



COUNTY CONNECTION

A digital magazine for and about County of Orange employees

NOVEMBER 2018



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COVER PHOTO: Kevin Bacon, a pig at the OC Zoo in Irvine, is learning how to paint as part of his enrichment. Turn to **PAGE 6** to find out more about him.

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Materials to Which the Style Guide Applies

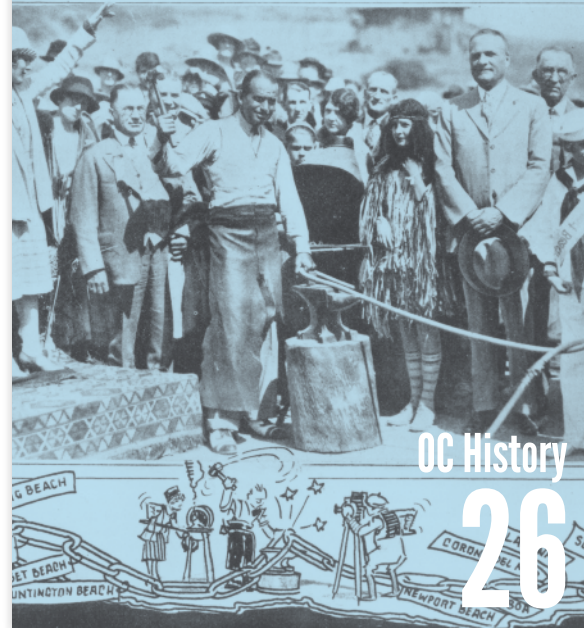
These include but are not limited to:

- Press releases
- County business correspondence
- Correspondence with media
- PowerPoint presentations
- Newsletters
- Reports
- Web content
- Collateral materials
- Emails
- Social media posts

The standards in this guide primarily address narrative copy as opposed to specialized pieces such as invitations or consumable promotional materials.



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FRANKLY SPEAKING

a message from CEO Frank Kim



FRANK KIM

As County employees, the work we do is important for the residents of Orange County and is something to take seriously. At the same time, it's important for each of us to enjoy coming to work each day. Maintaining a sense of humor — even during tough situations — and remembering to smile can bring positivity to the serious work we do for those who live, work and play in Orange County.

With that spirit in mind, I know you will get a kick out of reading this month's employee profile of Zookeeper **Kelly Andersen** and her "coworker" **Kevin Bacon**. While each monthly profile typically only features one County employee, "County Connection" writers met Kevin Bacon while interviewing Kelly and had to include him — since he is a pig who has become famous at the OC Zoo for his friendly personality and his ability to paint using a paintbrush he holds in his mouth!

I hope reading about Kelly and Kevin makes you smile, and I hope the profile is a reminder to County employees to check out the OC Zoo. The zoo is run by OC Parks, a division of OC Community Resources, and parking at the zoo is free for County employees. (Zoo admission is only \$2 per person ages 3 and older and free for those 2 and younger.) Visit the OC Zoo from 10 a.m. to 3:30 p.m. on weekdays or 10 a.m. to 4:30 p.m. on weekends, and see animals including two black bears, a mountain lion, a bald eagle, a red-tailed hawk and more.

You'll also see information in this month's "County Connection" about **Operation Santa Claus** and **Senior Santa & Friends**. Those two programs, coordinated by the Social Services Agency, help provide thousands of toys and gifts to children in foster care and low-income families, low-income seniors and adults with disabilities. I encourage you to consider participating in the County's Holiday Gift Drive to help brighten the holidays for some of the most vulnerable residents in Orange County who might otherwise go without. For more information, you may contact the program at operationsantaclaus@ssa.ocgov.com.

A stylized, handwritten signature of Frank Kim in white ink, set against a dark blue background that features a faint image of a building and trees.

LEARN NEW JOB Skills

FREE WITH YOUR LIBRARY CARD!

Online Training with Lynda.com



Online Classes with Universal Class



Checkout Books or Download eBooks with Overdrive and Hoopla



Orange County, CA
Public Libraries
Open Doors. Free Access. Community.

EMPLOYEE PROFILE

PHOTOGRAPH COURTESY OF: CEO COMMUNICATIONS



KELLY ANDERSEN

JOB TITLE:
Zookeeper

**YEARS WITH
THE COUNTY:**
4

DEPARTMENT:
OC Parks

BEST PART OF YOUR JOB: I get to
be best friends with these fuzzy guys.
They're like my kids.

KEVIN BACON

JOB TITLE:
Educational Animal

**YEARS WITH
THE COUNTY:**
3

DEPARTMENT:
OC Parks

BEST PART OF YOUR JOB: Getting
a banana (and all the other yummy
treats)

Kevin started painting not long ago. He's only done it a couple dozen times, but his work is very popular ... among the toddlers who visit the OC Zoo in Irvine Regional Park.

The 3-year-old Vietnamese potbelly pig, who weighs in at 149 pounds, is what's commonly referred to as a teacup pig.

"He outweighs the mountain lions," says his handler, Kelly Andersen. For comparison, "commercial pigs can get up to 700 pounds."

When the OC Zoo first got Kevin — last name Bacon — from a farm, he weighed about 8 pounds. Zoo staff has trained him to be an education animal. He has already mastered sit and stay. He's so well trained, he sometimes gets to go for a walk in the park or on slow days, he stands at the zoo entrance to attract more visitors. He also frequently visits the toddler classes during story time to give a personal lesson on how awesome pigs and animals in general are.

Kelly is training Kevin to paint by giving him food rewards for grabbing the brush out of a bowl that holds the paints, which are usually coordinated to go with any upcoming holidays, such as purple, orange and green for Halloween. Kevin then holds the brush in his mouth and uses it to paint designs that could be interpreted as abstract art. He uses non-toxic tempera paints — exactly what preschoolers use.

He loves eating popcorn cooked in coconut oil or the oak acorns he finds on the ground at the zoo. His regular diet includes a special potbelly pig grain, a lot of vegetables, almonds, peanuts and fruit, Kelly explains as she feeds him a banana. "The nice part about a pig is he cleans up after himself," she laughs as he eats the peel.

Cultivating his artistic talents is a form of enrichment, Kelly says, adding that pigs are fourth on the intelligence scale. Humans are first, with other primates at second and dolphins at third. Kelly and Kevin spend a lot of quality time together working on this new behavior. The porcine painter demonstrates to zoo visitors just how intelligent pigs really are.

Zookeepers also train their charges for health reasons, such as not minding having their feet touched for nail trims, getting a bath, being brushed, having their ears and teeth cleaned, or standing on a scale.

Kevin wasn't a very tactile animal in the beginning. "He had to get comfortable with strangers and little kids running up to him," Kelly says.

Zookeepers don't push their animals to do anything they don't want to do. "They're like our kids," Kelly says. "If he woke

up on the wrong side of the bed, I would know instantly."

The animals also go through evacuation drills regularly. During the Canyon 2 Fire that training became vital. Zoo staff had 1.5 hours to evacuate the entire zoo. As the last animal was being taken out, the fire was licking the back gates.

"Kevin was definitely the grumpiest about it," Kelly says. Luckily no one got hurt during the evacuation and within a week all the animals were back to normal.

Since the OC Zoo officially opened in 1985, the OC Zoo has become a haven for injured animals and animals that are not releasable to the wild. Most of the animals who live at the zoo were injured, orphaned or confiscated pets. They're all used to educate the public to respect nature, with many of the animals being native to the local area.

"You won't want to protect something until you meet it," Kelly says.

OC Zookeepers start their day at 7:30 a.m. by doing rounds to check on all the animals, many of whom are senior citizens. The zoo is open from 10 a.m. to 3:30 p.m. on weekdays or 10 a.m. to 4:30 p.m. on weekends, during which time the zookeepers give talks to zoo visitors about the bears and mountain lions. After the zoo closes, it's time for dinner, medicine and bed.

"We take the very best care of our animals," Kelly says. "Their job is to be cute from 10 a.m. to 3:30 p.m."

Kelly earned her zoology degree from Michigan State and interned at the Detroit Zoo. She moved to Arizona where, "you don't have to shovel sunshine," before heading to Northern California to work at the Monterey Zoo.

With 10 years of experience as a zookeeper, Kelly recommends visiting on rainy days, and near closing and opening times because that's when the animals are more active. County employees get free parking and admission is only \$2.

"Tell your friends about this tiny hidden gem," she says. "These are animals you see in your own backyard."

For more information on the OC Zoo, visit <http://www.ocparks.com/zoo/>.

PLEASE SEND PROFILE SUBJECTS FOR COUNTY CONNECTION!

Do you know someone who would make a good employee profile?
We're looking for staff-level employees who love their job and carry the flag with enthusiasm both for their agency and the County as a whole.

Send submissions to jennifer.nentwig@ocgov.com.

COUNTY'S FIRST CAREER EXPO AND OPEN HOUSE IS A HIT WITH POTENTIAL EMPLOYEES!

On September 29, the County hosted its first Career Expo and Open House, welcoming members of the public to explore career opportunities with the County and learn about the programs and services the County offers the community.

An estimated 6,000 people attended the event, exceeding the expectations of County Executive Office Human Resource Services (HRS), the County division that organized the expo.

Attendees began lining up outside Irvine Ranch Historic Park, where the event was held, about 30 minutes before the 10 a.m. start time. Once the doors opened, a steady stream of people entered the Career Expo and Open House, received a welcoming “hello” plus a tote bag and map from HRS staff, and visited the various booths and interactive exhibits throughout the park.

“It felt awesome to see people lined up before the doors even opened,” said Bob Leys, Interim Chief Human Resources Officer for the County. “I want to share a big ‘thank you’ with all the staff who put so many hours into planning the event, not just in Human Resources but from all over the County.”

At the event, those interested in career opportunities with the County had the chance to participate in mock interviews and attend career workshops, where they learned about interview techniques and job application skills. All attendees had the opportunity to enjoy fun, family-friendly County exhibits, which included a “cherry picker” crane, other heavy equipment and a drone from OC Public Works; foster kittens from OC Animal Care; personnel and equipment from OC Sheriff’s Department (OCSD) Search and Rescue Unit and Hazardous Devices Section (bomb squad) as well as OCSD K-9s; and more.

From the beginning of the Career Expo and Open House through October 24, the County of Orange received 6,358 applications for open positions. Due to the popularity of the event and its effectiveness in driving applications for County jobs, HRS is considering making it a recurring event in the future.

For more information about HRS, visit www.ocgov.com/gov/hr.



▲ Arleen Berberoglu and Hajara Shabbir from Human Resource Services work the information table at the Career Expo and Open House. (Photo courtesy Human Resource Services)



▲ Jennifer Ramirez from Human Resource Services shares information with a Career Expo and Open House attendee.



▲ OC Animal Care volunteer Maureen Merriles holds one of several kittens at the Career Expo and Open House. The little guys were there to promote OC Animal Care's foster kitten program.



▲ OC Public Works employees Carlos Martin and Darrell Wilson pose by one of the pieces of heavy equipment on display at the Career Expo and Open House.



▲ OC Sheriff's Department (OCSD) Deputy Pablo Alvarez speaks with Career Expo and Open House attendees about OCSD K-9 Chavo.



▲ OC Animal Care volunteer Rosemarie Tsutsumi, OC Animal Control Officer Hannah Noshirvan and Animal Control Sgt. Alexandra Su (left to right) work a booth at the Career Expo and Open House.

COUNTY HOTLINES AVAILABLE 24/7 TO ADDRESS CONCERNS

VOICING EEO-RELATED CONCERNS

The Equal Employment Opportunity (EEO) Access Office recently updated the EEO complaint form with the addition of the Compliance Line complaint phone number of 855-387-4432.

The Compliance Line is run by live operators 24 hours a day, seven days a week. The third-party reporting hotline gives employees the opportunity to voice concerns regarding potential EEO-related matters. Callers have the option to remain anonymous when calling in.

The updated form can be accessed on the [EEO Internet](#) and [EEO Sharepoint](#) sites. Employees can also find information about the Compliance Line complaint process on the EEO Access Office's [Complaint Procedures](#) webpage.

REPORTING FRAUD, WASTE & ABUSE

The OC Fraud Hotline is also available at any time on any day. The OC Fraud Hotline number 714-834-3608 has 24/7 live operator assistance, and online complaints can be received at any time at the [OC Fraud Hotline](#) webpage.

The OC Fraud Hotline is intended for the use by County employees, the general public and vendors who wish to report questionable behavior, or suspected waste, fraud, violations of County policy or misuse of County resources by County vendors and contractors or by County employees. The hotline serves as a valuable means for County management to discover and provide remedy for acts of fraud, waste or abuse.

COUNTY COPY STYLE GUIDE NOW AVAILABLE ONLINE

CEO Communications is excited to present the newly updated County of Orange Copy Style Guide. This document contains the proper guidelines and styles for writing text within County documents and publications. This new version replaces the previous County of Orange Style Guide due to feedback from many across the County.

More care has been taken to create a user-friendly document for this version. It can act as both a printable document or a live digital PDF with clickable links and navigation. If you are looking for a specific item within the guide, you can click on the menu link and be taken directly to that page.

As you read your way through the document, note that the County Style Guide adheres as much as possible to the Associated Press Style (the standard for journalists) — hence guidance such as not using the oxford comma, using a comma after the year in a date, etc. Certain County-specific terms will have their own styling such as the capitalization of "County" and duty titles.

This document is meant to be a living manual as it will gradually change and be updated periodically, so be sure to check back every so often to see updates.

Click [here](#) to view the copy style guide.



BE PART OF THE SOLUTION TO END HOMELESSNESS

The County and its contracted partner City Net need volunteers for the upcoming 2019 Point in Time (PIT) count. The PIT count is a biennial tally of people experiencing homelessness on a particular night. The count provides vital information that helps the County better understand homelessness in the community and guides the way the County and its partners respond to homelessness in Orange County.



In late January, volunteers are needed in the following areas in order to have a successful 2019 PIT count:

Field Support Volunteers will deploy into the community with a specific map and instructions to survey those experiencing homelessness. Positions include Surveyor Team Captains, Surveyors, and Videographers and Photographers. There will be two opportunities to volunteer on Wednesday, January 23, 2019, as shifts are from 5-9 a.m. and 7:30-11:30 p.m. Additional details and training will be provided in preparation for the 2019 PIT count.

Deployment Center Volunteers will support the operations of the deployment centers as they deploy the Field Support Volunteers. Positions include Host Lead, Host Team Member, A/V and Technical Support, and Videographers and Photographers. They will serve as champions for those entering the field from start to end. There will be two opportunities to volunteer on Wednesday, January 23, 2019, as shifts are from 5-9 a.m. and 7:30-11:30 p.m. Additional details and training will be provided in preparation for the 2019 PIT count.

Preparation Needs Volunteers will prepare materials needed the day of the 2019 PIT count. This includes putting together hygiene kits for those who are surveyed during the count.

To sign up as a volunteer for the PIT count, visit <https://ocpit2019.org/>.

For those unable to donate time, City Net is looking for donations, including toiletries — chap stick, travel-size lotion or hand sanitizer, travel-size tissues — socks, beanies, and more. Volunteers can also write encouraging and uplifting cards to go inside the hygiene kits. Letters must be generic for men, women and people of all faiths. To schedule a donation drop-off, email info@everyonecountsoc.org.

For more ways to help those experiencing homelessness, please check out [this flyer](#).

For more information, follow @EveryoneCountsOC on [Instagram](#) and [Facebook](#) and @OCPIT on [Twitter](#).



HUMAN RESOURCE SERVICES

NEWS YOU CAN USE

A section for news regarding wellness, benefits and other employee services

Million Steps Challenge

We are officially in our ninth month of the Million Steps Challenge and we are just blown away at the number of steps our employees are taking. Since March 5, 2018, 1,433 employees are actively participating in the challenge and have walked a combined total 1,584,535,719 steps, which is equal to 750,253 collective miles. This is amazing! In addition, 608 employees have reached or surpassed 1 million steps, 211 employees have surpassed 2 million steps, 43 employees have surpassed 3 million steps, and 14 have surpassed 4 million steps! Congratulations to all of our 1-, 2-, 3- and 4-million step employees.

Opportunity Drawing Winners

The opportunity drawing winners for September are:

- Sara Blanco – Social Services Agency
- Ines Castanon – OC Sherriff's Department
- Michael Chiles – Health Care Agency
- Amy Diep – OC Probation Department
- Paul Gorman – OC Superior Courts
- Brianna Lopez – OC Community Resources
- Ayda Lua – Auditor Controller
- Kathy Nguyen – Social Services Agency
- Sophia Tieu – District Attorney's Office
- Kathy Wong – OC Ethics Commission

Each of our winners received a wellness-related prize courtesy of our County health plans.

Have you joined the Million Steps Challenge? Ready to get started? Join the Million Steps Challenge today! The Challenge runs through December 31, 2018, and is open to all regular County of Orange employees enrolled in a County Health Plan. Go to ohealthysteps.staywell.com and click on the Million Steps Challenge program block to get started. If you have any questions about the Million Steps Challenge or need assistance logging into your StayWell® account, please call the OC Healthy Steps, StayWell® HelpLine at 1-800-492-9812.

Limited amounts of pedometers are still available to track your steps for the Million Steps Challenge on a first-come, first-served basis. If you are interested in receiving one, please email HR_EmployeeBenefits@ocgov.com with "Pedometer" in the subject line.

During the month of September, we encouraged County employees who had not yet signed up for the Million Steps Challenge to join. All employees who joined the Million Steps Challenge from September 1 – September 30, 2018, were entered into an opportunity drawing to win one of five FitBits. In September, 116 employees signed up for the challenge, with 34 of these employees activity logging activities.

Opportunity Drawing Winners

The opportunity drawing winners are:

Jaleh Byrne – OC Sheriff's Department

Lora Connor – Social Services Agency

Adriana Jimenez – Social Services Agency

Michael Mori – OC Watershed Management Program

Hong Thai – District Attorney's Office

The following employees have reached 1 and 2 Million Steps and have agreed to have their names published in the County Connection:

1 MILLION GOAL GETTERS

Sharon Boles – **Health Care Agency**

Samantha Castaneda – **Child Support Services**

Jonathan Dalquist – **OC Public Works**

Jason Damico – **Health Care Agency**

Andrea Jessie – **OC Superior Courts**

Billy Le – **OC Clerk-Recorder Department**

Bill MacDonald – **John Wayne Airport**

Mikee Madlangbayan – **Health Care Agency**

Michael Mori – **OC Public Works**

Valerie Sanchez – **Clerk of the Board**

Lorna Winterrowd – **OC Probation Department**

2 MILLION GOAL GETTERS

Veronica Hinostroza – **Health Care Agency**

Francelli Navarrete – **Social Services Agency**

Congratulations to our 1 and 2 Million Step achievers! If you have met the Million Steps Challenge and want to have your name published in County Connection, please email HR_EmployeeBenefits@ocgov.com letting us know that we can publish your name.

DENA GUNSOLLEY

Learning & Organizational Development - Human Resource Services

"My husband Brian (also a County worker) and I were on our way to Trader Joe's and decided to go for a walk first in Crystal Cove (9-30-18). This was one of the shots I took- with my iPhone. I have more, but this was one of my faves!"

PROCUREMENT POINTERS

Have you ever wondered how commodities and services are purchased throughout the County?

Years ago, pre-bankruptcy, the County used to have a centralized purchasing department that manually processed their own solicitations and notified each vendor of any solicitation via email or local newspaper. In 1997, the County Procurement Office (CPO) implemented the Online Bidding System (OLB), an offshoot product of the Countywide Accounting and Payroll System known as CAPS that allowed for electronic solicitations to be emailed out to prospective vendors. While paper solicitations were no longer mailed, vendor bid responses were still received via U.S. Mail. In 2009, the County implemented BidSync as the online solicitation solution, which enables fully electronic bid submittals. This cloud-based procurement system allows vendors who are interested in doing business with the County to register for free and view/bid on current solicitations.

In addition, this cloud-based centralized procurement tool is used by Countywide Deputy Purchasing Agents (DPAs) to locate/research similar service/commodity bids and research Regional Cooperative Agreements (RCAs), which are contracts that have been competitively bid, vetted and awarded by CPO. This enables DPAs and departments to use contracts for commonly used items throughout the County.

Using BidSync means that through our partnership, we have the ability to access a wider range of vendors and therefore ensure competition. The online system enables us to streamline the bidding process, avoid duplication of efforts, share best practices, ensure consistency and transparency Countywide, and provide improved reports. This online solicitation system offers a central repository for all solicitations posted throughout the County. All of these benefits enable DPAs to save time and money locating qualified vendors that can provide commodities and services.

BidSync allows the bidders to register online at no cost through use of commodity codes generated by the National Institute of Governmental Purchasing. Bidders are able to attend/login to pre-bid conferences where they can gain in-depth information about the required solicited services and ask questions from the DPAs, and submit their bids/proposals for award.

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COUNTY EXECUTIVE OFFICE

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HEALTH CARE AGENCY

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- *From Rails to Trails - How a Stretch of Tracks Transforms into an Award Winning Park*
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OC PUBLIC LIBRARIES

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OC WASTE & RECYCLING

- *OCWR hosts America Recycles Day Collection Event at Honda Center*

CEO Communications Earns 2 Awards of Excellence



CEO Communications received two awards at the 43rd annual PROTOS awards ceremony put on by the Orange County Public Relations Society of America (OCPRSA).

The team took home Awards of Excellence for “News Release or Media Alert – Nonprofit” and “Collateral Materials External Audiences” during the ceremony at the Yost Theater in downtown Santa Ana in late September.

“I’m so proud that our team is receiving recognition for the hard work they did this year,” said Molly Nichelson, CEO Communications Public Information Manager.

The News Release or Media Alert — Nonprofit award went to “[County Celebrates New State of the Art OC Animal Shelter](#),” a press release written about the March 7 ribbon cutting for the new OC Animal Care home in Tustin to garner positive media attention on the new facility designed to make the animals less stressed and more adoptable.

Collateral Materials External Audiences went to “Supportive Housing Strategy Infographic,” which communicated the need for supportive housing in Orange County and what the County is working on to achieve that. The infographic went out with a [press release](#) that announced the Board of Supervisors’ decision to expedite 11 programs, unveil a Housing Funding Strategy to develop 2,700 housing units and pave the way to receive approximately \$15.5 million in state Emergency Homelessness Aid Block Grant.

Overall, OCPRSA presented 25 Award of Excellence trophies and 21 top prize PROTOS awards. For more information and to see the list of winners, visit www.ocprsa.org/awards/protos-awards-2018.

Family Health Services Launches New 'Smile Habits OC' Website and Ad Campaign

Recognizing a need for the community to easily access material about oral health care, a new Smile Habits OC website (www.smilehabitsoc.org) has launched and provides essential information and resources to individuals of all ages and special populations on how to maintain their best oral health and access services in Orange County.

“Oral health is a key component of an individual’s health throughout life, and good oral health means being free of tooth decay and gum disease as well as chronic oral pain and other conditions that affect the mouth and throat,” said Dr. David Nuñez, Family Health Medical Director. “The website helps our community maintain good oral health by providing information that is accurate, accessible and actionable.”

A report by the California Department of Public Health Oral Health Program highlights the importance of oral health literacy. The website gives users a way to easily access information about dental services, oral hygiene and healthy habits, nutrition, injury prevention, and substance use from any computer, tablet or smartphone. Content is also available in Spanish at www.sp.smilehabitsoc.org.

To increase further awareness about the importance of oral health, a Smile Habits OC ad campaign will run on Orange County Transportation Agency buses on certain routes in central and parts of west Orange County focusing on two key oral health messages: “Brush your teeth twice a day” and “See your dentist twice a year.”

The website and ad campaign were made possible through funds from Proposition 56, the California Healthcare, Research and Prevention Tobacco Tax Act of 2016, which allowed local health jurisdictions across California, including Orange County, to establish or expand Local oral health programs.

To obtain materials to share with clients, contact [Maya Thona](#), Family Health Services Program Manager, at 714-567-6234.



▲ The new Smile Habits OC website provides information and resources on how to maintain oral health and access services in Orange County.



▲ Ads promoting oral health and the new Smile Habits website will run on bus routes in certain routes in central and parts of west Orange County.

How a Stretch of Tracks Transforms into an Award Winning Park

What used to be a 4-mile stretch of unused railroad tracks in Brea has become an award-winning 50-acre linear park called the Tracks at Brea Bicycle Trail thanks to the guidance and oversight provided by Environmental Health's Industrial Cleanup (IC) program.

"Our IC team was hired by Brea in 2010 to oversee the cleanup of contaminated soil of land that was formerly the site of the Pacific Electric Line Railroad, which ran through Brea and connected surrounding counties," said Liza Frias, Environmental Health Director. "The team's expertise was needed to review site assessments, remediation work plans and sampling operations, analyze sampling data, and establish cleanup criteria to ensure that the public's health was protected from exposure to any toxic materials."

The soil around the former rail line was found to be contaminated with toxic chemicals, including arsenic, creosote, solvents and hydrocarbons. The IC team worked with Brea to identify the scope of potential impacts and implement a new plan to remove the contaminated soil. Since excavation began in 2013, more than 83,000 tons of impacted soil was removed.

In February 2018, the American Society of Civil Engineers ([ASCE](#)) awarded the City of Brea with the Outstanding Bikeways & Trails Project Award for Orange County in recognition of the design and construction of the Tracks at Brea Bicycle Trail project. Learn more about the award [here](#) or click [here](#) to read Brea's report about the project.

To view before and after videos of the trail's transformation, visit:

- [Tracks at Brea Trail](#)
- [Tracks at Brea Grand Opening May 2018](#)

More rails-to-trails conversion projects are anticipated in connection with the countywide OC Loop project that will seamlessly connect 66 miles of trails to provide an opportunity for people to bike, walk and connect to some of California's most scenic beaches and inland reaches. Learn more about the project [here](#).



▲ The trail park, finished in 2017, earned an American Society of Civil Engineers award.



◀ Pacific Electric Line Railroad owned the new trail. Now it's part of a 50-acre park.

Flu Shot Season is Here

Sweater weather and pumpkin spice treats not only signify the start of fall, but also this year's flu season. As you begin your holiday preparations and plans, be sure that your to-do list includes an annual flu shot to keep you and your family healthy!

Influenza is a contagious respiratory illness that can be caused by influenza A or B viruses, and is mainly spread through droplets from coughs and sneezes. Flu symptoms may include fever, cough, sore throat, body aches, chills and fatigue.

The flu can cause serious illness and even death, especially in young children, pregnant women, the elderly and persons with medical conditions that place them at risk. The [Centers for Disease Control and Prevention \(CDC\)](#) recommends that

everyone six months and older, as well as close contacts and caregivers of these high-risk populations, get vaccinated.

Although seasonal influenza can occur year-round, the flu virus is most common during the fall and winter months. Since it takes about two weeks for antibodies to develop, now is the perfect time to get vaccinated. Getting a flu shot is simple with the following resources:



UNDERWAY NOW: EMPLOYEE HEALTH SERVICES FLU SHOT CLINICS AND PHARMACY CLINICS

- Employees are encouraged to get a free seasonal flu shot at [Employee Health Services \(EHS\)](#), 600 W. Santa Ana Blvd., Ste. 405, from 1 to 3 p.m. November 2, 5, 9, 16, 19, 26 and 30. View There is no cost to all County employees with County ID. For more information, call EHS at (714) 565-3780 or email ehs@ochca.com.
- If you're unable to take advantage of the County program, we encourage you to seek vaccination in the community at several locations that offer flu shots. Many County health plans provide members with free flu vaccination. For details, please contact your health plan or health care provider. You may also search pharmacies that offer flu shots near you at <http://flushot.healthmap.org>.

For more information about the flu and how to keep you and your family healthy, visit the CDC's [Influenza \(Flu\)](#) website or click [here](#) to learn about Public Health Services Epidemiology and Assessment's flu surveillance efforts.

JOHN WAYNE AIRPORT

29th Annual John Wayne Airport Student Art Contest

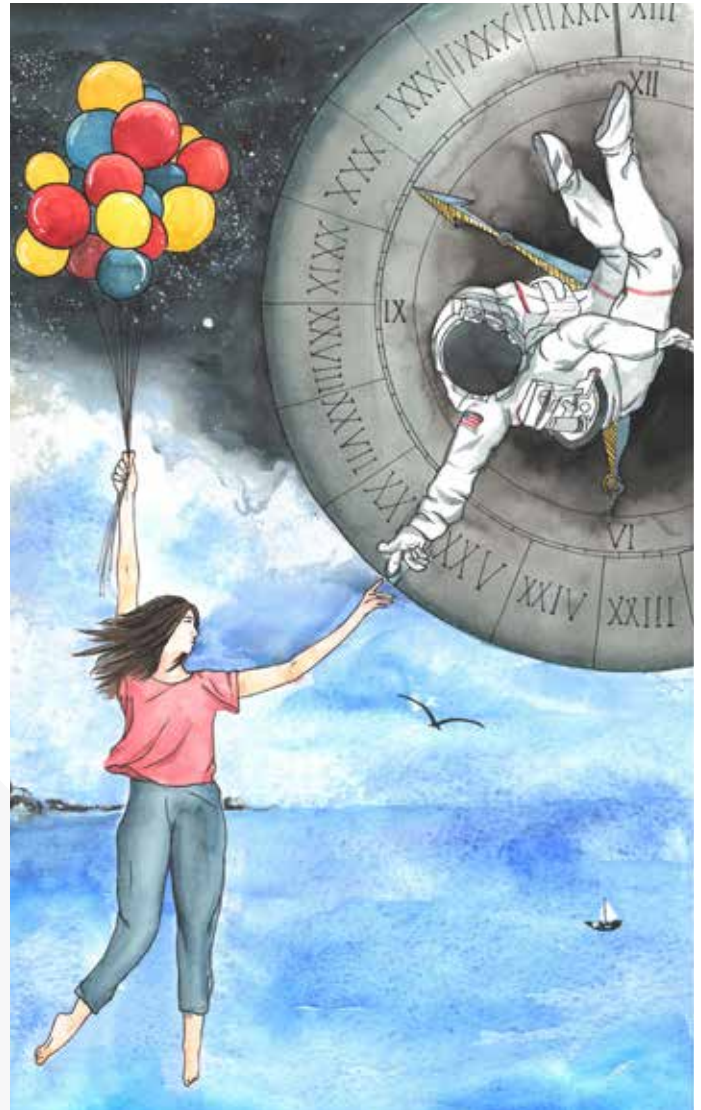
For the past 28 years, John Wayne Airport (JWA) has conducted an aviation-themed art contest for Orange County students, allowing their creativity and imagination to soar. Winners have gone on to compete in state, national and international aviation contests, and have competed favorably against other young artists from countries around the world.

This year's 29th Annual Student Art Contest theme "My Dream to Fly" encourages students to create a vision of flight through artwork that depicts their ideas of what can happen when people work together and follow their passion for flight.

Each year, JWA honors 54 students across all categories of the contest and proudly displays their winning artworks in the Thomas F. Riley Terminal from December through January. By displaying these artworks, JWA recognizes Orange County's talented students and provides airport guests with an attractive display in the baggage claim area. To learn more about the Student Art Contest, visit www.ocair.com/terminal/artexhibits/studentart/.



"FLYING in the Future" by MingMei Li, 10th grade, took first place in the 28th Annual Student Art Contest. The deadline for this year's is November 9.



"FLYING in the Future" by Camille Hansen, 10th grade, took third place in the 28th Annual Student Art Contest. The deadline for this year's is November 9.

OC PUBLIC LIBRARIES

OC Public Libraries Welcomes Betty Reid Soskin, 97-Year-Old Park Ranger, to Irvine Katie Wheeler Library

On Sunday, October 21, OC Public Libraries welcomed Ms. Betty Reid Soskin to the Irvine Katie Wheeler Library. Soskin is a National Park Ranger at the Rosie Riveter Park in Richmond, CA. At 97 years old, she is touring the country sharing her memoir, "Sign My Name to Freedom." As part of her presentation, she shared her life experiences, which span the great American fault lines of the 20th and early 21st centuries. It was a pleasure to have Ms. Soskin visit Southern California and present her message of equality, integrity and persistence. A special thank you to OC Parks for their collaboration and support of this event. On behalf of OC Parks, Ranger Kelley Brugmann presented Ms. Betty Reid Soskin with an honorary OC Parks Ranger Badge.



▲ Betty Reid Soskin spoke of equality, integrity and persistence at the Katie Wheeler Library.

OC PUBLIC WORKS

New Website for County's 'H2oc' Stormwater Program



VISIT OUR NEW WEBSITE: H2OC.ORG

OC Public Works' Environmental Resources team is excited to announce that the new website for the H2OC Stormwater Program is live. Visit <https://h2oc.org> to learn about your unique watershed, jump into Runoff 101 and explore educational opportunities. Find pollution prevention resources for residents and businesses, and share what you learn.

H2OC is a cooperative stormwater program, which includes the County of Orange, Orange County Flood Control District and all 34 cities in Orange County. Clean beaches and healthy creeks, rivers, bays and the ocean are important. H2OC provides resources to residents and businesses to prevent water pollution and encourages personal action by working with members of each watershed community to prevent polluted runoff from entering our waterways.

WASTE & RECYCLING

OCWR hosts America Recycles Day Collection Event at Honda Center

Join OC Waste & Recycling, with partners OC Animal Care, Discovery Cube OC and Anaheim Ducks, at the Honda Center, from 8 – 11 a.m. Saturday, November 10 for a huge collection event that celebrates and draws attention to [America Recycles Day](#).

Bring your gently used pet items (towels, blankets, sheets, pillow cases and toilet paper tubes), home goods, clothing, e-waste and paper for free shredding (up to six boxes). All pet donations will be recycled for animals at the new OC Animal Care shelter in Tustin. Come for the EcoChallenge Day collection then stay for the family fun zone, roller hockey, vendor booths and prizes! For details, visit oclandfills.com or follow @OCwaste on [Facebook](#), [Twitter](#) and [Instagram](#).



PHOTOGRAPH COURTESY OF OC WASTE & RECYCLING

▲ Residents can drive through, drop off and stay for the family fun zone to learn about recycling, composting and win prizes with DJ Jojo, Wild Wing and the Anaheim Ducks Street Team.



PHOTOGRAPH COURTESY OF OC WASTE & RECYCLING

▲ OC Waste & Recycling Ambassador Michael Bittner will be ready to greet residents bright and early for his third EcoChallenge Collection event at the Honda Center.

OPERATION SANTA CLAUS needs YOUR HELP!



Help brighten the lives of our community's most vulnerable children and families by donating toys and gifts this holiday season.

GIVE ONLINE

ssa.ocgov.com/volunteer/donations/osc_donation

DONATE IN PERSON

Drop off new, unwrapped toys and gifts at:
1505 E. Warner Avenue, Santa Ana, CA 92705

VOLUNTEER YOUR TIME

Volunteers are needed in the months of November & December to sort gifts, restock and assist shoppers. Sign up online at: signupgenius.com/findasignup. Enter "operationsantaclaus@ssa.ocgov.com" under "Search for a Sign Up" to sign up for an available slot.

CONTACT US

(714) 679-2438 or by email at: operationsantaclaus@ssa.ocgov.com

GIFTS FOR TODDLERS, TEENS, & GIRLS ARE IN HIGH DEMAND.

Operation Santa Claus is a 501 (c)(3) non-profit organization operated by the County of Orange Social Services Agency. (Tax I.D. # 95-3616628)



SENIOR SANTA & FRIENDS needs your help!



Help brighten the lives of our community's most vulnerable elderly and disabled adults by donating gifts this holiday season.

GIVE ONLINE

ssa.ocgov.com/volunteer/donations/sr_santa_donation

DONATE IN PERSON

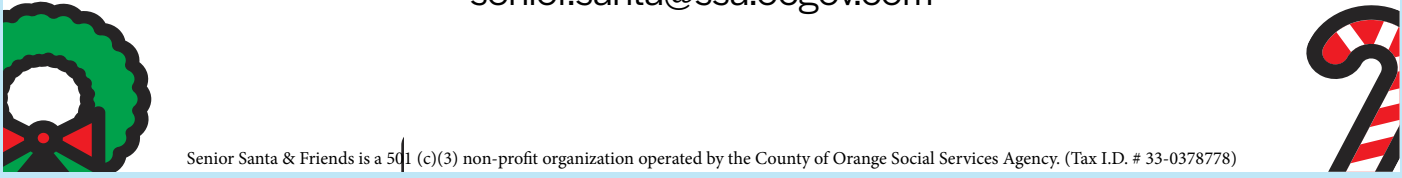
Drop off new, unwrapped gifts at:
1505 E. Warner Avenue, Santa Ana, CA 92705

REQUEST ANGEL TAGS

Angel tags provide gift suggestions for a senior in need of a gift from "Santa" and can be displayed on trees, bulletin boards, walls, etc.

VOLUNTEER YOUR TIME

Volunteers are needed in December to sort gifts, restock and assist shoppers. To request available shifts or for any questions, email:
senior.santa@ssa.ocgov.com



Senior Santa & Friends is a 501 (c)(3) non-profit organization operated by the County of Orange Social Services Agency. (Tax I.D. # 33-0378778)

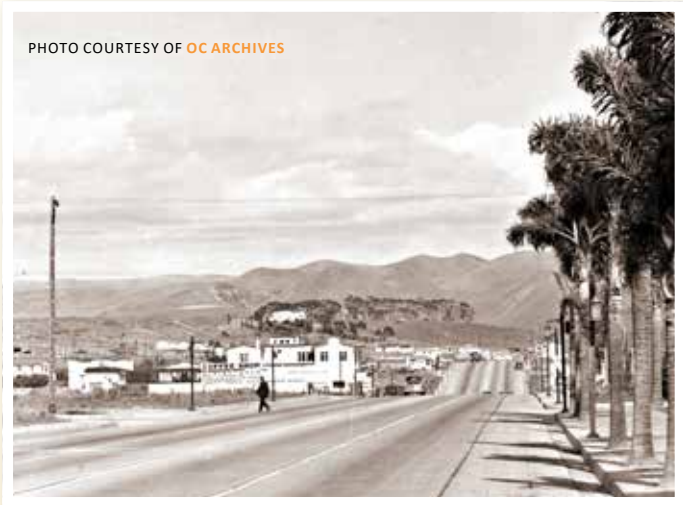
OC HISTORY

PACIFIC COAST HIGHWAY: BECOMING AN ICON

by Chris Jepsen

▼ Mary Pickford (left), Douglas Fairbanks (center, in apron), and County Supervisors Nelson T. Edwards and S. H. Finley (fourth and fifth from right) are among other dignitaries at a 1928 ceremony linking Laguna Beach to the rest of Coast Highway. (From California Highways magazine, courtesy Orange County Archives.)

▼ The new coast highway was seen as an economic shot in the arm for the barely developed Dana Point in the 1930s.



▲ The double-arches over the highway near the base of the Huntington Beach Pier were built in 1929. The surmounting neon sign could be seen from Long Beach on a clear night. Eventually damaged by the sea air, the arches were removed around 1940. (Photo courtesy Orange County Archives)



On October 9, 1926, a caravan and ceremony featuring Hollywood megastars Douglas Fairbanks and Mary Pickford was held to mark the connection of the new Laguna Beach portion of the growing coast highway to a longer portion that stretched all the way to Long Beach. Pickford portrayed the “Spirit of Progress.” Fairbanks served as “Vulcan the Blacksmith,” symbolically welding the Laguna Beach link to the growing chain of beaches along the highway. Elected and appointed officials, flower girls, beauty queens, school children and other personalities were incorporated into this roadside pageant near Boat Canyon. Versions of this ceremony were held in each new community as the highway reached the edge of town.

From the beginning, multiple names had been bandied about for this highway, which stretched not just across Orange County, but from Capistrano Beach all the way to the Canadian border. Although most of the route was already in use, it officially opened to traffic on June 29, 1929, as Roosevelt Highway, in honor of Theodore Roosevelt. The last segments of the highway in Orange County were completed that year in the hills south of Laguna Beach.

People didn’t seem very happy with the name Roosevelt Highway and within months support was already building for a different name: Pacific Coast Highway. But that change didn’t begin to take root until 1941.

The highway’s route number would also change. Originally, it was Route 60 from Oxnard through Orange County. Then it was changed to State Route 3. But in the mid-1930s, SR 3 became SR 101 Alt. This was changed again in 1964, when it finally received its current designation as SR 1. At the same time, the highway was officially named “Pacific Coast Highway” in Orange, Los Angeles and Ventura counties. Meanwhile, the stretch from Santa Barbara County through San Francisco was named “Cabrillo Highway,” and in the northernmost part of the state it was named “Shoreline Highway.”

If that were not confusing enough, many localities decided to keep the old street names for the highway within their borders. This explains the highway still being marked as Coast

Highway in Laguna Beach and part of Newport Beach. And although SR 1 actually ends where Camino Las Ramblas meets the 5 Freeway interchange in Capistrano Beach, the street name Coast Highway continues a bit farther south along the coastline to Poche Beach.

By the late 1920s, with the highway nearly complete, new developments like Capistrano Beach, Dana Point and the Surfside Colony undoubtedly hoped to cash in on being highway-adjacent. Earlier seaside developments that needed a shot in the arm, like San Clemente and Corona del Mar received a new lease on life thanks to the highway. And although the Great Depression temporarily swept away the immediate hopes of many such communities, Pacific Coast Highway (PCH) would one day play a key role in their recovery.

Today, PCH is an icon of the California Dream: palm-framed blue skies, surfin’ safaris, cruising in convertibles and watching Technicolor sunsets over the ocean. Piers, yacht harbors, upscale boutiques, country clubs, oil fields and beach towns like San Clemente and Sunset Beach are among the Southern California archetypes one encounters along the highway.

In the mid-to-late 20th century, a plan to turn PCH into the Pacific Coast Freeway was narrowly thwarted. And by remaining a highway (unlike the 101/I-5), it retained some of its funky roadside charm. Quirky survivors include unique surf shops like the Frog House, the date shake stand above Crystal Cove, distinctive art galleries, the Seal Beach Naval Weapons Station, the Balboa Island Ferry, a giant neon swordfish, Sherman Gardens and many points of historical interest.

And of course, PCH also bears witness to many thriving wetlands, the coastal sage scrub of Crystal Cove State Park, and 42 miles of beautiful shoreline including city, state and county beaches. Who would want to go whipping past all that at freeway speeds?

CHRIS JEPSEN is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

CYBERSECURITY CORNER Voter Registration Phone Scams

The November Primary Election is coming so beware of voter registration phone scams!

Cyber criminals are not only using email and text messages to target victims, but they are also calling cell phones, and office or home phones to get personal information from the recipient.

On October 1, 2018, two state election offices reported that residents were receiving phone calls that impersonated an organization that offers assistance with voter registration. Residents were asked if they would like to register to vote or receive an absentee ballot by mail. The callers requested personal information such as: date of birth, physical address or partial Social Security numbers. This information could be used to attempt fraudulent voter registration or identity theft, and victims would not be able to vote unless they went to an election office to register.

If you receive these phone calls, please do not provide any personal information and immediately report it to the EI-ISAC SOC at 866-787-4722 or SOC@cisecurity.org.

TIPS:

- Do not provide any personal information over the phone.
- If you have received this type of call, please report it immediately to the EI-ISAC SOC at 866-787-4722 or SOC@cisecurity.org.
- You can register to vote in person or by mail through the [Secretary of State website](#) or
- You can register on Election Day at your polling place.
- To check if your absentee ballot has been mailed out, contact your local Election office.



SAFETY SPOTLIGHT

Daylight Savings Safety Tips



Are you struggling with dark mornings on your way to work and as the kids head out to school? It's about to change. With daylight saving time ending at 2 a.m. November 4, nights will start earlier, increasing the chance for nighttime accidents. While many motorists will enjoy an extra hour of sleep, they need to be aware of the time change and potential distractions to their normal routine.

The following are tips for motorists, pedestrians and bicyclists during the shorter days of autumn and winter:

PEDESTRIANS:

- Cross only at intersections or crosswalks. Look left, right and left again, and only cross when it is clear.
- Do not jaywalk or cross between parked cars.
- Don't depend on the traffic signal to protect you. Motorists may be distracted, especially when adjusting to the nighttime travel environment.
- Avoid walking in traffic where there are no sidewalks or crosswalks. If you have to walk on a road that does not have sidewalks, walk facing traffic.
- Do not let umbrellas or jacket hoods block your view of approaching traffic.
- Watch out for cars at every driveway and intersection.
- See and be seen. Carry a flashlight and wear reflective clothing and/or accessories.

MOTORISTS:

- Always watch out for pedestrians when backing up in parking lots or driveways.
- Turn on your headlights to make yourself more visible.
- Slow down. During the evening hours, you need more time to see a pedestrian in your path.
- Keep your windshield, windows and mirrors clean. Make sure your defrosters and windshield wipers are working properly and that washer fluid is replaced as needed.
- Remember to yield the right of way to pedestrians in crosswalks. Do not pass vehicles stopped at crosswalks.

BICYCLISTS:

- Follow rules of the road, including riding in the same direction as traffic and following signs and signals.
- Wear a bicycle helmet during all rides. Wear bright colors in the day and reflective gear in low light.
- Install head and tail lights on your bicycle, and be sure to turn them on at night and in low light.

SOURCE:

www.ncconsumer.org
www.aaa.com



KAREN ONTIVEROS

Administrative Manager - Social Services Agency

"It was my first visit to the sanctuary and there were tons of dragonflies flitting about here and there throughout the morning. It was a great day to go explore the grounds."

NOVEMBER 2018

Check out these County events scheduled for November and for details on these and other events, visit the [OC Events Calendar](#) online!

				1	2	3
4	5	6	Sit n' Stitch Event <i>OC Public Libraries</i>	8	9	ECO Challenge Collection Event <i>OC Waste & Recycling</i> Salute to Veterans
11	12	13	14	Helping Hands Program Launch <i>John Wayne Airport</i>	16	Special Saturday Opening <i>Clerk-Recorder</i>
18	Mental Health Steering Committee <i>Health Care Agency</i>	20	21	22	23	24
25	26	Child Maltreatment Conference <i>Social Services Agency</i>	Child Maltreatment Conference <i>Social Services Agency</i> Project Kinship Open House <i>Health Care Agency</i>	28	29	30

Recognizing our long-serving employees and their years of dedication to the County of Orange

To view the November list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click [here](#).

40 YEARS

CHILD SUPPORT SERVICES
WELCH, PATRICIA L

OC PUBLIC WORKS
WILSON, DOUGLAS W

35 YEARS

CHILD SUPPORT SERVICES
HEATON, FRANCISCA

HEALTH CARE AGENCY
HARVEY, KATHERINE M
MENDOZA, DIANA P

SOCIAL SERVICES AGENCY
HUMPHREY, MARQUITA V

30 YEARS

HEALTH CARE AGENCY
PRABHU, SUNITA V

OC COMMUNITY RESOURCES
HAHN, JAMES E

OC WASTE & RECYCLING
ADAMS, LARRY W
GARCIA, JAVIER E

SHERIFF-CORONER
MILEWSKI, KIMBERLY A
WALLACE, MICHAEL T

SOCIAL SERVICES AGENCY
OHANNESIAN, GREG K
PARTIDA, DOREEN S
RHEIN, SUSAN E

25 YEARS

CHILD SUPPORT SERVICES
RUBALCAVA, HILDA L

CLERK-RECORDER
GURDON, IRENE

HEALTH CARE AGENCY
BECKER, TED
LOPEZ, ITHAMAR
LUNDGREN, DONNA M
MAKOVIC, LINDA

PROBATION
FERNANDEZ, ALEX
HURTADO, RUBEN H

PUBLIC DEFENDER
CALIX, CARLA L

SHERIFF-CORONER
CHRISTENSEN, LANCE E
CLOUSER, VERN P
COFFEE, GUY E
COPE, JOSEPH H
DARUVALA, JONATHAN T
DOESBURG, SUSAN E
FALCONER, SEAN A
HALL, OWEN B
KARR, JAMES A
KINNEY, ELIZABETH A
RADOJICIC, MLADEN
RIDENOUR, LYNN J
THOMPSON, KENNETH P

SOCIAL SERVICES AGENCY
ALVAREZ, ALBERTO
CISZEK, JANET O
JURADO, MIGUEL
LE, DIANA
NAVARRO-LOPEZ,
CONCEPCION P
PINDER, KATHLEEN
TELEGADAS, MARLENE A
TRUONG, CAROLYN T
VANEK, MARGARET A
YORK, DONNA J

20 YEARS

ASSESSOR
RENCK, LORRI R

CLERK OF THE BOARD
MORALES, SUSAN K

CLERK-RECORDER
GARCIA, LUPE A
NISSEN, TERRI A

COUNTY EXECUTIVE OFFICE
WILSON, MIRTHA I
AYRES, TRACY P (Edit from Oct 2018)
LY, HIEU N (Edit from Oct 2018)
MCCORMICK, PEGGY E (Edit from Oct 2018)
NEVAREZ, ANNA L (Edit from Oct 2018)

DISTRICT ATTORNEY
LY, HUNG Q

HEALTH CARE AGENCY
BEASON, TIMOTHY R
BONDAD, CESAR L
MOFIDI, VIDA
VU, VITINA T

OC COMMUNITY RESOURCES
GEORGEVICH, ALISON C
MARTINEZ, OLGA O
RICKER, CARMEN M
TOLLE, JOHN G

OC PUBLIC WORKS
CULLEN, JOHN
MCCLURE, ARTHUR R

OC WASTE & RECYCLING
DELGADO, ADOLFO
GUTIERREZ, ALBERTO

PROBATION
FLORES, JORGE
GONZALEZ, BENITO
SCHONERT, CONNIE D

SHERIFF-CORONER
ACKERMAN, JACK D
ERDNER, MARGARET E
GOMEZ, MARTIN
HARRINGTON, JOHN E
HEWITT, JEFFERY B
HINNANT, JONATHAN B
JANIEL, MICHAEL G
KANTAR, JOSEPH
KOENIG, RICHARD P
MOTODERA, WILLIAM S
NASSER, JEFFREY S
NELSON, CHRISTOPHER W
PRIVETT, RONALD D
REDACTED
SCHUBERT, ERIC A
THOMPSON, RUSSELL C

SOCIAL SERVICES AGENCY
BRUZAS-RANES, BIRUTE J
CHEN, CAROLE J
CRANE, TAWNY M
DE MATTEO, ALLISON M
DUQUE, ROSA I
FARIAS, ADALBERTO
HANNOX, KATHY L
HOANG, LINH-TRANG N
KUBOTA, CAROL T
LABARDA, ROSARIO V
LE, HUYEN T
LOPEZ, JOSE J
MORA-MARQUEZ, MARTHA A
NGUYEN, XAVIER-PHUC H
ROONEY, CATHARINE W
TRAN, VERONIQUE H
VILLA, MICHELLE A
WATERMAN, CHRISTOPHER M
WHITAKER - IRIZARRY, AMY S

If you would like to have your name not printed in the Service Awards section, email CEOcom@ocgov.com. If you believe there has been an error or omission in reporting your years of service, please email Aida.Lomeli@ocgov.com.

CAREER PAGES

AVAILABLE JOB OPPORTUNITIES AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.



Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

OPPORTUNITY AWAITS

Don't miss these career opportunities

OPEN NOW

Behavioral Health Clinician II – ASAP	Facilities Mechanic Lead Worker (Night Shift) – ASAP
Maintenance Inspector / Specialist – 11/09/18	Administrative Manager I (Social Services) – ASAP
Behavioral Health Clinician I – ASAP	Fleet Technician II (Fleet Fabricator) – ASAP
Senior Information Technologist – ASAP	Supervising Communications Technician – ASAP
Communications Coordinator II – ASAP	Sheriff's Facilities Maintenance Specialist II – ASAP
Epidemiologist – ASAP	Internal Audit Director – 11/09/18
Research Analyst II (Airport Operations Division) – ASAP	Research Analyst IV (Maintenance Analyst) – ASAP
Equipment Operator – ASAP	Customer Service Phone Bank (Vietnamese / Extra Help) – ASAP
Correctional Services Technician – ASAP	Senior Vegetation / Pest Control Technician – ASAP
Environmental Control Systems Specialist II – ASAP	Deputy Sheriff I – ASAP
Senior Disease Intervention Specialist – ASAP	Chief of Operations (Correctional Health Services) – ASAP
Airport Maintenance Worker I – ASAP	

PROMOTIONAL

Sheriff's Special Officer I – ASAP

Be sure to check the website often for any career opportunities that may be listed!

COUNTY OF ORANGE MISSION STATEMENT

MAKING ORANGE COUNTY A
safe, healthy, and fulfilling place to
LIVE, WORK, AND PLAY,
TODAY AND FOR GENERATIONS TO COME,
by providing outstanding, cost-effective
REGIONAL PUBLIC SERVICES.



THANK YOU FOR READING

COUNTY CONNECTION

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On **Instagram** at www.Instagram.com/OCGov

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