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# FRANKLY SPEAKING

#### a message from CEO Frank Kim



FRANK KIM

It's officially Fiscal Year 2019-20, and the County of Orange has a total budget of \$6.8 billion for the coming year. The new budget includes several key initiatives, such as continuing to build out our system of care to address homelessness as well as investing in capital and infrastructure improvements.

One of the County's infrastructure projects is the construction of the new County Administration South (CAS) building, as part of the overall Civic Center Facilities Strategic Plan. The new building (previously referred to as Building 16) is nearing completion, and County departments will be moving in beginning in late August. Employees moving into CAS can look forward to enjoying state-of-the-art office space, including modern workplace amenities like multi-purpose meeting rooms, collaboration spaces and even a wellness center and fitness center scheduled to open in early 2020.

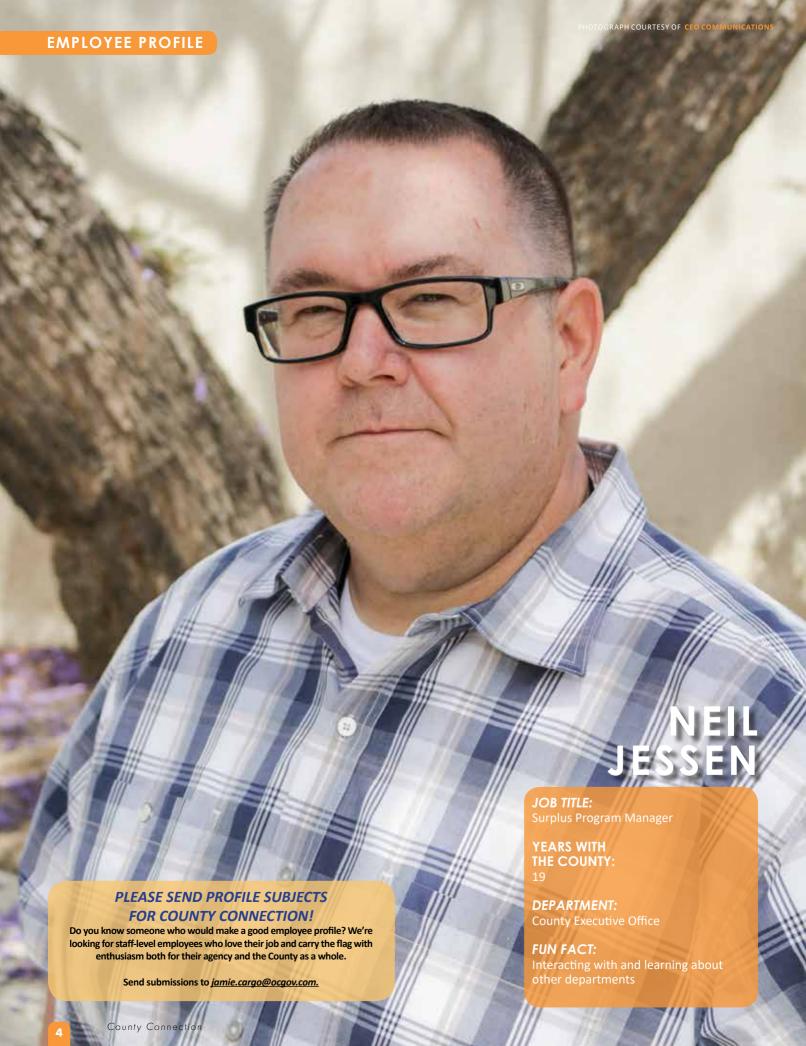
Even with all the excitement that a brand-new office building brings, I know that moving offices can be challenging. If you are an employee scheduled to move into the new CAS building, I want to make sure you get answers to any questions you may have. You can visit page 6 to learn more about the new building and the upcoming moves, and you can send your questions related to the move directly to Building.Moves@ocgov.com.

Neil Jessen, featured in this month's employee profile, plays an essential role when it comes to moving County staff into CAS. As Surplus Program Manager, Neil works with those moving to determine what they won't be taking with them, and then he works on finding new homes for any unwanted items. Learn more about Neil and how the Countywide surplus program works by visiting page 4.

Lastly, I want to encourage each of you to have some fun during these summertime months! Remember that the County is piloting a new summer dress code, so speak with your supervisor, if you have not already, to see if you can take advantage of the opportunity to dress more casually at work. And check out the OC Events calendar on page 37 to learn about events scheduled for July, including summer reading programs at OC Public Libraries, weekly concerts and movies in various OC Parks, and more.

P.S. I hope you can join me on July 20th for the next Fitness with Frank.

Frist



Some people think surplus items are junk destined for the landfill. Neil Jessen likes to dispel that myth.

"'Surplus' is not a bad word," he says. The main goal of the Countywide surplus program that Neil oversees is to reallocate items, including furniture, to other departments to get all the use out of them before they are sold at auction.

Neil trains surplus officers to handle their departments' surplus items. Once a department decides it no longer needs an item, the designated surplus officer will take pictures of it to post on GovDeals, an eBay-like site for government surplus.

For the first seven days, other departments can claim the item. They must arrange to have it moved, with one option being to use movers the County Procurement Office (CPO) has a contract with.

For another seven days after that, Orange County schools have the option to claim it, thanks to the OC Board of Supervisors years ago wanting to support area schools. After the 15th day, nonprofits can claim the item, again thanks to the Board wanting to support their good work.

If an item goes unclaimed, GovDeals will pick it up and take it to a public auction, with the County departments receiving proceeds monthly from the sales.

An ad hoc committee suggested moving to an online platform instead of having local companies pick up the items for an old-school auction. However, that idea came with its own issues as most online auction companies don't have a warehouse to hold the items and the County hasn't had its own warehouse in decades. Having the public come into County buildings to move the items, especially large pieces of furniture, opened the County up to liability while taking up staff's time to arrange pick-up. Thus, the contract with GovDeals includes the vendor taking items to its warehouse in Fontana.

"Our contract is really unique," Neil explains. "We're the only one with a program like it." It's an out-of-the-box experiment for GovDeals, too, and could expand to other government entities.

Part of Neil's job is maintaining vendor relationships and

managing contracts, on top of creating policies and procedures for surplus items. He works on requests for proposals, which he explains as, "You know what you want but don't know how to do it," so you ask an expert to come in and do the work.

The County also has a contract with Gold'n West Surplus to handle electronic waste because the Board found that issues could arise if an item sold at auction wasn't disposed of properly. This also helps OC Waste & Recycling (OCWR) meet its mandates for less waste, which is really the point of allocating all surplus items to departments, schools and nonprofits that can use them.

Neil is working with the departments moving into County Administration South in the Civic Center to reallocate all the furniture and other items the departments won't need in the new building. Because there is too much to upload to GovDeals, Neil and his team are hosting open houses for groups of 10 to walk through and claim items to be picked up after the department moves. Removing these items is vital, as other departments are moving into those spaces left behind.

When he isn't helping departments find new homes for items, Neil handles safety and facility issues in his building on Grand Avenue. He's also an IT liaison, putting in tickets for issues. He started with CPO doing data entry into CAPS, a procurement software. He handled insurance information that the contractors provided. "I had lots and lots of folders and files on my desk," he says of his job then. He also worked on the previous internal online bidding system.

Neil left CPO for OCWR for three years to handle inventory, budget and finances. He became a surplus officer, tagging all items that procurement purchased, including tractors, trucks and other heavy equipment. He returned to CPO when the director at the time asked him to help with a CAPS upgrade. By the time that project finished, the surplus manager job had opened up.

Outside of work, Neil enjoys amateur (ham) radio, photography and fly fishing in the Eastern Sierras. Describing his favorite fishing spot near Yosemite he says, "It's beautiful up there and people don't realize it's in California."



**COUNTY ADMINISTRATION SOUTH UPDATE:** 

## EMPLOYEES TO MOVE INTO NEW BUILDING BEGINNING NEXT MONTH

As of early July, the new County Administration South (CAS) building is almost complete. Construction of the new 251,000-square-foot, six-story CAS building will conclude in August, and it will then be ready for County employees to move in.

**Continued on Page 8** 



The state-of-the-art CAS building will offer a new, modern workspace. The building features collaboration spaces, multi-purpose meeting rooms and an employee break room on each floor. County employees will have access to a County Wellness Center and Fitness Center, which will open in CAS in early 2020.

CAS will also feature the new County Service Center, a counter where the public can access services from multiple County departments in a location that will greatly enhance efficiency, convenience and customer service.

#### YOUR INFORMATION RESOURCE!

Employees can find information on the Civic Center Building Transitions page on IntraOC. This internal resource provides helpful maps, photos, answers to common questions and other important information.

Employees moving into CAS will receive additional details between now and their move dates. The County Executive Office and OC Public Works will conduct town hall meetings with each of the pertinent



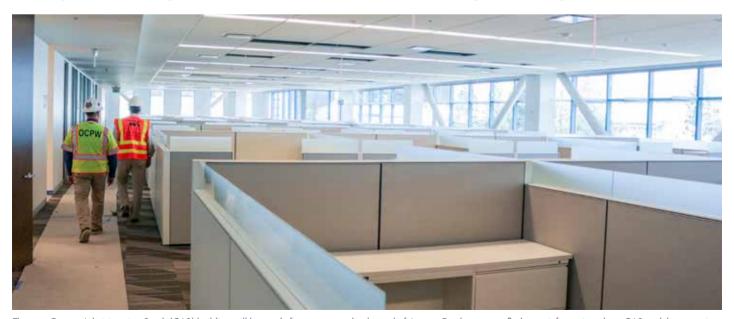


departments, and employees will receive email updates with information they need to know leading up to the move.

As the construction of CAS continues for the next several weeks, employees and visitors to the Civic Center will see a traffic lane closed at westbound Santa Ana Boulevard to northbound Ross Street as well as a sidewalk/crosswalk closed along Santa Ana Boulevard and Ross Street (as shown in the map to the right).

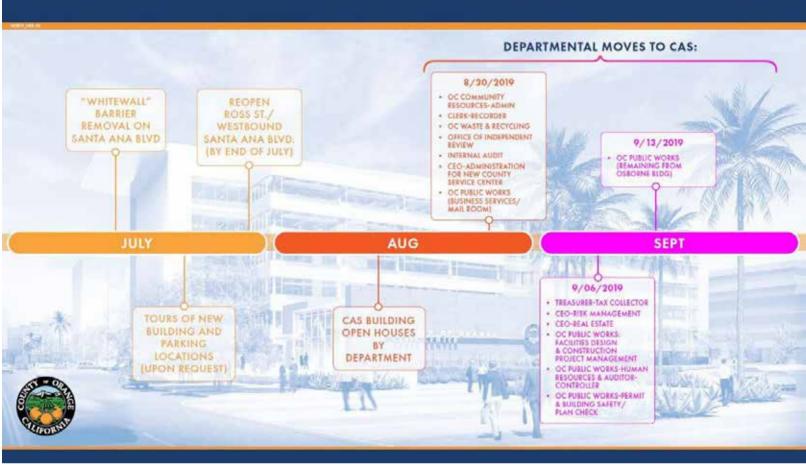
Stay tuned for additional information in a future edition of County Connection regarding the opening of the new CAS building and the new County Service Center.

If you are an employee with questions or concerns about moving into CAS, please visit the Civic Center Building Transitions page for information or send an email to Building.Moves@ocgov.com.



The new County Administration South (CAS) building will be ready for occupancy by the end of August. Employees can find more information about CAS and the move-in process on the Civic Center Building Transitions page on IntraOC. (Photo by Travis LaRiviere, CEO Communications)

#### CIVIC CENTER CONSTRUCTION & DEPARTMENTAL MOVES TIMELINES



#### EMPLOYEES FROM THE FOLLOWING DEPARTMENTS WILL BE MOVING INTO CAS IN LATE AUGUST/EARLY SEPTEMBER:

- Clerk-Recorder
- County Executive Office (Real Estate, Risk Management and Administration for the new County Service Center)
  - Internal Audit
  - OC Community Resources (Administration)
    - OC Public Works
    - OC Waste & Recycling
    - Office of Independent Review
      - Treasurer-Tax Collector

YOU CAN SEE DETAILS IN THE TIMELINE ABOVE.

#### OC STREETCAR COMING TO DOWNTOWN SANTA ANA



For avid Orange County Metrolink users, a solution is on the horizon for getting to their final destinations: the first modern streetcar.

The OC Streetcar will begin operations in late 2021, passing through Downtown Santa Ana as part of its 10 round-trip stops, including in front of County Administration South. Six streetcars will run during scheduled operational hours, with two more serving as back-up when needed.

"The OC Streetcar will broaden the reach of Metrolink trains to key employment, housing and recreation centers by providing a way for passengers to get to their final destinations after getting off a train," says the Orange County Transportation Agency (OCTA). "In addition, it will also connect to more than a dozen of OCTA's busiest bus routes, allowing for seamless travel to many parts of the county."

Walsh Construction broke ground March 4 and has set in motion the development plans on Fifth Street, where OC Streetcar's new Maintenance and Storage Facility will be located. Residents can expect construction crew and trucks around the area as of now. The SoCal Gas Company will relocate its service line on Fourth Street by removing sidewalk pavers. Parking around the area will be limited by two block sections at times.

Each streetcar will run at 10 to 15 minute intervals and take about 30 minutes to get from one end of the 4.15-mile route to the other. The route will link the Santa Ana Regional Transport Center to a station on Harbor Boulevard in Garden Grove and will also connect with 18 OCTA-designated bus stops. Residents and visitors alike will benefit from this streetcar due to the accessibility to parts of Downtown Santa Ana, particularly if they are heading to the local government offices or courthouses in the Civic Center.

"The OC Streetcar will give people better options for getting out of their cars and taking public transportation, whether it's to get to work or to go out to dinner with friends," OCTA says. "The OC Streetcar is expected to carry approximately 7,300 passengers per day within its first year of operation."

Now in its last stages, this project has been in progress since May 2015 as part of Measure M, now known as OC Go, and construction is set to take place soon. Commuting routines might change for residents and visitors in Downtown Santa Ana; signs will be placed around the area in order to keep residents and businesses informed of any changes.

Businesses surrounding the project will not close throughout construction; however, parking will be affected so patrons might have to park at different venues.

The OC Streetcar will replace some bus stops on its designated route but it will have some of the same features as a bus. Users can take their bicycles with them and pay similarly priced fares, and the streetcar will be ADA compliant.

More construction updates on detours and lane restrictions can be found on the OCTA website, OC Streetcar.



#### 2020 CENSUS: WHAT YOU NEED TO KNOW

The Census is a count of every person living in the U.S. every 10 years. The count is mandated by Article 1, Section 2, of the U.S. Constitution to ensure residents in every state receive fair representation and resources.

#### WHY IS THE 2020 CENSUS IMPORTANT?

#### 2020 TIMELINE



It's about making sure every voice in vour community is counted



It's about resources for your community (schools, free lunch programs, college grants, housing vouchers and more)



It's about fair representation in local, state and federal government

#### HOW IS THE CENSUS DATA USED?



By law, U.S. Census data cannot be shared with immigration or law enforcement agencies



By law, U.S. Census data cannot be used to determine eligibility for government benefits



Census data is used to advocate for more resources for community members



Census data is used to inform public safety, and the building of new schools and hospitals



Census data is used to decide where to open companies and businesses, which creates jobs

#### MARCH 12

Self-response begins with an invitation to respond online to the 2020 Census. (Some households will also receive paper questionnaires.)

#### MARCH 16 - 24

A reminder letter will go out to those who have not responded

#### MARCH 26 - APRIL 3

A second reminder postcard will be sent out

#### APRIL 1

Census Day!

#### **APRIL 8 - 16**

A reminder letter and paper questionnaire will be sent out to households who have not responded

#### **APRIL 15 - JULY 31**

Non-response follow-up begins. Census-takers begin to visit homes through July

#### **APRIL 20 - 27**

A final reminder postcard will be sent

#### **NEED A PART-TIME, TEMPORARY JOB WITH FLEXIBLE HOURS AND GREAT PAY?**

Apply to be a manager, office clerk, address canvasser, or Census-taker at **2020census.gov/jobs**. Pay ranges from \$15 to \$50 per hour.

OCGOV.COM/CENSUS2020

# JOIN OC ANIMAL CARE'S FOSTER FAMILY

#### **BECOME A MEMBER OF OUR LIFE-SAVING TEAM!**

Give a second chance to young or injured puppies, kittens, dogs & cats!

For more information visit www.ocpetinfo.com/involve/foster or email: Foster@occr.ocgov.com





# HOMEAID AND ORANGE COUNTY CELEBRATE COLLECTING OVER 1.1 MILLION DIAPERS AT BUILDERS FOR BABIES

Thanks to those who donated during the Essentials Diaper Drive, HomeAid was able to collect over 1.1 million diapers and materials.

These donations will directly go toward supplying nearly 500 families facing homelessness in Orange County with a year's worth of diapers. During the annual Builders for Babies event at the Angels Stadium in Anaheim, homebuilders, community members, sponsors and more gathered together in support of those families in need. Homebuilders used thousands of diaper boxes to create life-size displays that attendees could walk through during the event to raise awareness.

To learn more about HomeAid's work visit www.homeaidoc.org.

Donations flood in under the Big A at Angels Stadium during June's Builders for Babies event.
 Homebuilders and volunteers work quickly, ensuring every diaper box is accounted for.
 National Core received best craftsmanship and people choice.

<sup>4.</sup> Meritage Homes received awards for best in show, best design and people's choice.

5. HomeAid gladly collected last minute diaper donations with the help of countless volunteers.











#### SUMMER RIDESHARE DEALS

#### **FREE SHUTTLES AND TROLLEYS**

If you're heading to the beach this summer, avoid driving and parking hassles by leaving the car at home and riding transit instead.

Free summer shuttles and trolleys run in Dana Point, Huntington Beach, Laguna Beach, Newport Beach, San Clemente and San Juan Capistrano. Many shuttles connect to each other and to transit and Metrolink stops.

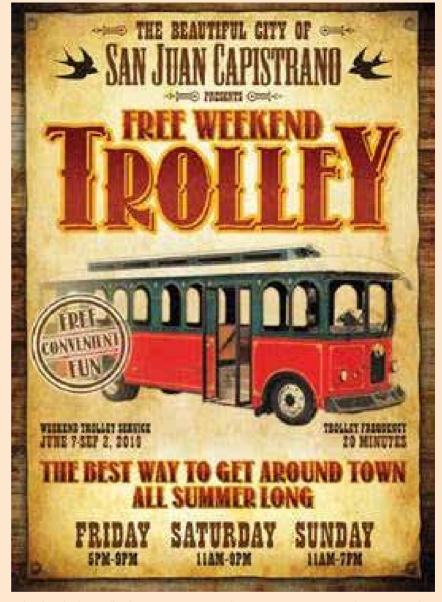
#### **METROLINK FOR \$10**

On Thursday, July 4, declare your independence from traffic and ride Metrolink all day for just \$10. For the Independence Day holiday, Metrolink will operate on a Sunday schedule on the Antelope Valley, San Bernardino, Orange County, 91/Perris Valley and IE-OC lines.

As always, weekend days on Metrolink are also \$10 to ride all day. The San Clemente Pier and Oceanside Metrolink stations are a short walk from the ocean. You can even bring your surfboard on the train, stowing it in a special carrier on designated bike/board train cars.

#### SAVE ON OC FAIR ADMISSION

Ride the OC Fair Express bus to the Orange County Fair in Costa Mesa for just \$2 each way, plus get a coupon for



Ride a free shuttle or trolley this summer to get around Dana Point, Huntington Beach, Laguna Beach, Newport Beach, San Clemente and San Juan Capistrano.

a bargain \$4 general fair admission (a \$10 savings). It runs Saturday and Sunday during the fair, beginning July 13.

If you're connecting to the OC Fair Express from Metrolink, you'll catch it at the Anaheim Canyon, Santa Ana, Irvine or Anaheim-ARTIC stations. Ride free when you show your valid Metrolink ticket.

For details, visit ocfairexpress.com.

#### **YOUTH SUMMER PASS**

OC Bus offers a discount Youth Summer Pass for riders ages 6-18. It's \$20 for 30 days of consecutive riding — half off the usual fare — valid through Aug. 31.

#### THE COUNTY OF ORANGE CELEBRATES UCI MBA

#### **GRADUATES FROM NEW SCHOLARSHIP PROGRAM**



Congratulations to Jyothi Atluri, Debra Baetz and Cecilia Holowko for completing the Executive MBA program at the University of California, Irvine Paul Merage School of Business!

UCI and the County of Orange have partnered to encourage employees to pursue an MBA while maintaining their work and personal lives. This scholarship opportunity can provide about 25% to 75% of the tuition, lightening the financial burden on prospective students. Applications are currently open for County of Orange employees who are interested.

"It was great; it was the best 2 years," says Debra, Director of the Social Services Agency. "The faculty is top-notch and I enjoyed the curriculum. The whole experience was quite transformational."

This year's graduating cohort visited Israel, known for its renowned start-up companies, for a portion of their global economics class. In Israel, Human Resource Services Analytics Manager Cecilia says, "We engaged and met with start-ups and incubators in such a short period of time" — an unforgettable opportunity of learning and exploration in such a business-oriented country. "We had a full agenda of companies to visit, all while traveling through Tel Aviv and various parts of Israel."

The recent graduates had various reasons for pursuing their MBA degree.

Debra explained that after receiving her bachelor's degree in 2016, she wanted to obtain her master's degree. However, she heavily debated whether she wanted a master's in public administration or business.

"I was drawn to an MBA because I really wanted to learn about the various strategies used in the private sector to meet operational challenges and how I could apply them to a public sector environment," she says. "I then saw the brochure for the UCI MBA opportunity and decided to apply."

Cecilia says she had always thought about getting an MBA, but she never felt that the timing was right. One of her managers recommended she attend the seminar for the program, which then compelled her to apply.

"This particular opportunity came at the right time," she says.

Jyothi, the Deputy Division Director, said that she wanted the learning opportunity. "I pursued the MBA for my personal fulfillment. I wanted to gain more knowledge and diversify my experience, especially in the business sphere."

The UCI MBA program is available to all of the County employees. All three graduates felt that it was a rewarding experience with a simple application process. Prospective students are urged to attend an application event, prepare for the interview process, and meet with some of the current students and faculty.

"I know it's a huge commitment," Jyothi says. "Try to focus on the benefit of knowledge that one will gain. This program transformed the way that I think, which is a positive takeaway in it of itself."

To learn about the application process, UCI is hosting a webinar on July 9. Applicants must express their interest in the program to Program Support Specialist Tanya Longoria by July 15. Learn more about the program at https://ocgov.sharepoint.com/sites/LOD/SitePages/University-Partnerships.aspx. Applications are due early August.

#### **EQUAL EMPLOYMENT OPPORTUNITY NEWS UPDATES**

#### COMING SOON! PREVENTING HARASSMENT TRAINING FOR SUPERVISORS AND NON-SUPERVISORS

The County of Orange is committed to providing all employees with a working environment that is free of all forms of discrimination and harassment, including sexual harassment and abusive conduct. In order to promote and create such an environment, all of us must have a shared understanding of what this means. Coming late summer/early fall, both supervisory and non-supervisory employees will be required to complete online Preventing Harassment Training in 2019 in compliance with Board Resolution 15-135 and State Law (SB1343 and AB1825). More information to come soon from the County's Equal Employment Opportunity (EEO) Access Office and Learning & Organizational Development.

#### THE COUNTY'S WORKFORCE SUCCESSFULLY REFLECTS THE ORANGE COUNTY COMMUNITY

The County's Biennial Workforce Report, also referred to as the Equal Employment Opportunity Plan (EEOP), was recently published and statistical analysis indicates an overall diverse workforce among ethnic groups and job categories presented. We always have more work to do, but women are strongly represented within job categories and make up 57 percent of the County's workforce. It was also found that 60 percent of the County's workforce is 40 years of age or older.

The Department of Justice (DOJ) requires recipients of federal financial assistance to compose the EEOP in order to analyze a recipient's relevant labor market data, as well as the recipient's employment practices, to identify possible barriers to the participation of women and minorities in all levels of a recipient's workforce.

The purpose of the EEOP, and commitment of the County, is to ensure the opportunity for full and equal participation of men and women in the workplace, regardless of race, color or national origin. We always have more work to do, but as a group, we can continue to make this important topic a priority.

The County's EEOP was recently approved by the DOJ and can be found here.

If you have questions regarding the material presented on this page, please contact the County's EEO Access Office at eeo.support@ocgov.com or 714-834-7511.



- 1. Local dignitaries, including OC Board of Supervisors Vice Chair Michelle Steel, Second District, third from left, Clerk-Recorder Hugh Nguyen, third from right, CEO Frank Kim, second from right, and Human Resource Services Chief Human Resource Officer Tom Hatch, right, cut the ribbon to start the 2019 Orange County Hiring Fair.
- 2. County of Orange Human Resource Services Chief Human Resource Officer Tom Hatch, left, CEO Frank Kim and OC Board of Supervisors Vice Chair Michelle Steel, Second District, watch Orange County Hiring Fair attendees visit employers.
- 3. OC Community Resources Director Dylan Wright addresses the crowd at the 2019 Orange County Hiring Fair.
- 4. County of Orange staff are ready to help job seekers discover the benefits of a County career at the 2019 Orange County Hiring Fair.

## ORANGE COUNTY HIRING FAIR

More than 4,000 job seekers visited the annual Orange County Hiring Fair that OC Board of Supervisors Vice Chair Michelle Steel, Second District, hosted in early June. At the Recruiter Lab they searched for jobs, signed up for job alerts and submitted applications. Mock interviews provided practice and feedback while the Recruitment Readiness Team provided career guidance and resume reviews. Roaming recruiters, armed with iPads, assisted with questions, directed candidates to department experts and shared information on current job openings. County of Orange departments collaborated with OC Information Technology staff and all Human Resources Divisions to inform attendees about careers at the County.

A section for news regarding wellness, benefits and other employee services

#### Have You Completed Your OC Healthy Steps Yet?

Nearly 3,000 employees have already completed their OC Healthy Steps. Not sure whether you have? Take a minute to check. Log in to ochealthysteps.staywell.com and click on "To-Do List."

If you have already completed one or all of the activities, please allow for the normal processing times:

- Biometric Screening: within 10 business days (At Home Test Kit results may take an additional 5 8 business days to show "complete" in your account)
- Health Risk Assessment: within 30 minutes of online completion
- Non-Smoking Attestation: within 24 hours of online completion

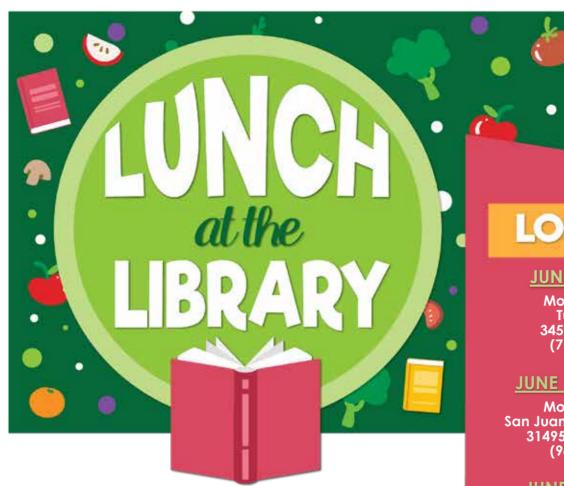
#### Now that you've checked, are there are any steps that you still need to complete?

Read below to find out how to complete the rest of your OC Healthy Steps.

- Need to sign up for and complete a Biometric Screening?
  - o Log in to your StayWell account at ochealthysteps.staywell.com and click on the "Biometric Screening" tile.
  - o Select one of the following screening options:
    - At Home Biometric Screening Test Kit
    - Biometric Health Screening Confirmation Form
    - Lab Screening Option
    - Onsite Screening
- Need to take the Health Risk Assessment?
  - o Log in to your StayWell account at ochealthysteps.staywell.com and click on the "HRA" tile to complete your HRA.
  - o Did you know that you can complete your HRA without having your Biometric Screening data? Log in to your StayWell account to find out how. Just look for the "HRA Helpful Hint" tile on the home page.
- Need to complete the Non-Smoking Attestation?
  - o Log in to your StayWell account and look for the "Non-Smoking Attestation" tile located on the home page.
  - o Remember, answering the question about tobacco use in the HRA is not completing the Non-Smoking Attestation.
  - o The Non-Smoking Attestation is a standalone step that needs to completed, in addition to the Biometric Screening and HRA, to earn your wellness credit for 2020.

To qualify for the 2020 OC Healthy Steps Wellness Credit, complete all three OC Healthy Steps on or before August 23, 2019.

QUESTIONS? Call the OC Healthy Steps/StayWell® HelpLine at 1-800-492-9812.



# FREE HEALTHY SUMMER LUNCHES AT YOUR LIBRARY!

Free healthy lunches for children and teens 18 and under. No registration, application, or identification needed.

Meals served from noon to 1 p.m. on a first come, first served basis.

#### **LOCATIONS**

#### JUNE 3 - JULY 26

Monday - Friday Tustin Library 345 E. Main Street (714) 544-7725

#### JUNE 10 - AUGUST 2

Monday - Friday San Juan Capistrano Library 31495 El Camino Real (949) 493-1752

#### **JUNE 17 - JULY 26**

Monday - Thursday Garden Grove Chapman Library 9182 Chapman Ave. (714) 539-2115

Monday - Friday Garden Grove Main Library 11200 Stanford Ave. (714) 530-0711

> Monday - Friday El Toro Library 24672 Raymond Way (949) 855-8173

#### **JUNE 24 - JULY 26**

Monday - Friday Costa Mesa/Donald Dungan 1855 Park Ave. (949) 646-8845







Lunch at the Library is a program of the California Library Association, supported in whole or in part by the U.S. Institute of Museum and Library Services under the provisions of the Library Services and Technology Act, administered in California by the State Librarian

#### Q+A with Carol Wiseman

Carol Wiseman is retiring from the County of Orange after 40 years of dedicated service, with more than 30 of those years at Social Services Agency, where her most recent role has been Chief Deputy Director. Her colleagues recognize Carol for epitomizing the agency's core values and drive in making the community better. CEO Communications interviewed her about her time with the County and her plans for the future.

#### Q: YOU'VE HAD A LONG CAREER WITH THE COUNTY. HOW DID THAT START?

During my last semester of college, I began my search for a job where I could use my accounting degree. One of my interviews was for an entry-level accountant/auditor position with the County of Orange in the Auditor-Controller's Internal Audit Division. It sounded like an interesting opportunity to learn about the County, auditing the operations and finances of a variety of County departments, leases, contracts and the like.

The 4.5 years I spent with Internal Audit gave me a broad exposure to the people and their roles, the multitude of programs the County operates, and policies and procedures. I then spent 4.5 years with the Employee Benefits Office where I got some great operational exposure to things like labor relations, contracting, IT systems, supervision and customer service. I had never really thought about working for the Social Services Agency, but a manager I had worked for early in my County career encouraged me to interview with SSA when a promotional opportunity came up.

After some time at SSA, I felt a true connection to the work we do, the people I work with, and the positive impact we make on our community. It turns out that working for the County isn't just a job after all, it is a calling!

#### Q: WHAT DREW YOU TO THIS LINE OF WORK?

I grew up in a family that values being there for each other and service to others. I found the mission and values of the County really meshed well with my personal values. The extraordinary, committed individuals I have been surrounded by year after year have been amazing. Seeing results, the difference we can make in the lives of those who may come to us on their worst day, makes coming to work each day an honor.

#### Q: YOU STARTED THE MOBILE RESPONSE VEHICLE AS A WAY TO SERVE HARD-TO-REACH POPULATIONS. TELL US MORE ABOUT THAT.

SSA's Mobile Response Vehicle (MRV) is a 38-foot recreational vehicle outfitted to be a self-contained, fully operational SSA office on wheels that we procured over 10 years ago. The thought was to be able to serve populations that might have difficulty making it to one of our County offices by taking our services to them. Additionally, we saw the value of having such mobility from a business continuity perspective – from something as "simple" as a power outage at one of our district offices to deployment at a

Local Assistance Center or other location to provide our services to residents after a natural disaster or other emergency situation.

I'm gratified to see the increase in the use of the MRV and how it has become an instrumental resource in some of the County's strategic initiatives. It takes a coordinated team to ensure a successful deployment and I'm especially proud of how staff has embraced providing services in a variety of environments. Using lessons learned and advances in technology, we hope to expand our "fleet" in the future with the addition of some similarly outfitted "mini-MRVs."

#### Q: WE HEARD YOU ARE KNOWN FOR MENTORING YOUR COLLEAGUES AT SSA. WHAT ADVICE WOULD YOU GIVE SOMEONE WHO WANTS TO ENTER THIS FIELD?

I'd encourage them to be open to a variety of experiences beyond what they see as their normal field of work, including some that may be out of their comfort zone. Walking in someone else's shoes may give you a better appreciation for the challenges others face daily and the skills others bring to the table. Taking the opportunity to be a mentor, formally or informally, can really open your eyes. Sometimes others can see the potential in us that we don't see in ourselves. It can ignite a spark in us, open us up to unexpected career adventures.

#### Q: WHAT'S THE MOST MEMORABLE EXPERIENCE YOU'VE HAD WORKING FOR THE COUNTY?

Over 40 years I've had quite a few memorable experiences working for the County. Sometimes I joke that I am the Forrest Gump of SSA in that I have been involved in so many eventful things during my more than 30 years with SSA. Hopefully, I have been a bit more purposeful than Forrest Gump though.

The County bankruptcy was definitely a difficult time. Departments were challenged to make significant budget reductions, and many SSA employees were laid off as a result. However, as SSA's Financial Services Manager, it was an impactful time for me working closely with SSA's executive team that cohesively developed and implemented strategies to minimize the loss of our most valuable County resources, our employees, and mitigate the impact on the residents served. Those strategies have been used successfully in more recent periods of financial stress as well.

Other eventful experiences have included being involved in the design and construction of SSA's Tustin Family Campus; evolving use of SSA's Orangewood Children and Family Center



Carol Wiseman, third from right, is retiring from her position as Chief Deputy Director of the Social Services Agency. She has been the Chair of Operation Santa Claus (OSC), which provides gifts throughout the year to children in Foster Care and children receiving services from SSA, OC Health Care Agency, OC Community Resources, Child Support Services and the Probation Department. For about 15 years, she oversaw the management of OSC, approved and championed donation drives, and encouraged innovative ways to encourage donations. To contribute, Carol says consider donating items such as a free stuffed toy you might get when making purchases during the holidays, picking up an extra gift card, making an online donation, or donating a duplicate present you or one of your family members may receive.

campus; implementation of Welfare Reform, Affordable Care Act, and Continuum of Care Reform; SSA's support of a number of community Family Resource Centers; and design, procurement, and use of SSA's MRV, to name a few.

#### Q: HOW HAVE THINGS CHANGED SINCE 1979?

A number of things have changed, but one thing hasn't — the compassion, strength and dedication of County staff. Technological advances have certainly impacted the workplace, the way we work and deliver services, our customers' expectations of us, and the amount and types of data available.

#### Q: DO YOU HAVE ANY BIG PLANS FOR RETIREMENT?

I plan to take a little more time for self-care; spending more time with family, friends and my dogs; reading, hiking, going to movies, gardening and laughing; taking some road trips; and increasing my volunteer activities, especially my work as a certified therapy dog handler with my current dogs Kitsune and Minda. Retirement is the great equalizer. I will no longer have staff to do things for me and I will likely end up being staff to my dogs!

# TITIESS WITH FRANK



You're invited to join your fellow County employees at 8 a.m. Saturday, July 20 for Fitness with Frank at Upper Newport Bay Nature Preserve. Attendees will hike a moderate 3-mile loop on relatively flat terrain with a handful of gradual hills (elevation gain about 200 feet). Upper Newport Bay is a coastal gem and one of California's largest estuaries. This unique area is comprised of multiple habitat types and home to a wide variety of plants and animals including numerous rare and endangered species.

The hike will take us along the Delhi channel, one of the freshwater sources of the bay, where you can peer into the water to look for aquatic life. Attendees will continue along the west bluff enjoying scenic views of the bay while admiring coastal sage scrub habitat. Then, hikers will cross a small footbridge and freshwater stream on one of the park's quieter trails. As we reach the southernmost point of the preserve and halfway point, attendees will turn back. On the return trip, hikers will experience the bustling Bayview Trail and enjoy distant views of the local mountains.

Families, including dogs, are welcome on this hike. Dogs must be on a leash no longer than 6 feet at all times. To attend, please email rsvp@ocparks.com with "Upper Newport Bay" in the subject line. The hike begins promptly at 8 a.m., so please arrive no later than 7:45 a.m. The exact meeting location will be sent prior to the hike as part of your registration confirmation.

#### PROCUREMENT POINTERS

#### **Sole Sourcing in Procurement**

Sometimes they are called a sole source purchase and other times they are called a single source purchase. This type of purchase can be defined as any contract entered into without a competitive process. If it is determined that only one known source exists or that the single supplier is the only one who can fulfill the needs of the County, it may be determined as a sole source procurement.

As a rule, County policy requires competitive purchasing for services over \$50,000 and commodities over \$25,000. However, certain considerations may be accepted when:

- Only one known source is available to provide the service or commodity
- Commodities/services are unique/special in nature
- The funding source imposes specific restrictions
- There is need for a limited regional area
- A proprietary and/or compatible equipment is required
- Unusual and compelling urgency

Some common procurements that fall into a sole source purchase include laboratory equipment, information technology and system maintenance that require replacement parts, updates, licenses and other proprietary supplies.

Solicitations are not always feasible. When this occurs, thorough vetting and research is required by the Deputy Purchasing Agents (DPAs), and can sometimes be challenging. One can, however, reasonably determine and validate a sole source purchase when they solicit and only one potential vendor responds.

Upon determination, the DPA must continue to negotiate the best price and term(s)/conditions. DPAs must complete in detail a sole source request form for each sole source contract. Each form completed must provide a valid justification detailing explanation and facts and obtain department and, if required, Budget approvals. Forms are accessible on the County Procurement Office website. Documentation of vendor sole source affidavits, the Sole Source Request Form, market research and any other supporting documents that help a sole source purchase are placed in the procurement file folder.

The County's sole source policy also requires approval by the County Procurement Officer and the Board of Supervisors for the following: any service contract that exceeds \$75,000 annually, a sole source contract that exceeds a two-year consecutive term regardless of dollar amount and all commodity contracts that exceed \$250,000 annually. If the contract requires Board approval, an Agenda Staff Report (ASR) must be submitted clearly stating and detailing the sole source purchase. The reasoning for the sole source must be justified in the "Background Section" of the ASR.

Sole source purchases should be considered as a last resort. It is always best to competitively solicit for proposals to ensure a fair, competitive and ethical purchasing process.

For more information, please see the County Procurement Office intranet site at:

http://intra2k3.ocgov.com/procurement/



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#### HEALTH CARE AGENCY

#### On Guard for Bioterrorism

As part of its mission to protect the public, the Public Health Laboratory (PHL) provided Sentinel Lab bioterrorism (BT) training to more than 40 clinical lab scientists from hospitals and clinics throughout Orange County. Sentinel clinical labs serve as the foundation for quickly recognizing potential viruses, bacteria or other germs that could be used in a bioterrorist attack and for initiating an appropriate response.

The training included how to test for agents of bioterrorism, which the laboratorians are responsible for on samples brought to their labs. If a sentinel lab in OC cannot rule out a suspect BT agent, it is required to send the sample to PHL for additional testing and confirmation.

"This training offered a great opportunity to work closely with our sentinel laboratory partners and provide updates on testing protocols, Centers for Disease Control and Prevention (CDC) form completions, sample submission and biosafety in their labs," said Dr. Megan Crumpler, PHL Director. "During the session there were great questions and discussion from the group and we received very positive feedback in the evaluation."

The feedback included comments such as this: "I had a really great time at the training; it was a great refresher — especially for information on filling out and completing the CDC forms."

It wasn't long before PHL staff found out the training paid off. One week after the training, an attendee called to say her manager asked her why she became suspicious that she had the bacteria Brucella when the testing she was doing gave her inconsistent results. She told her manager that she attended our workshop two days earlier and "learned how to be suspicious of such reactions. She said she had Brucella on her mind."



From left to right, Dr. Megan Crumpler, PHL Director; Karen Galliher, Supervisor Public Health Microbiology; Tuminh Pham, Public Health Microbiology II; and Lydia Mikhail, PHL Manager, presented bioterrorism training to more than 40 clinical lab scientists.

#### JOHN WAYNE AIRPORT

#### **Granting Wishes One Air Mile at a Time**

"Wishes in Flight" soars into John Wayne Airport during the month of August through a partnership with Make-A-Wish® Orange County and the Inland Empire to help grant wishes through donated airline miles for local children battling critical illnesses.

Guests traveling through JWA will see digital campaign signage, pop-up and roadway banners, and Wish events taking place in the Thomas F. Riley Terminal to encourage the donation of unused Southwest, United, American or Delta airline miles that never expire.

The OC and Inland Empire chapter needs more than 44 million air miles a year to fulfill the wishes of local children, while nationally, Make-A-Wish® needs more than 2.8 billion miles, or 50,000 round-trip airline tickets.



#### John Wayne Airport Happenings



#### Blaze Fast-Fire'd Pizza Now Open

Recognized as a leader in fast, artisanal pizza, Blaze opened in early June adjacent to Zov's in Terminal B/C post-security. The 1,094-square-foot restaurant includes plenty of seating in the large food court area.

The John Wayne Airport Business Development team has made considerable outreach and engagement efforts with Orange County retail and dining operators to provide new and unique options for guests. With customized pizzas, fresh salads and sweet treats, Blaze Fast-Fire'd Pizza offers something for everyone.

The next time you travel through JWA, stop by and visit Blaze or one of several other available dining options. Learn more at www.ocair.com.



#### **JWA Welcomes Operation Surf Veterans**

Wounded veterans and active duty military heroes who arrived at John Wayne Airport on June 3, 2019, received a warm welcome from Bob Hope USO Orange County, Orange County Sheriff's Department, California Highway Patrol, local law enforcement officers from multiple cities and JWA staff as they prepared to kick-off Operation Surf activities in Huntington Beach. View a video of their welcome here.

"This wasn't just a surfing trip, for me this was a group of people fighting individual battles coming together, sharing experiences and unconditional love. I'm leaving with more confidence in myself than I came with." — Allan W., United States Air Force.

Operation Surf is a globally recognized program that changes the lives of wounded heroes one wave at a time by teaming them up with highly qualified surfing instructors for a weeklong rehabilitative surf camp and other recreational activities. To learn more, click here.

#### OC PUBLIC LIBRARIES

#### Costa Mesa Donald Dungan Opening

On May 24, 2019, OC Public Libraries held the Grand Opening of the new Costa Mesa Donald Dungan Library. The new 23,615-square-foot structure is two-stories, with separate Children's and Teen rooms, computer and laptop areas, and two large community rooms. Acclaimed architect firm Johnson Favaro designed the building at 1855 Park Ave. in Costa Mesa. Special events will be held at the library all summer long and you can find a list of them at http://www.ocpl.org/libloc/cmdd/ calendar.



The Costa Mesa Donald Dungan Library had its grand opening in late May.

#### **Career Online High School Graduation Ceremony**









OC Public Libraries held the second annual Career Online High School Graduation Ceremony on Tuesday, June 20, 2019, at the Costa Mesa Donald Dungan Library. The event honored four recent graduates of Career Online High School, an online program where adults 19 and older earn accredited high school diplomas and credentialed career certificates.

At the event, keynote speaker and Career Online High School graduate Allan said: "I am very grateful for the kindness, and genuine concern that I was shown by everyone at Career Online High School,

because without them, I would not be standing here today. They didn't give up on me, as I had done 20 years ago, and was ready to do again, instead they pushed me to finish and earn my diploma. Thank vou."

The program is offered through OC Public Libraries and made possible with the support of the State Library and San Clemente Friends of the Library. More information can be found here: http:// www.ocpl.org/libloc/cohs.

#### Summer Library Challenge: It's Showtime at Your Library! - NOW through JULY 28, 2019

OC Public Libraries invites readers of all ages to participate in the 2019 Summer Library Challenge: It's Showtime at Your Library!

Lights, Camera, Action! It's showtime this summer at OC Public Libraries. Earn points for reading and completing fun activities and collect badges along the way. All ages can participate.

Earn online activity badges by reading a new genre, visiting a new library, trying a new activity and many more activities at: https://ocpl.bookpoints.org.



#### OC WASTE & RECYCLING

#### Visit OC Waste & Recycling at Angels Stadium

Headed to a Halo game? Learn about recycling done right at the OC Waste & Recycling booth from 11:30 a.m. to 3 p.m. on:

- Sunday, July 14
- Wednesday, July 31
- Sunday, August 18

Visitors can learn about home composting, ways to keep unnecessary waste out of landfills and recycling resources for Orange County residents. Participating guests will receive an OCWR swag bag and have an opportunity to win a pair of ticket vouchers to a future Angels game or Discovery Cube OC tickets, while supplies last.

For more information visit OCLandfills.com and follow @OCWaste on Twitter, Facebook and Instagram.



Visit OC Waste & Recyling's booth at an upcoming Los Angeles Angels game to receive a swag bag and the opportunity to win tickets to a future game.

#### SOCIAL SERVICES AGENCY

#### **World Elder Abuse Awareness Day**

This year marked the 13th anniversary of World Elder Abuse Awareness Day, which is recognized nationally on June 15, 2019. Each year, about 2 million American seniors are abused, neglected or financially exploited. Last year in Orange County, the Social Services Agency's (SSA) Adult Protective Services (APS) team received 14,270 reports of elder abuse. So far this year, SSA has received over 1,241 reports per month. With the elderly population increasing each year, it is important to be vigilant and aware of the signs of elder abuse. Some signs include: unexplained injuries, isolation, new friends coming into their lives and beginning to have a say over what and when family can see their loved one, changes in behavior, unexplained bank withdrawals, changes to wills and power of attorneys, and missing legal documents.

On June 4, the Orange County Board of Supervisors presented a resolution proclaiming June 15, 2019, as World Elder Abuse Awareness Day in Orange County and was received by representatives from SSA, Public Guardian, District Attorney and the Council on Aging, all of which are committed to helping seniors live longer and healthier lives in the communities of their choice for as long as possible.

On June 14, APS joined other County agencies and community partners in hosting an annual World Elder Abuse Awareness Day event at the Buena Park Senior Center, with the focus of "Empowering the Community: Elder Justice League." Some of the spotlighted topics were on elder financial abuse



Representatives from the Social Services Agency, Public Guardian, District Attorney's Office and Council on Aging receive an OC Board of Supervisors' proclamation for World Elder Abuse Awareness Day.

and trauma-informed care in elder abuse. Orange County residents are strongly encouraged to report suspected abuse of an elder or dependent adult by calling APS' 24-hour hotline at (800) 451-5155 or a local law enforcement office. To learn more about elder abuse, visit the APS website.

#### SOCIAL SERVICES AGENCY

#### Laguna Woods Benefit Enrollment Event



OC Board of Supervisors Chairwoman Lisa Bartlett, Fifth District, joins Second Harvest Food Bank staff in providing free fresh produce to attendees of the June 5 Laguna Woods Benefit Enrollment Event.



Social Services Agency staff at the Mobile Response Vehicle are ready to assist attendees of the June 5 Laguna Woods Benefit Enrollment Event.

Balancing living costs with a fixed or low income is a significant challenge for many seniors. To assist this population, the Social Services Agency, in collaboration with Orange County Board of Supervisors Chairwoman Lisa Bartlett, Fifth District, and the City of Laguna Woods, came together to hold the Laguna Woods Benefit Enrollment Event on June 5.

SSA staff, Second Harvest Food Bank of Orange County and representatives from both Chairwoman Bartlett's office and the city collaborated in planning the event, designed to create awareness of potential eligibility for various assistance programs, including CalFresh and Medi-Cal, as well as provide onsite application assistance and enrollment services.

The Mobile Response Vehicle (MRV) deployed with eligibility staff manning eight satellite workstations. The line grew quickly so two additional eligibility staff deployed. In total, SSA assisted 50 individuals and received 28 applications. The majority of clients who applied for CalFresh were potentially eligible

due to the expansion of the CalFresh program to Supplemental Security Income/State Supplementary Payment (SSI/SSP) recipients. Members of the community were also able to receive free fresh produce items from Second Harvest.

Collaboration and cooperation was the sentiment of the day. As the weather grew warmer, Centralized Operations quickly came to the rescue by bringing additional canopies for shade. Information Technology (IT) staff assisted with computer/printer set-up. Through collaboration with IT, SSA was able to successfully issue 16 Electronic Benefit Transfer (EBT) cards directly from the MRV that same day.

"The County of Orange is always seeking opportunities to support our residents in obtaining available services that will benefit their quality of life," Chairwoman Bartlett said. "This outreach event, in partnership with SSA, Second Harvest and the City of Laguna Woods, was an excellent example of local agencies and organizations working together to assist the most vulnerable in our community."

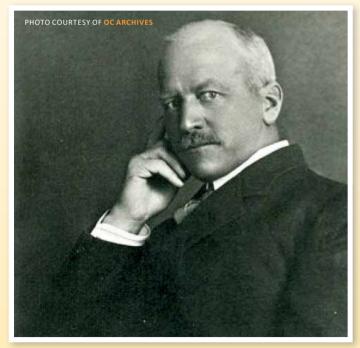
## OC HISTORY

#### THE MOULTON RANCH

#### by Chris Jepsen



Louise, left in hat, and Charlotte, Lewis Fenno "Louie" Moulton's two daughters, take Dickie the horse to visit the Daguerres. Jean Pierre Daguerre held one-third interest in the Moulton Ranch.



Lewis F. Moulton (1854-1938)



The L.F. Moulton Co. headquarters were located about where El Torito is now in Laguna Hills.



Cowboys brand cattle at the Moulton Ranch in this 1913 photograph. The ranch included areas that would later become Laguna Hills, Laguna Niguel, Laguna Woods and Aliso Viejo, and bits of Dana Point, Lake Forest and Laguna Beach.

Before becoming home to thousands of residents, South Orange County was typified by rolling golden hills covered in grazing livestock. Among the most significant of these spreads was the Moulton Ranch.

Lewis Fenno "Louie" Moulton was born in 1854 to Chicago lawyer Jotham Tilden Moulton and his wife, Charlotte. When his parents separated, 10 years later, Lewis moved to Boston with his mother and younger brother Irving. But rather than planning a life in that cosmopolitan hub of manufacturing and shipping, young Lewis wanted an "outdoor" life and dreamt of western ranch land and livestock.

Backed with a loan from his uncle, 20-year-old Lewis left Boston by steamship in 1874, crossed Panama by train, and then continued on to California by ship. He immediately found work, managing the flocks of sheep on James Irvine's massive Southern California ranch. He convinced his boss, ranch manager C. E. French, to partner with him in a side business running sheep on leased land. A few years later, Moulton bought out French's share of the operation.

In the 1890s — after a brief detour into the meat industry in San Francisco — Moulton returned to Orange County, bought flocks of sheep and leased much of the old Niguel Rancho as pasture. Together with his ranch manager, Basque immigrant Jean Pierre Daguerre, Lewis began purchasing that land and adjoining properties from Jonathan Bacon, Cyrus Rawson and others — ultimately creating the 21,723-acre Moulton Ranch. Daguerre held a one-third interest in the venture and Moulton owned the rest.

The new ranch ultimately included what would become Laguna Hills, Laguna Niguel, Laguna Woods and Aliso Viejo, and bits of Dana Point, Lake Forest and Laguna Beach. The Moultons' house and ranch headquarters were located about where El Torito is now in Laguna Hills.

Around 1903, Moulton met a young woman named Nellie Gail who had come down to El Toro from Washington to visit her father. Nellie was a graduate of Pomona College and had been a teacher before taking a position as a school principal in Seattle. The two courted and finally married in 1908. They had two children: Charlotte (1910) and Louise (1914). Nellie was a talented artist and became a patron of the Laguna Beach arts scene.

The Moultons were well liked in the local community of El Toro and the surrounding ranches, according to local artist and historian Clara Mason Fox. Lewis, she wrote, was "unassuming, always friendly, witty,... unfailingly kind and generous... In his latter years, he was unable to get about much over the ranch, but he accepted conditions with surprising cheer, always ready for a chat with anyone, telling many humorous anecdotes, assisting all who came for aid, but not letting even his left hand know about it. ... Each year, Mr. Moulton gave a big dance at the close of the harvest, and following a brush fire he always put on a dance honoring the fire fighters who had rushed to his aid."

Daguerre died in a 1911 accident, when his horses were frightened by an automobile. The family's interests in the ranch were then managed first by Daguerre's son, Domingo, and then (after Domingo's death in the 1918/1919 flu epidemic) by Domingo's sister, Josephine. After Jean Pierre's death, the

ranch transitioned from sheep to cattle. A few areas were also leased to tenant farmers for the growing of wheat and other crops.

Lewis Moulton died in 1938, leaving the ranch to be run by his wife and daughters. Rather than selling, the three women ably continued to run the ranch for many years. It was uncommon in that era for women to control such a large agricultural operation.

"In 1950, the Moulton-Daguerre partnership was terminated and the Moulton Ranch was divided," Charlotte wrote later. "The Daguerre daughters' one-third interest was what is now known as Laguna Niguel."

Nellie Gail Moulton decided to go into semiretirement and moved down to Three Arch Bay. Charlotte and her husband, Glenn Mathis, moved into the old ranch house, and Louise and Glenn comanaged the remaining 14,000 acres of Moulton family property. At first, the old ranch and its traditions continued on as they always had.

"It was a beautiful cattle ranch," said Glenn's daughter, Jane Barnes, in a 2013 O.C. Register interview. "My parents ... loved the Spanish and Mexican people and the Basques that were there that worked on the ranch, and they treated them just like family."

But the 1960s saw property taxes skyrocketing and development closing in on all sides and the family knew the ranch's days were numbered. The early-to-mid 1970s would be a time of dramatic change: Famed architect William Pereira produced a "master concept plan" for the ranch's development; Nellie Gail Moulton passed away after an extended period of poor health; and then finally the land itself was sold or traded for cattle ranches in other parts of California and Oregon. The Moulton family only retained a few bits of the ranch, including parts of Monarch Beach.

Today, the Moulton family's names grace many South Orange County streets and neighborhoods (e.g. Nellie Gail Ranch, Avenida de Carlotta, Calle de la Louisa). Five of the last remaining ranch buildings have been saved and are now being repurposed by the City of Aliso Viejo as a community center called Aliso Viejo Ranch. There are no longer any descendants of Jean Pierre Daguerre, but the Moultons continue ranching in parts of the West where cattle can still roam the hills.

Chris Jepsen is the Assistant Archivist at the Orange County Archives, a function under the office of Clerk-Recorder Hugh Nguyen.

Reach him at Chris.Jepsen@rec.ocgov.com or 714-834-4771 if you have questions about the Archives.

#### 

#### Are You Prepared to Be "Unplugged"?

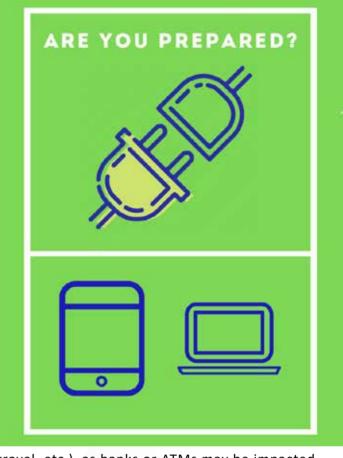
When you think about emergency preparedness, you probably first think about having access to physical resources such as food, water and shelter. Something you might not think about — but that is just as important — is how an emergency could affect your access to technology resources. For example, do you know how you would communicate with family and loved ones if your cell phone didn't work? Have you thought about how you would buy necessities if stores can't accept electronic payment?

With summertime here in Southern California, heat waves and high temperatures can lead to power outages. "Brown outs" or "black outs" during summertime heat provide an opportunity to think about how prepared you would be for the loss of power during emergencies. Below are some tips on how you can prepare.

- Designate a meeting place (such as a fire station, school, local pool) with your family if phones are down and you are forced to leave your property.
- Invest in a portable hand-crank/solar radio to keep up to date with the latest news.
- Try to keep gas tanks more than half full; gas pumps will not run without electricity.
- Make sure to have enough emergency cash available to take care of necessities (food, water, travel, etc.), as banks or ATMs may be impacted.
- Invest in rechargeable or solar panel batteries that can charge cell phones or other devices.
- Keep a flashlight readily available along with spare batteries.
- Keep critical data files on a portable encrypted backup drive.
- Keep physical copies of important documentation in a secure, accessible location (e.g. address books, licenses, insurance paperwork, deeds, birth certificates, glasses/contacts, prescription medications, etc.).
- Have a reserve of water available in case electronic pumps fail.
- Invest in walkie talkies/hand-held radios to keep in communication with neighbors or family members.
- Telephone landlines will still be accessible if there is a power outage; telephone handsets can be purchased at any local office supply or electronics store.

Proactively preparing for an interruption in power — and the technology services that rely on it — can make a huge difference in improving positive outcomes.

For more tips on how to improve your overall level of resiliency in the event of a disaster or catastrophic scenario, both in the workplace and at home, contact Patrick Johnson, County Services Continuity Manager, OC Information Technology, CEO/Risk Management



#### WORKPLACE SAFETY +

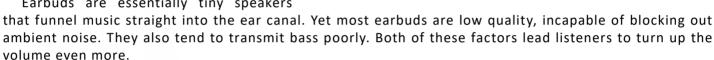
#### How to Prevent Hearing Loss from Headphones or Earbuds

Using headphones for too long, too loudly, or too often can destroy the parts of the ear vital to healthy hearing

The World Health Organization estimates that "1.1 billion young people worldwide are at risk of hearing loss due to unsafe listening practices," in part from listening to music via headphones or earbuds.

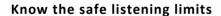
Loud music and noise damage hair cells in the ear that transmit sound, which may eventually cause them to die. The hair cells can't grow back. In other words, once they are gone, they are gone for good. This is known as noise-induced hearing loss.

Earbuds are essentially tiny speakers



Outside-the-ear headphones are a better option, as unlike earbuds which deliver music directly into the ear, they provide somewhat of a buffering space between the music and the ear canal. However although headphones are a safer choice than earbuds when it comes to hearing — they are not without their drawbacks.

Two different kind of headphones are available that can not only help block out ambient noise, but can protect your hearing as well by allowing you to hear your music at safer levels. One option is noisecanceling headphones, which work by using inverse waves to cancel out the incoming sound. They work best at canceling out low-frequency sounds, like the hum of an engine or the rumble of traffic, but not as well as canceling out higher frequency sounds like the sound of conversation. Another option is noiseisolating headphones; they work a bit differently, by creating a seal around the ear that creates a physical barrier between the ear and the outside noise.



Listen to your music for no more than 60 minutes at a time at no more than 60 percent of your device's maximum volume. The maximum output can get up to 115 dB, which can cause permanent hearing damage in as little as 8 to 15 minutes.

The World Health Organization also recommends that people don't listen to headphones on days they know they'll be exposed to loud sounds, such as at a concert or outdoor event, or if you are exposed to loud noise in your work environment.

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#### SAFETY SPOTLIGHT

#### **National Firework Safety Month**

Summer is synonymous with barbecues, parades and fireworks displays. But along with all the festivities are plenty of visits to emergency rooms — especially during July. Each Fourth of July, thousands of people, most often children and teens, are injured while using consumer fireworks. Despite the dangers of fireworks,

few people understand the associated risks — devastating burns, other injuries, fires and even death.

Fireworks start an average of 18,500 fires per year, including 1,300 structure fires, 300 vehicle fires, and 16,900 outside and other fires. These fires caused an average of three deaths, 40 civilian injuries, and \$43 million in direct property damage. Children younger than 15 years old accounted for more than one-third (36%) of the estimated 2017 injuries.

If fireworks are legal to buy where you live and you choose to use them, be sure to follow the following safety tips:

- Never allow young children to handle fireworks.
- Older children should use them only under close adult supervision.
- Never light them indoors.
- Only use them away from people, houses and flammable material.
- Only light one device at a time and maintain a safe distance after lighting.
- Soak unused fireworks in water for a few hours before discarding.
- Keep a bucket of water nearby to fully extinguish fireworks.
- Report illegal explosives, like M-80s and quarter sticks, to the fire or police department.

#### And let's not forget the safety of our pets:

- If fireworks are being used near your home, put your pet in a safe, interior room to avoid exposure to the sound.
- Make sure your pet has an identification tag, in case it runs off during a fireworks display.
- Never shoot fireworks of any kind (consumer fireworks, sparklers, fountains, etc.) near pets.

#### Sources:

www.nfpa.org



#### **EVENTS CALENDAR - JULY 2019**

Check out these County events scheduled for July and for details on these and other events, visit the <u>OC Events</u> Calendar online!

					MOVIE Jurassic Parks OC Parks	
	1	2	3	4	5	6
		Transgender Social Support Group Health Care Agency		CONCERT Sega Genecide OC Parks	MOVIE Paddington 2 OC Parks	
7	8	9	10	11	12	13
	Mental Health Steering Committee Health Care Agency		OC Health Improvement Partnership Special Meeting Health Care Agency	CONCERT The Fenians OC Parks  Red Cross Blood Drive John Wayne Airport	MOVIE The Goonies OC Parks	
14	15	16	17	18	19	20
		1/6	Art Fair and Open House Health Care Agency	CONCERT The English Beat OC Parks	MOVIE Incredibles 2 OC Parks	
21	22	23	24	25	26	27
28	29	30	31			

#### **SERVICE AWARDS - July 2019**

Recognizing our long-serving employees and their years of dedication to the County of Orange

#### 35 YEARS

#### **SHERIFF-CORONER**

SOLIS, GLORIA M

#### **SOCIAL SERVICES AGENCY**

ESPITIA, ANNETTE M FERNANDEZ, MARIA E GARCIA-BELTRAN, JESSIE NGUYEN, LOAN K

#### 30 YEARS

#### **CHILD SUPPORT SERVICES**

CHAIREZ, SAMUEL D TREVINO, LILLIAN M

#### **CLERK-RECORDER**

SIDDIQUI, NAJEEB A

#### **HEALTH CARE AGENCY**

MARTINEZ, ANTHONY F SMITH, DONNA J TOBER, MELISSA

#### JOHN WAYNE AIRPORT

BOSSENMEYER, BARBARA J

#### **OC COMMUNITY RESOURCES**

EDWARDS, SAMUEL H

#### **PUBLIC DEFENDER**

PERERA, PETER M

#### **SHERIFF-CORONER**

HOFERITZA, JOANN C REHNELT, WAYNE M

#### **SOCIAL SERVICES AGENCY**

BOVE, CELESTE M BROWN, E LILY DANIEL, LORRAINE KILGOUR, CATHERINE L SIFUENTES-BAILY, MAGDALENA

#### JOHN WAYNE AIRPORT

BUFTON, JOHN D

#### **OC COMMUNITY RESOURCES**

PEREZ. GLORIA R

#### ORANGE COUNTY EMPLOYEES RETIRE

BELTRAN, ANTHONY

#### **PROBATION**

BELMARES, STELLA S HUBBARD, SHEILA M LAMBERT, DOUGLAS C LE BOURGEOIS, LARRY E SUCLLA, JERROLD K THOMAS, ARLENE D WAGNER, BRENDA M ZAMORANO, PAUL J

#### **PUBLIC DEFENDER**

BOLLE, DELORES L

#### **SHERIFF-CORONER**

CAPPEL, DAVID J
DEGIORGIO, GARRETT R
DIXON, WAYNE J
DULYANAI, GUMDHORN K
KOZMA, TIMOTHY W
LASCHOBER, ALFRED C
MOODY, GREGORY A
OSBORN, VICTORIA A
PAPSIS, ANTHONY E
RICH, PATRICK J
STICHTER, MARK K

#### **SOCIAL SERVICES AGENCY**

AMAYA, FRED
GALINDO, MICHELE D
GUILLEN, JESSE
HA, CHI H
IBARRA CANO, MARIA G
MARTINEZ, ALICIA V
MUNOZ, CARLOS
PAGE, BARBARA A

#### CHILD SUPPORT SERVICES 20 YEARS

HAMMERSTEADT, NORA L

#### **COUNTY EXECUTIVE OFFICE**

HERAZ, HILDA F

CARTER, SHEILA M

#### **HEALTH CARE AGENCY**

25 YEARS

CAMACHO, JANE R DELGADO, XIOMARA A NORTHCUTT, STACEY A

#### ASSESSOR

#### **AUDITOR-CONTROLLER**

FORD, DONNA F PHAM, NATALIE M

#### **CHILD SUPPORT SERVICES**

GONZALEZ, DESIREE A

LOPEZ, AMERICA NUNEZ, ARACELI SAVAGE, ROBIN A TAYLOR, ALICIA L UPTON, PAMELA D ZAKI, HALA M ZAMARRIPA, ROSA M ZAMBRANO, GABRIELA

#### **COUNTY EXECUTIVE OFFICE**

DAZA, JUDITH M KENNEDY, KURT PEREZ, ALEX

#### **DISTRICT ATTORNEY**

ALVAREZ, CLAUDIA C CHAMBERS, LILLIE N MCCAMENT, DONDE A NICHOLS, CYNTHIA A STONE, CLARISSA N

#### **HEALTH CARE AGENCY**

BOROUKHIM, SILVANA EARNEST, JAMES GARCIA, TERESA R KEEFE, KEUNHO KLAWE, LISA M LUNA, ELIZABETH NGUYEN, TRANG T QUINTANILLA, JOSE L SMITH, SUZETTE TRAN, PATRICIA C ZAIDI, FARAH

#### JOHN WAYNE AIRPORT

CHOUM, LEA U HAGEN, SCOTT D MACPHERSON, KELLEY

#### **OC COMMUNITY RESOURCES**

AMARO, FRANK M

#### **OC PUBLIC WORKS**

CASILLAS, CHRISTOPHER S CHINCHILLA, RENEE R CONCEPCION, REY A MARTINEZ, DAVID A OHANESIAN, J-TREME P RAMIREZ, OLIMPIA VARQUEZ, YOLANDA E VILLA, JOE

#### **PROBATION**

GINGRICH, DOUGLAS A GRUNEWALD, CARMEN D GUZMAN, NELIDA HERNANDEZ, CARMEN JAIME, NORMA PEREZ, REBECCA RAMIREZ, STALIN SALDANA, MARTIN A

#### **PUBLIC DEFENDER**

TAVOULARIS PAPPAS, SPERRY THOMPSON, DARREN L

#### **SHERIFF-CORONER**

AYALA, MARIA

BOLZ, DEBRAS CAMEY, DANIEL Y CASTRO, RICHARD D DARNELL, BRETT S DEMERS, JENNIFER L DINH, ANGELICA EVANS, MICHAEL J FRESE, PERRY H HAND, JASON M MAHARAJ, SHEETAL S MALDONADO, LUIS M MAUTIER, KATHERINE Y QUILANTAN, ALEX ROBERTSON, KYLE D SIEMENSMA, RICHARD A YI, GREG

#### **SOCIAL SERVICES AGENCY**

AVVENTINO, CHRISTOPHER BAGUES. DINA R CABRERA, VERONICA CORONA, MARTHA ESPINOZA, WENDY A FIGUEREDO, PAULA J GONZALEZ, ESTHER L HERNANDEZ, BERENICE JACOBO, ELISABETH O JOHNSTON, PAUL MONARREZ, DANIELLE J MURPHY, CARRIE M NAJERA, ROSANNA PANTOJA, TERESA ROCHA, WENDY B SAPRA, SUMIT

If you would like to have your name not printed in the Service Awards section, email <a href="mailto:ceocom@ocgov.com">ceocom@ocgov.com</a>. If you believe there has been an error or omission in reporting your years of service, please email <a href="https://hrth.com/HRDataPortal@ocgov.com">HRDataPortal@ocgov.com</a>.

To view the July list in its entirety, which also includes recipients of 5-, 10-, 15-year Service Awards, please click here.

#### **CAREER PAGES**

#### AVAILABLE JOB OPPORTUNITIES AT THE COUNTY OF ORANGE

See below for this month's highlighted career opportunities with the County. Please check out the County's website at www.ocgov.com/jobs for details on all current opportunities or follow us on social media.









Dates included below refer to closing deadlines as of publication date. Please refer to the job announcement for specific details.

#### **OPPORTUNITY AWAITS**

Don't miss these career opportunities

#### **OPEN NOW**

Health Program Specialist - ASAP

Medical Assistant (Correctional Health Services) - ASAP

Pharmacy Technician (Correctional Health Services) -

Pharmacist (Correctional Health Services) - ASAP

Administrative Manager II - ASAP

Senior Deputy Guardian - 07/19/19

Parks Animal Keeper - 07/17/19

Shelter Program Manager - 07/24/19

Surveyor I - ASAP

Deputy Director (OC Construction Service Area) - ASAP

Director of Environmental Health - ASAP

Social Worker I/II - ASAP

Deputy Division Director, SSA - ASAP

Social Services Supervisor II - ASAP

Behavioral Health Research Analyst - ASAP

Director of Environmental Health - ASAP

Medical Assistant - ASAP

ADA Specialist (Extra Help) - ASAP

Craft Supervisor II - ASAP

Community Engagement Specialist (Extra Help) - ASAP

Renewable Energy Development Manager – ASAP

Telecommunications Engineer III - ASAP

Be sure to check the website often for any career opportunities that may be listed!



#### 2019 MOVIE NIGHTS CALENDAR

#### **ZOOTOPIA** PG (2016)

June 14 | Carbon Canyon Park | 4442 Carbon Canyon Rd. | Brea

#### **GREASE** PG-13 (1978)

June 21 | Carbon Canyon Park | 4442 Carbon Canyon Rd. | Brea

#### **THOR** PG-13 (2011)

June 28 | Craig Park | 3300 State College Blvd. | Fullerton

#### JURASSIC PARK PG-13 (1993)

July 5 | Craig Park | 3300 State College Blvd. | Fullerton

#### PADDINGTON 2 PG (2018)

July 12 | Yorba Park | 7600 E. La Palma | Anaheim

#### THE GOONIES PG (1985)

July 19 Yorba Park | 7600 E. La Palma | Anaheim

#### **INCREDIBLES 2** PG (2018)

July 26 | Mason Park | 18712 University Dr. | Irvine

#### **BACK TO THE FUTURE** PG (1985)

August 2 | Mason Park | 18712 University Dr. | Irvine

#### MARY POPPINS RETURNS PG (2018)

August 9 | Irvine Park | 1 Irvine Park Rd. | Orange

#### THE JUNGLE BOOK G (1967)

August 16 | Irvine Park | 1 Irvine Park Rd. | Orange

#### THE LEGO MOVIE 2 PG (2019)

August 23 | Laguna Niguel Park | 28241 La Paz Rd. | Laguna Niguel

#### THE PRINCESS BRIDE PG (1987)

August 30 | Laguna Niguel Park | 28241 La Paz Rd. | Laguna Niguel

#### LILO & STITCH PG (2002)

September 6 | Salt Creek Beach | 33333 S. PCH | Dana Point

#### THE ENDLESS SUMMER NR (1966)

September 13 | Salt Creek Beach | 33333 S. PCH | Dana Point

#### FRIDAYS 6 - 10 PM

Free Admission & Parking | All Ages Welcome

Learn more at ocparks.com or facebook.com/orangecountyparks

# Summer Summer Concert, 2010

HARD DAY'S NIGHT and Greasy Spoons

Craig Park | 3300 State College Blvd. | Fullerton

BIG BAD VOODOO DADDY and Kris Bradley

Craig Park | 3300 State College Blvd. | Fullerton

SEGA GENECIDE and Dream Brother

Mason Park | 18712 University Dr. | Irvine

THE FENIANS and Cory Clark

Mason Park | 18712 University Dr. | Irvine

THE ENGLISH BEAT and dj sandok

Irvine Park | 1 Irvine Park Rd. | Orange

THE WHITE BUFFALO and Matt Baxter [United] August 1

Irvine Park | 1 Irvine Park Rd. | Orange

ROOM AT THE TOP and Phil Vandermost

August 8

SWEET & TENDER HOOLIGANS and Cory Clark

Mile Square Park | 16801 Euclid St. | Fountain Valley

TIJUANA DOGS AND FAMILY STYLE

August 22

Salt Creek Beach | 33333 S. PCH | Dana Point

LIT and Crash Boom Bang

Salt Creek Beach | 33333 S. PCH | Dana Point

**THURSDAYS 5 - 8 PM** 

Free Admission & Parking | All Ages Welcome

Learn more at ocparks.com or facebook.com/orangecountyparks

# ISSION STATEME

## MAKING ORANGE COUNTY A safe, healthy, and fulfilling place to

## LIVE, WORK, AND PLAY,

by providing outstanding, cost-effective

**REGIONAL PUBLIC SERVI** 



### ANK YOU FOR READING

# COUNTY CONNECTION

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- On Facebook at www.Facebook.com/OCGov
- On Instagram at www.Instagram.com/OCGov

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