Talwar  
Raul Tovar  
William Valle  
Maria A Van Den Bergh  
Jason M Winn

### SHERIFF-CORONER

Carlos A Barcelos  
Paul Comsa  
Lawrence N Hahn  
Manuel Hernandez  
Michael Hernandez  
Brent W Jasper  
Ralph K Kruis  
Arthur J Rivera  
William E Robb  
Latreia D Scheller  
Yvette Torres

### SOCIAL SERVICES AGENCY

Claudia L Bayron  
Lidia Carmona  
Linda L Frenette  
Annette Nieves  
Carlos Pacheco  
Rachel Paul  
Marisol Rodriguez  
Victoria Savala  
Peter J Warren  
Angela Wong

### TREASURER-TAX COLLECTOR

Lorena Bogarin

If you would like to have your name not printed in the Service Awards section, email [CEOcom@ocgov.com](mailto:CEOcom@ocgov.com). If you believe there has been an error or omission in reporting your years of service, please email [Navminder.Kaur@ocgov.com](mailto:Navminder.Kaur@ocgov.com).

# CAREER PAGES

## AVAILABLE JOB OPPORTUNITIES AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at [www.ocgov.com/jobs](http://www.ocgov.com/jobs) for details on all current opportunities or follow us on social media.



*Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.*

## OPPORTUNITY AWAITS

*Don't miss these career opportunities*

### OPEN NOW

Chief of Operations (Public Health Services) – ASAP	Utility Management and SCADA Analyst – ASAP
Medical Assistant (Family Health Clinic) – ASAP	Warehouse/Election Worker - Extra Help – ASAP
District Attorney Investigator – ASAP	Communications Installation Technician – ASAP
County Librarian – ASAP	HR Staff Analyst (Extra Help) – ASAP
Jr. Civil Engineer – ASAP	Director of OC Animal Care – ASAP
Collection Officer II – ASAP	Recruitment Services Manager – ASAP
Investigative Technician II – ASAP	Social Worker I/II – 05/09/18
Sr. Land Surveyor – ASAP	Sheriff's Correctional Services Assistant Trainee – ASAP
Public Health Nurse I/II – ASAP	Deputy Probation Officer II – ASAP
Metalsmith – ASAP	CUF Combined Heat and Power Plant Manager – ASAP
Airport Maintenance Supervisor – ASAP	

### PROMOTIONAL

Information Technology Supervisor – 04/06/18

**Be sure to check the website often for any career opportunities that may be listed!**

# COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A  
safe, healthy, and fulfilling place to  
**LIVE, WORK, AND PLAY,**  
TODAY AND FOR GENERATIONS TO COME,  
by providing outstanding, cost-effective  
**REGIONAL PUBLIC SERVICES.**



THANK YOU FOR READING

## COUNTY CONNECTION

*CONNECT WITH US ON SOCIAL MEDIA*



On **Twitter** at [www.Twitter.com/OCGovCA](http://www.Twitter.com/OCGovCA)



On **Facebook** at [www.Facebook.com/OCGov](http://www.Facebook.com/OCGov)

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